

# He Mihi

Kei te mihi atu ki a Tararua te pae maunga me tōna taumata Te Ahu ā Turanga.

Ko te awa e rere mai nei ko Manawatu.  
Ko Tānenuiarangi te tangata, ko Rangitaane te iwi, no reira ka tuku whakamihi ki te iwi o Rangitaane e pupuri nei i te mauri o tēnei whenua.

Tini whetu ki te rangi, Rangitaane ki te whenua.  
Tihei Mauriora!

The Palmerston North City Council respectfully recognises the local iwi Rangitaane and their customary relationship to this area and appreciates the ongoing support of the iwi in the development of this City and all of those people who have made it their home. The Council remains committed to fostering our relationship with Rangitaane and developing an active partnership into the future.





# A Message from the Mayor and Chief Executive

Hello everybody,

In our preface to the Draft Annual Plan we said that we had a simple story to tell – “the Council has a choice to make. We can put up rates more than we would like, or we can cut back on the services that we provide.”

That was a very hard choice for us to make so we used the Draft Annual Plan to ask local residents and organisations what they thought we should do.

The response was mixed, but lots of people said it was very important for us to keep providing our services. Over half of those who responded through submissions or a survey said we had to maintain our services even if this meant a rates increase of 12% or more.

The Council considered all of the submissions carefully and weighed these up with all the other information we had so we could maintain services at a level our people have come to expect. The result of all our decisions is a rates increase of 11.3%.

This is an additional \$3.18 per week for the average household. It means that the average household will now pay \$31.63 a week in rates.

It is worth comparing this with the weekly cost of some other services. For example, the average household spends \$31.50 a week in electricity, \$29.70 on phones and telephone calls, and \$32.80 on clothing and footwear. That helps put our rates in perspective.

It is also interesting to note that the average household spends \$22.60 a week on health services – GP visits, chemists, dentists, etc.

We remind you that a big chunk of your rates is also about your health, and the health of your family and friends. We provide lots of things that give you a healthy lifestyle, so hopefully you won't need doctors' services quite as much.

For example, we provide healthy water straight out of your taps and we take away all your wastewater and rubbish. We give you many opportunities for healthy activities – walkways, cycleways, playfields, parks, swimming pools and recreation facilities. We inspect restaurants and food outlets to make sure they are clean and do things properly. We also help support community groups that provide health services – for example, the Youth One Stop Shop and Te Aroha Noa. We support other groups like Green Corridors who plant trees around the City to keep us and the environment healthy.

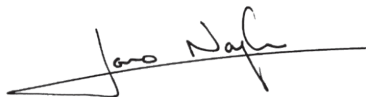
Keeping people healthy is one of our big jobs. In fact, we say that our role is making peoples' lives healthy, safe, easy and fun.

We have already informed you how we keep you healthy. We keep you safe by providing safe roads, cycleways, streetlights, and footpaths. We help keep your property safe from flooding. We provide safe drinking water. Our regulatory services – animal control, health inspections, building consents and bylaws – are all about safety. We provide civil defence staff to help keep you safe in emergencies. To do this we work closely with the Police, Ambulance and Fire Service. We make sure the City's rental houses, recreation facilities and public spaces are safe. We fund groups like Neighbourhood Support, the Safety Advisory Board and the SafeCity Hosts.

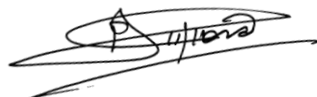
As well as keeping you safe and healthy we want to make your lives as easy as possible. Everybody knows how easy it is to move around Palmerston North. We have a 24 hour telephone line so it is easy for people to contact us. We make all our services and facilities as easy as possible to use. For example, people said if we went to fortnightly recycling this would make it too hard for them to do the right thing and recycle. Hence we decided to keep funding weekly recycling collections.

As for fun – we provide you with a wide range of facilities like the libraries, playgrounds, walkways, sportsfields, swimming pools, Te Manawa, the Regent Theatre and the Globe Theatre. We provide grants to organisations like Sport Manawatu, Centrepont, Creative Sounds and the Rugby Museum. We also fund family events like the Festival of Cultures, Esplanade Day and Christmas Parade.

As you can see we do a lot. And by making your lives healthy, safe, easy and fun what we do makes a very big and positive difference to you, your family and your friends. At \$31.63 a week we believe it is still great value for money.



**Jono Naylor, Mayor**



**Paddy Clifford, Chief Executive**

Our Destination

## Community Outcomes Council Vision

This shows the sort of community people said they want to live in.

Our Itinerary

# 10 Year Plan/Annual Plan

These show what we will do to deliver our share of the community outcomes.

What we will do to get there

## Core Policies

- Social
- Economic Development
- Natural & Built Environment
- Leisure

## Other External Plans, eg

- Transportation Management Plan
- Water Supply Management Plan
- Asset Management Plans

## Internal Plans, eg

- Human Resources Plan
- Information Management Strategic Plan
- Activity Management Plans
- Risk Management
- Unit Work Plans

This is a summary of what we will do, when, and what it will cost.

Are we on the right track? Is everything OK?

**Community Outcomes Monitoring**  
**Monitoring Council's Vision**  
**Monitoring Policies and Plans**

**Annual Report**  
**Quarterly Performance Reviews**

These are reports showing what's happening in the community, what we did, and how well we did it.

# How does the Annual Plan fit with the 10 Year Plan?

## “Kau kaupapa i au te aroha, ma koutou e whakaoti”

I have laid the foundations of togetherness for you (the present and future generations) to bring to completion.

### The Rangitaane leader, Te Peeti Te Awe Awe (1820 - 1884)

Under the Local Government Act 2002 the Council has to place a lot more emphasis on long-term planning. We have to identify community outcomes every six years and prepare a 10 Year Plan every three years.

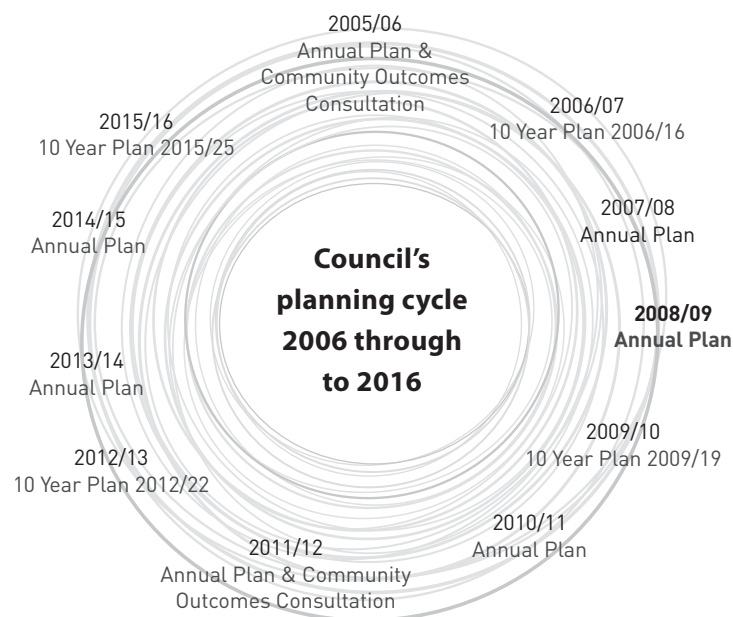
“Community outcomes” is just a formal legal term to describe the sort of city that people want to live in.

The 10 Year Plan 2006/16 shows how the Council will help create that City. The Plan is also based on the Council’s vision of being the best provincial City in New Zealand. For a list of the types of things we are doing in the Plan see the section on “What’s in the 10 Year Plan?”

You can get a copy of our 10 Year Plan 2006/16 by contacting the Council’s customer service centre on 06 356 8199, by emailing [info@pncc.govt.nz](mailto:info@pncc.govt.nz) or by visiting our website – [www.pncc.govt.nz](http://www.pncc.govt.nz)

During years two and three of a 10 Year Plan the Council still has to produce an Annual Plan. This Annual Plan has to be based on the 10 Year Plan. This is to make sure that the Council does what it promised the community it would do. It also makes sure we have a consistent direction.

This Annual Plan shows what we are doing during 2008/09. This is year three of the 10 Year Plan 2006/16. It also shows how much this will cost and how it will be funded.



## What is the Council actually doing during the life of the 10 Year Plan?

Lots. We are investing in the City's infrastructure and looking after the environment:

- Implementing the Waste Minimisation Plan including Recycling
- Fixing the problems with water
- Extending the Airport runway
- Building new bridge
- Continuing to implement the Traffic Management Plan
- Finishing City Heart
- Continuing CBD upgrade
- Completing Civic Administration Building upgrade
- Responding to growth by providing and expanding utility services
- Implementing Parking Strategy
- Committing extra funding to landscape roading beautification
- Completing undergrounding of street wiring
- Continuing street tree programme

We are making sure there is plenty of land for new houses and businesses:

- Increasing urban land availability
- Increasing industrial land availability
- Reviewing the District Plan

We are attracting people to Palmerston North:

- Committing funding for marketing of City
- Sustaining Young Heart Easy Living Manawatu
- Committing significantly to entertainment and cultural events
- Entering into tourism partnerships with surrounding local authorities
- Supporting Student City
- Supporting Vision Manawatu
- Supporting Destination Manawatu

We are investing in Recreation & Cultural Amenities:

- Upgrading Te Manawa
- Upgrading Esplanade
- Continuing the upgrade of Arena and creating additional quality indoor space
- Investment in Manfeild
- Completing Stage 2 of Lido
- Obtaining a recreational lake
- Establishing Eco Park
- Completing Green Corridors programme
- Extending walkways system
- Bringing all existing outdoor recreation spaces up to modern standards
- Developing 5.5 hectares of Linklater Block

We are investing in the community:

- Continuing to provide low income elderly housing and, if demand continues, meet increased housing needs
- Supporting community groups

We are developing and looking after our assets:

- Maintaining current levels of service for Library, swimming pools and social housing as population increases
- Building shared services with surrounding councils
- Upgrading IT system and website