



# 10 Year Plan 2009/19

PART TWO of TWO

LONG TERM COUNCIL COMMUNITY PLAN





*This 10 Year Plan (Long Term Council Community Plan) has been prepared in accordance with the Local Government Act 2002 and was adopted by Council on 24 June 2009.*

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# 10 Year Plan 2009/19

## PART TWO of TWO

Our Vision: Palmerston North is recognised as a vibrant, caring, creative and sustainable city.

### **City Goals:**

Palmerston North is a city where people want to live because of its easy lifestyle and its many social, economic and leisure opportunities.

Palmerston North is a leading city in the quest to become environmentally sustainable.

Palmerston North is a city which attracts, fosters and retains businesses because of the creativity and innovation of its education, research and knowledge base.

### **Organisational Goals:**

Palmerston North City Council is financially responsible and residents are satisfied that they get value for money from their rates.

Palmerston North City Council understands the many views of the City's people and those people understand what the Council is doing and why.

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This 10 Year Plan was adopted by the Council on 24 June 2009 in accordance with the Local Government Act 2002.

*The 10 Year Plan states the Council's intentions. It is based on the Council's best information and planning at the time it was developed. If circumstances change, the Council may have to change its intentions. This is especially the case in light of current uncertain economic conditions.*

*All the decisions in this Plan are reviewable, especially during future 10 Year Plans and Annual Plans.*

*This is made clear in the Local Government Act 2002, Section 96:*

*(1) The effect of a long-term council community plan and an annual plan adopted by a local authority is to provide a formal and public statement of the local authority's intentions in relation to the matters covered by the plan.*

*(2) A resolution to adopt a long-term council community plan or an annual plan does not constitute a decision to act on any specific matter included within the plan.*

*(3) Subject to section 80, and except as provided in section 97, a local authority may make decisions that are inconsistent with the contents of any long-term council community plan or an annual plan.*

*(4) No person is entitled to require a local authority to implement the provisions of a long-term council community plan or an annual plan.*

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# Introduction and Council's Planning Framework

“Kau kaupapa I au te aroha, ma koutou e whakaoti”

I have laid the foundations of togetherness for you (the present and future generations) to bring to completion.

**The Rangitaane leader  
Te Peeti Te Awe Awe (1820-1884)**

## What is a 10 Year Plan?

Developing a city involves many decisions and compromises that can only be made by looking at the 'big picture'. Not only that, we have to look at issues from all angles – social, economic, environmental, and cultural. We also have to take a long term view. All this requires a plan.

This document is our big picture plan. More precisely, it is our Long Term Council Community Plan, or LTCCP. That's a bit of a mouthful, so we are calling it our 10 Year Plan.

Under the Local Government Act 2002 the Council has to place a lot more emphasis on long term planning. We have to identify community outcomes every six years and prepare a 10 Year Plan every three years.

“Community outcomes” is just a formal legal term to describe the sort of city that people have said they want to live in.

The 10 Year Plan 2009/19 is based on the current community outcomes. The Council looked at the community outcomes and worked out what it can do to help achieve them. Based on this it developed five major goals that it will focus on over the next 10 years. This Plan shows how it will do



this and what it will cost. (See page 17 of Part One for more information on the major goals.)

During years two and three of a 10 Year Plan the Council still has to produce an Annual Plan. This Annual Plan has to be based on the 10 Year Plan, to make sure that the Council does what it promised the community it would do. It also makes sure we have a consistent direction.

This 10 Year Plan shows what we are intending to do over the period 2009/19, with particular emphasis on the first three years. It also shows how much we think this will cost and how we will fund it.

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## Finding your way around the 10 Year Plan

The Plan is in two parts.

This is Part Two. Here you can find out about our policies, the Council's structure, and some of the background information that has shaped this Plan.

Part One explains the type of City we want to create. It also sets out in detail what we intend to do over the next 10 years, especially the next three years. It shows why we want to do this, how much it will cost, and how people can judge our success.

## What's where... at a glance

Here's a quick guide to some of the key issues in this Plan:

<i>If you want to know about...</i>	<i>See page(s)</i>	
The Council's Vision and Goals	17	Part One
Financial Information	25	Part One
High profile, costly, or ongoing projects	34	Part One
The community outcomes and how they are achieved	155	Part Two
What are the Council's plans for:		
Supporting the community	63	Part One
Marketing the City and creating more jobs	85	Part One
Creating more leisure opportunities	95	Part One
Keeping Palmerston North easy to move about	132	Part One
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Reviewing its Waste Minimisation Plan/recycling	152	Part One
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**To help you find your way around the plan we have included a detailed index and a glossary at the back of each part.**

**The diagram on the next page shows the Council's planning framework.**

**OUR DESTINATION**

Community Outcomes  
Council Vision and Goals

*This shows the sort of community people said they want to live in.*

**WHAT WE WILL DO TO GET THERE**

Key Strategies for:

- Social
- Economic
- Environment
- Leisure

Other External Plans, eg

- Transportation Management Plan
- Water Supply Management Plan
- Asset Management Plans

Internal Plans, eg

- Human Resources Plan
- Information Management Strategic Plan
- Activity Management Plans
- Risk Management
- Unit Work Plans

*These show what we will do to deliver our share of the community outcomes.*

**OUR ITINERARY**

10 Year Plan/Annual Plans

*This is a summary of what we will do, when and how much it will cost.*

**ARE WE ON THE RIGHT TRACK? IS EVERYTHING OK?**

- Community Outcomes Monitoring
- Annual Report
- Quarterly Performance Reviews
- Monitoring Council's Vision
- Monitoring Policies and Plans

*These are reports showing what's happening in the community, what we did and how well we did it.*

# What we provide

And how it affects the average residential ratepayer.

These are the services the Council provides in each of its Activities and the cost per week to the average residential ratepayer. (i.e. a ratepayer with a house on a property with a rateable land value of \$136,000)

ACTIVITY	LEVELS OF SERVICE	COST PER WEEK
<b>Councillor Leadership and Decision Making</b>	Opportunities for people to be involved in Council decision making Meet statutory requirements for Council meetings Provide information to people on what Council is doing	\$1.20
<b>Direction Setting</b>	Collaborate with key stakeholders on City plans Provide good quality long-term advice Have plans for the City's well-being Identify and monitor the community outcomes Have a well designed and attractive city	\$1.52
<b>Cemeteries</b>	Accessible, well maintained cemeteries and crematoria Accurate and timely cemetery records and information	\$0.19
<b>Civil Defence</b>	Plans in place for emergencies Resources and trained volunteers for response to emergencies Ongoing public education Work collaboratively with other organisations	\$0.25
<b>Community Development</b>	Grants to community groups Work collaboratively with other organisations Maintain and promote community centres Funding for community events	\$0.96
<b>Housing</b>	Housing opportunities for low income older people / people with special needs Housing that is appropriate to peoples' needs Maintain and develop community housing in cost effective way	\$0.11
<b>Economic Development</b>	Funding and support to attract, retain and expand businesses and jobs Funding to market the City to residents, students, shoppers, convention attendees and visitors Work collaboratively with other groups and people	\$1.53

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ACTIVITY	LEVELS OF SERVICE	COST PER WEEK
<b>Arts and Culture</b>	Te Manawa Regent Other Arts and Cultural facilities Grants to Arts and Culture Groups	\$2.23
<b>City Library</b>	Collections and Services from Central Library, Branch Library, Mobile Library and website Items loaned free of charge Collections to meet community needs Space for public events	\$3.63
<b>Parks and Recreation</b>	Arena Manawatu Well maintained parks throughout the City Well maintained sportsfields Grants to recreation groups Easily accessible swimming pools Public toilets	\$5.30
<b>Regulatory</b>	Processing building and planning consents in accordance with statutory requirements Providing responsive animal control and noise control services Ensuring food and liquor outlets meet regulations Enforcing bylaws Providing advice and information on compliance	\$1.89
<b>Roading and Parking</b>	Safe well maintained roads & footpaths Street lighting On and off street parking Minimum delays at intersections Sustainable Asset Management Planning	\$5.05

ACTIVITY	LEVELS OF SERVICE	COST PER WEEK
<b>Rubbish and Recycling</b>	Weekly kerbside rubbish and recycling household collections Rubbish and recycling collections for businesses Waste transfer station at Ashhurst Green waste disposal and recycling facilities Sustainable Asset Management Planning	\$2.85
<b>Stormwater</b>	Protection of buildings from flooding Efficient collection and disposal of stormwater Minimising impact of stormwater discharge Timely response to complaints Sustainable Asset Management Planning	\$1.58
<b>Wastewater</b>	Collection and treatment of wastewater Disposal of treated wastewater Sustainable Asset Management Planning	\$2.38
<b>Water</b>	Good quality, safe and reliable water supply to households and businesses Water for fire fighting Environmental management of water catchment Sustainable Asset Management Planning	\$4.27
<b>Commercial or Strategic Investment</b>	Investment Fund Airport Forestry Public rental housing	\$1.44 surplus
<b>Corporate Support</b>	Human resources Information Management Financial Services	Costs allocated to other activities
<b>Customer Services</b>	24/7 phone service Customer Service Centre (8am-5pm, Mon- Fri, except Wed 9am-5pm) Provide customers with information they are seeking Website for people to get information	Costs allocated to other activities