

# Local Water Done Well submission form



Submitted on	27 February 2025, 9:46PM
Receipt number	10
Related form version	2

## Your contact details

First name	Jason
Last name	Hockly
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1**

## Option 1

Please tell us what you don't like about this option

Losing control of local input

## Option 2

Please tell us what you like about this option

More regional

Please tell us what you don't like about this option

Losing control of local input

## Option 3

Please tell us what you like about this option

Local input

Which councils would you like to see Palmerston North work with for future water services?

Manawatu, Horowhenua

Please share any other feedback you have about water service delivery in the future

Waste water should be on-site tank for solids. Free market enterprise for cartage of solids to disposal site. This would be vastly more cheaper. Scientific proven and EPA court case that Fluoridated water reduces IQ for children and a toxin for people with kidney disease.

How did you find out about this opportunity to have your say?

Digital advertising, eg an advert on TVNZ+, Stuff, MetService etc

# Local Water Done Well submission form



Submitted on	28 February 2025, 2:00PM
Receipt number	11
Related form version	2

## Your contact details

First name	Grant
Last name	Spiers
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Other: Non Fluodation - This Toxic chemical must go

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1**

## Option 1

Please tell us what you like about this option

I dont like it. We do not need them - We are self sufficient - They will burden us with more costs then benefits. What will they bring to us? Nothing

Please tell us what you don't like about this option

We do not need them - We are self sufficient - Have our own water sources - They will burden us with more costs then benefits. What will they bring to us? Nothing. Amalgamation has proven not to work. Other regions will be prioritized to our cost

## Option 2

Please tell us what you like about this option

I dont like it. We do not need them - We are self sufficient - They will burden us with more costs then benefits. What will they bring to us? Nothing

Please tell us what you don't like about this option

We do not need them - We are self sufficient - Have our own water sources - They will burden us with more costs then benefits. What will they bring to us? Nothing. Amalgamation has proven not to work.

## Option 3

Please tell us what you like about this option

We have our own water sources that are good. It is sustainable if you stop spending on white elephant projects like Pork chop hill Maori centre, Housing and cultural projects that give us a bad Audit report. Other regions will drain our resourses and end up costing us more.

Please tell us what you don't like about this option

Nothing

Which councils would you like to see Palmerston North work with for future water services?

None

Please share any other feedback you have about water service delivery in the future

Get rid of fluoridation It is a toxic chemical

How did you find out about this opportunity to have your say?

Council website

Newspaper

# Local Water Done Well submission form



Submitted on	1 March 2025, 9:09PM
Receipt number	12
Related form version	2

## Your contact details

First name	Julie
Last name	Griffiths
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

### Please tell us what you like about this option

Combine with a number of Councils ensures lower costs for consumers. Sharing with different localities also increases the chances of the best decision being made for all consumers. To top it all off, Central Government get a clearer picture of what is needed to ensure water supply is always available.

### Please tell us what you don't like about this option

I have no problem with this option. Thank you.

## Option 2

### Please tell us what you like about this option

Good to have more than one council working to ensure this essential supply is maintained.

### Please tell us what you don't like about this option

Most of the Councils listed in this group are further away from Palmerston North. The Kapiti Coast area is closer and is situated near the sea. I also don't appreciate the increased involvement of Horizons regional Council. Finally, both Ruapehu and Rangitikei are areas with completely different needs to the areas listed in option one.

## Option 3

### Please tell us what you like about this option

Palmerston North taking control of its own water.

### Please tell us what you don't like about this option

Not financially viable, also it pays to work together with Council areas close to Palmerston North.

### Which councils would you like to see Palmerston North work with for future water services?

Manawatu, Horowhenua and Kapiti Coast Councils. Thank you.

### Please share any other feedback you have about water service delivery in the future

Sound infrastructure needs to be a priority. This is particularly important to safeguard serious damage when Natural Disasters strike.

### How did you find out about this opportunity to have your say?

Council website  
Radio

Newspaper

# Local Water Done Well submission form



Submitted on	3 March 2025, 12:05PM
Receipt number	13
Related form version	2

## Your contact details

First name	Joshua
Last name	Rasmussen
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)



Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

## Let's find out what you think about the options

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Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

## Option 1

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Please tell us what you don't like about this option

Iwi involvement, conglomerates should not have more of a say than any other resident.

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	3 March 2025, 12:54PM
Receipt number	14
Related form version	3

## Your contact details

First name	Owen
Last name	Svensson
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

How did you find out about this opportunity to have your say?

Social media

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	3 March 2025, 3:23PM
Receipt number	16
Related form version	3

## Your contact details

First name	Malcolm
Last name	Law
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

This option looks the most workable. Most of the pipes will be on flat land and will not require pipelines being drilled through hills or even mountains. We can't really share water infrastructure with Wairarapa or Tararua although once you get to Bulls and Sanson there is a lot of elevation. Then there is the topography at Rewa.

Please tell us what you don't like about this option

My son lives in Kapiti. They have a major problem getting enough water and have already metered. They may be a drain on resources.

## Option 2

Please tell us what you like about this option

Its better than going alone. Scale matters in this exercise

Please tell us what you don't like about this option

. Ruapehu and parts of Manawatu such as at Waituna West have significant issues with their steep topography

## Option 3

Please tell us what you like about this option

I see little to recommend it.

Please tell us what you don't like about this option

It is not financially sustainable unless we can find a way of raising money other than adding to the rates.

Which councils would you like to see Palmerston North work with for future water services?

Those in Option 1

Please share any other feedback you have about water service delivery in the future

I'm conflicted about paying for water. My last neighbour delighted in 15 20 minute showers leaving my wife and I (woken up by the sound of running water every morning) to feel she should pay the full cost of her habit. However, we hear about families who have little food and no way to heat their homes in winter because of the electricity reforms. I would

hate to see their water cut off as well. Water is a human right but harder to deliver than food.

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**How did you find out about this opportunity to have your say?**

Social media

Newspaper

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	3 March 2025, 6:17PM
Receipt number	17
Related form version	3

## Your contact details

First name	Damian
Last name	Johnston
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

I just want the cheapest option.

Please tell us what you don't like about this option

Don't give us an expensive option, if you do. I expect half the council to be made redundant to cut costs, start with the Mayor.

## Option 2

Please tell us what you like about this option

meh

Please tell us what you don't like about this option

meh

## Option 3

Please tell us what you like about this option

Nah

Please tell us what you don't like about this option

Nah

How did you find out about this opportunity to have your say?

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	3 March 2025, 7:03PM
Receipt number	18
Related form version	3

## Your contact details

First name	Myles
Last name	Davis
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

## Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

### Option 1

Please tell us what you like about this option

Nil

Please tell us what you don't like about this option

Nil

### Option 2

Please tell us what you like about this option

Nil

Please tell us what you don't like about this option

Nil

### Option 3

Please tell us what you like about this option

I am already stretched financially

Please tell us what you don't like about this option

Nil

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	4 March 2025, 10:43AM
Receipt number	20
Related form version	3

## Your contact details

First name	Robyn
Last name	Salisbury
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 2**

### Option 1

Please tell us what you like about this option

The rationale you've laid out in the brochure makes total sense to me.

Please tell us what you don't like about this option

Nil

### Option 2

Please tell us what you like about this option

Nil

Please tell us what you don't like about this option

too many parties, some not interested, thus also this delays our compliance.

### Option 3

Please tell us what you like about this option

Nil

Please tell us what you don't like about this option

As stated - its not financially viable.

Which councils would you like to see Palmerston North work with for future water services?

As with option 1. But whoever is as up to date as possible in their maintenance.

Please share any other feedback you have about water service delivery in the future

I trust the thinking and actions of PNCC at present -thanks heaps team!

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Other: at the library

# Local Water Done Well submission form



Submitted on	4 March 2025, 1:58PM
Receipt number	21
Related form version	3

## Your contact details

First name	Kevin
Last name	Salisbury
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

I like the fact that hopefully sharing with other councils will reduce costs or at least keep them the same. Kapiti has water meters which I am in favour of.

## Option 2

Please tell us what you don't like about this option

Too many councils involved which can get messy when it comes to planning and decision making.

Which councils would you like to see Palmerston North work with for future water services?

Manawatu, Kapiti and Horowhenua

Please share any other feedback you have about water service delivery in the future

I would like water meters installed to every premises in our region, ie. Domestic, churches, industrial etc.

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	4 March 2025, 2:19PM
Receipt number	22
Related form version	3

## Your contact details

First name	Ross
Last name	Carpenter
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

### Option 1

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Why sit around solving other areas problems and costs.  
Lets stand on our own feet.

### Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Lets solve our own local area problems

### Option 3

Please tell us what you like about this option

First of all its up to us. Lets look after number one.  
Seacondly if its not to Government studies then work on it a bit more.  
Dont take the easy way out here.

Please tell us what you don't like about this option

I dont like that council is trying to hide all the figures thatthey dont want us to see. Maybe those figures are incorrect.  
I just dont trust this without serious consideration.

Which councils would you like to see Palmerston North work with for future water services?

None

How did you find out about this opportunity to have your say?

Radio

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	4 March 2025, 2:53PM
Receipt number	23
Related form version	3

## Your contact details

First name	Laurie & Judy
Last name	Boniface
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2**

## Option 1

### Please tell us what you like about this option

We don't see any advantages to us the ratepayers. This option as a greater cost to the rate payers and additional staff needed to attend meetings will cost a fortune in salaries!! Totally Unnecessary.

### Please tell us what you don't like about this option

Appointing additional representatives, a Chief Executive to run the organization.  
ALL additional costs for the rate payers - how about using the current paid council people that you have?

## Option 2

### Please tell us what you like about this option

We like this option much better than option 1 as it will be more affordable for the community.

### Please tell us what you don't like about this option

There are no issues with this option from our point of view.

## Option 3

### Please tell us what you like about this option

If it isn't broke why fix it?? How about making it user pays. For example if you don't use the library, bus service, or lido to name 3 why should WE pay for them??  
Cut costs on those facilities and you will have sufficient money to fund the status quo.

### Please tell us what you don't like about this option

This option has been in place for ever - just leave it alone as the recommended cost saving mentioned above will more than cover any future costs.  
Also if the water quality is not quite as good as perfection, get a water filter - that's what we have done.

### Which councils would you like to see Palmerston North work with for future water services?

Just the Palmerston North City Council, this is the organization that we pay our rates to.  
They should have our best interests at heart.

<b>Please share any other feedback you have about water service delivery in the future</b>	Leave the water service as it currently is and make the necessary cuts to organizations / places that should be charged on a user pay basis - that is our thoughts!!
<b>How did you find out about this opportunity to have your say?</b>	Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	4 March 2025, 5:28PM
Receipt number	24
Related form version	3

## Your contact details

First name	Imad
Last name	Al Kassaa
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out what you think about the options

Rank the options	<p>Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1</p> <p>Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2</p>
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## Option 1

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Please tell us what you like about this option

It is the best sustainable solution and has the least impact on residents pockets

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	4 March 2025, 7:49PM
Receipt number	25
Related form version	3

## Your contact details

First name	Ian
Last name	Brooke
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

Please tell us what you like about this option

Realistic to be achievable.

Please tell us what you don't like about this option

Think more is better

### Option 2

Please tell us what you like about this option

More is better to lower cost

Please tell us what you don't like about this option

Unrealistic to be achieved with all councils

### Option 3

Please tell us what you like about this option

Control but at an unrealistic cost

Please tell us what you don't like about this option

We can't manage it

Which councils would you like to see Palmerston North work with for future water services?

Manawatu and Horowhenua as both logical due to location

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	5 March 2025, 7:53AM
Receipt number	26
Related form version	3

## Your contact details

First name	Astryr
Last name	Halligan
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)



Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Option 1

Please tell us what you like about this option

I like that this is the most cost effective option and a number of councils would share cohesiveness down the coast (hopefully). It would be easier for

Please tell us what you don't like about this option

That the other shareholder could be an overseas investor possibly. I'd like to see it remain kiwi owned.

## Option 2

Please tell us what you like about this option

This too would be a great option however it would be less cost effective than option one

Please tell us what you don't like about this option

Again, I would hate for the other shareholder to be an overseas investor

## Option 3

Please tell us what you like about this option

That it is owned solely by our council

Please tell us what you don't like about this option

That the government cannot step in to support councils over the country with better water management systems

Which councils would you like to see Palmerston North work with for future water services?

Manawatu district council, Horowhenua, tararua, Rangitikei

How did you find out about this opportunity to have your say?

Social media

# Local Water Done Well submission form



Submitted on	5 March 2025, 10:40AM
Receipt number	27
Related form version	3

## Your contact details

First name	Sonya
Last name	Mudgway
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

Please tell us what you like about this option

Cost reduction

### Option 2

Please tell us what you like about this option

Cost reduction

Please tell us what you don't like about this option

Too many people involved

### Option 3

Please tell us what you like about this option

Nothing

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	5 March 2025, 11:48AM
Receipt number	28
Related form version	3

## Your contact details

First name	Jorgia
Last name	Neill
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

Which councils would you like to see Palmerston North work with for future water services?

Honestly, don't think it matter as long as they cooperate nicely and don't bring extra costs to this project

How did you find out about this opportunity to have your say?

Social media

# Local Water Done Well submission form



Submitted on	5 March 2025, 12:03PM
Receipt number	29
Related form version	3

## Your contact details

First name	Edward
Last name	McDonald
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

I have just read the booklet delivered by post, and am convinced from what I read in the pre-amble, that our water supply is in good hands. I have always worried about water supply, with the ever increasing urban sprawl that Palmerston North has faced in the twenty years that I have been here. Now we have the unreliable weather patterns; delivering less water in the middle of summer, and perhaps too much during the winter and spring. Do we conserve those apparent surpluses or do they flow out to sea? I have carefully considered all three options and it is obvious to me that number one is the best.

Please tell us what you don't like about this option

Nothing.

## Option 2

Please tell us what you like about this option

Nothing.

Please tell us what you don't like about this option

As stated in the list of downsides, some of those councils are just too far away for any emergency which may occur. Plus the lack of ties to the furthest councils on the list.

## Option 3

Please tell us what you like about this option

Nothing.

Please tell us what you don't like about this option

The reasons given are enough to dismiss it as unsustainable, and illegal.

Which councils would you like to see Palmerston North work with for future water services?

Manawatu. Horowhenua, and Kapiti, if it's not too far away.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	5 March 2025, 2:10PM
Receipt number	30
Related form version	3

## Your contact details

First name	Pamela
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Last name	Gray
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	80 plus
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to



enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

### Please tell us what you like about this option

This appears to be the most logical and convenient option.

### Please tell us what you don't like about this option

Kapiti is distance-removed, and at present there is not much interaction with that council. They are also challenged by water problems, and their costs may impact adversely on PNCC water costs.

## Option 2

### Please tell us what you don't like about this option

Too many councils; distance problems.

## Option 3

### Please tell us what you don't like about this option

Not a viable option.

### Which councils would you like to see Palmerston North work with for future water services?

Manawatu and Horowhenua.

### Please share any other feedback you have about water service delivery in the future

Water meters would distribute costs more fairly than the current rating system.

### How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	5 March 2025, 2:54PM
Receipt number	31
Related form version	3

## Your contact details

First name	Willa
Last name	du Plessis
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

The most affordable option

Please tell us what you don't like about this option

There is a possibility that there will be a lack of transparency in decision-making. Effective mitigation efforts to ensure transparency should be part of initial considerations if this option is chosen.

## Option 2

Please tell us what you like about this option

Climate change mitigation potentials

Please tell us what you don't like about this option

Too many variables and uncertainties

## Option 3

Please tell us what you like about this option

nothing

Please tell us what you don't like about this option

high costs

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	5 March 2025, 6:48PM
Receipt number	32
Related form version	3

## Your contact details

First name	Amy
Last name	Quartley
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	5 March 2025, 7:27PM
Receipt number	33
Related form version	3

## Your contact details

First name	Shu Leed
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Last name	Tan
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Postal address	
----------------	--

Email	
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Phone	
-------	--

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	5 March 2025, 9:49PM
Receipt number	34
Related form version	3

## Your contact details

First name	Aimee
Last name	Wadsworth
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	I prefer not to say
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)



## Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

### Option 1

Please tell us what you don't like about this option

Seems a bit scary to have multiple councils having a say.

### Option 2

Please tell us what you like about this option

I would comprise because it's under horizons.

### Option 3

Please tell us what you like about this option

Most comfortable. It's a huge change to throw at the people of this city. We're struggling enough as is

Which councils would you like to see Palmerston North work with for future water services?

None

Please share any other feedback you have about water service delivery in the future

Please leave it alone

How did you find out about this opportunity to have your say?

Digital advertising, eg an advert on TVNZ+, Stuff, MetService etc

# Local Water Done Well submission form



Submitted on	5 March 2025, 10:47PM
Receipt number	35
Related form version	3

## Your contact details

First name	Song
Last name	Li
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1**

## Option 1

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Fonterra is a typical example of failed attempt to build better company by merging. A commercially prudent merging decision takes years of due diligence. There has to be one leading party buying others. Current merging is purely politically driven, and it will end up with politic wars everywhere.

## Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Fonterra is a typical example of failed attempt to build better company by merging. A commercially prudent merging decision takes years of due diligence. There has to be one leading party buying others. Current merging is purely politically driven, and it will end up with politic wars everywhere.

## Option 3

Please tell us what you like about this option

Current water operation is reliable. New wastewater standard will significantly reduce the natural call costs. Our the centralised population means our cost per capita will be much lower than the nearby councils.

Please tell us what you don't like about this option

Nothing

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	6 March 2025, 7:04AM
Receipt number	36
Related form version	3

## Your contact details

First name	Samantha
Last name	Dowse
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

- more efficient and sustainable.)
- Consistent water service (Either the same or improved water services.)
- Cultural input (Ensuring mana whenua involvement in water decisions.)
- Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options	<p>Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1</p> <p>Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2</p> <p>Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3</p>
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How did you find out about this opportunity to have your say?	Booklet in my mailbox
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# Local Water Done Well submission form



Submitted on	6 March 2025, 8:16AM
Receipt number	37
Related form version	3

## Your contact details

First name	Greg
Last name	Huff
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

Please tell us what you like about this option

The size and scale of the partners and population involved seem to make this the best option for near-term improvements and long-term planning. Becoming closer partners with other councils may lead to other opportunities to develop regional planning solutions in the future.

## Option 2

---

Please tell us what you don't like about this option

The uncertainty about which councils would actually join the coalition.

## Option 3

---

Please tell us what you don't like about this option

This does not meet legal requirements.

Please share any other feedback you have about water service delivery in the future

Maintaining or improving water quality was not a significant focus in the consultation materials. My hope is that we do not see a degradation in the quality of our water.

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	6 March 2025, 8:57AM
Receipt number	38
Related form version	3

## Your contact details

First name	Ana
Last name	Tupangaia
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Option 2

Please tell us what you like about this option	Joint accountability, wider range of resources/solutions, more options for collaboration in the future.
Please tell us what you don't like about this option	Please get the right person in the conversations.



| **How did you find out about this opportunity to have your say?** Letter or email

# Local Water Done Well submission form



Submitted on	6 March 2025, 12:09PM
Receipt number	40
Related form version	3

## Your contact details

First name	Darren
Last name	Shadbolt
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	Yes

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

### Please tell us what you like about this option

Its the preferred one by council. I believe we have to have a measure of trust in the expertise of those advising us.

Potential outcomes are all positive and at least as positive as Option 2.

Potential for savings is highest with this option however we all need to understand that costs will rise as it does with everything

Option 3 is not to be considered as clearly stated so no need to comment on that

### Please tell us what you don't like about this option

Nil

## Option 2

### Please tell us what you like about this option

Do not dislike this option however it has been flagged as not the preferred option. Assuming robust investigation, thoughtful consideration and sensible evaluation has been undertaken by professional people then this would rank below option 1

## Option 3

### Please tell us what you like about this option

Nothing

### Which councils would you like to see Palmerston North work with for future water services?

As many as sensible to achieve a good balance of cost, return and management ease

### Please share any other feedback you have about water service delivery in the future

Please install meters asap. Nothing gets more action in terms of sustainable behaviour than that

### How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	6 March 2025, 12:33PM
Receipt number	41
Related form version	3

## Your contact details

First name	Katherine
Last name	Elliott
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

Please tell us what you like about this option

For all of the clear reasons outlined in the information booklet, it is the only sustainable option.

### Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Too much uncertainty

### Option 3

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

unfeasible

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatu, Kapiti Coast

How did you find out about this opportunity to have your say?

Council website

Letter or email

# Local Water Done Well submission form



Submitted on	6 March 2025, 12:56PM
Receipt number	42
Related form version	3

## Your contact details

First name	Keith
Last name	Johnston
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	Yes

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

Please tell us what you like about this option

Ticks most boxes

### Option 2

Please tell us what you don't like about this option

Not likely to happen

### Option 3

Please tell us what you don't like about this option

If not financially sustainable (and therefore not legally compliant) this option is not really an option at all

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	6 March 2025, 4:38PM
Receipt number	43
Related form version	3

## Your contact details

First name	George
Last name	Larkins
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)



Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

Please tell us what you like about this option

Seems the best way forward based on what I have read

Please tell us what you don't like about this option

Nothing

### Option 2

Please tell us what you like about this option

It's a second choice for me

Please tell us what you don't like about this option

Doesn't sound practical given most councils preferences

### Option 3

Please tell us what you like about this option

Staying in house

Please tell us what you don't like about this option

Unaffordable

How did you find out about this opportunity to have your say?

Letter or email

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	6 March 2025, 5:42PM
Receipt number	44
Related form version	3

## Your contact details

First name	Niki
Last name	Di mattina
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

Please tell us what you like about this option

Clearly laid out in booklet, easy to understand. Working together makes sense, help each other on natural disaster, already good working relationships.

Please tell us what you don't like about this option

Na

### Option 2

Please tell us what you like about this option

Na

Please tell us what you don't like about this option

Back up option if first didn't work out

### Option 3

Please tell us what you like about this option

Na

Please tell us what you don't like about this option

Not compliant or viable so off the table

Which councils would you like to see Palmerston North work with for future water services?

Manawatu, kapiti, Horowhenua

Please share any other feedback you have about water service delivery in the future

A plan that also includes making water tanks available to those that want them - possibly subsidised. Storing water makes sense for climate change, natural disasters. All new builds should include them - especially long thin option down side of a house. Also well written booklet - easy to understand.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	6 March 2025, 10:06PM
Receipt number	45
Related form version	3

## Your contact details

First name	Susan
Last name	Stirling
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kapiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

Please tell us what you like about this option

Definitely seems the only possible solution due to savings because of a greater numbers of people involved

Please tell us what you don't like about this option

Just hope the four councils cooperate

## Option 2

Please tell us what you like about this option

Nothing really positive as sounds as though these councils are spread too far away

Please tell us what you don't like about this option

See above

## Option 3

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Too costly

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatu, Palmerston North, Kapiti

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	7 March 2025, 9:21AM
Receipt number	46
Related form version	3

## Your contact details

First name	Philip
Last name	Yeo
Organisation you represent	Stantec
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
--	--

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

### Please tell us what you like about this option

To form a water organization with four councils in proximity makes sense. From a financial viewpoint it makes sense to ensure rates do not skyrocket. Hopefully this would be a fair distribution of money for different projects throughout the region.

### Please tell us what you don't like about this option

It will be difficult to combine four different infrastructure teams together, uncertainty of what the structure will be, what jobs will be available.

## Option 2

### Please tell us what you like about this option

One central water team, good distribution of rates to the smaller districts eg: Ruapehu.

### Please tell us what you don't like about this option

I think there are too many councils for one water team, will be difficult to determine the location of the organization.

## Option 3

### Please tell us what you like about this option

Less admin and work to create a water team.

### Please tell us what you don't like about this option

Money money money! Not financially sustainable.

### Which councils would you like to see Palmerston North work with for future water services?

Horowhenua and Manawatu as they are the closest districts.

### How did you find out about this opportunity to have your say?

Council website

City councillor

Other: I work at council on a secondment from Stantec

# Local Water Done Well submission form



Submitted on	7 March 2025, 10:57AM
Receipt number	47
Related form version	3

## Your contact details

First name	Kevin
Last name	Vincent
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)



## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1**

## Option 1

### Please tell us what you don't like about this option

- 1 Would create an expensive bureaucracy to run it.
- 2 The stated aim is that more money could be borrowed, hence the council would become more indebted.
- 3 Does not say where they would borrow the money. He who pays the piper calls the tune.

## Option 2

### Please tell us what you don't like about this option

- 1 Would create an expensive bureaucracy to run it.
- 2 The stated aim is that more money could be borrowed, hence the council would become more indebted.
- 3 Does not say where they would borrow the money. He who pays the piper calls the tune.
- 4 Those with existing inefficient systems would clamour for a bigger share of the pie.

## Option 3

### Please tell us what you like about this option

- 1 Council already has good track record.
- 2 Would retain control of facilities already paid for by PN ratepayers.
- 3 Would not be a guarantee for money borrowed for external councils.
- 4 There would be a restraint on bureaucracy. The growth of Horizons and its extension of power and rates should be a warning not to turn council into a business.

### Please tell us what you don't like about this option

- 1 That the council has already signalled that it does not want this option.

### Which councils would you like to see Palmerston North work with for future water services?

We already learn from others. PNCC does not need to become a financial conglomerate. The windfarms owned overseas serve as a visual reminder of what happens when local control goes.

### Please share any other feedback you have about water service delivery in the future

You did not mention water meters. The increase of the price of council rubbish bags is a warning that the council makes ratepayers pay twice for the same service, and would do so with watermeters. Water is a right that should not be threatened in this way.

### How did you find out about this opportunity to have your say?

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	7 March 2025, 12:20PM
Receipt number	48
Related form version	3

## Your contact details

First name	Vicki
Last name	Gifkins
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

I trust our council to have fully investigated possible options and recommend the wisest choice for our people.

Please share any other feedback you have about water service delivery in the future

My priorities are that water is affordable, clean, and wastewater treated to the highest possible level. We must treat water as a taonga and protect our river.

How did you find out about this opportunity to have your say?

Letter or email

Social media

Other: Wastewater tour

# Local Water Done Well submission form



Submitted on	7 March 2025, 12:41PM
Receipt number	49
Related form version	3

## Your contact details

First name	John
Last name	Alston
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

Recommended by Council and also seems the most sensible

Please tell us what you don't like about this option

Increased costs

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	7 March 2025, 4:22PM
Receipt number	50
Related form version	3

## Your contact details

First name	John
Last name	Shennan
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

Please tell us what you like about this option

Not my preference. I support the Labour Govt 3 Waters proposal and believe the water control entities should be as big as possible

Please tell us what you don't like about this option

Too small to be sustainable

### Option 2

Please tell us what you like about this option

In the absence of the 3 Waters proposal this is the next best option

Please tell us what you don't like about this option

Not big enough

### Option 3

Please tell us what you like about this option

nothing

Please tell us what you don't like about this option

not viable

Which councils would you like to see Palmerston North work with for future water services?

all councils including from Taupo to Wellington

Please share any other feedback you have about water service delivery in the future

the 3 Waters concept is best

How did you find out about this opportunity to have your say?

Newspaper

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	7 March 2025, 5:11PM
Receipt number	51
Related form version	3

## Your contact details

First name	Pat
Last name	Debney
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	No
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1**

### Option 1

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

- The community cannot afford another layer of corporate expense (i.e. isn't this what PNCC were elected to manage). Its not rocket science.
- All utilities should be user pays service (not socially or cross funded by others) esp if our water systems are as good as PNCC advertise

### Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

- PNCC community shouldn't be funding other council shortfalls
- Our community cannot afford another layer of corporate expense (i.e. isnt this what PNCC were elected to manage).
- This should be a user pays service (not socially or cross funded by others) esp if our water systems are as good as PNCC advertise

### Option 3

Please tell us what you like about this option

- The community are not funding another layer of corporate expense (i.e. isnt this what PNCC were elected to manage).
- This should be a user pays service (not cross funded by councils) esp if our water systems are as good as PNCC advertise

Please tell us what you don't like about this option

Nothing- its not broken for our region -or is it?

Which councils would you like to see Palmerston North work with for future water services?

None

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	7 March 2025, 5:12PM
Receipt number	52
Related form version	3

## Your contact details

First name	GLEN
Last name	WILLIAMS
Organisation you represent	Redpath Pacific Ltd
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	Yes

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Consistent water service (Either the same or improved water services.)
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## Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

### Option 1

Please tell us what you like about this option

Not a lot, but it may spread total cost over a larger population, but that reason does not necessarily make it the right choice.

Please tell us what you don't like about this option

You will likely be at the beck and call of other regional representatives that may or may not have similar goals or philosophies to your own. This option appears to read as some sort of risk mitigation thinking.

### Option 2

Please tell us what you like about this option

Pretty much a bigger version of option 1, it may spread total cost over an even larger population, but that reason does not necessarily make it the right choice.

Please tell us what you don't like about this option

You will likely be at the beck and call of other regional representatives that may or may not have similar goals or philosophies to your own. Once again this option read as some sort of risk mitigation thinking

### Option 3

Please tell us what you like about this option

Your statement above "This option is not financially sustainable and therefore it's not legally compliant".  
Why is it even listed as an option ? - clearly you have little intention to hear submissions on this option from the outset as you have closed down the option before even giving it a chance to be heard. You clearly are not being neutral in this process, and this undermines people's faith in council to consider alternatives. Council members need to bring the CEO / admin in-line and allow all thoughts to be heard and not allow pre-empted options like this to appear in surveys to the public.

Please tell us what you don't like about this option

This option allows council to prioritise what is a "key rate payer expectation of service" and what is not.  
Water is an essential - period.  
Suggest you review all non-essential current budgeted projects, and medium term proposed non-essential budgeted projects. You don't need to cancel them but move them out a number of years.  
Invest the saved funds into the life and business essential of water, and start the process of water meters install. Starting with the largest users

From what i hear though - talks with the other participating parties involved in option 1, and 2, have already been entered into before this public "consultation process" is completed, so option 3 is a moot point and is here for "decorative purposes"  
Suggest councilors and admin in council have a good honest think about

what their priorities are.

**Which councils would you like to see Palmerston North work with for future water services?**

None.

Rate payers , should keep ownership of the asset that they have paid for over the last 100 years +. Council are meant to protect and improve the ratepayers assets not give them away (this is basic 101 basic stuff)

**Please share any other feedback you have about water service delivery in the future**

Keep ownership within current ratepayers, and find savings in non-essential projects. Install water meters to A) To assist in the long term cost recovery of water improvements.  
2) To motivate residents and businesses to moderate wasting of water

Don't just do water meters do both items as above.....

**How did you find out about this opportunity to have your say?**

Social media

# Local Water Done Well submission form



Submitted on	7 March 2025, 6:31PM
Receipt number	53
Related form version	3

## Your contact details

First name	Jaden
Last name	Coley
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

---

Please tell us what you like about this option

More sustainable an realistic in this current situation in nz

How did you find out about this opportunity to have your say?

Council website

# Local Water Done Well submission form



Submitted on	8 March 2025, 1:33PM
Receipt number	54
Related form version	3

## Your contact details

First name	Megan
Last name	Jensen
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services



more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

Which councils would you like to see Palmerston North work with for future water services?

Councils that PNCC has a good relationship with, mutual respect and good communication will be key

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	8 March 2025, 1:47PM
Receipt number	55
Related form version	3

## Your contact details

First name	Jocelyn
Last name	Brown
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	I prefer not to say
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

### Please tell us what you like about this option

It's local and a good mix of rural and residential. However, the staff in the new entity MUST be employed on experience and not on their ability to speak Te Reo (as in four waters).

### Please tell us what you don't like about this option

Kapiti gets its water from the Waikanae river with restrictions and has water meters so is quite different from ours. Could this be a problem?

## Option 2

### Please tell us what you like about this option

Nothing.

### Please tell us what you don't like about this option

The other two are far more rural. They would be far better joining up with other rural type areas.

## Option 3

### Please tell us what you like about this option

I don't.

### Please tell us what you don't like about this option

Everything.

### Which councils would you like to see Palmerston North work with for future water services?

I think the option one councils are a good mix although Kapiti might want to join Wellington. I think there was some talk about this at one time.

### Please share any other feedback you have about water service delivery in the future

I'm surprised the Manawatu River isn't in our supply.

### How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	8 March 2025, 5:04PM
Receipt number	56
Related form version	3

## Your contact details

First name	ian
Last name	shipman
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	No
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Option 3

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**Please tell us what you like about this option**

Palmerston North should live within it's means to pay for it's water services.  
That means it's own ratepayers should fund any development of water services.  
It seems idiotic to combine with other councils and take on their liabilities.

**Which councils would you like to see Palmerston North work with for future water services?**

None

**Please share any other feedback you have about water service delivery in the future**

We should use our own expertise to solve water issues.

**How did you find out about this opportunity to have your say?**

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	9 March 2025, 10:02AM
Receipt number	57
Related form version	3

## Your contact details

First name	Gina
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Last name	Kelly
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

How did you find out about this opportunity to have your say?

Social media

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	9 March 2025, 12:29PM
Receipt number	58
Related form version	3

## Your contact details

First name	Jeff
Last name	Osborne
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to



enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

Seems the most efficient and cost-effective option to provide the best service to the region

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	9 March 2025, 4:33PM
Receipt number	59
Related form version	3

## Your contact details

First name	Vikas
Last name	Vasudevan
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	Yes
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out what you think about the options

Rank the options	<p>Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2</p> <p>Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3</p>
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Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

I How did you find out about this opportunity to have your say? Letter or email

# Local Water Done Well submission form



Submitted on	9 March 2025, 5:08PM
Receipt number	60
Related form version	3

## Your contact details

First name	Jo-Anne
Last name	Duncan
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

More money to share.  
Learning from other councils models.

Please tell us what you don't like about this option

The cost.

## Option 2

Please tell us what you like about this option

I don't.

Please tell us what you don't like about this option

Too many councils, out of our area to consult with.

## Option 3

Please tell us what you like about this option

I don't.

Which councils would you like to see Palmerston North work with for future water services?

The ones in option 1.

Please share any other feedback you have about water service delivery in the future

Our rates better not go up if we are going to have to pay for water in a metered system.  
Our rates are astronomically high now.  
Encourage residents to put in rain water tanks, like new builds are doing.  
By offering incentives, promotions, discounts, competitions.  
The Water Organisation, better be operated correctly, professionally and expenditure better be administered properly.  
We as residents do not want to be ripped off, and have other services in our town fall into disarray.  
The lack of weed spraying in streets is bad enough.  
Look what happened at Wellington Water Services.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	9 March 2025, 6:57PM
Receipt number	61
Related form version	3

## Your contact details

First name	Samuel
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Last name	Bell
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

---

Please tell us what you like about this option

Brings in larger population, including relatively urbanised Kāpiti District

### Option 2

---

Please tell us what you like about this option

Brings in the most council for the most cost-spreading

### Option 3

---

Please tell us what you like about this option

Entirely urban population

Please tell us what you don't like about this option

not financially sustainable and therefore it's not legally compliant.

How did you find out about this opportunity to have your say?

Family or friends

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	9 March 2025, 7:27PM
Receipt number	62
Related form version	3

## Your contact details

First name	Glenn
Last name	Kelly
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)



## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	9 March 2025, 7:33PM
Receipt number	63
Related form version	3

## Your contact details

First name	Erina
Last name	Ogawa
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

### Please tell us what you like about this option

Economies of scale. Geographically close. Mainly urban so similar. Kapiti has experience with water meter charging.

### Please tell us what you don't like about this option

Nothing. It appears to be a good option.

## Option 2

### Please tell us what you like about this option

These are still somewhat close.

### Please tell us what you don't like about this option

There could be problems with different needs and situations in different councils.

## Option 3

### Please tell us what you like about this option

No change.

### Please tell us what you don't like about this option

Expensive. Not a real option

### Which councils would you like to see Palmerston North work with for future water services?

Option 1 councils.

### Please share any other feedback you have about water service delivery in the future

Bring on water charges! I've lived in Tokyo where water wastage is minimal. A major factor is water charging.

I received a phone call a month after returning to Tokyo from a few weeks holiday in NZ as my household's water usage had significantly increased. A large increase in usage had produced an alert in the system, which was noticed by a staff member who called me (the customer) to ask for the probable cause. If I couldn't provide a reasonable explanation, they would have gone looking for the leak.

During Covid, when water was temporarily free, I saw people leaving

hoses unattended for the first time in decades. When people have to pay for their water, they think twice about wasting it.

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**How did you find out about this opportunity to have your say?**

Radio

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	10 March 2025, 8:23AM
Receipt number	64
Related form version	3

## Your contact details

First name	Shaun
Last name	Millar
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2**

## Option 1

### Please tell us what you like about this option

1) The lower forecast cost (if the gap to other forecast costs is materially accurate). This is me being selfish/acting in self-interest I believe as I can only assume the benefit of options 1 (and 2) vs option 3 is that we are passing on move of the cost to future generation(s) via borrowing  
The exclusion of Whanganui and Ruapehu from this option

### Please tell us what you don't like about this option

1) It doesn't make sense in comparison to option 3) based on the the explicit information provided. As you note in the Palmy's Water brochure, the city has done a good job in terms of maintaining water infrastructure. Add to this that we are a relatively new city i.e. not extremely old water pipes relative to some (vs Whanganui), relatively flat over most of the area (not a Wellington) and have the highest concentration of housing/population/ratepayers within our city. So it doesn't make sense that joining with Manawatu District or Levin makes logical sense in lower the cost per rate payer. I can only assume that the borrowing enabled under all options but 3 enables you to spread the cost over more years (total cost including interest can't be lower per ratepayer in total). It doesn't make investment sense in terms of borrowing - I can't believe that Palmerston North on it's own is riskier that pulling in the likes of Levin, Whanganui or Ruapehu district. But presumably the government will only let you borrow \$ from them for this if councils join up - effectively they want the struggling smaller/spread places (Ruapehu district?) subsidised by those with high-volume ratepayer/lower cost per rate-payer basis (Palmerston North?).  
2) High risk of having areas with less population/much fewer rate-payers controlling water system decisions. Given their higher cost per person system costs, why wouldn't the likes of Horowhenua and Manawatu take voting positions to minimise cost to their ratepayers (electors) and transfer to Palmerston North ratepayers?

## Option 2

### Please tell us what you like about this option

Nothing.

### Please tell us what you don't like about this option

1) Whanganui and Ruapehu District must lift the cost per ratepayer if included within a scheme. Whanganui is a relatively (to PN) old city with some old infrastructure, it has half the population of Palmerston North and geographically spread out (e.g. Aramoho to Castlecliff) - the cost per rate-payer of adding/supporting systems for it have to be materially higher than for Palmerston North. Ruapehu district has under-invested in water systems and has very few ratepayers relative to area covered - another area that Palmerston North would have to support.

2) The politics of multiple council ownership - and smaller, less cost-effective councils voting together to transfer cost to PN rate-payers - is magnified vs option 1. Add in the nature of Whanganui council politics - why add in a difficult 'shareholder' to the ownership

## Option 3

### Please tell us what you like about this option

It is honest and does not transfer the cost to future generations, I suspect.

It leaves PN ratepayers responsible for and in charge of their systems - better than have a number of other smaller councils with less cost-effective (cost per ratepayer) set ups collectively out-voting a higher population PN to transfer cost to PN ratepayers

### Please tell us what you don't like about this option

The projected cost per year. BUT I suspect this is only due to loan conditions set up by government to require councils to joint together (to get larger councils to subsidise smaller ones). The true all-up cost gap between option 3 and options 1) and 2) can't logically be that stated in the Palmy's Water brochure. Logically, it can only be spreading cost out over more years via borrowing that lowers the cost reported per year. It can't actually be reducing the cost of the underlying work (and please don't tell us about economies of scale...the number of times medium sized businesses get as good a pricing deals as central/local government organisations makes me sceptical of the cost savings a local government bureaucracy will achieve)

### How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	10 March 2025, 1:27PM
Receipt number	67
Related form version	3

## Your contact details

First name	Anonymous
Last name	Anonymous
Postal address	Anonymous
Email	Anonymous@noemail.com
Phone	Anonymous

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)



Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

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### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	10 March 2025, 8:53AM
Receipt number	65
Related form version	3

## Your contact details

First name	James
Last name	Harnett
Organisation you represent	myself
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	No
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
--	--

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1**

## Option 1

### Please tell us what you like about this option

Will reduce the number of admin staff, otherwise a waste of time from a capital cost perspective.

### Please tell us what you don't like about this option

Absolute rubbish. This does not make 'water' more affordable or efficient. You are telling lies. This will not change the capital cost. The only improvement would be to reduce the overall number of admin staff and you should be doing that anyway as PNCC.

## Option 2

### Please tell us what you like about this option

Will reduce the number of admin staff, otherwise a waste of time from a capital cost perspective.

### Please tell us what you don't like about this option

Absolute rubbish. This does not make 'water' more affordable or efficient. You are telling lies. This will not change the capital cost. The only improvement would be to reduce the overall number of admin staff and you should be doing that anyway as PNCC.

## Option 3

### Please tell us what you like about this option

Keeps capital costs and assets as PNCC. Has the option of receiving income (rates) from all the new development areas as those new sections and houses start paying rates.

### Please tell us what you don't like about this option

Its a lie to say this is not financially sustainable. In your list of capex project costs you include many new development areas ( eg Aokautere, Kakatangiata, Whakaronga and North east Industrial). The capital cost of water infrastructure should be entirely funded by the private developers and future rates from these new rate payers. This is the current model PNCC has used.

### Which councils would you like to see Palmerston North work

This adds no value to the capital cost. it just removes admin staff. You

with for future water services?	should already be doing this as PNCC.
Please share any other feedback you have about water service delivery in the future	I believe these options presented are a very poor and deceptive approach to getting approval for your schemes. I am disgusted by your poor leadership and stealthy fraudulent approach. get real. Pull your heads in and start budgeting within your means.
How did you find out about this opportunity to have your say?	Letter or email

# Local Water Done Well submission form



Submitted on	11 March 2025, 10:06AM
Receipt number	68
Related form version	3

## Your contact details

First name	Trish
Last name	Hollings
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	I prefer not to say
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 2**

## Option 3

---

Please tell us what you like about this option

It cheaper for the consumer.

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	11 March 2025, 10:48AM
Receipt number	69
Related form version	3

## Your contact details

First name	Werner
Last name	van Gysen
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2**

## Option 1

Please tell us what you like about this option

Lower future costs, but I suspect Palmy will end up picking up the bulk of the bill for smaller communities who can't afford to pay for themselves.

Please tell us what you don't like about this option

Lower future costs, but I suspect Palmy will end up picking up the bulk of the bill for smaller communities who can't afford to pay for themselves.

## Option 2

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Too many fingers in the pie.

## Option 3

Please tell us what you like about this option

Prefer this as Palmy will pay for itself, and not fund other smaller communities.

Please tell us what you don't like about this option

I think their costs have been deliberately over inflated to put people off this idea.

How did you find out about this opportunity to have your say?

Radio



# Local Water Done Well submission form



Submitted on	11 March 2025, 11:29AM
Receipt number	70
Related form version	3

## Your contact details

First name	Simone
Last name	Laing
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### How did you find out about this opportunity to have your say?

Council website

Social media

Family or friends

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	11 March 2025, 3:57PM
Receipt number	72
Related form version	3

## Your contact details

First name	Oliver
Last name	Hannaford
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	Yes

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

### Please tell us what you like about this option

It is a great sign that the other councils involved have already indicated a willingness to join forces. Seems like the financially most sound option, both for keeping costs for ratepayers down as well as still ensuring other services are able to be invested in.

### Please tell us what you don't like about this option

Hope the "create efficiencies" doesn't mean loss of jobs for people who do the work involved in infrastructure upkeep, water treatment etc.

## Option 2

### Please tell us what you like about this option

That it is still more financially viable than option 3.

### Please tell us what you don't like about this option

Doesn't seem like there is much buy-in at this point, also the area being covered seems very large.

## Option 3

### Please tell us what you like about this option

Well, no change I guess?

### Please tell us what you don't like about this option

Would prefer if we didn't have to get more government involvement.

### Which councils would you like to see Palmerston North work with for future water services?

The ones mentioned in option 1 sound fine.

### Please share any other feedback you have about water service delivery in the future

Thank you for the work you do.

### How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	11 March 2025, 5:16PM
Receipt number	73
Related form version	3

## Your contact details

First name	Sophie
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Last name	Cattle
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Postal address	
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Email	
-------	--

Phone	
-------	--

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	I prefer not to say
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.:** 1

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. :** 2

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).:** 3

## Option 1

---

Please tell us what you don't like about this option

The potential of having water meters added to properties and adding a user pays system. Keep it at a flat fee for all

Also it will still be a sharp increase in costs a long with the general council rates. What other costs are the council looking at reducing in their spending to reduce the council rates?

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	11 March 2025, 8:09PM
Receipt number	74
Related form version	3

## Your contact details

First name	Mio
Last name	Petch
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

---

Please tell us what you like about this option

I thought it would be the most realistic option and would be good for our next generation.

## Option 2

---

Please tell us what you like about this option

The range of council is too wide. I think it might be hard to manage for the event like emergency time.

How did you find out about this opportunity to have your say?

Letter or email



# Local Water Done Well submission form



Submitted on	11 March 2025, 8:32PM
Receipt number	75
Related form version	3

## Your contact details

First name	Alyson
Last name	McGee
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

Please tell us what you like about this option

More affordable, spreads costs, better investment potential and geographically close councils that already work together.

## Option 2

Please tell us what you like about this option

Possibility of lower costs

Please tell us what you don't like about this option

Unlikely for 6 councils to work together

## Option 3

Please tell us what you don't like about this option

Not sustainable

Which councils would you like to see Palmerston North work with for future water services?

Those in option 1

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	11 March 2025, 8:41PM
Receipt number	76
Related form version	3

## Your contact details

First name	Thomas Alan
Last name	McGee
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

Please tell us what you like about this option

Stronger community ties, creates efficiencies, protects other council services and more affordable.

### Option 2

Please tell us what you don't like about this option

Less likely to happen

### Option 3

Please tell us what you don't like about this option

Not sustainable

Which councils would you like to see Palmerston North work with for future water services?

Those mentioned in option 1

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	12 March 2025, 10:38AM
Receipt number	77
Related form version	3

## Your contact details

First name	Alvin and Wendy
Last name	Jefferies
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

Please tell us what you like about this option

Will attract specialist staff.

Please tell us what you don't like about this option

Extra cost to ratepayers.

## Option 2

Please tell us what you like about this option

Improved services.

Please tell us what you don't like about this option

Travel times in emergencies too long.

## Option 3

Please tell us what you like about this option

Council maintains control.

Please tell us what you don't like about this option

Not financially sustainable and not meeting legal requirements.

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Palmerston North, Manawatu council

Please share any other feedback you have about water service delivery in the future

Don't want to see the metered waters.

How did you find out about this opportunity to have your say?

Letter or email

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	12 March 2025, 1:46PM
Receipt number	79
Related form version	3

## Your contact details

First name	Penny
Last name	Dittmer
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 1

Please tell us what you like about this option

It's the most affordable and hopefully leads to stronger community ties.

Please tell us what you don't like about this option

The 4 councils will all have to agree with each other and I know there is already dissent within the Manawatu District Council.

How did you find out about this opportunity to have your say?

Booklet in my mailbox



# Local Water Done Well submission form



Submitted on	12 March 2025, 3:13PM
Receipt number	80
Related form version	3

## Your contact details

First name	Mildred
Last name	Minot
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 2**

## Option 1

### Please tell us what you like about this option

It is the cheaper of the 2 options that are possible. Option 3 would be my preferred choice if it was allowed.

### Please tell us what you don't like about this option

I don't trust the larger organization to make decisions for Palmerston North and I wonder if we will be subsidizing smaller communities.

### Which councils would you like to see Palmerston North work with for future water services?

Kapiti and Manawatū do not want to work with Palmerston North so I am not sure how Option 1 is feasible. If councils are forced by the government to join together I can foresee lots of problems allocating resources.

### Please share any other feedback you have about water service delivery in the future

I would like to see local governments manage their 3 waters with help from the National government if necessary. This scheme seems to be putting the responsibility onto local rate payers to help communities that are not compliant. I think it should be a national government responsibility.

### How did you find out about this opportunity to have your say?

Newspaper

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	12 March 2025, 8:43PM
Receipt number	81
Related form version	3

## Your contact details

First name	Roselle
Last name	Gouwland
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

### Option 1

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Please tell us what you like about this option

More sustainable & economic for ratepayers.

### Option 2

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Please tell us what you don't like about this option

More collaborative connection & more expensive.

### Option 3

---

Please tell us what you don't like about this option

Not viable.

Which councils would you like to see Palmerston North work with for future water services?

The Councils very close to us geographically.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	13 March 2025, 7:55AM
Receipt number	82
Related form version	3

## Your contact details

First name	Isaac
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Last name	Mills
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

---

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3**

## Option 2

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Please tell us what you like about this option

Connects the region together to hopefully provide equitable and sustainable water supply. Parts of the region shouldn't be on boil water notices everytime it rains.

## Option 3

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Please tell us what you don't like about this option

Too narrow minded, not sustainable

How did you find out about this opportunity to have your say?

Letter or email

# Local Water Done Well submission form



Submitted on	13 March 2025, 8:04AM
Receipt number	83
Related form version	3

## Your contact details

First name	Matthew
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Last name	Bray
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
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Do you live within the Palmerston North City Council boundary?	Yes
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Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

## Let's find out what you think about the options

### Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

### Please tell us what you like about this option

Its not the status quo which won't work.

### Please tell us what you don't like about this option

I'm not a fan of joining up with Kāpiti Coast District Councils. Historically their water management has been poor and their residents always run into issues with drought or not being able to flush toilets etc. I believe the funds would leave our region and get directed to Wellingtons region.

## Option 2

### Please tell us what you like about this option

The entity would be within the Horizons region - no cross boundary issues and therefore less bureaucratic hold ups.

### Please tell us what you don't like about this option

Could get messy depending on how many join.

## Option 3

### Please tell us what you like about this option

Nothing

### Please tell us what you don't like about this option

We know its not working, a change has to be made. Should have gone with 3 waters... not sure why our Council didn't support this idea when we cannot afford others.

### Which councils would you like to see Palmerston North work with for future water services?

Think you've named good ones in your document. Stick with those you already have close working relationships with, you know how they function.  
Prefer Horizons region as noted above.

### Please share any other feedback you have about water service delivery in the future

Despite not being a fan of option 1 it is better than doing nothing. Water is obviously essential and getting this right will cost. I don't like cutting services but this will create a significant impact on rate payers and how funds are created.



I would not want to see cuts to create the required funding, but future projects and investments may need to be looked into.

---

**How did you find out about this opportunity to have your say?**

Letter or email

Family or friends

69

This is the one of the most important decisions we'll make for our city in decades.

Have your say  
on who manages

# Palmy's Water

in the future

Have your say before  
4pm Sunday 30 March



PAPAIOEA  
PALMERSTON  
NORTH  
CITY

Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

## Your details

Name Beverly Colville

Phone 7(2)(a) Privacy Email 7(2)(a) Privacy

Address 7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

## Demographic information

Age group\*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

- |   |                                |   |
|---|--------------------------------|---|
| <input type="checkbox"/> 9 and under          | <input type="checkbox"/> 10-19 | <input type="checkbox"/> 20-29              |
| <input type="checkbox"/> 30-39                | <input type="checkbox"/> 40-49 | <input type="checkbox"/> 50-59              |
| <input type="checkbox"/> 60-69                | <input type="checkbox"/> 70-79 | <input checked="" type="checkbox"/> 80 plus |
| <input type="checkbox"/> Prefer not to answer |                                |   |

Do you live within the Palmerston North City Council boundary?

Yes ☒ No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒ No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐ No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

**Would you like to come to a hearing and speak to Elected Members about your submission?**

Yes ☐ No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**  
How much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**  
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☒ **Funding other city priorities**  
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**  
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**  
Either the same or improved water services.
- ☒ **Cultural input**  
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**  
Residents' ability to shape water services decisions and there be transparent decision making.
- ☒ **Growth planning**  
Preparing water services for population growth.
- ☒ **Climate resilience**  
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☒ **Environmental benefits**  
Improving outcomes for the environment.
- ☐ **Other** (please state)

## Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- ☒ **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).



# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

All are consulting.  
The 4 councils are  
getting their ducks in a row.  
"Water services could improve"

Please tell us what you don't like about this option

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

/

Please tell us what you don't like about this option

/

Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.

Manawatu  
Horewhenua  
Kapiti Coast

Please share any other feedback you have about water service delivery in the future

Water meters are needed now  
All new subdivisions  
Should have water meters  
installed for later  
monitoring and possibly  
payment for this precious  
resource.

**Privacy**

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

SCANNED 13 MAR 2025



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This is the one of the most important decisions we'll make for our city in decades.

Have your say  
on who manages

# Palmy's Water

in the future



PAPAIOEA  
PALMERSTON  
NORTH  
CITY

Have your say before  
4pm Sunday 30 March

Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

## Your details

Name Bronwen Murray

Phone 7(2)(a) Privacy Email 7(2)(a) Privacy

Address 7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

## Title

Age group\*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☐

No ☒

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

**Would you like to come to a hearing and speak to Elected Members about your submission?**

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

### Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**  
How much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**  
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**  
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**  
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**  
Either the same or improved water services.
- ☐ **Cultural input**  
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**  
Residents' ability to shape water services decisions and there be transparent decision making.
- ☒ **Growth planning**  
Preparing water services for population growth.
- ☒ **Climate resilience**  
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**  
Improving outcomes for the environment.
- ☐ **Other** (please state)

### Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1	<b>Option 1:</b> 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
2	<b>Option 2:</b> 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
3	<b>Option 3:</b> Status quo with changes (not financially sustainable and therefore it's not legally compliant).



# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Larger population helps to spread costs

Please tell us what you don't like about this option

The cost to rate payers on very low incomes (— Gold Card + CSC)

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option



**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

#### Privacy

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71

This is the one of the most important decisions we'll make for our city in decades.

Have your say  
on who manages

# Palmy's Water

in the future

Have your say before  
4pm Sunday 30 March



Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

## Your details

Name *KEITH EDWARD ADAMS*

Phone **7(2)(a) Privacy** Email

Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

## Title

Age group\*

We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☒

No ☐

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

**Would you like to come to a hearing and speak to Elected Members about your submission?**

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.




### Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☐ **Future water costs and investment**  
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### Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

	<b>Option 1:</b> 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
	<b>Option 2:</b> 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
	<b>Option 3:</b> Status quo with changes (not financially sustainable and therefore it's not legally compliant).

# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Please tell us what you don't like about this option

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option



**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

**Please tell us what you like about this option**

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**Please tell us what you don't like about this option**

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**Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.**

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**Please share any other feedback you have about water service delivery in the future**

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