

PNCC Rec'd 18 MAR 2025

This is the one of the most important decisions we'll make for our city in decades.

Have your say  
on who manages

114

Have your say before  
4pm Sunday 30 March

# Palmy's Water

in the future



PAPAIOEA  
PALMERSTON  
NORTH  
CITY

Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

## Your details

Name JOAN MILLS

Phone 7(2)(a) Privacy

Email

Address 7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

## Demographic information

Age group\*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

### Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**  
How much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**  
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☒ **Funding other city priorities**  
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**  
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**  
Either the same or improved water services.
- ☐ **Cultural input**  
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**  
Residents' ability to shape water services decisions and there be transparent decision making.
- ☐ **Growth planning**  
Preparing water services for population growth.
- ☒ **Climate resilience**  
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**  
Improving outcomes for the environment.
- ☐ **Other** (please state)

### Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- 1 **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- 2 **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- 3 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Please tell us what you don't like about this option

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

#### **Privacy**

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115

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Have your say  
on who manages

# Palmy's Water

in the future

Have your say before  
4pm Sunday 30 March



Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

## Your details

Name Karen Mills

Phone 7(2)(a) Privacy Email

Address 7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

## Demographic information

Age group\*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☒ 60-69

☐ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

**Would you like to come to a hearing and speak to Elected Members about your submission?**

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**  
How much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?
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Can the Council still deliver services like roads, recycling, parks, and libraries?
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Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**  
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**  
Either the same or improved water services.
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Ensuring mana whenua involvement in water decisions.
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Preparing water services for population growth.
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Water services continue to, and improves on mitigating climate change (eg: against flooding).
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Improving outcomes for the environment.
- ☐ **Other** (please state)

## Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

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# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

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Please tell us what you don't like about this option

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**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

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Please tell us what you don't like about this option

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**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

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PAPAIOEA  
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NORTH  
CITY

Read the options, and the potential costs at [pncc.govt.nz/localwater](http://pncc.govt.nz/localwater)

## Your details

Name Melanie Osborne

Phone 7(2)(a) Privacy Email 7(2)(a) Privacy

Address 7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

## Demographic information

Age group\*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 30-39

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☐ Prefer not to answer

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Yes ☒

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**Would you like to come to a hearing and speak to Elected Members about your submission?**

Yes ☐

No ☒

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Improving outcomes for the environment.
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- Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

# Please tell us more about your thoughts on these options

**Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

- More affordable overall
- Each council has existing links based on geographical proximity

Please tell us what you don't like about this option

Would Option 2 be even more affordable?

**Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

I like the opportunity to support councils which experience regular 'natural disaster' type issues, or have the potential for this  
ie. Whanganui (floods), Ruapehu (eruptions)

Please tell us what you don't like about this option

It is a large area, geographically to cover

**Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

It is not an option so I am not sure why it has been included

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?  
This could include councils named in this document, or others.

The four in option 1

Please share any other feedback you have about water service delivery in the future

I feel strongly that metering water is a bad idea.

#### Privacy

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We collect your contact information so we can keep you up to date with the proposal.

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# Local Water Done Well submission form



Submitted on	19 March 2025, 1:08PM
Receipt number	118
Related form version	3

## Your contact details

First name	Michael
Last name	Hardman
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

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Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

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Please tell us what you like about this option

Four councils reasonably close to each other and common interests

### Option 2

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Please tell us what you don't like about this option

Too big. Not much in common with Whanganui, Rangitikei and Ruapehu

### Option 3

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Please tell us what you don't like about this option

Wouldn't work in new circumstances.

Which councils would you like to see Palmerston North work with for future water services?

Manawatu and Horowhenua

How did you find out about this opportunity to have your say?

Letter or email

Newspaper

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	19 March 2025, 4:06PM
Receipt number	119
Related form version	3

## Your contact details

First name	Margaret
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Last name	Morris
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Postal address	
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Email	
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Phone	
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## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
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Do you live within the Palmerston North City Council boundary?	No
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Does Palmerston North City Council provide your drinking water and/or wastewater?	No
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
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## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Other: I DO NOT agree to racist, cultural input which is continuing to doing 3 Waters by another name.

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1**

## Option 1

Please tell us what you don't like about this option

I am a rate payer to both the MDC and Palmerston North Council. The PN Council that has done a very poor job of future proofing it's water supply in the past and now wants other councils, such as the MDC (who have done a good job) to fund the cost of the PNC water infrastructure deficits

## Option 2

Please tell us what you don't like about this option

Again, as above, why should other councils pay to for the PNC previous water infrastructure deficits

## Option 3

Please tell us what you like about this option

This is the only option where the PNC pays for its own previous total mismanagement of rate payer funds. Isn't transparency the new catch phrase. Where has all the money gone that should have been spent on core infrastructure not unnecessary projects like the raised crossings that only slow emergency services and the change to the layout at the intersection of the Square and Church street opposite the main Plaza opening that has only achieved to make huge traffic jams.

Which councils would you like to see Palmerston North work with for future water services?

Only other councils who like PNC have done a bad job in the past so that good Councils who have done a good job maintaining their infrastructures don't have to pay to fix PNC mess

Please share any other feedback you have about water service delivery in the future

PNC should do what they are meant to do which is maintained core infrastructure services and stop wasting rate payer funds on Pet unnecessary projects.

How did you find out about this opportunity to have your say?

Radio

# Local Water Done Well submission form



Submitted on	19 March 2025, 4:47PM
Receipt number	120
Related form version	3

## Your contact details

First name	Vicky
Last name	Forgie
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?  
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

The best option offered.

Please tell us what you don't like about this option

There could well be other better options available that residents are not aware of.

## Option 2

Please tell us what you don't like about this option

Administratively more difficult.

## Option 3

Please tell us what you don't like about this option

Information provided said this is not an option.

Please share any other feedback you have about water service delivery in the future

PNCC has provided great drinking water to citizens. Wastewater options considered going forward have to incorporate new technology and be viable for the long-term.

How did you find out about this opportunity to have your say?

Family or friends

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	19 March 2025, 8:49PM
Receipt number	122
Related form version	3

## Your contact details

First name	Josiah
Last name	Wladrom
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
--	----

## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Other: Work Security

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

It seems to be the most likely to provide all my requirements above

Please tell us what you don't like about this option

Unsure with Kapiti with promotion that they would like to say the status quo

## Option 3

Please tell us what you don't like about this option

massive increase of cost and lose of other council projects

Which councils would you like to see Palmerston North work with for future water services?

Manawatu, rangitiki, Wanganui, horowhenua, tararua

How did you find out about this opportunity to have your say?

Booklet in my mailbox

# Local Water Done Well submission form



Submitted on	20 March 2025, 7:01AM
Receipt number	123
Related form version	3

## Your contact details

First name	Sunlou
Last name	Liuviaie
Organisation you represent	Papaioea Pasifika Community Trust and Niu PN Community
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
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Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1**

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**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

## Option 1

Please tell us what you like about this option

There are huge benefits in cost sharing given the huge investment required. Ensures consistency in approaches to planning, management and water standards across the different Councils  
Management of water stays within the region

Please tell us what you don't like about this option

Bigger councils may be required to pay more relatively to the ratepayers in other towns

## Option 2

Please tell us what you like about this option

Control and management of the resource stays within the region

Please tell us what you don't like about this option

Potential for costs to be high

## Option 3

Please tell us what you like about this option

Management stays locally and people can have better influence of water policy and management of the resource

Please tell us what you don't like about this option

The current model is not working- Unaffordable especially the initial investment to upgrade the infrastructure required to sustain service delivery

**Which councils would you like to see Palmerston North work with for future water services?**

Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.  
A shared approach to the planning and management of water resources could also be replicated in other areas: Services, infrastructure which could ensure efficiencies through better economies of scale. This approach could also enhance or strengthen a regional approach or identity for councils within our wider Manawatu Region.

**Please share any other feedback you have about water service delivery in the future**

In addition to costs considerations, sustainability considerations are critical including the essence of ensuring that Iwi's inclusion in governance.

**How did you find out about this opportunity to have your say?**

- Council website
- Letter or email
- City councillor

# Local Water Done Well submission form



Submitted on	20 March 2025, 10:37AM
Receipt number	124
Related form version	3

## Your contact details

First name	keith
Last name	bradley
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
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## Let's find out more about what matters to you

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Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

Other: future proofing

**Which councils would you like to see Palmerston North work with for future water services?**

lets concentrate on ourselves until we have any certainty of alliances

**Please share any other feedback you have about water service delivery in the future**

I have trouble to understand the proposals. You list our assets & infrastructure but when talk about budgeting for the future you have a proposal that works with other councils & regions yet doesn't list their assets & infrastructure.

If our water costs are some of the lowest around why would we inflate them working with others?

**How did you find out about this opportunity to have your say?**

Letter or email

123

# Local Water Done Well submission form



Submitted on	20 March 2025, 12:25PM
Receipt number	125
Related form version	3

## Your contact details

First name	Sarah
Last name	Turner
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	No
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

## Let's find out what you think about the options

Rank the options

**Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1**

**Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2**

**Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3**

### Option 1

Please tell us what you like about this option

Seems the most pragmatic for a sustainable future of water services

Please tell us what you don't like about this option

Nothing

### Option 2

Please tell us what you like about this option

Similar to option 1

Please tell us what you don't like about this option

Too many cooks may spoil the broth

### Option 3

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Pointless

Which councils would you like to see Palmerston North work with for future water services?

Those preferred in option 1

How did you find out about this opportunity to have your say?

Family or friends

# Local Water Done Well submission form



Submitted on	20 March 2025, 6:26PM
Receipt number	126
Related form version	3

## Your contact details

First name	L J
Last name	Brown
Postal address	
Email	
Phone	

## Hearing

Do you want to speak to Council in support of your submission?	No
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## Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

## Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades? )

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

## Option 1

Please tell us what you like about this option

Most affordable, protects other council services, spreads the cost across more people, creates efficiencies, better investment potential, more likely to happen, easier to attract specialist staff. It seems to make the most sense.

## Option 2

Please tell us what you like about this option

Similar to option 1

Please tell us what you don't like about this option

Less likely to happen, the uncertainties involved with this option

## Option 3

Please tell us what you like about this option

Council maintains control

Please tell us what you don't like about this option

Not financially sustainable, increased costs, potential reduction in other council services, increased costs

Which councils would you like to see Palmerston North work with for future water services?

Same as Option 1: Horowhenua, Manawatu and Kapiti Coast District Councils

Please share any other feedback you have about water service delivery in the future

Last year my husband and I moved from Auckland to Palmerston North, so we are well familiar with the concept of a separate organisation to manage water treatment and supply. We are ok with the concept and support the Option 1 being proposed. My only concern is to do with how the water will be charged. I have uploaded a copy of one of our water bills from Auckland. You will see that there are two charges for water and two for wastewater, one being for the actual amount of water consumed (as recorded by the water meter) and the other being a daily fixed charge. Not only was it onerous to pay twice for water and wastewater (i.e. two kinds of charges), but worst of all was that the wastewater (refer "Consumption charges" under the Details heading) was charged at 174% of the amount of water consumed. My hope is that the water charges for this region will neither be exorbitant nor unfair.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Supporting information