

LOCAL WATER DONE WELL SUBMISSION

From:

Peter and Angela Oliver, 7(2)(a) Privacy

Email 7(2)(a) Privacy

Phone 7(2)(a) Privacy

- We do NOT wish to speak
- Age 70-79
- We live in Palmerston North City boundary, designated Rural.
- City does not provide drinking water or wastewater

What matters to us:

Please tick which six things matter most to you when considering what happens to water service delivery:

- ☒ Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
- ☒ Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)
- ☒ Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)
- ☐ Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)
- ☒ Consistent water service (Either the same or improved water services.)
- ☐ Cultural input (Ensuring mana whenua involvement in water decisions.)
- ☒ Community influence (Residents ability to shape water services decisions and there be transparent decision making.)
- ☒ Growth planning (Preparing water services for population growth.)
- ☐ Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)
- ☐ Environmental benefits (Improving outcomes for the environment.)
- ☐ Other

Ranking the options (1 being preferred option)

- 1 Option 3 Status Quo
- 2 Option 1 The Four, in a Joint Council Owned Organisation
- 3 Option 2 The up to Six in a Joint Council Owned Organisation

Initial Comments:

We agree with the Government's desire to refocus local councils on delivering essential services and core infrastructure, spending responsibly, and operating under greater scrutiny. However, we also sympathise with the difficulty the council must have faced with the changing laws, and now the tight deadline. Despite the consultation document being presented in a clear format, we still feel there is a great deal of uncertainty, not only in the options, but in the outcomes, and we are sure we are not alone.

Option 1 The Four, in a Joint Council Owned Organisation (our second choice) – What we like about this option

Assuming the council's assumptions are correct:

- Most affordable
- Close geographically, easy connections
- Communities have strong links
- Scale reduces costs
- Attract and keep skilled staff
- Good staff coverage
- New regulations will ensure quality, monitor cost, strong oversight of CCO

Option 1 – What we don't like about this option

Other councils' preferred options

PNCC states "At the time of this document being adopted, all councils listed are intending to consult on this option".

However, for Kapiti Option 1(The Four) is their Option 2. They state: "Because of the level of capital investment required – and in particular Palmerston North City Council's 'Nature Calls' wastewater treatment plant project – this option requires a higher level of debt in the short to medium-term. This in turn requires a higher level of revenue to meet the necessary funding ratios"

For Manawatu Option 1 (The Four) is their Option 3. They state "The water service charge would peak at almost \$850 more than the status quo in year eight of the Water Services Council Controlled Organisation. This dramatic increase is largely due to considerable capital projects required by Palmerston North City Council. In a joint model, Manawātū District Council would be subsidising these projects throughout the 30 year period that was modeled. At the end of this period, the household charge for a connected property in the Manawātū District would still be higher than the status quo"

For Horowhenua, Option 1 (The Four) is their Option 1. However, if only Horowhenua decides to go with The Four, it is no longer a good option for Palmerston North and the pros listed above wouldn't not be so great, if any.

At this stage, it is unknown which way other councils will go. However, we believe residents generally would trust the assumptions presented to them by those who have had more time to investigate, look at reports etc. It is overwhelming for the regular resident. So, with only 1 of the other 3 proposing our Option 1 as their Option 1, how likely is it that this option will survive?

Lack of opportunities for community to be involved in decision-making

Another reason for not liking Option 1 is that, as the council states "There is unlikely to be opportunities for the community to be involved in decision making. There could be consultations from time to time. The community would need to advocate for services if they had concerns." Currently, we have been in discussions with council regarding the proposed Milson Line bore. Full disclosure, the project is proposed over our fence, so we have a vested interest. However, our main concern is that, if the bore is sunk on Airport land, it could be a serious public health risk. The letter initially sent to the council is attached to this submission as Appendix 1. What happens to this consultation, and others, if there is less opportunity for the community to be involved in decision making?

Better borrowing opportunities not necessarily a pro

The council states: "The new legislation allows new water organisations to borrow more money to fund infrastructure projects than what councils can now. Currently we can borrow 2.8 times our revenue (or up to 280% debt to revenue ratio). Our council has chosen a lower limit of 250%.

Water organisations will be able to borrow up to five times its revenue (up to 500% debt to revenue ratio) for water construction projects.” So in this statement, the council has indicated that maximising borrowing isn’t prudent, choosing 250% instead of the possible 280%.

Less say in joint organisations

Council states: “A bigger population doesn’t mean a bigger say in joint organisations”. Although Palmerston North has the bigger population, it does not mean our projects take preference. What would be shelved?

Will water services improve, or are we just hoping they will

Council seems to have some doubt “We believe your water services could improve. Scale isn’t everything. In fact, it can produce problems. We were reminded recently of the problems Wellington faced with Twin Lakes reservoir.

Uncertainty in organisation structure, charges etc

Option 2 The up to Six, in a Joint Council Owned Organisation(our third choice)– What we like and don’t like about this option

Basically similar comments, although “The up to six” option would be even worse.

Option 3 Status Quo with Changes (our first choice) – What we like about this option

Status Quo is working!

Council states “We’ve looked after our city’s water needs. We’re proud to have taken good care of Palmy’s water, meaning you have safe and resilient water infrastructure”. So we are not sure why there is no enthusiasm to continue as such.

Kapiti and Manawatu think this option is financially viable for them, why not us?

We note that the council states that this option, Status Quo with Changes, is not financially sustainable and therefore not legally compliant. However, from the information provided, we are unable to see why this is not financially viable.

Both Kapiti and Manawatu are proposing this as their Option 1, and we cannot see where Palmerston North differs. Is the Nature Calls \$4m+ the reason why a CCO is attractive?

Borrowing may not be an issue

Council have put forward an argument that borrowing would be at a higher debt to revenue ration with a joint organisation. However, in Kapiti’s consultation document, they mention that “It’s noted the Board of the Local Government Funding Agency (LGFA) has discretion to approve bespoke debt limits for high growth councils (which includes Kāpiti) up to a maximum of 350% of revenue. This offers a potential pathway to access further debt funding if we need it in the future.” Why can’t Palmerston North access this?

Option 3 (our first choice) – What we don’t like about this option

Obviously, if we become convinced that this Option 3 is not financially sustainable and therefore not legally compliant, we should not pursue it.

Please see following page for Appendix 1

25 July 2024

Mayor Smith
Palmerston North City Council
32 The Square
Palmerston North

Dear Mayor Smith

**Serious Public Health and Financial Risk with
Proposed Site of City North Ground Water Bore**

Please take this matter seriously. I am a retired ex government Research Scientist qualified in Geology, Geochemistry and Geophysics.

Meeting with PNCC to discuss new water bore

On 15 July 2024, Tunmbi Tokode and Wayne Ventor from Palmerston North Water Team and Perene Green from Property Team attended a neighbours meeting at my home to address us about their new water bore and treatment plan. Three proposals were presented, but all with the actual bore sited on Airport land bordering properties 22, 16 and 14 Flyers Line, at Test Point 252.

Information lacked any mention of known PFOS/PFOA contamination

Although we followed up the meeting with a letter giving reluctant agreement to one of the three proposals, we later realised that a major risk was never flagged by the council, either verbally or in any documentation we were given. This is the potential risk of PFOS/PFOA (the “forever” chemicals) in any bore water on or near Airport land, produced by the use of firefighting surfactants containing this banned chemical by the Airport for many decades (possibly since the 1950s) up to December 2017.

When I started to research this, I found a mass of articles relating to this contamination although I do not have access to the official reports, which I presume the council has. These chemicals are called “forever” chemicals because they persist for centuries in nature and the human body, and health effects include increased risk of some cancers, impaired immunity and delayed children’s development. This is a worldwide problem near Airports and the Ministry of Environment and other government agencies have been actively investigating these chemicals.

Council advised residents of risk in 2018

In 2018, after high levels of the PFOS chemicals were found in surface water samples, Palmerston North residents were advised not to gather eels or water cress at Mangaone Stream, Richardsons Line Drain or streams near the Airport. And for those with private bores to contact authorities.

Risk still remains and could increase

Council will be aware of the water situation at Ohakea. Even though a surface clean up was undertaken, the chemical has percolated outwards and downwards, creating a ‘plume’ reaching a kilometre from the base and into the groundwater below the surface, accessible by water bore. Reports have shown that the plume could persist and spread for more than 100 years. A recent RNZ

article reported that the chemicals are persisting in the Ohakea area, and some levels are rising. To avoid any future problems for Ohakea, a new bore has been built, 10 km away from the origin of the chemical pollution. The situation with land in and around Palmerston North Airport would be no different, as Airport firefighting procedures were common throughout New Zealand for many decades.

From our location at 22 Flyers Line, we regularly, for several years, watch the Airport Firefighters drive to the west end of the runway near Milson Line in their machine and spray the area around, as both practice and presumably testing their equipment. I know they are doing this safely but possibly for more than 60 years this was done using the fire retardant foams containing PFOS compounds. The proof that these chemicals have entered the ground water is in the water sample tests showing streams around the Palmerston North Airport are contaminated with PFOS chemicals, some results between 3 and 12 times the safe drinking water guidelines.

Risk is Deep Groundwater Contamination, not Surface Contamination

However, this surface and near surface contamination is not the issue I want you to look at. It is the deep groundwater spread of the PFOS. Even if a water test at the proposed bore site showed levels that may at present be safe, there is proof that these PFOS contaminants will spread outwards and downwards in future, for 100 or more years and reach the bore. The high volume of water taken from the new bore will increase the spread of the PFOS water downwards and outwards.

Reconsider and avoid a major public health and financial risk

Ohakea is a good example of what to expect, and the council should heed this warning. My concern is that, with all the information the Council is aware of regarding these chemicals, their use over many decades and their extent, to spend several million dollars putting in a new bore within the danger zone is reckless, and should the bore become contaminated in the near future, the council is leaving itself open to an extensive legal class action from the public of Palmerston North, on health grounds. None of us would wish this to happen.

This is a major risk and, combined with the concerns regarding flooding listed in our letter of 18 July 2024 to Mr Tokode, leads us to believe that an alternative site should be chosen well away from Airport land.

Please instruct your Water Team to locate their new water bore well away from the Airport land, and not on the Airport land as they are currently planning to do. The future health and financial risks are too great for the council to take. I do not think agencies such as the Ministry of Environment would approve of a bore near Airport land, as they have studied PFOS and PFOA for some years.

I look forward to a speedy reply to my concerns. At this stage, I have only flagged the risk to the council and close neighbours, but am prepared to take further advice if we do not receive a satisfactory reply from you, because I feel this is a major concern. I do not wish this to be a confrontational issue as all my previous dealings with the Palmerston North City Council have been very reasonable and fair and I therefore hope you will not take this letter in any way as a form of criticism but as a genuine concern of a serious risk to the council.

Yours sincerely

Dr Peter Oliver BSc(Hons), MSc, PhD, FGA, JP

Copy sent to:

Waid Crockett, Chief Executive, Palmerston North City Council
Tunmbi Tokode, Project Manager

From: Joe
Sent: Saturday, 29 March 2025 11:08 am
To: Submission
Subject: Local Water

TO WHOM IT MAY CONCERN

You, the PNCC Council, has asked us, ratepayers, to indicate a preference on 3 options. However I have never seen anywhere a proper explanation what is going to happen for this money. You gave us 3 options which may increase to \$1800 and \$2400 in 10 years' time. For most people this will be around 50% increase of the rates demand, but beside this all other charges will go up as well. What I can see is that my rates will double in 10 years or higher.

What is happening? At the moment we pay much less for water (still too much) therefore why such an increase?

I got last year 2% increase on my NZ Super this year it increased to 3%. Still not enough to cover all those increases.

Besides this everything else from insurance to power increases even more.

Very soon we are unable to pay those, in my view, unreasonable demands if nobody offset those charges by an reasonable increase in the NZ pension pay-out.

I do not like to vote for demands we are unable to pay in the future.

Kind regards,
Joe Erkens

From: Submission
Subject: FW: Local water

From: Wendy Clapperton

Sent: Saturday, 29 March 2025 1:42 pm
To: Submission <submission@pncc.govt.nz>
Subject: Local water

Prefer Option 1
Wendy Clapperton

Local Water Done Well submission form



Submitted on	30 March 2025, 3:57PM
Receipt number	252
Related form version	4

Your contact details

First name	Tom
Last name	Santing
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	Yes
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Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

the fact it will bring strength in numbers
hoping to manage sustainably and more affordable

Please tell us what you don't like about this option

the cost

you are still saying we could double our rates for the same service

Option 2

Please tell us what you don't like about this option

dont like the uncertainty of what councils will be working with and having to far away

Option 3

Please tell us what you like about this option

the option to make our own decision without outside influence

Please tell us what you don't like about this option

high cost

Which councils would you like to see Palmerston North work with for future water services?

I dont care as long as you look after us

Please share any other feedback you have about water service delivery in the future

at the current cost bracket of \$2100
ill loose my house and be bankrupt

this cost will destroy me and many others

water nationwide should be possibly run by one GOVT agency that partly funded by council

if central govt have this requirement they should find the funding to bail out the population its going to destroy

How did you find out about this opportunity to have your say? Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 3:26PM
Receipt number	246
Related form version	4

Your contact details

First name	Janet
Last name	Darragh
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	Yes
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kapiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

That working in with Horowhenua, Manawatu and Kapiti Coast is preferred because there already exists relationships with these councils. They're more local and local community knowledge is an advantage.

Please tell us what you don't like about this option

The distances between regions could be a barrier to some communities receiving services in a timely manner.

Option 2

Please tell us what you like about this option

Possible economies of scale over time could be an advantage. Bigger spread of rates, due to larger population so borrowing power possibly larger .

Please tell us what you don't like about this option

Very expensive to set up, to maintain longer term. Difficulties could arise maintaining cooperation and on going positive relationships between councils. Potential high ongoing expenses relating to travel and distances to some areas.

Option 3

Please tell us what you like about this option

The current system seems to have been working well in the past 50 years.

Please tell us what you don't like about this option

It seems unfair that local councils are restricted by rulings about what they can borrow. I think government needs to be assisting with costs of safe water as it is an essential human need.

Which councils would you like to see Palmerston North work with for future water services?

Option 1 : Horowhenua, Manawatu, Kapiti coast.

Please share any other feedback you have about water service delivery in the future

I'm extremely concerned that people on lower incomes are not disadvantaged by the cost of water, whether it be through rates, rental housing and those using residential services and medical care homes.

Where landlords are paying significantly higher rates for water supply, rents will rise with the result that homelessness and overcrowding would increase putting more pressure on individuals, families and leading to more demand on medical and community service organizations.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 3:10PM
Receipt number	243
Related form version	4

Your contact details

First name	Christine
Last name	Staples
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	Yes
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 1

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 2

Option 1

Please tell us what you like about this option

After discussion with staff and councillor, am not able to make a decision due to lack of information. I am informed that some councils refuse this option currently, therefore it is unavailable.

Option 2

Please tell us what you like about this option

As above, there appears to be lack of certainty regarding this.

Please tell us what you don't like about this option

Option 3

Please tell us what you like about this option

Locals know their area, and some have better access to water resources than others. If all councils formed their own overarching water authority administration just for funding options, but carried on doing their own water repairs and maintenance, they could possibly achieve the same outcomes, without incurring the massive debt that a completely new entity would. Perhaps central government could be lobbied on this.

Please tell us what you don't like about this option

If PNCC continues alone, when others have a collective entity, then water consultants and trained staff will be difficult to obtain, as they will be swallowed up by the new entities, creating high costs and staff unavailability.

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua
Manawatu District

Please share any other feedback you have about water service delivery in the future

Councils need to band together to bring an ultimatum to government to revisit the unsustainable new regulations on waste water discharge and potable water requirements. These are not viable economically. I expect that I will be informed if more information comes to light before making an oral submission. Thank you.

How did you find out about this opportunity to have your say?

Council website

Social media

Family or friends

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 1:43PM
Receipt number	232
Related form version	4

Your contact details

First name	Susan
Last name	Davis
Organisation you represent	NA
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	Yes
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?
Can the Council continue to make major investment in water infrastructure?)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Other: We have seen a number of regions experiencing drought this year, particularly the far North, we could also be affected by it in the future and a lack of affordable water will impact the sustainability of backyard gardens

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

The increased borrowing capacity will be able to fund the expertise needed to manage the water services.

Please tell us what you don't like about this option

Potentially this would mean that the cost of degraded water services in other areas are picked up by the Palmerston North region to the detriment of Palmerston North region.

Each council may not have the power to prioritise what is important to their own community/council area when the water management is centralised.

Option 2

Please tell us what you like about this option

Not keen on joining with 6 councils as one council could end up subsidising other areas that haven't maintained their infrastructure. I like the option of working with one other close council even if it would result in less borrowing capacity. I believe we need to live within our means and should consider reducing services in other areas to afford to deliver water services.

Please tell us what you don't like about this option

Sharing the risk and cost of work required in other areas. If one area has poor infrastructure it will essentially be subsidised by rate payers in other regions.

Option 3

Please tell us what you like about this option

I believe that the main services, which should be prioritised are the water services, and transport. Everything else is secondary. At a time when the cost of living has increased dramatically, and by all signs will keep increasing, we should be focusing on reducing costs. As the new water organisation will manage water services, will there be a discount on local rates?

Please tell us what you don't like about this option

This is not within the scope of local council to provide.

Which councils would you like to see Palmerston North work with for future water services?

One that priorities the environment.

Please share any other feedback you have about water service delivery in the future

Currently it is sustainable to have a backyard garden. When they start charging for water it won't be. Climate change, affects the growing season. Drought has a big impact on gardens, and a knock on effect to the insects, bees and birds. Already this year, we have had a very dry summer and autumn and only recently had rain to break the drought. Northland is suffering from a sustained drought. This is likely to be a frequent event because of climate change.

How are gardeners going to be able to provide enough water for their gardens when the new charges come into effect? Is nature going to be it's own little microcosm maintained in small areas because we have not taken into account the ecosystem in our decisions?

What are the councils going to do to allow people to affordably water their gardens. The gardens are essential to the well-being and beauty of the area, even if we take it for granted.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	29 March 2025, 9:16PM
Receipt number	211
Related form version	4

Your contact details

First name	Paul
Last name	Hewitt
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	Yes
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
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Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

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Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Geographically relatively close partners

Please tell us what you don't like about this option

It would have to work with 2 regional councils

Option 2

Please tell us what you like about this option

Not much

Please tell us what you don't like about this option

Too many fingers in our pie

Option 3

Please tell us what you like about this option

Its our own . We can make our own decisions. If something in our patch needs addressing we resolve it ourselves

Please tell us what you don't like about this option

That we are told it is financially unsustainable-- well so are the others

Which councils would you like to see Palmerston North work with for future water services?

nil

Please share any other feedback you have about water service delivery in the future

I think the water and stormwater components are financially maneageable. Our water is excellant. Our stormwater is mostly manageable. Our sewer system is good except for the after treatment discharge component, primarily there is an issue with nitrates. Firstly I dont believe there will be savings in combining with other councils--there will be a bloated beauracracy appear. Look at combining polytechs and hospitals-- a mess. A pipe costs the same whether PNCC buys it or some other entity What is proposed at about \$2500 to \$2700 per annum ON TOP OF EXISTING RATES is simply unaffordable for many people in the city. It will be a matter of pay the water bill or eat for many.

Quite frankly we need to rip up the current land discharge proposals and start again.
Are the standards set for river discharge simply too high ??
Has technology improved.
I have read that starving the waste of oxygen causes a significant proportion of the nitrates to settle in the sludge
We are on a hiding to nothing to even consider a cost of 400 to 500 million
Im sure most people would rather have dinner on the table than council spending the above on their behalf
Surely a discharge to the sea from our existing high quality treatment plant would give the best outcome. More affordable and no impact on the river ever again
The crux of th

How did you find out about this opportunity to have your say?

Social media

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

199

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name **KATHRYN KEEN**

Phone **7(2)(a) Privacy**

Email **7(2)(a) Privacy**

Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☐ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☒ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☒ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☐ **Growth planning**
Preparing water services for population growth.
- ☐ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

That water organisation is jointly owned by other councils

Please tell us what you don't like about this option

The likely cost. Labours 3 waters would be cheaper to the users.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

would help spread costs but everyone needs to be onboard.

Please tell us what you don't like about this option

Likely to be more costly and seems more complex.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Seems like it's not an option.
As Parliament do not agree
(government)

Please tell us what you don't like about this option

As above

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

The ones that were named

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

200

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name **ROGER DOUGLAS KEEN**

Phone **7(2)(a) Privacy** Email **7(2)(a) Privacy**

Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

- | | | |
|---|---|----------------------------------|
| <input type="checkbox"/> 9 and under | <input type="checkbox"/> 10-19 | <input type="checkbox"/> 20-29 |
| <input type="checkbox"/> 30-39 | <input type="checkbox"/> 40-49 | <input type="checkbox"/> 50-59 |
| <input type="checkbox"/> 60-69 | <input checked="" type="checkbox"/> 70-79 | <input type="checkbox"/> 80 plus |
| <input type="checkbox"/> Prefer not to answer | | |

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(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☐ No ☒

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Yes ☐ No ☒

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Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

short of a change of Government, it appears to be the only option. Lesser evil.

Please tell us what you don't like about this option

Three waters would have been cheaper + simpler.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Helps spread costs but only if all on board.

Please tell us what you don't like about this option

Seems complex & unlikely. Expensive

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Not an option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Those named would be fine.

Please share any other feedback you have about water service delivery in the future

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