

261

This is the one of the most important decisions we'll make for our city in decades.

Have your say on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name

Phone

Address

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☒ 60-69

☐ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☐

No ☒

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☐ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☐ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☐ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☒ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

☒ **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

☒ **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Seems geographically closer.

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Would have thought geographical
ie far afield on the other side of ranges
Not far from Turitea Dam etc

but need to understand what the partnership
involves

Please share any other feedback you have about water service delivery in the future

Free Water is a basic of life.
There are many unnecessary ~~tax~~ spending
which are great in a financial boom
but water + sewage should be free
& as needed by all
concentrate on basic

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

262

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important decisions we'll
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Have your say
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Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Sally O'Carroll*

Phone **7(2)(a) Privacy** Email **7(2)(a) Privacy**

Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

- | | | |
|---|--------------------------------|---|
| <input type="checkbox"/> 9 and under | <input type="checkbox"/> 10-19 | <input type="checkbox"/> 20-29 |
| <input type="checkbox"/> 30-39 | <input type="checkbox"/> 40-49 | <input checked="" type="checkbox"/> 50-59 |
| <input type="checkbox"/> 60-69 | <input type="checkbox"/> 70-79 | <input type="checkbox"/> 80 plus |
| <input type="checkbox"/> Prefer not to answer | | |

Do you live within the Palmerston North City Council boundary?

Yes ☒ No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒ No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☐ No ☐

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐ No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water? *happy to pay for good investment*
Can the Council continue to make major investment in water infrastructure?
- ☐ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☒ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☐ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☐ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☒ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.

2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

- Resilient by having more ratepayers contributing
- future focused, we have not invested properly for a long time, so we now need to do it

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

The Councils are not confirmed so might turn out differently.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

It's not legally compliant

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

I think it is really important to invest properly now, focusing only today's rates is shortsighted & will cost a lot more in the future & we will spend lots more ~~in the future~~ on fixing aging infrastructure. It's also really important for climate resilience to do it well.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

Local Water Done Well submission form



Submitted on	30 March 2025, 2:49PM
Receipt number	242
Related form version	4

Your contact details

First name	Gin
Last name	McNeur
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	10-19
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 3

Please tell us what you don't like about this option

Too expensive

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatū, and Kāpiti Coast District Councils.

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	30 March 2025, 3:15PM
Receipt number	236
Related form version	4

Your contact details

First name	Josephine
Last name	Gawith
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

close proximity
Spread costs over bigger population

Please tell us what you don't like about this option

We need more time to discuss different options -other regions may not wish to partner with us.
Our rates are high enough already. The country is already in too much dept already.

Option 2

Please tell us what you don't like about this option

We need more time to discuss different options -other regions may not wish to partner with us.
Our rates are high enough already. We cant pay any more. How much debt is the council already facing. The country is already in too much dept already.
This submission template is structure d to produce a certain option/s.
We want more options. We have no confidence in the council to deliver this programme

Option 3

Please tell us what you like about this option

Stay as we are as we need to look at costs and if there are other options

Please tell us what you don't like about this option

We need more time to discuss different options -other regions may not wish to partner with us.
Our rates are high enough already. How much is the council in debt?
The country is in too much dept already. We want more time to discuss more options.
How does the council justify borrowing 500% ???

Which councils would you like to see Palmerston North work with for future water services?

Would prefer to be independent of other councils

How did you find out about this opportunity to have your say?

- Family or friends
- Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 3:22PM
Receipt number	245
Related form version	4

Your contact details

First name	Tsz Tsun
Last name	Ko
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

How did you find out about this opportunity to have your say?

Letter or email

Family or friends

Local Water Done Well submission form



Submitted on	30 March 2025, 3:22PM
Receipt number	244
Related form version	4

Your contact details

First name	Andrea
Last name	Coker
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

If we must share our water management, I like that water management would be shared between only the nearby councils, with which we have closer associations, and a greater sense of what the challenges are for this region. A smaller number of councils would allow our council/representatives to have more of a say in decision making, and hopefully more agreement on issues, and hopefully more community consultation. The cost efficiencies are attractive.

Please tell us what you don't like about this option

As a council, Palmerston North has always managed its water services well - from supplying top quality drinking water to residents, to wastewater management, and flood protection. With wise council decision making, coupled with timely community consultation on key water infrastructure and issues, over time our council have invested wisely in things that matter, including good investment in our water. Our community has a real sense of pride in our water and how it has been managed. It was only a few years ago that Palmerston North water won best tasting water at a national competition where regional water was blind tasted. We have the highest quality service for water that I, and I believe our community is proud of.

My concern is that we lose our ability to manage and make decisions about our own water, or our ability to decide is diluted by input with other councils with their own concerns about their regions water. Our community would lose its own sense of pride in our water management, that has been done so well in previous years. While there are cost benefits, we lose control of our water services, what water investments are made, and there is less public consultation, so our community would have less of a voice in water infrastructure and issues. Also, our PN ratepayer contributions would not necessarily go into improving our own water infrastructure, as the other regions may not have as good water infrastructure and quality as we do already. Also, are there hidden costs of providing water service to a greater geographical area, with greater infrastructure costs, despite the larger population base for funding?

Option 2

Please tell us what you like about this option

I do not like this option at all. I do not see any benefits.

Please tell us what you don't like about this option

My concern is that PN council, and hence the PN community, lose our ability to manage and make decisions about our own water, or our ability to decide is diluted by input with other councils with their own concerns about their regions water. As discussed earlier, our community would lose its own sense of pride in our water management, that has been done so well in previous years. The wider communities have no relationship with each other, and hence I think decision making would be impaired. We lose even more control of our water services, what water investments are made, and there is less public consultation, so our PN community would have even less of a voice in water infrastructure and issues. Also, I definitely think there would be greater costs of providing water services to a greater geographical area, with greater infrastructure costs, and greater time spent debating priorities across different regions, despite the larger population base for funding. Also, our PN ratepayer contributions would not necessarily go into improving our own water infrastructure, as the other regions may not have as good water infrastructure and quality as we do already. And the financial projections show that this option is more expensive than Option 1.

Option 3

Please tell us what you like about this option

I like that our water would continue to be managed by our own PN Council. We would be able to continue to assess and invest in water infrastructure to benefit our community, as we know what the challenges and priorities are for this region. Our council and community would continue working together as we have done in the past, with good decision making and community and iwi involvement.

As a council, Palmerston North has always managed its water services well - from supplying top quality drinking water to residents, to wastewater management, and flood protection. With wise council decision making, coupled with timely community consultation on key water infrastructure and issues, over time our council have invested wisely in things that matter to our city, including good investment in our water. Our community has a real sense of pride in our water and how it has been managed. It was only a few years ago that Palmerston North water won the best tasting water at a national competition where regional water was blind tasted. We have the highest quality service for water that I, and I believe our community is proud of. Maintaining management and control as per the status quo, would allow our water services to continue to be managed well.

While this option would cost ratepayers more, I would be happy to pay more, as we would know that the money we are paying would go directly into improving our water quality for our Palmerston North community, rather than being spent elsewhere on other regions (which may not have as good a starting water infrastructure and quality as we do).

Please tell us what you don't like about this option

The issues with this option are the higher cost and legal compliance. I am unsure why the government has changed legislation, making it more difficult for councils to manage their own water, when PN council has always managed its own water well, delivering an excellent water service, while also balancing spending and priorities in other areas of the council infrastructure and services. However, given the challenges that I see with managing the issues with the other options proposed, I would rather pay the extra money as a rate payer towards our own water infrastructure and services, to see the benefit of this investment in our own community, than lose control over our water, and have no input into the way that our money is spent on water infrastructure and on where that money is spent (i.e. spending in other regions instead of into our own community).

Which councils would you like to see Palmerston North work with for future water services?

I think that we should not work with any other council for management of our water, for the reasons I discussed earlier. If we must work with other

councils, then we should work with the smallest number of councils possible, and keep these only to those councils immediately alongside Palmerston North geographically, as we already have relationships, and a shared community, and shared challenges, and ratepayers money invested would directly go into investing into our own region. Ideally, we would only share our PN water management with the neighbouring townships/region i.e. only Feilding and Ashhurst.

Please share any other feedback you have about water service delivery in the future

I would like to see our PN community continue to have pride in our water management, services, and infrastructure, and still feel connected and responsible for this.

I would also like to ask what review/feedback system is in place to collect views from the community post the decision and implementation of the water management system. I think continuous public consultation is very important, and the community should still have a say in our water management, and this links strongly with the community maintaining a sense of responsibility and pride in our water management.

How did you find out about this opportunity to have your say?

City councillor

Poster, sign or billboard

Local Water Done Well submission form



Submitted on	30 March 2025, 3:42PM
Receipt number	247
Related form version	4

Your contact details

First name	Margi
Last name	Mitcalfe
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating

climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

What is listed in the water pamphlet are positives

Please tell us what you don't like about this option

I don't see community input mentioned at all - I see Councils and they are representatives but some community agency is important for the resource, the taonga of water. I hope mana whenua have strong voice

Which councils would you like to see Palmerston North work with for future water services?

Option 1's

How did you find out about this opportunity to have your say?

Family or friends

Local Water Done Well submission form



Submitted on	30 March 2025, 3:44PM
Receipt number	248
Related form version	4

Your contact details

First name	Jude
Last name	Vining
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Joint partnership with other councils makes sense

Option 2

Please tell us what you don't like about this option

Believe it will be complicated having this many councils involved and be more difficult to make decisions and reaching consensus and equitable funding across all areas

Option 3

Please tell us what you don't like about this option

It is not viable, and we can't have a status quo - water is a huge issue for many councils and doing nothing is not realistic.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 3:49PM
Receipt number	249
Related form version	4

Your contact details

First name	Denise
------------	--------

Last name	Gray
-----------	------

Postal address	
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Email	
-------	--

Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
-----	-------

Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Community influence (Residents ability to shape water services)

decisions and there be transparent decision making.)

Other: Living within our means

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

Option 1

Please tell us what you like about this option

I dont like any options and this system made me list 1, 2, and 3 but NONE are preferred

Please tell us what you don't like about this option

This submission process is structured and I dont accept any of the 3 options as they are not affordable to the everyday ratepayer

Option 2

Please tell us what you like about this option

I dont like any options and this system made me list 1, 2, and 3 but NONE are preferred

Please tell us what you don't like about this option

This submission process is structured and I dont accept any of the 3 options as they are not affordable to the everyday ratepayer

Option 3

Please tell us what you like about this option

I dont like any options and this system made me list 1, 2, and 3 but NONE are preferred

Please tell us what you don't like about this option

This submission process is structured and I dont accept any of the 3 options as they are not affordable to the everyday ratepayer

Which councils would you like to see Palmerston North work with for future water services?

Manawatu

Please share any other feedback you have about water service delivery in the future

I don't like any options that require rate increases. Council needs to fund essential services ONLY. ANZAC Park is not essential Put these wants on hold. My home has lost 20% of its value! Please listen to the rate-payers so we may have confidence in you as our spokes people. but at this stage I have no confidence in the council to deliver affordable water. Why is Fluoride being added to water when fluoride is only to be taken topically. Remove it and save money. What is the councils debt now & why are we adding to it?? I support a zero percent rate increase. Thank you for reading this submission

How did you find out about this opportunity to have your say?

Family or friends

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 3:56PM
Receipt number	251
Related form version	4

Your contact details

First name	Deborah
Last name	Birch
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you don't like about this option

I don't like the idea of yet another separate organisation that we have to pay for, that we get water billed separately from. Do we know or have any say in who the shareholder council and board of directors are? Or what power/authority non-elected parties like iwi have?

More importantly, why are we letting central government make laws and dictate that a LOCAL AUTHORITY has to go down this path, and coerce us by saying that's the only way you can qualify to borrow money for water infrastructure projects repairs and maintenance? Decisions should be up to local council and local ratepayers and residents, not dictated by central government.

As a local tenant who is paying rates via my rent, I am totally against options 1 and 2. While private and commercial owner ratepayers will get a discount in the water portion of their rates initially, I will not get a discount in my rent. My rent is likely to go up (increasing rates a major contributing factor), and if I am forced to pay extra utility in the form of a water bill, I am likely to be unable to cover all my rent, food, power, transport. If I have to give up my flat, I am very unlikely to be accepted for, or afford, another rental in today's market as a disabled beneficiary, forcing me into homelessness or having to leave the city and community I love and call home.

Option 2

Please tell us what you don't like about this option

I am totally against options 1 and 2. I don't like the idea of yet another separate organisation that we have to pay for, that we get water billed separately from. Do we know or have any say in who the shareholder council and board of directors are? Or what power/authority non-elected parties like iwi have?

More importantly, why are we letting central government make laws and dictate that a LOCAL AUTHORITY has to go down this path, and coerce us by saying that's the only way you can qualify to borrow money for water infrastructure projects repairs and maintenance? Decisions should be up to local council and local ratepayers and residents, not dictated by central government.

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transport. If I have to give up my flat, I am very unlikely to be accepted for, or afford, another rental in today's market as a disabled beneficiary, forcing me into homelessness or having to leave the city and community I love and call home.

Option 3

Please tell us what you like about this option

No separate extra water utility bill to pay (I can barely afford to live as it is).
This is the only option I find palatable and acceptable.
I am disgusted that PNCC is giving into diktats and coercion from central government in the form of a law change that dictates how local government must do water, and saying the only way you can borrow is by joining a conglomerate of other councils and creating a water CCO.
Keep national beurocracy out of local authority affairs>
PNCC spending MUST be pared back to core infrastructure and services, not vanities and "nice to haves". Cut your cloth to fit, like most of us residents and ratepayers have already had to cut their threadbare cloths.

Which councils would you like to see Palmerston North work with for future water services?

Status quo. Keep central government out of local government affairs.
This is up to us, local residents and ratepayers and councils, to decide how we want to go, and up to us to choose. the timeline we do so.

How did you find out about this opportunity to have your say?

Council website
Letter or email
Social media
Booklet in my mailbox

Local Water Done Well submission form



Submitted on	30 March 2025, 5:21PM
Receipt number	254
Related form version	4

Your contact details

First name	Eugenie
Last name	Waldteufel
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Option 1

Please tell us what you like about this option

The projected cost is less. It does depend on our local needs. A bigger loan might appear to be better, but other areas have to agree to portions required.

Could be a plus for spreading the cost, and for making investments ie climate change, growth, environmental management.

Please tell us what you don't like about this option

I understand this is PNCC's preferred option. I am concerned that our specific needs unique to our city as per water supply and waste water treatment will be compromised.

Option 2

Please tell us what you like about this option

As we already pay into Horizons Regional Council, at least I can acknowledge that there are six councils all told.

Please tell us what you don't like about this option

Getting smaller townships to agree on increased rates could be problematic. I have learned for example that Fielding has already paid for their improvements, then they are not wanting to have their rates increased. As said this option is less likely to happen. The increase would be more expensive to our city ratepayers as well.

Option 3

Please tell us what you like about this option

I'm not sure I understand what the issues are regards not financially sustainable, therefore not legally compliant.

I would hope we can maintain our water standards, and was not yet informed about plans to improve required. Is status quo with changes lacking funds for improvements?

This option is a message that bigger borrowing and collaboration with other councils is preferred to meet legal requirement.

Please tell us what you don't like about this option

It is costly. No wiggle room for a broadening criteria for improvements. Services are funded by users in any case but this option looks dreary. I hope though that our water is still a public asset and policies and spending is transparent under other options.

I

Which councils would you like to see Palmerston North work with for future water services?	Horowhenua could be ok, and borrowing is certainly required for their needs.
Please share any other feedback you have about water service delivery in the future	I hope we can agree to STOP putting floride in our drinking water. Also, a new govt regulation re the future of stormwater, is it possible for properties to install collection barrels for storm water runoff to deal with overloading.
How did you find out about this opportunity to have your say?	Family or friends

From: Tyler Smith
Sent: Sunday, 30 March 2025 3:00 pm
To: Submission
Subject: PNCC water submission

Thank you for giving us the opportunity to have our say. It is disappointing that these reforms are being rushed. I am aware that this is out of the council's control, but it reminds me of Three Waters and how rushed that was.

Reforms like this take time. This will shape our communities for decades, yet we were given around a month to have our say.

After going through the different options provided by PNCC and the other councils, it's clear they all have different opinions or options.

Only Horowhenua and Palmerston North have 'the four' as their preferred option, while Kapiti and Manawatu would prefer to keep the status quo, which I understand. However, the Manawatu Council has also given their residents the option of 'the two', which is MDC and PNCC having a joint organisation.

I am split between the 'two' and 'four'. Palmerston North and Manawatu councils both border each other, and their residents use both districts for work and recreation; after all, some areas of the PNCC were once under the MDC.

On the other hand, it's good to see our council fostering relations with Kapiti. This option gives us a bigger area to work with, which has some pros and cons.

With water assets, you need to look after our rural communities. While many may have tanks or use less water because of a smaller population, these communities are the backbone of New Zealand and deserve the same investment.

In Bunnythorpe, brown water is common because our water assets were never maintained well, and they're no longer fit for purpose.

As I said before, with option four it gives us a bigger area, which means more places will need their assets replaced. So, we need to ensure that all assets are replaced fairly and not focus on one town each time there is a project.

With this larger area, we run into travel time. While it may only be 1.5 hours between the councils, that is still a long way for someone to travel to fix a burst pipe in Feilding if they have to come from Paraparaumu, compared to Palmerston North to Feilding, which is anywhere between 15-25 minutes. So this organisation will need to ensure they have enough staff to repair faults quickly so our people don't have to wait for an hour for someone to respond.

The entire lower North Island is in the firing line for earthquakes and tsunamis, but as we all know, the risk is higher in Wellington. Kapiti DC has a higher population closer to the coast compared to Horowhenua and Manawatu, so we must factor this in because if a big quake strikes, all four councils will need to fix assets in their own area, but Kapiti

could face a higher bill compared to just Manawatu and Palmerston North, which would be a smaller area and closer together, so repairs could be cheaper and done faster.

I get the importance of the water organisation being independent of the councils, but what happens if the organisation's leadership starts making bad decisions or things aren't looking good? Elected members and the public need a way to ensure the board stays in check and to take action if it's needed.

One way this can be done is through proactive releases of information, official information requests, and community consultation.

While councils may try to honour iwi involvement, I think it's important to remember that all ratepayers should have just as an important voice, and all people, regardless of who they are or where they come from, should have equal and fair access to safe, clean, and sustainable water.

From: Submission
Subject: FW: Local Water Done Well Submission

-----Original Message-----

From: Chrissie Staples
Sent: Sunday, 30 March 2025 3:49 pm
To: Submission <submission@pncc.govt.nz>
Subject: Local Water Done Well Submission

I submit the following on behalf of the Palmerston North Residents Group.

Our committee and other members attended your information events. We also held a meeting of members last week, addressed by councillor Dennison.

We are unable to make an informed decision as we are told that the options outlined in the proposals are not currently available.

We would like this council to hold a public meeting as soon as available options are made certain, and the outcomes known, so that we can inform our members and the public.

Please advise us if you are able to do this, so that we can inform our members, and get them along.

Kind regards,

Christine Staples
Committee Member
Palmerston North Residents