

72

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future



Have your say before
4pm Sunday 30 March

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name **KEVIN MICHAEL REILLY**
Phone _____ Email _____
Address **7(2)(a) Privacy**

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☐

No ☒

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☐

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☐ **Consistent water service**
Either the same or improved water services.
- ☐ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☒ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☒ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

WATER IS LIFE AND NOT TO BE TAKEN FOR GRANTED.
OPTION 1 IS THE RIGHT NUMBER OF COUNCILS INVOLVED
IN THE REGION, IN THE PROVISION OF WATER SERVICES.
COST IS IMPORTANT AS THERE A HIGH PROPORTION OF
LOW INCOME RESIDENTS WHO RENT AND DON'T WANT

Please tell us what you don't like about this option

PROPERTY OWNERS TO INCREASE RENTS ETC.
THE CITY COUNCIL SHOULD WORK AS A GOOD AND
SENSIBLE CORE BUSINESS IN MAINTAINING SERVICES
AND COSTS TO ALL.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawātū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

MANAWATU - HOROWHENA ARE NEIGHBOURS,
KAPITI IS WELLINGTON BASED AND MORE URBAN
THAN RURAL THAN MANAWATU - P.N.C.C. - HOROWHENA.
WE HAVE DIFFERENT NEEDS, THAT WILL STAND
THE TEST OF TIME.

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

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SCANNED 13 MAR 2025

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4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name MARGARET LYNETTE ADAMS
Phone 7(2)(a) Privacy Email 7(2)(a) Privacy
Address 7(2)(a) Privacy
Name of organisation (if submitting on their behalf)

Demographic information

Age group*
(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

<input type="checkbox"/> 9 and under	<input type="checkbox"/> 10-19	<input type="checkbox"/> 20-29
<input type="checkbox"/> 30-39	<input type="checkbox"/> 40-49	<input type="checkbox"/> 50-59
<input type="checkbox"/> 60-69	<input type="checkbox"/> 70-79	<input checked="" type="checkbox"/> 80 plus
<input type="checkbox"/> Prefer not to answer		

Do you live within the Palmerston North City Council boundary? Yes ☒ No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater? Yes ☒ No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer? Yes ☒ No ☐
(You are a business that pays for metered water and/or trade waste separately to your rates.)

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Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐ No ☒ If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

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Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**
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- ☐ **Consistent water service**
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Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.



Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

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Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

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PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name Roger Murray

Phone **7(2)(a) Privacy**

Email **7(2)(a) Privacy**

Address **7(2)(a) Privacy**

Name of **7(2)(a) Privacy**

Title

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☐ 70-79

☒ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

Yes ☐

No ☐

(You are a business that pays for metered water and/or trade waste separately to your rates.)

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Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

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- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state) *Only have people that have been elected.*

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1	Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
2	Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
3	Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Has to be the best one.

Please tell us what you don't like about this option

N/A

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Too many Councils.

Please tell us what you don't like about this option

Same. Too many
Councils

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option



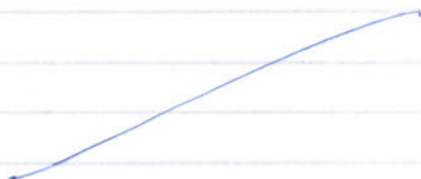
Please tell us what you don't like about this option



Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.



Please share any other feedback you have about water service delivery in the future



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Palmy Council



Local Water Done Well submission form



Submitted on	13 March 2025, 11:27AM
Receipt number	84
Related form version	3

Your contact details

First name	Garry
Last name	Goodman
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant): 1

Option 1

Please tell us what you like about this option

The grouping makes sense from a community of interest perspective. It will help with scale for retaining the right professional expertise inhouse to retain institutional knowledge of the infrastructure.

Please tell us what you don't like about this option

It MAY deliver efficiencies (reduced cost) through scale, but in my view for PN City residents the risk of expectation of services in the widened region of delivery will be unwieldy and overturn the benefits of scale for PN City residents.

Option 2

Please tell us what you don't like about this option

Lacks adequate community of interest.

Option 3

Please tell us what you like about this option

The services are unlikely to be more efficient for Palmerston North City in a widened environment, and Palmerston North has the scale adequatw to properly run these services (it has done so for decades). My perception is that the challenge of financial sustainability for PN residents is purely in the prioritising of major expenditure and in recent years inadequate priority to infrastructure. If that is addressed then the question of legal compliance is not an issue. PNCC needs to consider the interests of the ratepayers in the context of the overall costs to them if they face costs from a group entity and PNCC thinks it has achieved out of that, financial capacity to undertake other priorities. This option has the most credibility - it simply involves prioritising of finances.

Which councils would you like to see Palmerston North work with for future water services?

I see no problem is resource sharing with the Councils in Option 1, but that does not require a separate entity for those Councils to shift financial burden. The payers are the same.

How did you find out about this opportunity to have your say?

Council website

Family or friends

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	13 March 2025, 12:05PM
Receipt number	86
Related form version	3

Your contact details

First name	Michael
Last name	PERRY
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

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Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Lower projected costs, including purchasing efficiencies. Reported to be better supported by the councils proposed to be involved.

Please tell us what you don't like about this option

Possibly the smaller geographical area involved compared to option 2 limits the overall amount of water, as a resource, to be shared.

Option 2

Please tell us what you like about this option

Costs and water resources more widely spread

Please tell us what you don't like about this option

Potential for more overly complex negotiation processes given the greater number of councils involved, which would slow decision-making processes

Option 3

Please tell us what you like about this option

Local decision making, hence most streamlined management

Please tell us what you don't like about this option

Unsustainable financially

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatu, Kapiti

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	13 March 2025, 1:54PM
Receipt number	87
Related form version	3

Your contact details

First name	Julia
Last name	Smout
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

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Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

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Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

How did you find out about this opportunity to have your say?

Letter or email

Local Water Done Well submission form



Submitted on	13 March 2025, 5:07PM
Receipt number	88
Related form version	3

Your contact details

First name	Arunee
Last name	Srichantra
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

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Rank the options

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Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

It is a preferred option from PN City Council. It seems to be well-corporated between the interested parties and an efficient plan.

Please share any other feedback you have about water service delivery in the future

I would like to see the usage of water around the household more. To classify the usage of reused water around the household will help us to use the clean water better.
For example, Hand washing after toilet
The hand washing basin could be install on the top of toilet water tank, similar to some places in Japan. The quality of water that use for flushing our toilet does not need to be as good as drinking water.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	14 March 2025, 1:43PM
Receipt number	89
Related form version	3

Your contact details

First name	Kate
Last name	Harridge
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	20-29
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

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Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

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Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Affordability for the community, and locality/proximity of the four councils.

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatū, and Kapiti Coast District Councils

How did you find out about this opportunity to have your say?

Social media

Booklet in my mailbox

Digital advertising, eg an advert on TVNZ+, Stuff, MetService etc

Local Water Done Well submission form



Submitted on	14 March 2025, 2:20PM
Receipt number	90
Related form version	3

Your contact details

First name	ROGER
Last name	PURCHAS
Organisation you represent	Private citizen (retired)
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
--	--

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

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Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Sustainability.
Cost.
Association with closeby and likeminded Councils.

Option 2

Please tell us what you don't like about this option

Untidy geographically

Option 3

Please tell us what you don't like about this option

Unsustainable.
Cost

How did you find out about this opportunity to have your say?

Booklet in my mailbox

As I see it this is the best way to go at this time for Option 1 Palmerston North. From Mrs S. J. Piller. **Preferred option**

7(2)(a) Privacy

by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils

S. Piller

81

Why this is our preferred option?

PNCC Rec'd 17 MAR 2025

- ✓ **Most affordable for our community** – this option keeps costs down while ensuring reliable water services.
- ✓ **Long-term savings** – residential ratepayers could pay around **\$2,100 per year within 10 years**, dropping to **\$1,400 in 30 years**. These numbers are at today's prices, so don't include inflation.
- ✓ **Protects other council services** – with water costs moving out of council, we can continue investing in transport, rubbish and recycling, parks, and community facilities – something we couldn't do under Option 3.
- ✓ **Spreads costs across more people** – 223,000 people across four areas and 71,000 water connections help share the cost of water services.
- ✓ **Creates efficiencies** – joint organisation means smarter bulk purchasing of pipes, vehicles, treatment chemicals, software, and back-office support.
- ✓ **Lower costs per connection** – more urban areas mean more water connections per kilometre of pipe, helping to keep costs down.
- ✓ **Geographically close** – just 1.5 hours travel time between all councils means faster response times for burst pipes or severe weather events.
- ✓ **Better investment potential** – with increased borrowing capacity and scale, this option can better invest in growth, climate change mitigation, and environmental management.
- ✓ **Stronger community ties** – we already travel between these areas for work, family, and leisure. Palmy, Horowhenua, and Manawatū councils have strong working relationships, and we're building connections with Kāpiti.
- ✓ **More likely to happen** – all these councils are planning to consult on this option, making it more viable than Option 2.
- ✓ **Easier to attract specialist staff** – a larger organisation with scale and opportunities has a better chance of recruiting and retaining expert water staff.

we are really fortunate to have such "good" water here in Palmerston N.

Want more details?

Read our consultation document for a full breakdown of the pros, cons, and financial impacts.

From: Submission
Subject: FW: Palmerston North water

From: >
Sent: Sunday, 16 March 2025 11:02 am
To: Submission <submission@pncc.govt.nz>
Subject: Palmerston North water

Hi
Assumptions:-
The population of Palmerston North will continue to grow.
The volume of water in our storage dams has a limited capacity.

A solution.
All properties in Palmerston North should have a water meter.
Each property will have a free annual allocation of water. Limit to be set.
Any excess usage of water, above the annual allocation, to be charged.

Far too many people take water usage for granted. If it is free they will continue to abuse the system. If they have to pay for extra water they may think twice.

Ken Bateman

Local Water Done Well submission form



Submitted on	14 March 2025, 7:22PM
Receipt number	91
Related form version	3

Your contact details

First name	Amanda
Last name	Colston
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Its the most affordable

Please tell us what you don't like about this option

There isn't anything

Option 2

Please tell us what you like about this option

lower cost than option 3

Please tell us what you don't like about this option

Uncertainty over geographical challenges

Option 3

Please tell us what you like about this option

council maintains control

Please tell us what you don't like about this option

everything else

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	14 March 2025, 8:28PM
Receipt number	92
Related form version	3

Your contact details

First name	Joanna
------------	--------

Last name	Wamala
-----------	--------

Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	40-49
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?)

Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

I like that it is with other councils who are close to Palmy with similar environments.
I like that PNCC will still have ownership as a shareholder, and iwi would still be able to be involved in decision making
I like that the price of water for the consumer is probably in the realm of potentially affordable

Please tell us what you don't like about this option

That tenants would be more likely to have to pay water costs directly, rather than their landlords with the rates. However, if rent falls? or if there is greater transparency? Maybe this is not a significant con.

Option 2

Please tell us what you don't like about this option

It feels geographically awkward and with councils that are quite diverse in nature.

Option 3

Please tell us what you like about this option

Well I like the idea of not making changes but as you say, its not really an option.

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua and Manawatu
Maybe Kapiti or Taranaki

Please share any other feedback you have about water service delivery in the future

Please keep the communication open and clear

How did you find out about this opportunity to have your say?

Social media

Family or friends

Other: My husband works for council and brought home the booklet. (We did not get the booklet in our mailbox)

Local Water Done Well submission form



Submitted on	15 March 2025, 1:03PM
Receipt number	93
Related form version	3

Your contact details

First name	John
Last name	Brenkley
Organisation you represent	N/A
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
--	--

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

It makes sense to collaborate with close Councils. There could be opportunities to share major infrastructure such as treatment plants. There could be inter regional support if one Council's infrastructure is under repair to keep services running. Also personnel - more likely to be able to provide cover across the 4 areas.

Please tell us what you don't like about this option

My main concern is that Kapiti is further away and has different local environment and water requirements compared to the other 3. I recall a few years ago there was a severe water shortage over summer in Kapiti. This leads into my other concern about how projects are prioritised over the 4 Councils.

Option 2

Please tell us what you like about this option

It would give the option for us to join with the 2 nearest Councils which seem to be more similar to PNCC.

Please tell us what you don't like about this option

Whether Manawatu and Horowhenua would have the ratepayer base to fund the new water organisation. Don't want too many Councils as it would get unwieldy to manage.

Option 3

Please tell us what you like about this option

Expertise in local infrastructure

Please tell us what you don't like about this option

Not currently working. Expensive.

Which councils would you like to see Palmerston North work with for future water services?

Option 1 Councils. Manawatu, Horowhenua, Kapiti.

Please share any other feedback you have about water service delivery in the future	I think commercial water users need to pay a realistic charge for water services - I think the current rates are too low. The effects on the environment need to be considered when the water organisation is set up. They need to make decisions that have consideration for future generations.
How did you find out about this opportunity to have your say?	Letter or email

Local Water Done Well submission form



Submitted on	16 March 2025, 10:06AM
Receipt number	94
Related form version	3

Your contact details

First name	Scott
Last name	Knowles
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

I was impressed with your due diligence on the Nature Calls project planning, so I trust that your investigations and conclusions about LWDW are sound.

Option 2

Please tell us what you don't like about this option

Not surprisingly, all the various councils have their own ideas and priorities, so coming together in a large collaboration will be difficult.

Please share any other feedback you have about water service delivery in the future

Metering seems inevitable. People appreciate, conserve and pay more attention to things that they directly pay for.

How did you find out about this opportunity to have your say?

Newspaper

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	16 March 2025, 11:08AM
Receipt number	95
Related form version	3

Your contact details

First name	Jeremy
Last name	Campbell
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

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Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Stable group

Please tell us what you don't like about this option

Practically this is just a bulk procurement exercise, there is no physical relationship so it's just an on paper thing creating risk of cross subsidisation if one partner not in good shape

Option 2

Please tell us what you like about this option

I guess it keeps it local but tbh I don't love it

Please tell us what you don't like about this option

Too many little and spread councils, higher risk of cross subsidisation

Option 3

Please tell us what you like about this option

I don't

Please tell us what you don't like about this option

Self explanatory

Which councils would you like to see Palmerston North work with for future water services?

I don't think it matters. I also don't think geography makes a huge difference as practically the infrastructure isn't connected. It's a big procurement exercise so stable and well run is the name of the game

Please share any other feedback you have about water service delivery in the future

I'm confident we're in good hands. Do the right thing for the city, not the thing that cheap boomers want to maximize their already overly subsidized lifestyles

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	16 March 2025, 11:41AM
Receipt number	96
Related form version	3

Your contact details

First name	Karen
Last name	Bayliss
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	16 March 2025, 12:02PM
Receipt number	97
Related form version	3

Your contact details

First name	Kevin
Last name	Barnes
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	80 plus
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Scale cuts costs

Please tell us what you don't like about this option

A larger organization requires more management.

Option 2

Please tell us what you like about this option

Scale cuts costs

Please tell us what you don't like about this option

A larger organization requires more management.

Option 3

Please tell us what you like about this option

Locally run

Please tell us what you don't like about this option

It will be unsustainable

Which councils would you like to see Palmerston North work with for future water services?

Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils

Please share any other feedback you have about water service delivery in the future

Thank you for this thorough investigation

How did you find out about this opportunity to have your say?

Letter or email

Local Water Done Well submission form



Submitted on	16 March 2025, 12:06PM
Receipt number	98
Related form version	3

Your contact details

First name	Sue
Last name	OHara
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Economies of scale & more collaboration on solutions.

Please tell us what you don't like about this option

Uncertainty around total cost.

Option 2

Please tell us what you like about this option

Nothing.

Please tell us what you don't like about this option

Too many participants.

Option 3

Please tell us what you like about this option

Nothing.

Please tell us what you don't like about this option

Hghi risk & no economies of scale.

Which councils would you like to see Palmerston North work with for future water services?

Those named in option 1.

Please share any other feedback you have about water service delivery in the future

PNCC 'harmonised' in year 3 8s preferred (under option 1)

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	16 March 2025, 1:50PM
Receipt number	99
Related form version	3

Your contact details

First name	Brian
Last name	Hewson
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Option 1

Please tell us what you like about this option

Lacks transparency. How much will current rates reduce from PNCC.

Option 3

Please tell us what you like about this option

Hard to believe this is not financially sustainable. Only difference between what PNCC was going to do and new one was need to set up a new organisation with inflated costs proposed.

Which councils would you like to see Palmerston North work with for future water services?

This is not a popularity contest. There has been very little information shared on the state of water services in the other councils proposed as options. An environmental scan should be a mandatory part of this and appears to have deliberately been left out in favour of hyping up scale. This is a glaring omission and needs to be corrected to see where money needs to be spent and any timelines that are important in that.

Please share any other feedback you have about water service delivery in the future

PNCC have been very poor about improving resilience and mitigation toward floods in my area despite worsening climate and probability of increased rainfall. The queue is going to get longer. How will residents influence work? Accountability to those paying the bills does not appear to have been addressed with a labyrinth of bureaucrats to manoeuvre to get someone's ear and to get things done. How will PNCC represent my interests. What are the objectives of any new organisation i.e. provide water at no cost to residents within 10 years? What are the principles of this organisation? What quality measures are going to be in place? How much will rates decrease given PNCC will not be dealing with water? The cost of the new bureaucracy seems to be very high. Overall none of the proposals contain the level of information to ensure I would be comfortable endorsing them.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Supporting information

91 (cont'd)

Feedback on PNCC Proposals for Palmy's Water in the Future

Overall I am disappointed in the proposals provided. They show a complete lack of detail and are ostensibly useless with no ability to analyse as a business proposition. There is a lack of analysis of the water services delivery model and its benefits and limitations or the detail around the projected benefits and risks of the new organisation. There is a lack of an environmental scan on each organisation the PNCC is proposing to partner with to show the value of their assets, what they are currently paying, what state the assets are in and how they are managed, what projects are planned, timelines, state of current regulatory compliance, current non compliance issues and how they are currently being addressed, etc

The objective of PNCC in this proposal seems to be compliance with Government rather than setting up a high performance organisation to deliver services. Analysis is lacking and benefits are couched around scale rather than other measures.

Organisational structure and governance are paid lip service – to be decided in future. Councils will put a couple of reps on a Committee?? Which will appoint a Board with specialist skills. The specialist skills should be known up front as the tendency to appoint unqualified local mates to Board positions is a sad fact of life. It would be useful to understand in advance detail on the proposed legal structure, the governance model, including Board composition and required expertise, and the relationship with the City Council and other stakeholders. Ratepayer inputs into flood mitigation measures, etc looks to introduce more hoops to jump around and to delay any action. At the moment it is vague and seems designed to market a solution rather than inform fully.

There is no detail on the transition between operational models and how it will be managed.

The financial information provided are difficult to comprehend without information on other entities PNCC are looking to partner with. Is there a level of debt that will be novated over to the new organisation from the start, what is the pricing strategy, how will new developments be funded.

Asset management information is sadly lacking. Current condition, lifespan and value of the current networks. Capital, maintenance and operational programs should have been identified in each entity and a preferred long term infrastructure strategy. PNCC is not an innovative organisation with little funding given to research and development that could be of benefit.

Risk for the new organisation have been glossed over with no risks identified, mitigation strategies or contingency plans. Throughout there is no mention of any safeguards to prevent privatisation in future, to prevent financial or operational failure, etc.

There is not any information on consultation that has taken place to date with those identified as key stakeholders. Where are the records of meetings? There is no plan for ongoing community and stakeholder engagement by PNCC or further communication on the hearings, information arising from the hearings, information arising from other Council hearings, common issues raised etc. and the need to provide further information. Information on the role the community input will play in the decision making process of the new water services entity is lacking. Overall this appears as though the Council has decided what it is going to do and consultation and hearings are a sham based on poor information and a timeline that cuts out the possibility for more detailed information to be provided and further consultation. Council attempting to bulldoze the community here, no attempt to provide a basis of trust in the new organisation, or to fully inform.

Performance metrics expected by the Council should be advised to residents. Reporting frameworks and input into strategy by the public should also be advised.

91 (cont'd)

In setting up a new organisation there should be an environmental benefit. It is not apparent in this one.

Overall this proposal is weak and lacking in detail required to provide informed input. I cannot see how PNCC can claim to have consulted on such a weak document. Unfortunately this gives me no comfort that the new organisation will be able to deliver services at low cost, will be disciplined and accountable.

Local Water Done Well submission form



Submitted on	16 March 2025, 1:56PM
Receipt number	100
Related form version	3

Your contact details

First name	Sharon
Last name	Alexander
Organisation you represent	Myself
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
--	----

Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:	Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)
--	--

Funding other city priorities (Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Less variance between these difference Councils means a more consistent approach across these regions. Thereby given more future opportunity to create value for the Lower North Island as a whole with water as a start. If we are to pay for water, I would prefer to be able to select my own company like the example given for power usage.

Please tell us what you don't like about this option

The cost - how can all households be charged the same when they will have differing demands on all water functions? As a single person living in a single house, I won't be able to afford to pay the mortgage with these sorts of increasing costs. Aren't these charges already included in our rates so why isn't that figure used to offset the proposed charges... It's like the rubbish bags used to be included in our fees and now we have to pay for general rubbish removal but rates don't change - same can be said about how land is revalued and rates don't get adjusted to reflect these changes.

Option 2

Please tell us what you like about this option

The water we have does run down the country thereby through these different regions. By including them all we have a better chance of cleaning up the water issues and having more consistency moving forward. We would also have better buying power for implementation and it may mean individual households with single people maybe able stay in their own homes. This option also flattens the quickest thereby having less financial impact on individual households.

Please tell us what you don't like about this option

Again we are being charged for infrastructure that may have already been implemented and/or budgeted for and will have less influence as buyers. As the example of power usage was given, why isn't this being looked at as an option - a true user pays system where the buyer chooses who supplies - I know that this probably isn't realistic however is it also realistic that these different regions will agree moving forward.

Option 3

Please tell us what you like about this option

No change.

Please tell us what you don't like about this option

Why is it necessary to change just because a Government has come in and is forcing the change that they want? All change adds additional cost to the normal people in New Zealand that cannot afford more costs and are struggling already to maintain their costs against the salaries/wages that haven't kept up with inflation since the 1980s.

Which councils would you like to see Palmerston North work with for future water services?

I think PNCC and Horizons need to amalgamate and reduce the duplication of two different facilities operating costs. I know there are different boundaries but they too can be amalgamated. As our waters come from the Ruahines and from the Taurauas we should be working with these regions as one, while there may be cross over for them. The boundaries need to be arranged similar to that of how the Government has arranged its boundaries, e.g. DOC boundaries or something similar to ensure more cohesion with project rollouts.

Please share any other feedback you have about water service delivery in the future

Water should be free to everyone who lives in New Zealand. There should not be any associated cost. Companies who are selling water should be charged for the water that they are taking from the individuals who live here as should power companies. These companies are the ones who should be paying for the infrastructure that is required as a deterrent for ripping off all New Zealanders. Why aren't we using the similar modelling that other service providers have as a model? Developers should be paying for the cost of all water new infrastructure that is required - they are the ones with the money.

How did you find out about this opportunity to have your say?

Letter or email

Local Water Done Well submission form



Submitted on	16 March 2025, 4:35PM
Receipt number	101
Related form version	3

Your contact details

First name	Candice
Last name	Adams
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Geographically close and relatively similar needs

Which councils would you like to see Palmerston North work with for future water services?

Not a council as such, but it's critical that any model involves local iwi from the beginning of the consultation process. The Palmerston North council has such a strong relationship with Rangitaane and i would expect that there is a joint approach to any decision making involving the future of PN.

How did you find out about this opportunity to have your say?

Council website

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	17 March 2025, 9:27AM
Receipt number	102
Related form version	3

Your contact details

First name	Michael
Last name	Mudford
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	No
Does Palmerston North City Council provide your drinking water and/or wastewater?	No
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 1

Option 1

Please tell us what you don't like about this option

Looses local voice and autonomy

Option 2

Please tell us what you don't like about this option

Looses local voice and autonomy

Option 3

Please tell us what you like about this option

Maintains local voice and autonomy. The government needs to relax its new rules and regulations that is putting too much burden upon people. The government needs to be pushed back.

How did you find out about this opportunity to have your say?

Social media

City councillor

School, church or other community group or network, eg newsletter

Local Water Done Well submission form



Submitted on	17 March 2025, 9:41AM
Receipt number	103
Related form version	3

Your contact details

First name	Felicitio
Last name	Guerrero
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

I like this option having the increased number of people serviced while maintaining geographic proximity as much as possible.

Please tell us what you don't like about this option

I think it would be better to have more people within the organization to receive the best possible monetary savings due to scale of purchases and operations.

Option 2

Please tell us what you like about this option

More people in the serviced area.

Please tell us what you don't like about this option

Geographic proximity is not optimal and there is current uncertainty about which councils would join together.

Option 3

Please tell us what you like about this option

Local response would be best here.

Please tell us what you don't like about this option

Financials and legal make this unfeasible.

Which councils would you like to see Palmerston North work with for future water services?

Any that are able to join together. The bigger the customer number, the best for cost control.

How did you find out about this opportunity to have your say?

Letter or email

Local Water Done Well submission form



Submitted on	17 March 2025, 11:56AM
Receipt number	104
Related form version	3

Your contact details

First name	Emma
Last name	Gilbert-Kenny
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Funding other city priorities (Can the Council still arrange financing to

enable it to invest in key projects like transport and seismic upgrades?)

Consistent water service (Either the same or improved water services.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

This option is advertised as the lowest cost

Please tell us what you don't like about this option

It is concerning having the water services moved to a separate organisation and starting to receive 2 sets of bills (water & rates). There is no clarity on the cost of 'pay for what you use', what is the average households consumption? What would water be charged at? By making it a separate entity then you lose visibility on the costs, and we will soon experience price increases from both organisations which will make home ownership unaffordable. The proposed rate increases are already hitting people hard, then you add the additional water bill, and it becomes crippling.

I also have doubts about the quality of water being provided, will be equal for all users. We already feel the discrepancy in service between Ashhurst and Palmerston North (example: we haven't even received the consultation documents yet, and the submissions close in 2 weeks).

Option 2

Please tell us what you like about this option

Hard to make a comment based in the information provided as it was all over the place.

Please tell us what you don't like about this option

This isn't a legitimate option as it starts by saying we haven't confirmed that they would even participate with us.
An option to try make the preferred option seem better.

Option 3

Please tell us what you like about this option

Hard to comment when the information was clearly biased against this option.

However, having one bill does mean we are less likely to be hit with double inflation costs.
You pitch the cost as if it is going to be high, but in reality you could be better with your budget allocation (as per your audit). We are clearly in an economic crisis and people have repeatedly voiced that they don't want the 'extras', they want their rates lowered and only the essentials paid for. What should be done is a vote on certain big projects and let the ones paying for it decide what they are happy to cut in order to get our water sorted.

Its also especially frustrating when the extra stuff is always done in Palmerston North and not the other communities who also pay rates.

Please tell us what you don't like about this option

The information provided was very clearly trying to direct people to your preferred option so I don't understand why you wasted our time by including '3' options.

Which councils would you like to see Palmerston North work with for future water services?

Do we really have an option in this? the way the documentation is phrased, we only have one option and that's the councils listed in option 1.

Please share any other feedback you have about water service delivery in the future

The council seems to be operating in a bubble - wider picture here, is all essentials are going up, power is going up, food is going up and now you want us to also pay double for water?
The projects need to be reprioritised to pay for water.
These hikes are meaning families are making tough decisions on whether they have the heater on this winter in order to pay for the water for their showers. If families are having to make the tough calls then the council also needs to make some. Cut the projects back to bare basics the same way most families are having to.

How did you find out about this opportunity to have your say?

Social media

Local Water Done Well submission form



Submitted on	17 March 2025, 12:10PM
Receipt number	105
Related form version	3

Your contact details

First name	Amanda
Last name	Deverall
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	30-39
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Innovation (Using new ideas and technologies to make water services

more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Most cost effective and makes sense

Please tell us what you don't like about this option

I'm scared of how much my water will cost sespecially as I have a self contained u it on our property too. And our previous house as a rental

Option 2

Please tell us what you like about this option

Better than currant but might be a stretch

Please tell us what you don't like about this option

Cost and relies on more groups working together

Option 3

Please tell us what you like about this option

Cost

Please tell us what you don't like about this option

Cost

Which councils would you like to see Palmerston North work with for future water services?

Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please share any other feedback you have about water service delivery in the future

I wonder if metering water would help make the cost fair. Otherwise landlords would get lumped with other peoples water usage in rates?

How did you find out about this opportunity to have your say?

Council website

Letter or email

Social media

Radio

Poster, sign or billboard

Local Water Done Well submission form



Submitted on	17 March 2025, 12:41PM
Receipt number	106
Related form version	3

Your contact details

First name	Steve
Last name	Wrathall
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	50-59
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Other: Lobbying central government to remove the red tape that makes water infrastructure so much more expensive than it needs to be

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

Some economies of scale

Please tell us what you don't like about this option

some loss of local control

Option 2

Please tell us what you like about this option

better economies of scale

Please tell us what you don't like about this option

more loss of local control

Option 3

Please tell us what you like about this option

local control

Please tell us what you don't like about this option

financial non-viability

Which councils would you like to see Palmerston North work with for future water services?

those in option 1

Please share any other feedback you have about water service delivery in the future

Whatever option is chosen, it should be controlled by democratically-elected representatives, under one-person, one EQUAL vote. NOT a discriminatory system where your input depends on your ancestry

How did you find out about this opportunity to have your say?

Council website

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	17 March 2025, 1:50PM
Receipt number	107
Related form version	3

Your contact details

First name	Courtney
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Last name	Brown
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Postal address	
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Email	
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Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	20-29
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Do you live within the Palmerston North City Council boundary?	No
--	----

Does Palmerston North City Council provide your drinking water and/or wastewater?	No
---	----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Consistent water service (Either the same or improved water services.)

Other: Ability to put filter stations around Palmerston north to address discoloured water issues due to maganese and iron

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

It will provide the council with the ability to borrow larger sums of money which will mean we will be able to fund extremely large projects to fix water discolouration. customers are currently told to run taps for 20 minutes to fix this issue but running the tap isn't fixing the issue because the issue comes from the elements within the bore so in reality, we are just losing lots of water for an issue that isn't going to get fixed until filter stations are installed.

Please tell us what you don't like about this option

multiple council's having a say in legislations that don't directly affect their region. Their ideas might be beneficial to them but might affect us negatively.

Please share any other feedback you have about water service delivery in the future

Be more honest with the community about the state of infrastructure in terms of saying we are compliant, the water at the bore site might be compliant but if we were to sample from the customers house when their water is discoloured the water would be high in manganese and iron and not be compliant and probably be well above the MAV which can cause health issues to the consumer. these MAVs are recognised by world health organisation, and we are practically ignoring that the water they are drinking is clearly showing signs of being above MAV.

How did you find out about this opportunity to have your say?

Council website

Local Water Done Well submission form



Submitted on	17 March 2025, 4:48PM
Receipt number	108
Related form version	3

Your contact details

First name	Mayan
Last name	Schraders
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	70-79
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Cultural input (Ensuring mana whenua involvement in water decisions.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

The cost is important to me. As a pensioner I want to be able to afford staying in my house.
I also think working with well established links with the other council, and the physical closeness are strong deciding factors.

Please tell us what you don't like about this option

The cost - even though, it is the most economical.

Option 2

Please tell us what you don't like about this option

It seems there will be too many councils involved which will make any decision making more cumbersome.
Also, the cost is higher.

Option 3

Please tell us what you don't like about this option

It's not a real option.

Which councils would you like to see Palmerston North work with for future water services?

PNCC, Horowhenua, Manawatu. If we don't need Kapiti Coast District Council, can we just have the three councils? Geographically, it is quite a long way away, and it services quite a different community.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	17 March 2025, 9:35PM
Receipt number	110
Related form version	3

Your contact details

First name	Rosemary
Last name	O'Donoghue
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 3

Option 1

Please tell us what you like about this option

It makes the most sense from all angles.

Option 2

Please tell us what you don't like about this option

The more Councils involved, the more difficult consensus might be. Too many players means too many different needs.

Option 3

Please tell us what you don't like about this option

Too expensive and doesn't meet the needs of the city or legal requirements

Which councils would you like to see Palmerston North work with for future water services?

The ones in Option One. It makes more sense to work with the one the Pncc already has working relationships with.

Please share any other feedback you have about water service delivery in the future

Something needs doing about the continual occasions of water discoloration.

How did you find out about this opportunity to have your say?

Booklet in my mailbox

Local Water Done Well submission form



Submitted on	18 March 2025, 1:17PM
Receipt number	111
Related form version	3

Your contact details

First name	Jennie
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Last name	Gutry
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Postal address	
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Email	
-------	--

Phone	
-------	--

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	60-69
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Do you live within the Palmerston North City Council boundary?	Yes
--	-----

Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
---	-----

Are you a Palmerston North City Council trade waste and/or commercial water customer?	No
---	----

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

The most logical and cost effective. I believe Kapiti have done an exceptional job with their water and other councils could benefit from their expertise.

Which councils would you like to see Palmerston North work with for future water services?

Kapiti Coast District Council

How did you find out about this opportunity to have your say?

Council website

Local Water Done Well submission form



Submitted on	18 March 2025, 2:39PM
Receipt number	112
Related form version	3

Your contact details

First name	Simon
Last name	Thorpe
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	40-49
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water? Can the Council continue to make major investment in water infrastructure?)

Innovation (Using new ideas and technologies to make water services more efficient and sustainable.)

Consistent water service (Either the same or improved water services.)

Growth planning (Preparing water services for population growth.)

Environmental benefits (Improving outcomes for the environment.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).: 3

Option 1

Please tell us what you like about this option

Cost is cheaper spread over more people

Option 2

Please tell us what you like about this option

Helping other communities out so they also get better water services as well as Palmy

Please tell us what you don't like about this option

Larger organisation and higher cost

How did you find out about this opportunity to have your say?

Social media

Booklet in my mailbox

Poster, sign or billboard

Local Water Done Well submission form



Submitted on	18 March 2025, 3:12PM
Receipt number	85
Related form version	3

Your contact details

First name	Judith
Last name	Dinsdale
Postal address	
Email	
Phone	

Hearing

Do you want to speak to Council in support of your submission?	No
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Demographic information

Age	I prefer not to say
Do you live within the Palmerston North City Council boundary?	Yes
Does Palmerston North City Council provide your drinking water and/or wastewater?	Yes
Are you a Palmerston North City Council trade waste and/or commercial water customer?	No

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery:

Future water costs and investment (how much will you pay for water?
Can the Council continue to make major investment in water infrastructure?)

Maintaining non-water services (Can the Council still deliver services like roads, recycling, parks and libraries?)

Consistent water service (Either the same or improved water services.)

Community influence (Residents ability to shape water services decisions and there be transparent decision making.)

Growth planning (Preparing water services for population growth.)

Climate resilience (Water services continue - and improve on - mitigating climate change, eg, against flooding.)

Let's find out what you think about the options

Rank the options

Option 1: 'The four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.: 3

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. : 2

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant):. 1

Option 1

Please tell us what you like about this option

Absolutely nothing I like. It's creating a monster, and monster expenses for absolutely no good reason.

Please tell us what you don't like about this option

1) NO community involvement in decision making. No checks and balances on a CEO or corporation. No lay-person involvement.
2) Throughout "COULD" save money, nothing mentioned about "WOULD" save money. Just guessing? Crystal gazing? We need definite please.
3) Social impact: Scaring us with "far higher rate bills" on Option 3, but with Option 1 higher rate bills are inevitable. Eg, \$2100 per year? How will a superannuitant afford \$40+ a week extra? PNCC certainly won't bring the rates down will they? No mention of not paying the water rate part on our usual rates?

How can PNCC stop us from being fleeced, like Wellington Water. It's incredible that Palmerston North City Council are considering an option like Wellington Water. Can't you see the problems they are having? Ratepayers in Wellington region are paying nearly three times more for unplanned pipe maintenance compared to other cities like Christchurch and Hamilton. Three times more and no one is batting an eyelid. Contractors have been creaming it because of the management of Wellington Water is spraying money around. PNCC heading the same way while our rates rocket in the future because of the huge sums we are told needed to be invested in water. Crazy. You don't even know how much to fleece ratepayers in the future. Could and no would! What organisation, eg, Wellington Water, pays bills three times more expensive than everyone else without noticing? No checks and balances!

The potential for corruption is huge.

Where will there be oversight? Staff committing fraud? Contracts being given to friends of friends / family members?

Employing a CEO on \$500k pa? Plus how many staff, say 38 on \$100k pa? PNCC has the staff to run the water. Option 3 please!

Option 2

Please tell us what you like about this option

Same at Option 1. I don't like anything. Creating a monster organisation same as Wellington Water.

Please tell us what you don't like about this option

Same at Option 1. Creating a monster organisation.
1) NO community involvement in decision making. No checks and balances on a CEO or corporation. No lay-person involvement.
2) Throughout "COULD" save money, nothing mentioned about "WOULD" save money. Just guessing? Crystal gazing? We need definite please.
3) Social impact: Scaring us with "far higher rate bills" on Option 3, but with Option 1 higher rate bills are inevitable. Eg, \$2100 per year? How will a superannuitant afford \$40+ a week extra? PNCC certainly won't bring the rates down will they? No mention of not paying the water rate part on our usual rates?

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Option 3

Please tell us what you like about this option

Explain what legally not compliant means. Palmerston North City Council has the staff, the building, knows all the history of water infrastructure. Nothing needs to be created. With proper budgeting PNCC should not need to borrow money. This regrettably has not happened in the past and PNCC has not "lived within its means". How totally embarrassing to be in dept like they are. PNCC should be placing roads, water, rubbish collection, budgeting for future projects as a priority and then the other fancy staff if saved for to pretty up the place.

Please tell us what you don't like about this option

Why put it forward as an option? Mind boggling! If it's not legally compliant PNCC are playing us for stupid! Negligent to offer an option that is not legally compliant. Explain why this is not legally compliant to the rate payers of PNCC / Horizon. We have two organisations the rate payers pay rates to, we don't need another organisation established to suck the life out of us. PNCC has a perfectly good set-up (building, staff) to run the regions water requirements. If this hasn't been happening, some performance management seriously needs to be put in place?

Which councils would you like to see Palmerston North work with for future water services?

Horizon IF IF IF you have to. Keep it in the "family". The water services can be run from PNCC premises. A CEO does NOT need to be employed. A manager on half of a CEO salary. Staff employed stay and not seconded to another organisation.

Please share any other feedback you have about water service delivery in the future

Crazy and delusional if you are going to consider the path like Wellington Water.

How did you find out about this opportunity to have your say?

Council website