

BUSINESS ASSURANCE

An aerial photograph of a golf course during sunset or sunrise. The golf course features several sand traps and green fairways, with a winding river or stream in the foreground. The sky is a mix of blue and orange, and there are mountains in the background. A large, semi-transparent graphic overlay, consisting of several overlapping curved shapes, is positioned on the left side of the image.

ROLE OF BUSINESS ASSURANCE



Build confidence. To help ensure things are working the way they should through an independent and centralised function; in turn supporting informed and safer decision-making across Council



Business Assurance Manager operationally reports to the CEO and administratively reports to ACE, while having a direct link to the Chair of Audit. Has access to all information and personnel as required to undertake their role.

Internal Audits

*Look back > Determine Current State
> Make Future Recommendations*

Quality Assurance

Ongoing / Real-time / Spot Checks

Independent Advisory

Proactive / For Future Decisions / Sounding Board

Business Assurance Services

Facilitate External Reviews

Co-ordinate / Close-Out Meeting / Action Plan / Reporting

Monitoring & Accountability

Follow up on recommendations and report through 6 monthly accountability report

Fraud & Whistleblowing

Facilitate / Investigate / Report

What helps inform the work programme



Risks

Things that could go wrong in the future



Issues

Things that did go wrong in the past



Change

Where have we changed or plan to change the way we work



Controls

Day to day things that don't change



Requests

Where would you like reassurance

Formal Programme of Work

Develop and propose
programme

Approved by
RAC

Complete and
report to RAC

6 monthly work
programme
review

Advise changes
through
committee work
schedule

Unplanned Work





YOUR QUESTIONS