

Elected Members Workshop Nov 3

Feasibility Study:

Community Libraries + Community Facilities

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1. The Team

PNCC Project Team

- Anton Carter: Group Manager, Community Services
- Linda Moore: Manager City Library
- Stephanie Velvin: Community Development Manager

Consultant Team

- SGL: Director Steve Bramley, experienced community facility specialist with strategy, business case, and funding skills
- Sue Sutherland Consulting: Library specialist – strong knowledge and experience of the library and information sector in NZ and internationally
- BOON Team Architects: Director Murali Bhaskar, a 30-person team with strong experience with community facilities of all types
- Rawlinsons Quantity Surveyor: Director Patrick Hay

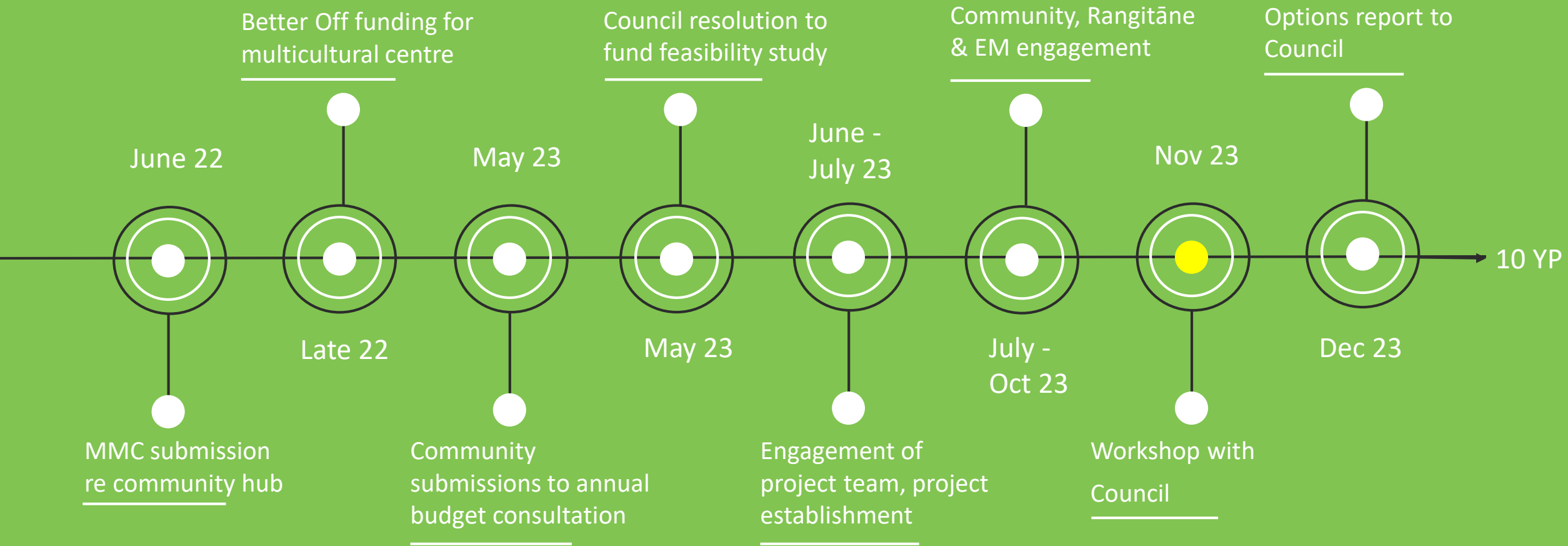
Awapuni Library

Te Pātikitiki Library

Pasifika Centre

Multicultural Centre

2. Background



3. Feasibility Study Links to Strategic Plans



Plans relevant to Study

- Key Plans
- Secondary Plans
- Adjacent Plans

4. Related Key Strategies and Workstreams

Strategies and Masterplans:

- Future Development Strategy
- District Plan
- Civic and Cultural Precinct Masterplan
- Arena Masterplan
- Healthy Streets and Streets for People

Reports:

- Community Places
- Panako Park

Projects:

- Enviro Hub
- Seismic solution and upgrade of the Central Library

Workstreams:

- Whānau Ora
- Enabling Good Lives
- Welcoming Communities, Play, Age Friendly...

5. Strategic Links Mapped to the City Library

DRAFT: UNDER DEVELOPMENT

The city vision is: **Small city benefits, big city ambition**

Our Community Wellbeing Strategy, and the series of plans that sit beneath it, is the foundation for our Long Term Plan 2024-2034

Economic Wellbeing

**City Library Direction
2023-2028**

Te Ara Whanui o Te Ao

Inspiring people to explore the pathways of the world

PROSPER

Supporting the aspirations of the community

- » We support individuals to grow their skills and connections so they can better participate in the creative economy
- » Our partnerships are active and contribute to collective impact
- » We provide support to grow a stronger and more sustainable voluntary and community sector

Cultural Wellbeing

REMEMBER

Valuing the past to inform the future

- » We safeguard our memories with the understanding that today's stories, are tomorrow's heritage
- » We promote and celebrate the local history of Pāmutana Palmerston North and the wider Manawatū area
- » We develop collaborative projects to digitize more local heritage content
- » We secure sustainable funding to ensure the preservation and promotion of our unique heritage collections

CONNECT

People connected to knowledge, ideas and each other

- » Our libraries activate and enhance community wellbeing through social inclusion and community connectedness
- » Our spaces, collections, programmes and initiatives foster increased appreciation and acceptance of all forms of diversity
- » Active placemaking ensures our libraries are vibrant citizen spaces filled with artistic and cultural expression
- » We actively support civic and democratic life

Social Wellbeing

CREATE

Creative learning, learning for life

- » We facilitate access to knowledge, ideas, connections and discussion
- » We nurture critical thinking, creativity and play
- » Life long learning is a way of life - inspirational and aspirational
- » We support our community through delivering technology rich learning

READ

Literacy for all, reading for pleasure

- » We support our community to value a reading culture
- » We curate multi format collections that entice, inspire and inform
- » We support skills and literacies for a 21st century world
- » We celebrate Te Ao Maori and honour te reo me ona tikanga

Environmental Wellbeing

RESILIENCE

Sustainable and resilient

- » We aspire to be sustainable and resilient across all of our spaces, programmes and initiatives
- » Our strategic objectives and targets map to the Sustainable Development Goals (SDGs)
- » Our goal is to be an exemplar of sustainable operating excellence
- » We will actively reduce our carbon footprint

6. Feasibility Study – Objectives

Objectives

Awapuni, Te Pātikitiki / Highbury and Pasifika Hub

- To understand current and future community needs
- Consult with key stakeholders and consider strategic options
- Recommend future solutions for Awapuni Library, Te Pātikitiki / Highbury library and community centre needs, and for a Pasifika Hub
- For the preferred option develop a concept design with supporting capital cost estimate

Multicultural Hub

- Identify the future needs, and at a preliminary level consider possible strategic responses

Note: Combining the multicultural hub investigation work with the feasibility study has allowed cost efficiencies, a consistent approach and strategic alignment when considering options for future facility development in the city.

Budget cost: \$200,000 (\$150,000, Council resolution + \$50,000 Better Off Funding)

7. Feasibility Study – Funding

Funding

A facility solution is a convergence of community need, capital funding achievability, and operational sustainability.

Dollars are finite, and so it is very important to:

- Consider how one can better use what one has
- Consider what buildings can be repurposed
- Identify the minimum viable proposition
- Use spatial and wider planning to consider future needs that can be phased over time to meet increasing and changing community needs as the city grows

8. Feasibility Study – Considerations

Considerations

- The completion of a recent city-wide community facility asset inventory, did not address the need for a high-level City Library Development Plan or Community Centre strategy which considers the interrelationship between libraries and community centre strategies
- With the requirement for a seismic solution for the Central Library by 2033, a strategy is needed to manage any transition process
- Essential to work collaboratively with the stakeholders to co-develop solutions based on in depth information review, consultation, and analysis
- How future community outcomes could best be achieved (including locational, place making, management, and existing facility optimisation considerations)
- Scalable & flexible spaces, use of spaces, asset optimisation, inclusive and accessible, environmentally sustainable design for libraries and community centres

9. Engagement approach

- Identified core group of stakeholders for each facility, including those who had provided submissions, key community leaders and user representatives
- Via Te Whiri Kōkō, briefed Rangitāne on project purpose and engaged with nominated representatives for both Awapuni and Highbury
- Active listening, and testing options and ideas across conversations
- Bespoke approach for each facility, depending on existing information and how conversations developed throughout



5 x Rangitāne
engagement
sessions



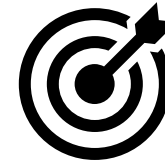
25 one on one
stakeholder
interviews



80+ survey
responses



3 x public
forums



4 x user group
forums



2 x Elected
Members'
sessions

10. Engagement - Awapuni

Who we engaged with

- Drop in session held at Awapuni Community Centre
- Library user group sessions x2
- 5 one on one meetings with community leaders and key stakeholders

What we heard

- Strong community support – staff are knowledgeable, caring, welcoming
- Areas for community activities to complement existing provision in the neighbourhood
- Need library to be bigger, larger collections, meeting rooms for privacy, safe space for early teens and tweens, study areas
- Functional staff workspace

“The Library is a drop-in centre – at existing community facilities we can’t get a booking six months out”

“The Library is the centre of community well-being .”

11. Engagement - Te Pātikitiki / Highbury

*“I like the
independence
and neutrality of
the library”*

*“Library users
feel ownership
of the library”*

Who we engaged with

- Te Pātikitiki Library user group sessions x2
- 10 one on one meetings with community leaders and key stakeholders

What we heard

- Preference that library / additional community spaces remain at current location
- Need for flexible community spaces, which can be used after hours
- Desire for spaces to facilitate recreation, gathering, connection, enterprise and education
- Kitchen facilities valued by community
- Intergenerational activities valued
- Library seen as a safe place and valued by the community

12. Engagement - Pasifika



Who we engaged with

- Various discussions with Papaioea Pasifika Community Trust (PPCT), Niuvaka, Pasifika Reference Group - one on one and as a group
- 2 x public forums held at Pasifika Centre – 60 attendees, 50+ survey responses
- Met with Kia Toa Rugby Club

What we heard

- Primary need is for larger gathering space/s for gatherings and activities, including education and enterprise
- Community identify strongly with current location, but facility does not currently reflect community identity
- Kitchen / cooking facilities are important
- Aspirations for a larger Fale in the longer term, presents a range of opportunities for wider wellbeing outcomes

“Having a Pasifika hub is significantly important to the wellbeing and successes of our Pasifika community.”

“Our Pasifika community have grown in the last 20 years, but the facility is the same.”

13. Engagement - Multicultural

“A multicultural hub will help address the needs of ethnic communities”

“The hub is a great idea, we are looking forward to seeing it happen”

Who we engaged with

- Attendees to the Manawatū Multicultural Council AGM – approx. 60 people
- Community survey via AGM – captured 27 groups across 33 survey responses
- Met with and surveyed members of the Manawatū Refugee Settlement Forum - 6 groups
- Various discussions with Manawatū Multicultural Council leadership

What we heard

- Accessibility is important – particularly location, parking/transport links – lends to repurposing a current facility
- Demand for gathering space for approx. 250, mostly cultural celebrations
- Top barriers for accessing existing community spaces include availability and cost
- Kitchen facilities important for self-catering gatherings
- Strong interest in spaces for education, meetings, play

14. What to expect - Feasibility Study Report



- Detailed benchmark review of City Library services
- Clarity on objectives and guiding principles for City Library and Community Centres
- A high-level City Library Direction Plan based on future demographics and need - providing a sound base for recommending specific solutions for Awapuni and Te Pātikitiki
- A high-level Community Centres Plan, based on future demographics and need – providing a sound base on the role and consequent functional and locational requirements of community centres
- Document review, current facility/asset condition (as applicable), and engagement summaries

15. What to expect - Feasibility Study Report

For each specific site: Awapuni, Te Pātikitiki / Highbury and Pasifika Hub:

- Minimum viable proposition
- Preferred site option
- Functional brief
- Master plan and concept design with phasing (as applicable) plus capital cost estimate
- Operational commentary

16. What to expect – Multicultural Hub Report

- Needs assessment summary
- Engagement summary
- Preliminary strategic options
- Options discussion
- Suggested next steps

17. Next steps



- 6 Dec 2023 - Feasibility Study report to Council for Awapuni, Te Pātikitiki / Highbury and Pasifika Hub
- 6 Dec 2023 – Multicultural Hub report to Council

- Dec 2023 – Approved recommendations referred to LTP consultation document
- Apr – May 2024 – LTP public consultation
- Jun 2024 - Council deliberations on submissions
- Jun 2024 – Council adopts LTP 2024 – 2034

Awapuni Library

Te Pātikitiki Library

Pasifika Centre

Multicultural Centre