

Survey report

Survey responses from Elected Members and representatives of Rangitāne o Manawatū to inform the draft strategies and levels of service for the 2024/34 LTP

March-April 2023

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Introduction

This report provides a summary of the responses received on the ‘Survey to inform draft strategies and levels of service (2024/34 LTP)’. The purpose of the survey is to inform the development of strategic documents and proposed levels of service.

The survey was distributed through Survey Monkey to elected members and the three Rangitāne o Manawatū LTP representatives on Wednesday 9th March 2023. The closing date was Monday 20th March.

Reminders were sent on the 21st March and the survey was finally closed on Friday 31st of March. At that stage, 14 completed responses were received, along with three incomplete responses.

How to read this report

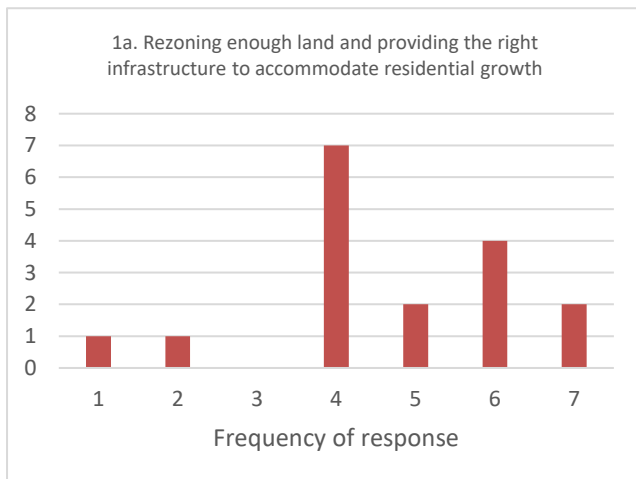
This summary shows the **range** of responses as well as the **average** response and **comments** for each question. The scale for responses to each question is 1=do less, 4 = do the same, 7=do more.

Under each heading:

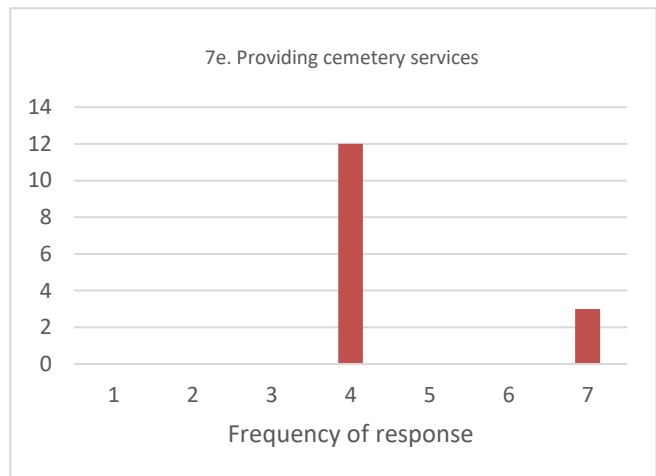
- The table shows the average response for each question and how many responses were received.
- The graph shows the distribution of responses received for each question.
- The large table shows all further text comments.

Note: Comments provided by respondents have not been edited, other than to remove “nil response” and to insert the earlier comment [in brackets] where a respondent has said “see above”. Where a respondent has commented “same” a note is provided linking this comment to the one prior, however this may not have been the intent of the respondent.

An example:



Average response	4.6
Number of responses	17

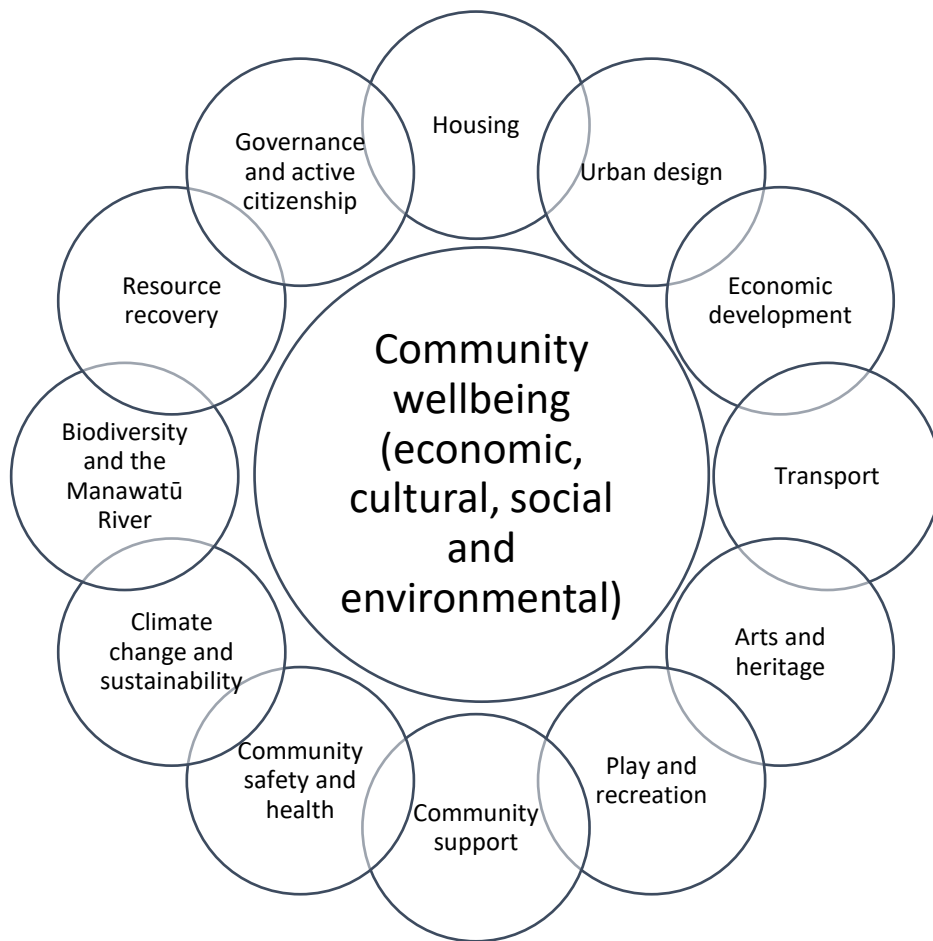


Average response	4.6
Number of responses	15

These two questions have the same **average** response, but the **distribution** of responses is very different. The 17 responses to question 1a about rezoning land ranged from 1-7, whereas almost all the 15 responses received to question 7e on cemeteries were in the middle of the range (4).

Report structure

The report is structured according to the 13 sections set out in the survey. These are the 12 areas of activity contributing to community wellbeing, alongside a final section about Te Tiriti o Waitangi and partnership with Rangitāne o Manawatū.

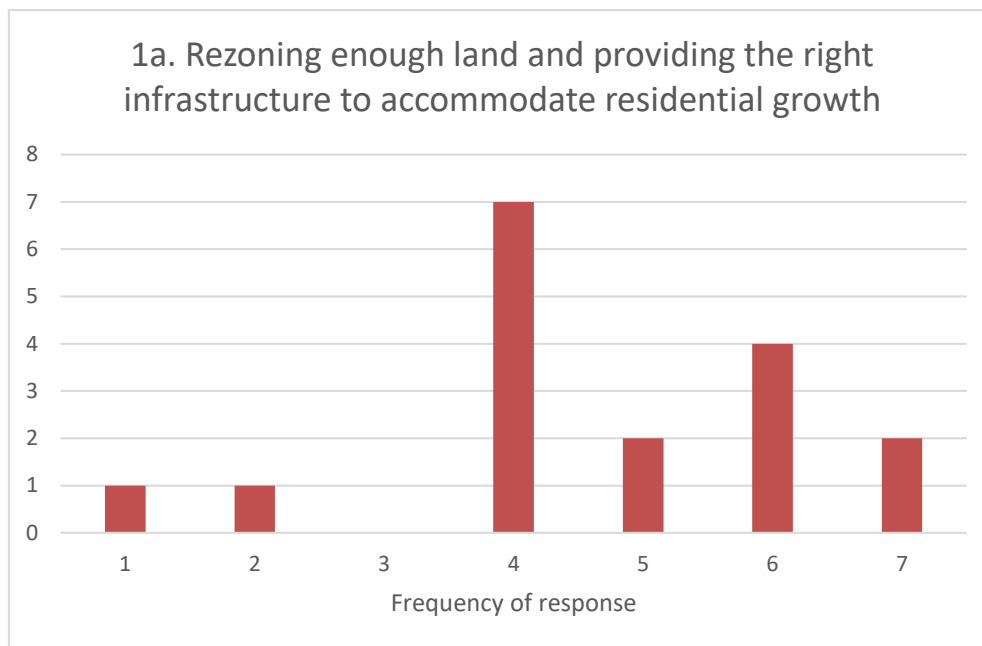


Part one

1. Housing

You have told us you want to support the development of more housing to meet community needs.

Level of support for:



Average response	4.6
Number of responses	17

Comments

We are doing well
Palmy is increasingly growing, so it is only right that we continuously rezone/provide more land to accommodate this growth.
I understand the need to accommodate people, close to facilities and services (e.g. hospital, schools, etc). However, I also know we need to good soil land to grow the produce to feed people without making it harder for supply/delivery/etc.
Needs to be split into two activities, one with higher priority "do more" on increased housing within the existing city area, and one with lower priority "do less" on greenfield expansion.
There needs to be new connections of ground services between fringe suburbs ie; Ashurst, Kairanga, Longburn, Bunnythorpe, to the City.
see (e) [note – this appears to refer to the comment 'not doing enough or anything at all with the city's many providers']
Housing is important. We should be seen as an enabler. The investment in this space should be for overall housing outcomes, not an over focus on council investment into more social housing.
The city is getting to spread out, concentrate on one area and do it well. Don't use productive land

We've got plenty on the go in this area already which we should focus on progressing, before we look to adding more to the programme.

I think we are addressing this appropriately at present

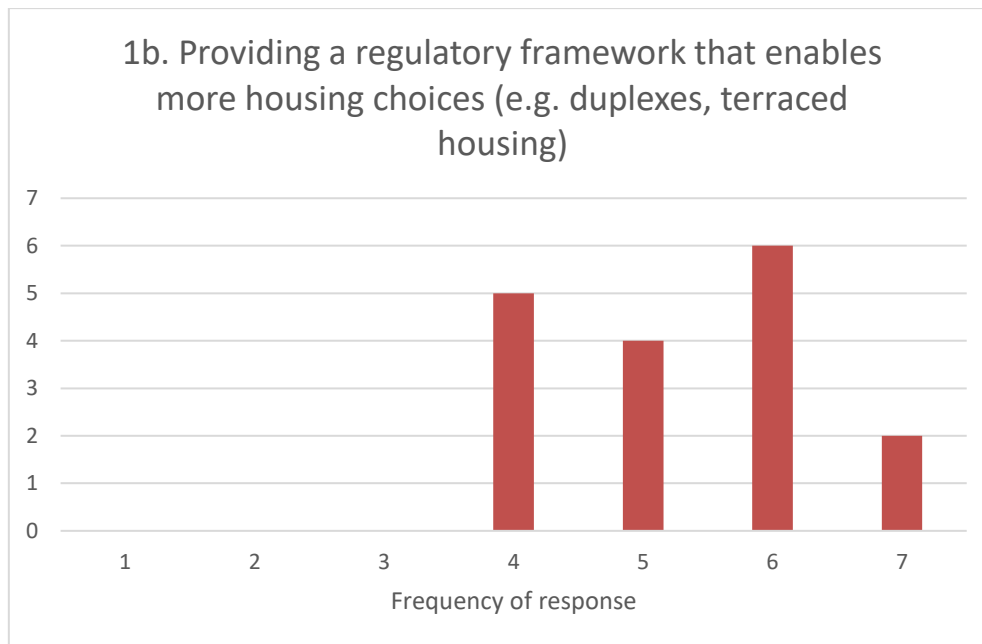
I am comfortable where this is at

Not enough land zoned currently, and budget for plan changes is underdone

We need to put priority on progressing plan changes such as Kakatangiata, I would support prioritizing this over almost all other projects. This is crucial.

Current level of activity should get us to where we need to be for projected growth

Level of support for:



Average response	5.3
Number of responses	17

Comments

its fine the way it is

This would be a great move as it will provide singles/new wedded people with housing choices that meet their current condition.

Agree with what we are currently doing and know we need to do more

Allow also for papakainga on rural properties within the divide between city and fringe suburbs.

see (e) [note – this appears to refer to the comment ‘not doing enough or anything at all with the city's many providers’]

We need to do more in this space. At the moment it moves too slowly.

keep it easy, speed up the process.

People like options, and terraced housing is a better layout for three storied units than pepper potting.

The implementation of the process needs to be smoother and more user friendly

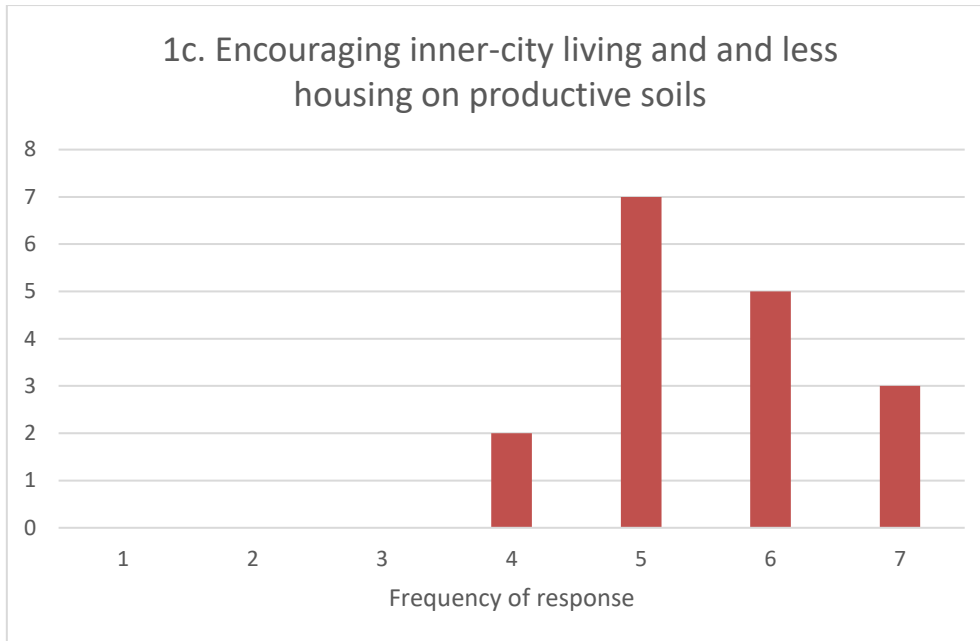
I believe we need to more to encourage mixed type housing where we have whanau across the spectrum living together around affordability for housing so we don't keep creating affluent areas and poorer areas.

I think as we have done some work on increasing density previously, we should continue but no need to increase

I support the medium density housing work we are doing

Like to see urban density improvements given priority over green field. But must not exceed infrastructure capacity.

Level of support for:

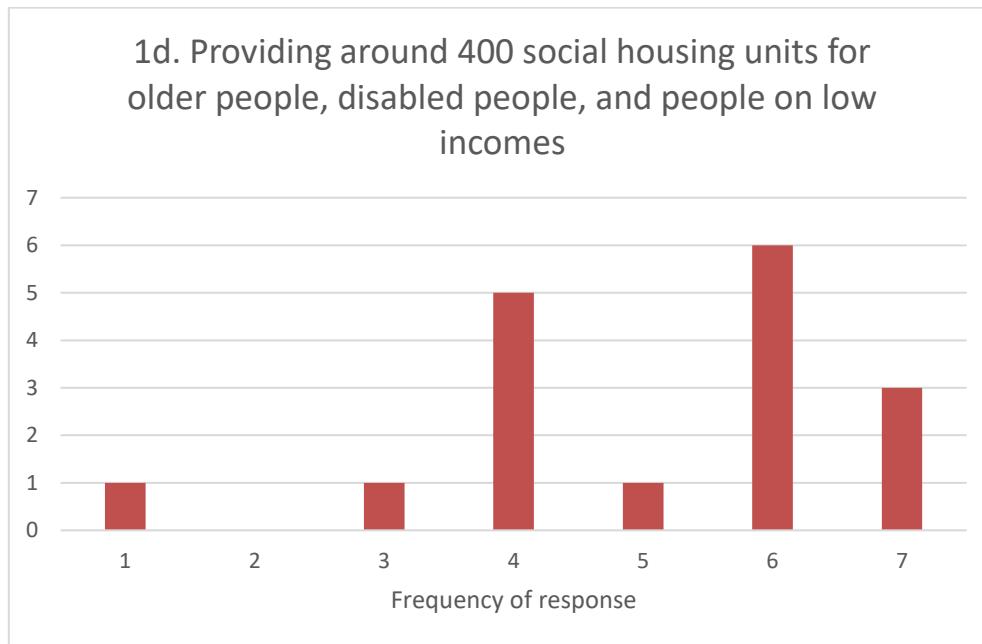


Average response	5.5
Number of responses	17

Comments

one question car parking?
We need to protect our productive soils and encourage inner-city living
Agree
see (e) [Note – this appears to refer to the comment ‘not doing enough or anything at all with the city's many providers’]
I see good intercity living options part of our city's future.
use the services we already have.
There seems to be a fair amount of under-developed potential in the CBD for inner-city living, I'd like to see this explored as there are numerous benefits to a well-populated inner city.
This area needs some focus to get things off the ground
This is very important as we have limited land and the wastewater pathway is going to require a lot of land that will impact productive soils as well.
Inner city living is a choice that should be available but it is not for everyone
Good work is starting but we are relying on developers coming to us, I believe we could be proactive in approaching developers who are having success in inner city developments elsewhere. Our local developers are cautious to break the mould.
Totally agree with this. But please bear in mind managing infrastructure capacity.

Level of support for:



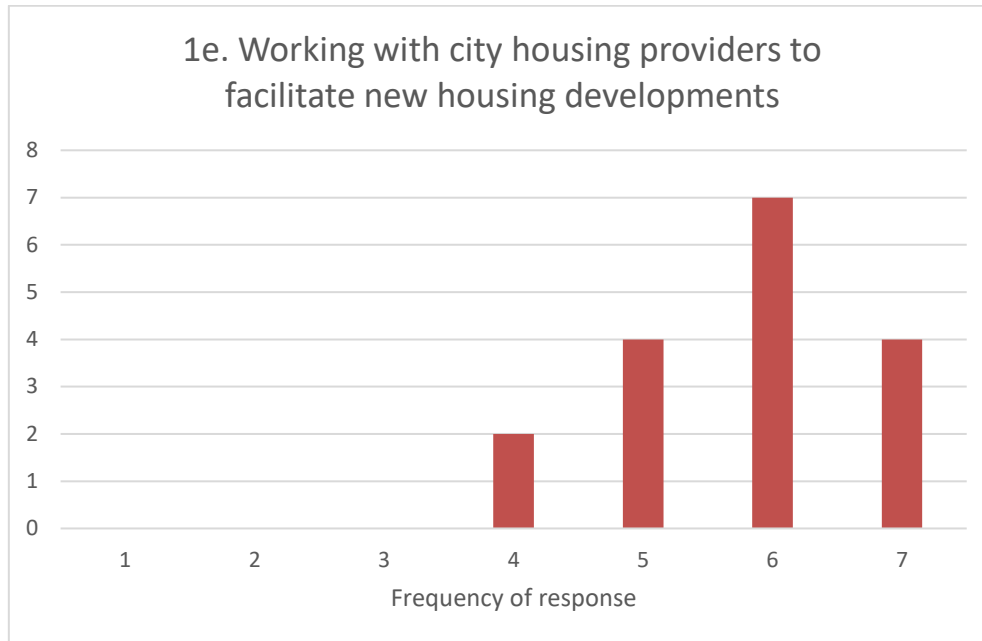
Average response	5.1
Number of responses	17

Comments

Older people find it hard to meet public rentals
We should continue to do more of this in order to meet existing housing demand.
I think we do well in this area, but would like to see more affordable housing for low income families
PNCC has done a great job in this space, helping the vulnerable makes for a safer and happier community/city.
More of a regulatory / policy response from me. Perhaps it's time to regulate who can purchase or build new, 3 or 4 bdrm homes. Singles and or the Elderly vs families.
see (e) [note – this appears to refer to the comment 'not doing enough or anything at all with the city's many providers']
Do the same.
We are one of the few councils in NZ doing this ourselves if not the only one! most have sold their houses to social providers. This city can't afford to build these houses by ourselves and it should not be ratepayers funding it, never should have been! The Govt announcing 300 new houses here, do we need to? We should have partnered with someone from the beginning, some centres have partnered with the Govt, why didn't we? Ratepayers & voters don't want this; we need to listen to them!
There is a need for this in light of the lack of rental properties on the market, and the lack of diversity in available properties. Cost of living rises will make older people, disabled people and people on low incomes more vulnerable to housing insecurity. The current plans for social housing investment, along with Kainga Ora's planned builds are a reasonable investment.
Council should maintain what they have, but should not be growing this, as other govt agencies should be doing the heavy lifting in this space.
Be good if we could do more than 400
We have a big waiting list for our houses, an aging population and money assigned to build more, we need to get going on this!
I am unsure on this one, is this 400 more than we have currently or 400 total???

We are seeing larger numbers of people who do not have the means to access either private rentals or meet Kaianga Ora policy requirements. There is a gap that needs investment

Level of support for:



Average response	5.8
Number of responses	17

Comments

Partnerships work
We can't do this alone. We need to partner up with housing providers in order to facilitate new housing development.
Agree as collaboratively we can come up with the best options and designs ... if left unmoderated, we could end up with something ineffective and an obstacle to progress.
support here is dependent on the quality of any new housing developments (e.g. energy efficiency etc)
New housing developments, and upgrade of current assets.
not doing enough or anything at all with the city's many providers
Definitely, Council is seen as them and us. We could be working far more closely to achieve this.
It should always be this councils focus to work with, not go in alone, this council needs to focus on its core business.
Yes, so that we can ensure the future developments are ecologically responsible, resilient and have regard to amenity.
This is a more cost effective way to ensure housing is provided to those who need it.
We are doing some good work in this space
There may be some benefits from working with others, I don't think this has been explored sufficiently
We have significant land holdings that could be provided at little to no cost to city housing providers.
Where that provides benefit to contractor, city, residents and ratepayers - I'm happy with this.

Ideas for doing this differently

Built off site houses
One of the feedback I hear from the community around this issue, is the length of time it takes to get a resource consent. This not only slows down housing development, but also puts off developers.
Keep doing what you are doing and exhaust avenues where innovative ideas make housing efficiencies (warm, safe homes for all).
should read "to support the development of more housing to meet community needs with a primary focus on increased housing within the existing urban area"
You could help champion for Trade training programs to be taught back in our local schools again.
bring all stakeholders together
We have a housing shortage, plus want to be a growing city so we need to support the development of more housing.
I think we're on the right track.
Creating policy to force developers to do more mixed type and affordable housing typology. Bring in some cultural elements so Maori can build housing communities along whanau ora. We are using whanau ora as our founding framework for Kaakaatangiata so we should sue this across the City.
We could look at facilitating co-housing, look at needs of communities such as Pasifika, maybe incentivise developers to build more affordable and smaller homes.
Work in partnership with other providers like soho
Primarily partnering with community developers with the provision of land, but also proactively "selling the city" to out of town developers who may not go out of their way to invest in Palmerston North.
We are on track I think....

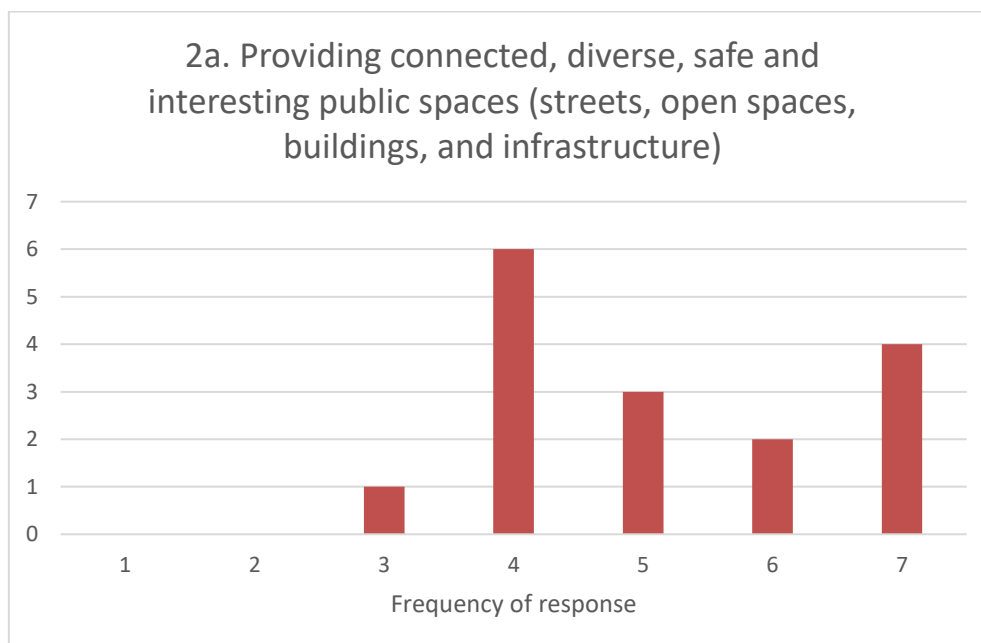
Other comments

We heard from the Pasifika representatives that they need housing that considers three generations living in the one building ...more rooms and space is required to accommodate the needs of this group and others also.
the city should be shaped more like a cupcake and less like a pancake. currently very pancake!
see (e) [note – this appears to refer to the comment 'not doing enough or anything at all with the city's many providers']
Nothing more to add.
No more council social housing.
With intensification we should be looking at the use of permeable alternatives to concrete as well as rain gardens etc.
We need to be realistic about budgets to make an impact in this area.

2. Urban design

You have told us you want to create great places for everyone.

Level of support for:

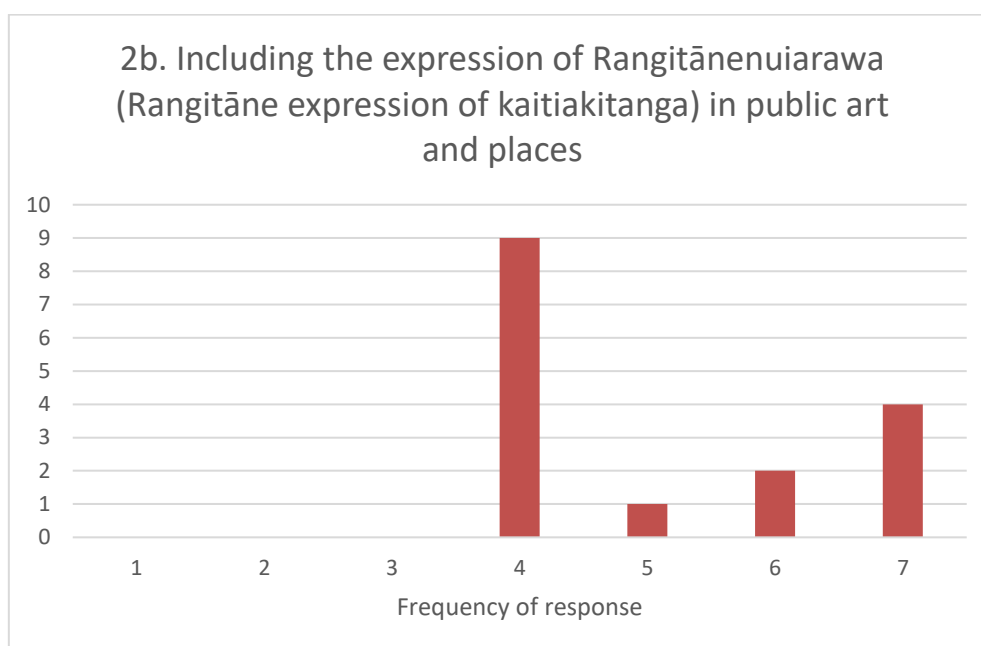


Average response	5.1
Number of responses	16

Comments

we do well
Keep doing what you are doing- we can continue to strive to make our public spaces vibrant and safe; promoting connected and diverse. Safety would have to be paramount, to ensure everyone -young and old are safe in their homes and city.
We are measured by the aesthetics of how we appeal to ourselves. If we are connected, kept safe and everything looks a million bucks, we're on the right track.
a given
Interesting public spaces are important.
Comfortable with current approach
I believe we are developing a good balance in this space which is bringing real life into the City.
I like what has happened so far, and want it to continue.
Fully support great public/shared spaces design. We need to ensure that we apply CPTED principles that encourage pro-social behaviours so people feel safe.

Level of support for:

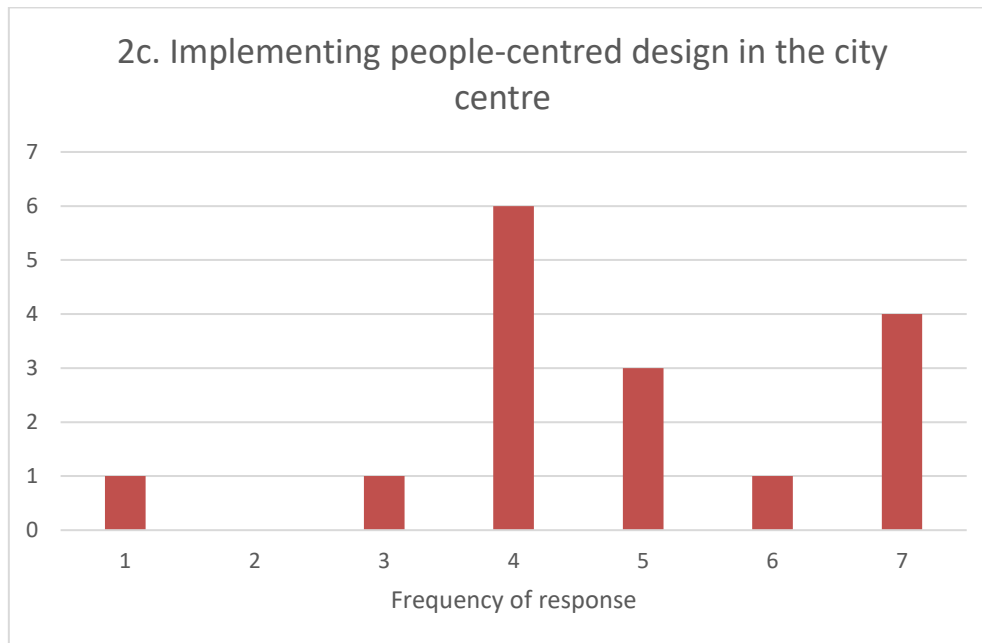


Average response	5.1
Number of responses	16

Comments

Same [note: this appears to refer to the comment above “we do well”]
Yes, but given that we are ethnically diverse, I also think that other cultures should be reflected in public arts and places. For instance, we have a huge pacifika population in Palmy. Their art can also be included in public spaces to demonstrate how inclusive we are of other ethnic groups.
Utilising the narratives and artwork of Rangitāne, the mana whenua of our city and immediate surrounds, will enhance the unique identity of our city and promote our Te Tiriti o Waitangi partnership. This is an opportunity to acknowledge and celebrating Rangitāne, on their own whenua as they have shared it with us all and their history forms the foundations of our city's history.
Absolutely critical in the unique positioning for the City. There is no other place in the WORLD that has a Rangitane o Manawatu lens of kaitiakitanga.
a given
I like the progress we have made on this objective. We should continue this approach.
The increased visual presence with Turitea Pa and the surrounding area has been great. Looking forward to seeing the designs for Te Motu o Poutoa.
Support and would also like to see other community represented in public art eg Pasifika
Comfortable with us doing this
We have done some great work along the Awa, with Wildbase and Arena but we need to bring this concept into the inner City more. Nothing should happen on our waahi tapu sites like Rakaumai (the square) without our permission.
This is important as we have heard that iwi don't feel this has been done well/sufficiently in the past. A couple of good examples were done recently eg Arena redesign.
I think we are doing okay in this space. Our city should reflect our biculturalism.

Level of support for:

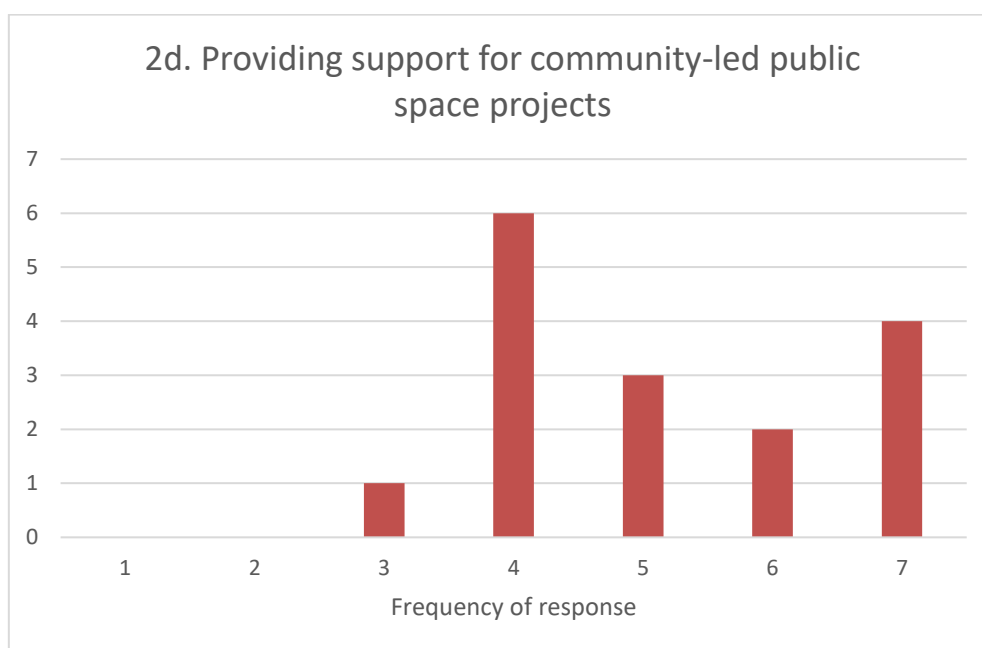


Average response	4.8
Number of responses	16

Comments

Same [note: this appears to refer to the comment above “we do well”]
I am on board with this. This is good from a safety and environmental perspective.
I really valued the feedback from the reference group. If we were to put into action their recommendations, our city would be even more progressive, inviting and innovative.
It's important to ensure people interact with a space - key element being "people". The people are the users at the end of the day, therefore if something is to be implemented, it must be people-centred,
a given
Yes this is important.
It would be good to get public input into public art installations. Evidence shows that increased foot traffic in a shopping district links to greater spending activity, so facilitating foot movements and extended time spent in the key shopping district should be a focus.
Comfortable with current approach
No comment
There has been a fair amount of attention on the CBD, rightly so but I don't think we need do more.
Absolutely. The presence of people attracts others and the foundation for this is design that attracts and holds people to these spaces.

Level of support for:

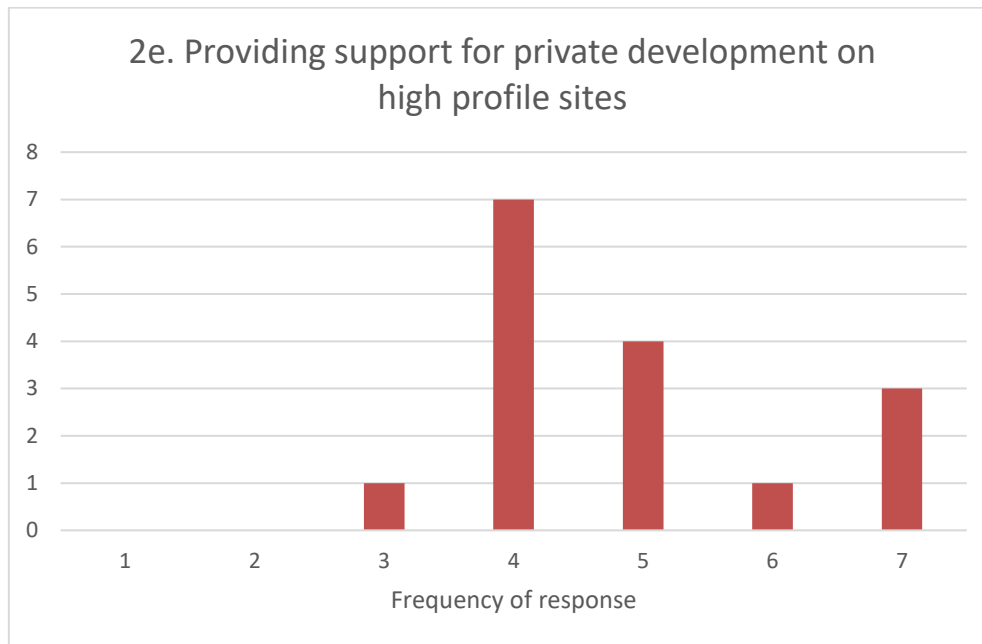


Average response	5.1
Number of responses	16

Comments

Same [note: this appears to refer to the comment above “we do well”]
Community-led public space projects come from the people who live and work here. They have an invested interest in their/our city, supporting them is important in being an inclusive and caring community and city.
Tautoko.
A given
About the same for this initiative. The community lead initiatives must have wide support and/or funding and in kind support for the investment.
In Awapuni and Highbury there are motivated, mobilised communities with a need for shared public facility space and a clear vision for it. Other groups have similar needs. Providing those spaces in community-led partnership benefits many and adds to community cohesion and resilience in our suburbs.
Not seeing a lot of community drive for this. maybe time to pull back?
comfortable with current approach
Support
I'm keen to get community involved, as has been done at Highbury shops for example, so we allow 'ownership' of projects in public spaces
For sure - we do this well with city place-making.

Level of support for:



Average response	4.9
Number of responses	16

Comments

not at the cost of the public
Continue to monitor and assess private development so it reflects the objectives of our council's LTP. Provided it complements our vision and direction, it's not a problem. If there is an issue, early intervention is imperative.
As long as the support is phased, so as to not over-run ourselves with too many unforeseen issues all at once, I agree we should be providing support.
To include community housing providers
We do a lot in this space already. I'm comfortable where this sits currently.
Working closely to ensure ecologically responsible design and resilience.
Getting the benefit from external investment that benefits the city means the burden doesn't always rest solely on rate payers
Support should not include funding as these are private developers but we can help reduce red tape to support developments.
Good in key sites eg Old Post Office
Where appropriate this can provide significant cost benefits to our city, residents and ratepayers.

Ideas for doing this differently

new swimming pool
Cater for public spaces that reflect all ages within our city ... do we cater for little people? Where do we see that pre-schoolers or school-aged students are represented (artwork, etc)? I think we have some fantastic spaces but how can we honour all ages through our artwork, etc.

improve means for informal and transient pro-social activation/use of public space, e.g. a transitional state for establishing community gardens in dis-used public space that minimises bureaucracy and encourages community activity.
More cultural expression on Rangitane cultural sites of importance, significance, and spiritual connection.
bring stakeholders together
Urban design should sit within the civic development space and have far less involvement with the residential development process.
Some programmes such as Palmy unleashed and Placemaking have had their time - we should consider exiting some services.
We have not quite got to a coordinated approach with art etc in the City. We still have the likes of the sculpture trust going off and doing their own things so more work needs to be done in this space.
Involve multicultural communities and Pasifika, we don't often involve them in design I feel.
I am reasonably indifferent. My personal opinion regarding some of what we require of new housing developments "speaking" to the street I feel goes too far, but I'm not sure if that links into this section or not.

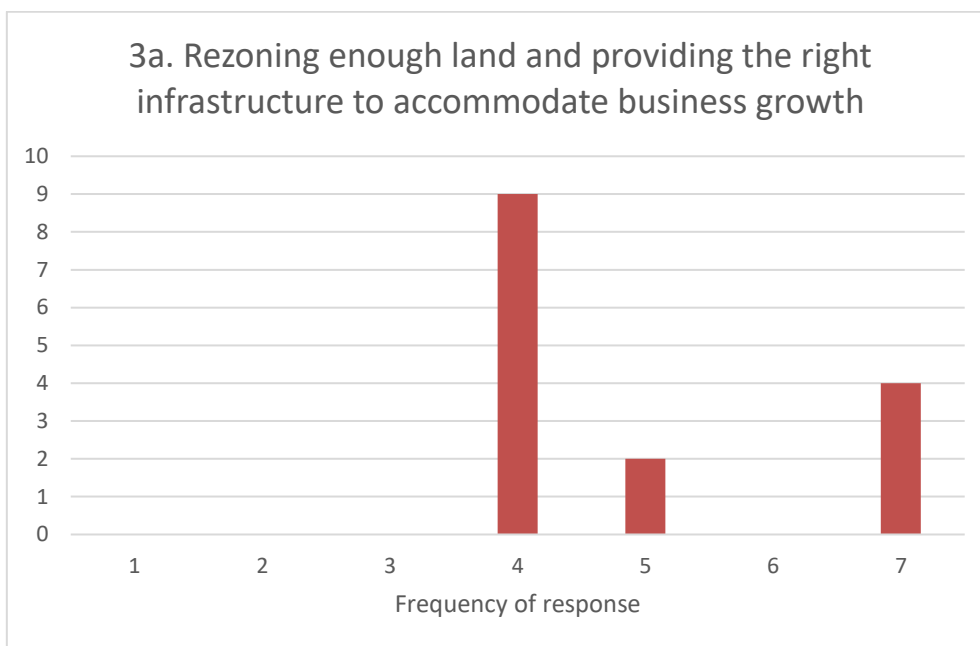
Other comments

Have we looked at other councils and countries for best practice or innovative ideas?
a given
Urban design in the residential space has way too much idealism and personal preference influencing what good should look like.
The more native trees we have in our urban spaces the better our sponge city properties, and ground stabilisation. This can help us in our carbon reduction targets too.
Need to ensure simplicity and consistency so that people don't find compliance frustrating
Streets for people, in my opinion has been a disaster both in terms of PR and in terms of actual practical impact. The section of road between the Coffee Club and the Plaza is the single worst most congested piece of roading in the city, I have had countless complaints about it because we removed the turning bays at the end, for just a couple extra square metres that whole section could have worked significantly better. So I support making streets walkable, but congesting our streets to do it is not the answer.

3. Economic development

You have told us you want to create opportunities for employment and growth. You want an innovative, diversified, and low-carbon city economy.

Level of support for:



Average response	4.9
Number of responses	15

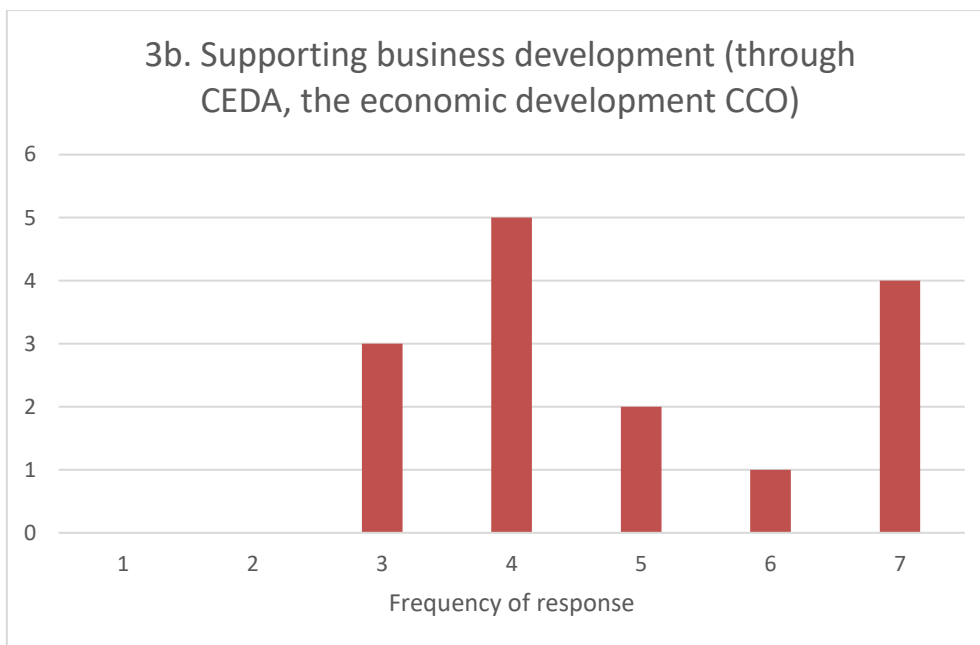
Comments

we are doing ok
In order to punch above our weight, our local economy needs to thrive. This can only happen when we provide businesses with the right environment and a resilient infrastructure to flourish.
It is understandable that we keep productive land to grow produce to feed our citizens. However, we also need to house our people so that they live in warm, safe homes. I've no doubt that the planners and council staff know what land we can/should rezone and what infrastructure we need.
the main issue is to break up the monopoly status of developer/owners in greenfield business zone, and get incentives in place to stop land banking of bare land and vacant buildings in business zones, and to get building maintenance up to a higher standard esp. in city centre.
a given
This is always important. Especially that we are a strategic centre for distribution and logistics.
this city needs to get planning for the rail hub
Comfortable with current approach
We have been doing some great work in this space like the industrial park and carefully thinking around the bigger developments like the freight hub and Kaakatangiata
Happy with what is done currently

I don't think availability of land is a major issue for commercial development, industrial yes but good work has been done in the North East Industrial zone to fix that so I support doing what we are doing. Midhurst will be a major help as well in providing industrial space.

I think that we appear to have this 'on track'

Level of support for:

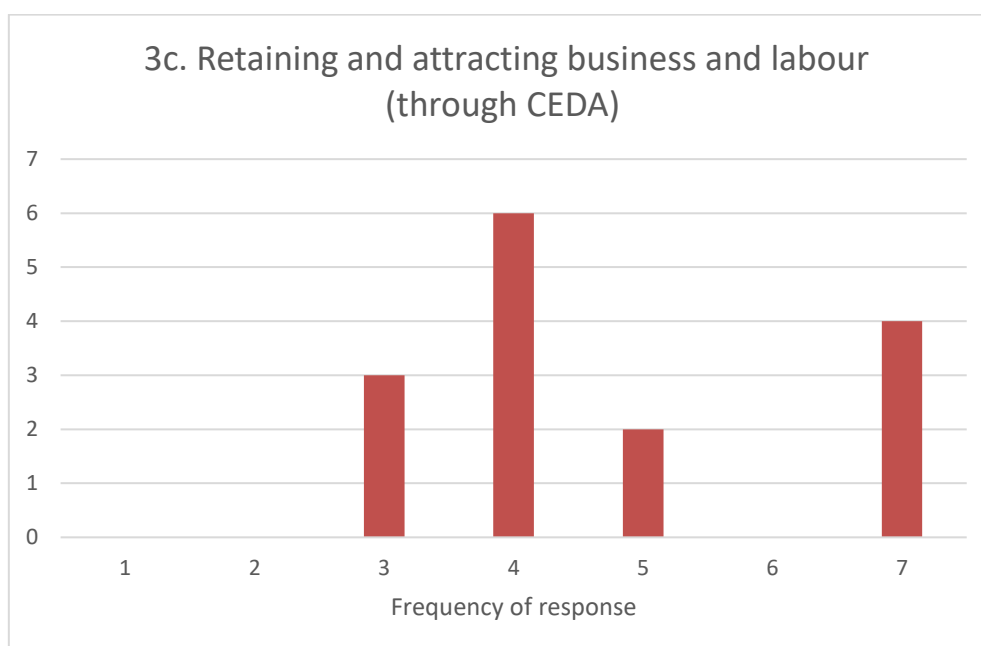


Average response	4.9
Number of responses	15

Comments

could do better
We need businesses that will meet the diverse needs of our community/citizens and boost our local economy. If businesses are successful, they will employ more people, thereby providing for the needs of people/families. Successful businesses and services attract customers, they promote identity; they foster creativity and enhance a culture of improvement.
needs to more strongly focus on transition to low carbon economy and supporting small-medium enterprise on that journey. so rather than 'do more' it is 'do different'
include business sustainability
Happy with level of support. CEDA still needs to prove themselves in many regards.
we need to attract other large business here, promote the rail hub and updated Whanganui port.
Benefits of the work of CEDA is not proportionate to our level of investment. Is there a double up with BID in some areas?
CEDA is doing some great work and is committed to growing Māori business but it would be great to have a Māori Business facilitator within CEDA
I think we probably spend too much on this, I would like to see a bigger contribution from MDC
Happy with CEDA
On track I think

Level of support for:

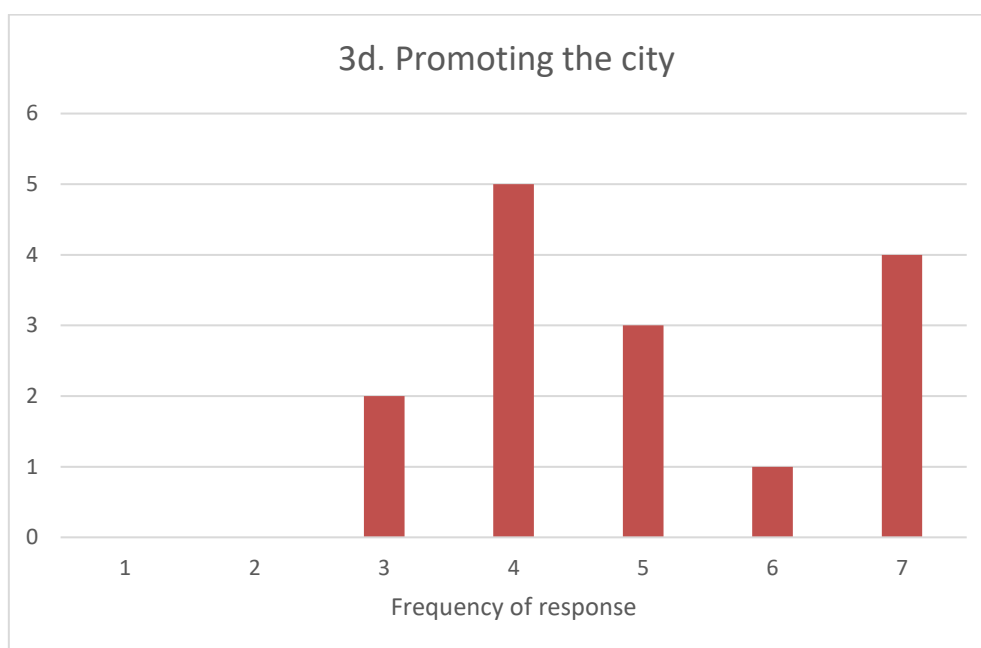


Average response	4.7
Number of responses	15

Comments

could do better
This, if done well, will play a huge part to stop the brain-drain and businesses relocating elsewhere. We need to attract businesses to drive economic growth, and create employment.
As above [note – this appears to refer to the comment “We need businesses that will meet the diverse needs of our community/citizens and boost our local economy. If businesses are successful, they will employ more people, thereby providing for the needs of people/families. Successful businesses and services attract customers, they promote identity; they foster creativity and enhance a culture of improvement.”
A given
Yes but I'm not sure CEDA are influencing results in this space at all.
Same as above, this is a huge for PN and the wider Manawatu
We should be proactive in attracting business and labour, but retention should rely on the benefits that exist in doing business here. (Eg. Size, location, cost of living etc.)
We are doing enough here. All the infrastructure projects etc are bringing labour into the City. We need to do more in keeping our talent here.
We need to do more in some sectors of our community to provide employment pathways.
A lot of influences outside our control in this area, I don't think we should spend so much on it.
Happy with CEDA
I'm not sure

Level of support for:

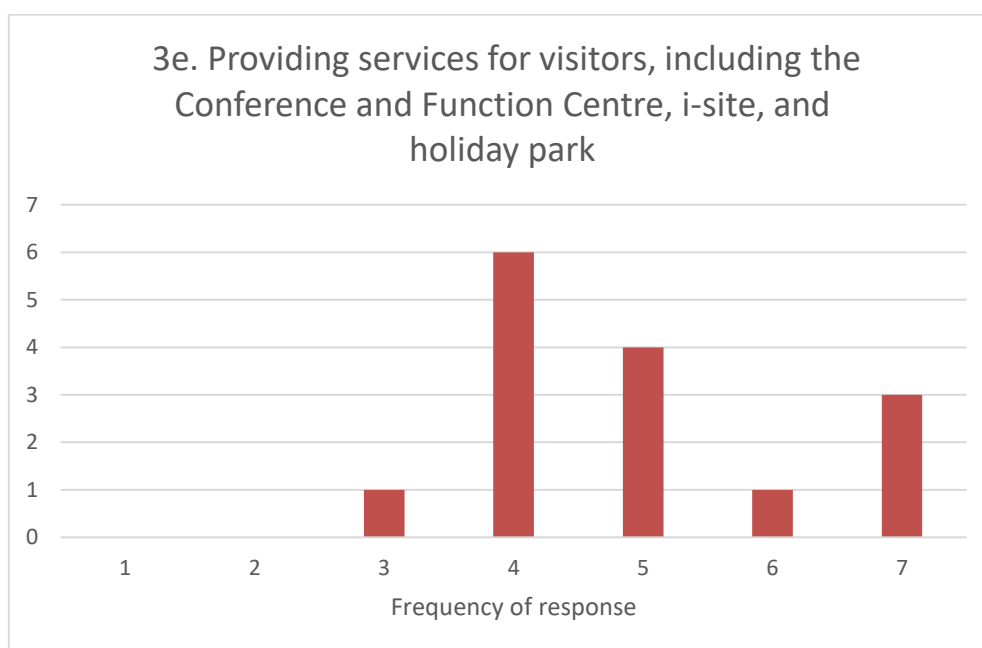


Average response	5.0
Number of responses	15

Comments

could do better
I believe that we should use more of our resources to promote our city well. Our latest marketing around city promotion, in my humble opinion, has been awful. We need good marketing campaigns that tell people about story and why Palmy should be on their bucket lists as a go-to destination. We need to sell ourselves on our strengths.
When businesses are functioning well and attract customers, our local economy grows and people's needs are met.
a given
We have made strong progress in this objective over recent years. The marketing content has been innovative and gets cut through.
promote why it's easy to do business here & freight options
Promoting the city should happen less through paid advertising, and more via city leaders and other residents' word of mouth, and lived experience.
Can't really comment on this
Enough work being done.
Palmerston North is becoming a viable major commercial hub and I feel we don't tell our story well enough commercially.
For people who know Palmy we have a good reputation.

Level of support for:

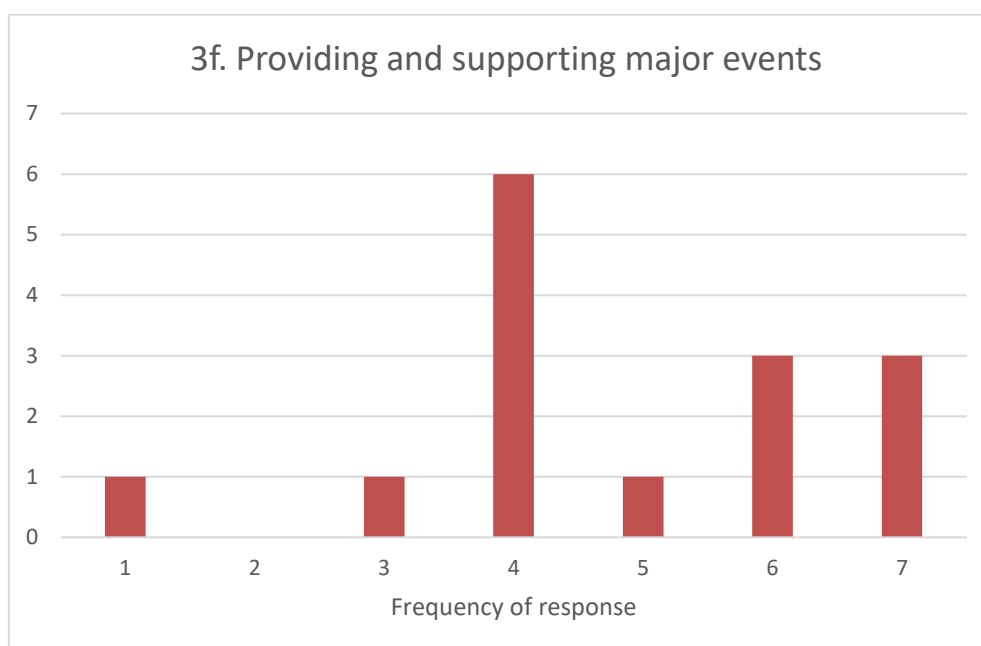


Average response	4.9
Number of responses	15

Comments

need to look at providing more
If we want Palmy to be pleasant and welcoming destination for visitors, then this is a must.
Manaakitanga is a keystone for Rangitānetanga; offering a unique and happy experience to visitors coming to PNth goes a long way to enhancing our city's global reputation. A positive reputation promotes growth and pride in belonging.
a given
Yes, vitally important. Holiday park seems important but have had no reporting on how well it's doing.
Our holiday park is the only one in town and could benefit from a boost.
Comfortable with the services we provide
We have really good conference and motel /hotel like accommodation but could do more in the holiday park spaces.
Facilities are OK.
I-site is (I think) excellent. Well situated and presented. Our weakness is around the amount of accommodation in the city, and there are limitations in terms of our conference and functions centre. We need to pursue the Civic and Culture Precinct project to see where this all lands.

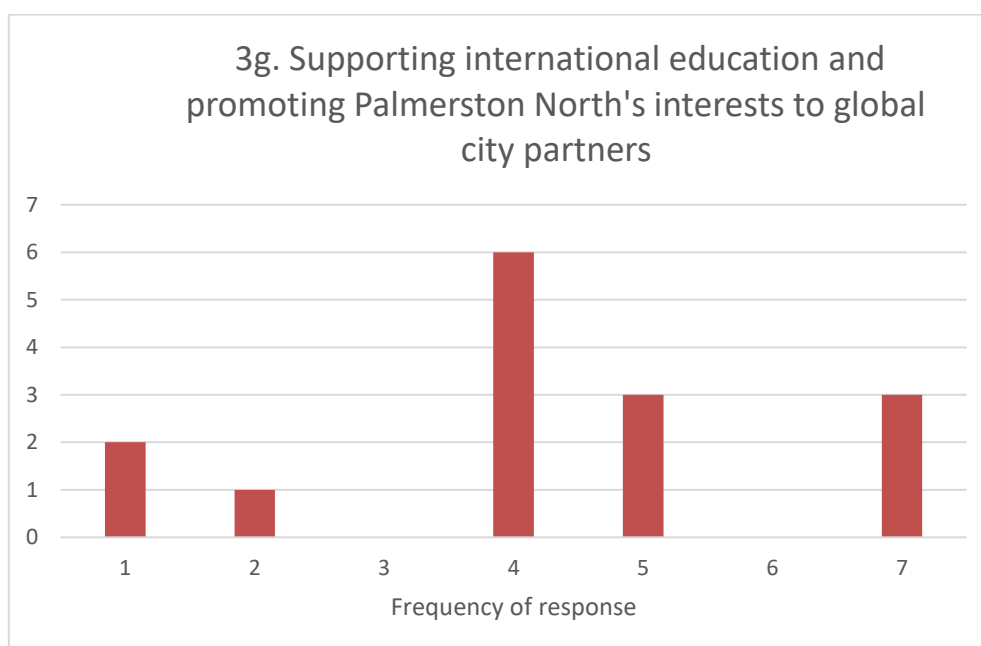
Level of support for:



Average response	4.8
Number of responses	15

we need to excel at this we are not
We should do more of this to attract more visitors into our region. The Juicy Fest festival and Wellington Phoenix vs Perth Glory game in January of this year are prime examples. Not only did the events bring more people into the city, they pumped more money into our local economy.
As for the previous question: Offering a unique and happy experience to visitors coming to PNth and our own, goes a long way to enhancing our city's global reputation. A positive reputation promotes growth and pride in belonging.
a given
This is key to create an economic multiplier for our city and region.
less concerts, I think we need to spend less in this area.
Our events team are a credit to the council and provide frequent, well-run, free major events. There is also a wide variety of small-medium events in the suburbs. I think we are succeeding in this area.
Comfortable with what we do currently
We have done a heap of mahi in this space and we now have some great annual events in the City. The problem is they tend to occur mostly in the summer months so we need to spread them out more over the year. The Puanga festival is a must as that is growing.
Not convinced we need to spend so much for these major events, who benefits? We would be better focusing on a smaller number of events.
We need to put more money into this
I think we do this really well

Level of support for:



Average response	4.3
Number of responses	15

Comments

good but could improve
I highly in support of this. We need to continuously build relations with partners around the world, and sell ourselves on our strength as an Ag research, food and logistic hub; as well as a student city.
I think there are wonderful opportunities in cultural and educational exchanges, the benefits are mutual and enhance our position as a global city. Advance this at every opportunity.
a given
We need to promote Palmerston North to the world.
international education yes
This has benefits but it shouldn't be a major focus. With global uncertainty and pandemic conditions, re-focusing could occur for us or our international partners. I'd rather increase our investment in looking after our assets than increase investment overseas.
Very minimal benefit from investment to date. This should be primarily the responsibility of Tertiary Institutions.
We need to do more work with Massy who are law unto themselves. They need to turn their minds to the City.
I think international relations is a government job, not a city council one. International education should be supported by the education institutions themselves.
Again - we do this well given the levels of funding that we can afford to invest.

Ideas for doing this differently

I think it would be great to encourage business/trade mentors for people within our region ... growing knowledge, building capacity, lifting self-efficacy and raising expectations about what we can achieve as a connected community and future-proofing.
should be words like 'share prosperity' rather than 'growth'; need to actively counteract the trends toward increasing inequality and toward offshoring of wealth and talent.
better utilisation of Railway Land
Keep a clear focus on our economic strengths; Distribution/ Logistics, Education, Defence, Health. Low carbon is what people are wanting for our future.
Re. 'Low-carbon', we need to make more effort to reduce paper-based promotional material
There should be a Councillor on Massey Board. We should partner with the Iwi more on the employment pathways for Maori in the City We should ensure all major projects have KPIs with a focus of using local employees and businesses say 40% We should have minimum standards around low-carbon etc for any new businesses and venture that happen in the City. We should make sure each school has in its curriculum areas around environmental sustainability, teach our kids about zero waste, low use of plastics to save water etc these types of concepts so they grow up far more environmentally aware. All new housing builds should be made to use environmentally sound building approaches.
I don't have a clear view into how we are working towards 'innovative diversified low-carbon',
Improving the resource consent process so that it is more receptive and quicker in responding to applications. Resource consenting is a major hold up for businesses moving into the region. I recognize the team are working on it but if more funds are needed to pay planners more to get the talent I would support that.

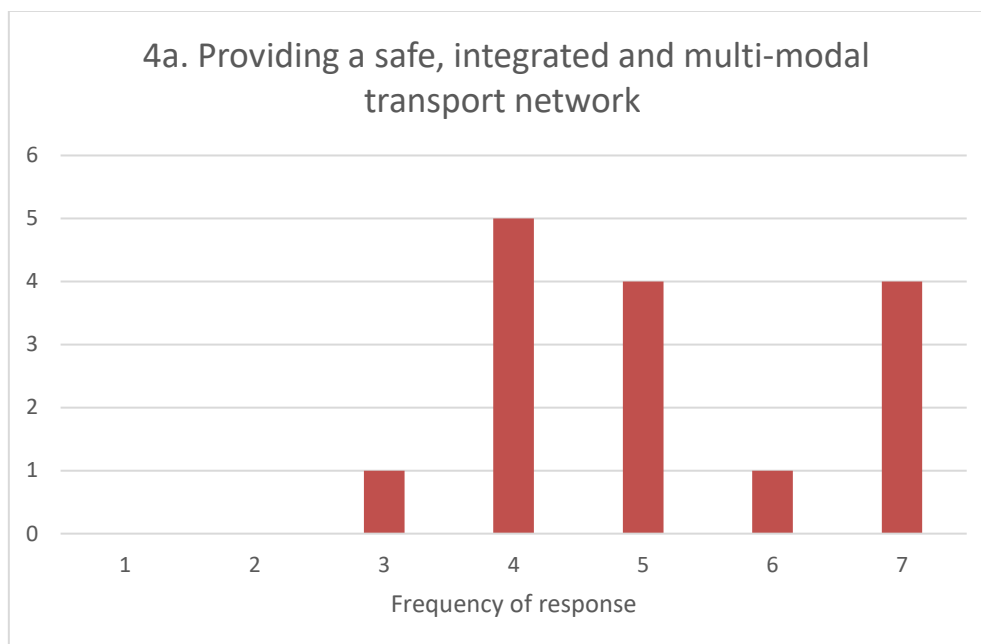
Other comments

If our people have work opportunities, they have a greater say in their life activities. If we can nurture our citizens by creating more employment, it is likely that they will have a better quality of life. Making and selling things locally, as well as offering services, also enhances economic development. People are pivotal in the success of economic development- have high expectations about our processes and the outcomes.
we need to distinguish between economic development and economic growth. Development needs to be the focus, to develop a more diverse resilient sustainable and innovative economy that increases local benefits and local wealth creation and is less fossil fuel dependent. that isn't necessarily a larger economy.
No more to add.
An area where we could cut back.
We are well connected to the Chamber and BID and our growth to date has been sustainable and proven durability. Our large projects, KiwiRail and PNITI will bring strong economic growth in coming years. We do need to ensure that our growth strategy does not diminish the importance of our CBD

4. Transport

You have told us you want to provide a transport system that links people and opportunities.

Level of support for:



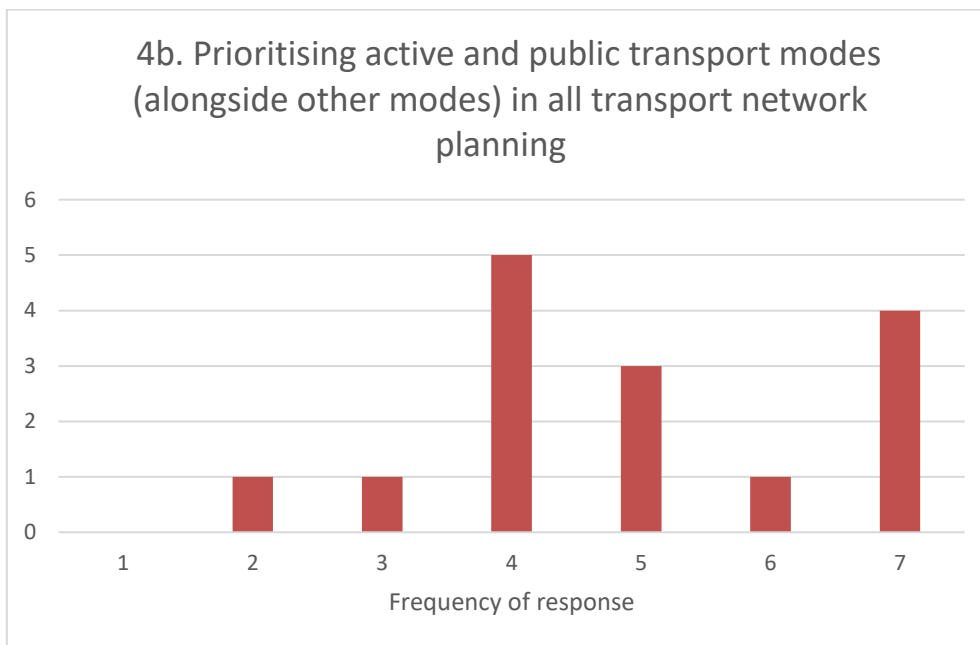
Average response	5.1
Number of responses	15

Comments

ours is not up to standard
If we are serious about combating climate change and becoming an eco-city, then this needs to happen (fast!). Given that 40% of our carbon emissions come from cars, a multi-modal transport network will give commuters more travel choices; thus, having a positive impact on the environment.
In order to future-proof our city we need to consider what our transportation systems look like in the future. Knowing the conditions in all areas of our cities, the movement of people helps to identify transport network designs that will give us what we want and meet our growing needs in a way that is stress-free (well, as much as possible) and proactive.
need to get heavy trucks onto designated routes
yes
Keep the same. Our ability to deliver the infrastructure has cost and resource restraints.
We are on the right track with this
No comment
I think we should be prioritising safety more.
What we have just approved for cycleways and bus upgrades is good. I feel we are doing enough.

Our cycle networks are poor. Work to date has been slow and we have large parts of a planned network that are joined up. Until that happens we can't expect modal change from our community.

Level of support for:



Average response	4.9
Number of responses	15

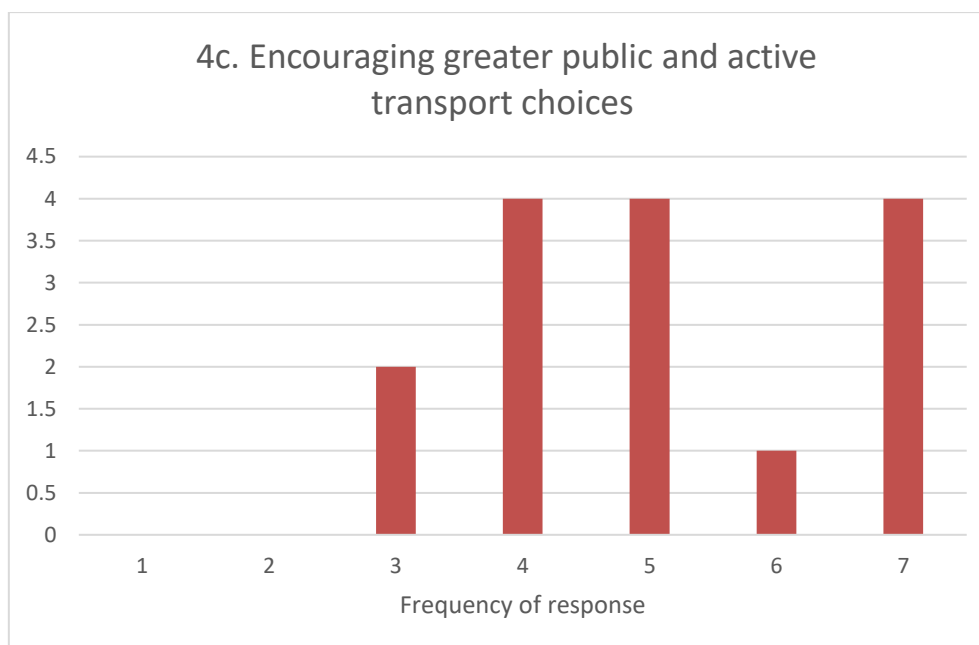
Comments

as above [note – this appears to refer to the comment “ours is not up to standard”]
Yes. We need to prioritise active and public transport modes in all transport network planning so that people can have more choices when travelling.
A safe and efficient transportation network system will benefit our citizens and enhance our city's reputation, thereby attracting businesses and more people to our wonderful city.
it seems like this one could be included in the one below.
A given
Keep the same. Our ability to deliver the infrastructure has cost and resource restraints.
Having well-functioning active and public transport networks in place will give people viable options when making adjustments for cost of living. This is particularly important when Govt subsidies on fuel end.
We are on the right track with this, but probably need to communicate the rationale for this more effectively to our community
We need to more in the disability space and be prepared for our aging population.
We are making good progress in this area, happy to continue
We are a regional city trying to plan like we're Barcelona. We're not. I do not support prioritizing public and active transport above and beyond vehicle travel. We could have separated cycleways through the entire city and busses that run every route every five minutes and I am certain that private vehicle transportation would still by far be the primary method of transport. I feel the approach we are taking would work well in a city of 500,000 but in a city of 95,000 is overly

optimistic. I'm not against the development of cycleways and good transport networks. The new bus routes will be excellent, but I think they are always going to be used by the vast minority of people.

Refer previous comments.

Level of support for:



Average response	5.1
Number of responses	15

Comments

As above [note – this appears to refer to the comment “ours is not up to standard”]
I am very much in support of this. However, this can only effectively happen when we offer cheaper bus fares, a reliable bus system, and have high frequency of buses.
Diverse needs require diverse solutions. However, the choices made should also minimise negative environmental impacts.
this should state 'enable and encourage mode shift to public and active transport'.
Same as (b)? [note – this appears to refer to the comment above “a given”].
Keep the same. Our ability to deliver the infrastructure has cost and resource restraints.
As above - better services will encourage better uptake.
I think we have a good number of choices currently. These just need better utilisation, and cycleways becoming safer will assist this.
With the Awa mahi this is encouraging more people to be more active and as we go out to Ashurst with the path this will increase.
We need to create more active Te Ao maori recreational spaces.
It takes time to get people to change travel behaviour. We should continue in this area at the same level.

As above [note – this appears to refer to the comment above “We are a regional city trying to plan like we're Barcelona. We're not. I do not support prioritizing public and active transport above and beyond vehicle travel. We could have separated cycleways through the entire city and busses that run every route every five minutes and I am certain that private vehicle transportation would still by far be the primary method of transport. I feel the approach we are taking would work well in a city of 500,000 but in a city of 95,000 is overly optimistic. I'm not against the development of cycleways and good transport networks. The new bus routes will be excellent, but I think they are always going to be used by the vast minority of people.”]

Bus services in the city are poorly patronised because it has not been fit for purpose.

Ideas for doing this differently

Our transport system should be designed with safety in mind, first and foremost. Then it should consider the conditions of our environment and reduce vehicle emissions.

parking management needs to happen to support revenue and support improved transport outcomes. for example commuter parking should be paid within and near the city centre need to make motorised transport, esp. large heavy vehicles and speeding vehicles, less frequent/present especially on residential streets.

linking people and opportunities on its own is too generic an objective.

the objective needs to include moving rapidly to low emissions transport network, mode shift to healthy and active transport modes, and safety and efficiency; all enabling the linking of people and opportunities.

what can be learned from other locations NZ and abroad

Keep the same. Our ability to deliver the infrastructure has cost and resource restraints.

It will be good to see if Horizons' new service will result in greater uptake and this may highlight any further opportunities. Linking up the suburbs such as Awapuni and Highbury with places like the Albert St market so that people could get across town and back in a morning could increase uptake and well as access to more affordable fruit and veg.

It would be good for E-scooters to be able to use cycleways - this is a better place for them than pedestrian areas.

A purpose built te ao maori sports facility in the 4412 area.

Designated ki o rahi fields in the City

A waka ama space

better spaces for mobility scooters and charging stations for them.

We need to work on joining up our networks of cycle and walkways.

We should consider the Tram Trust project that can provide a free shuttle service around the CBD. Our CBD is seeing fewer older citizens using the CBD which I think has a \$ impact on inner city businesses.

Other comments

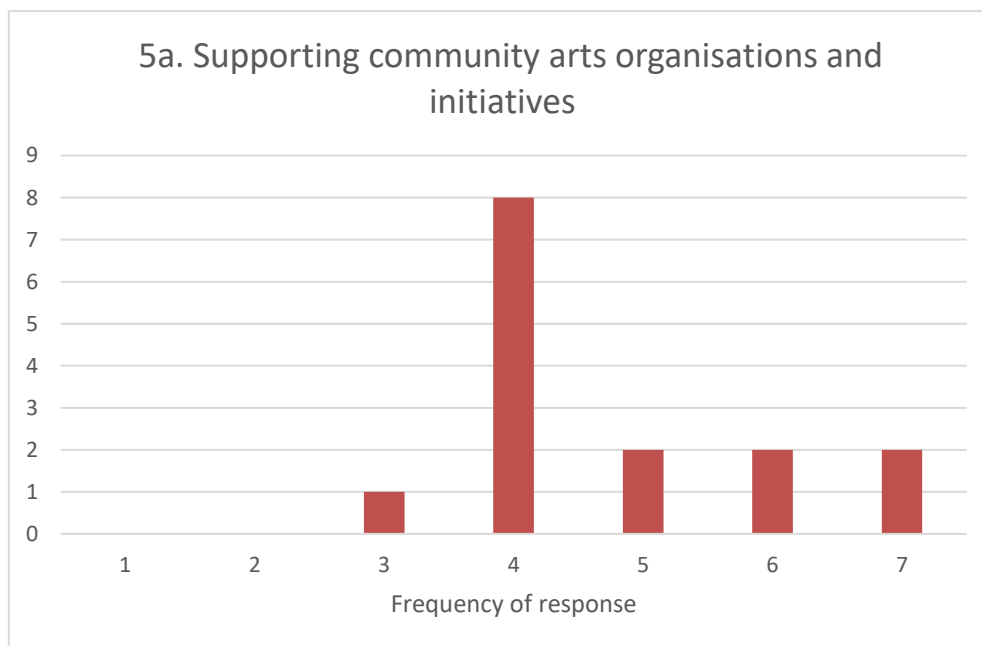
We need a transport system that is integrated, effective and ideally considerate of the needs of all citizens, businesses and organisations.

Nothing more to add.

5. Arts and heritage

You have told us you want to celebrate the arts and the city's history and cultural diversity. You want there to be lots to do in our creative and exciting city.

Level of support for:

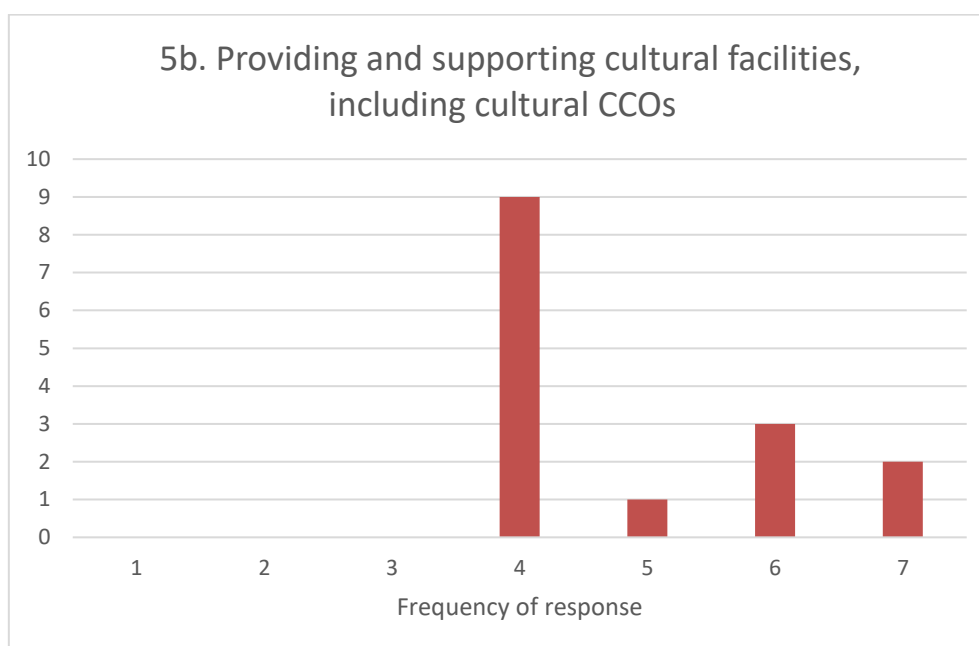


Average response	4.7
Number of responses	15

Comments

we do ok
I think we're doing a good job of this already. So, I will be inclined to keep it the same.
The arts promote creativity, which promotes innovation and enjoyment. We want our citizens to have rich and enjoyable experiences; we want our citizens to be cultured and have multiple opportunities to express themselves.
learn from other cities ie CHCH rebuild, cities in countries with rich diverse cultures
We are doing well in the objective. Keep doing what we're doing.
There are still gaps in the arts and heritage provision so we need to increase what we do
The sector lead indicated that more resource is needed now that our community arts sector is becoming more of a regional lead and mentor. Particularly noted the lack of staff capacity hindering the level of service that can be provided.
We do this well currently
See other comments in earlier sections
We do a good job.
We have strong investment in this area.

Level of support for:

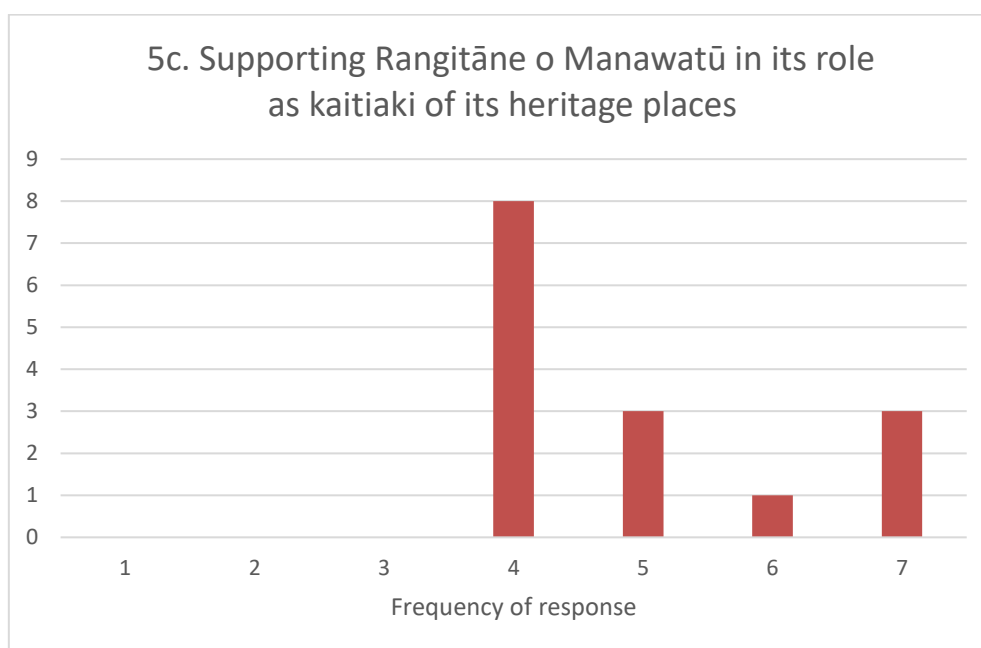


Average response	4.9
Number of responses	15

Comments

as above [note – this appears to refer to the comment above “we do ok”]
Keep it the same. Just because I believe that we got the balance right.
Cultural facilities, including cultural CCOs are integral to realising our objectives and vision for PNth.
(a) above
Keep doing what we're doing.
I feel the performance of CCOs is good and no need to change much here
Most of these seem to be requiring significant investment in either earthquake strengthening, or major necessary works (Regent roof replacement, eg), so our level of investment should reflect both the operating costs and the maintenance/upgrade work required. Making a start on the library for example could get the ball rolling on the earthquake and other necessary repairs, and the Civic and Cultural Masterplan can be developed around that, noting that the library location is not forecast to be moved.
Need to support CCOs to respond to Inflationary pressures
Need some out of the box thinking regarding TM, Library, Square Edge buildings. Simply earthquake strengthening is not good value for money. New builds should be considered.
See ideas from last section.
We need a dedicated cultural kapa haka space
We do this well but the Civic and Culture Precinct project should provide a better understanding of where improvements can be made.

Level of support for:



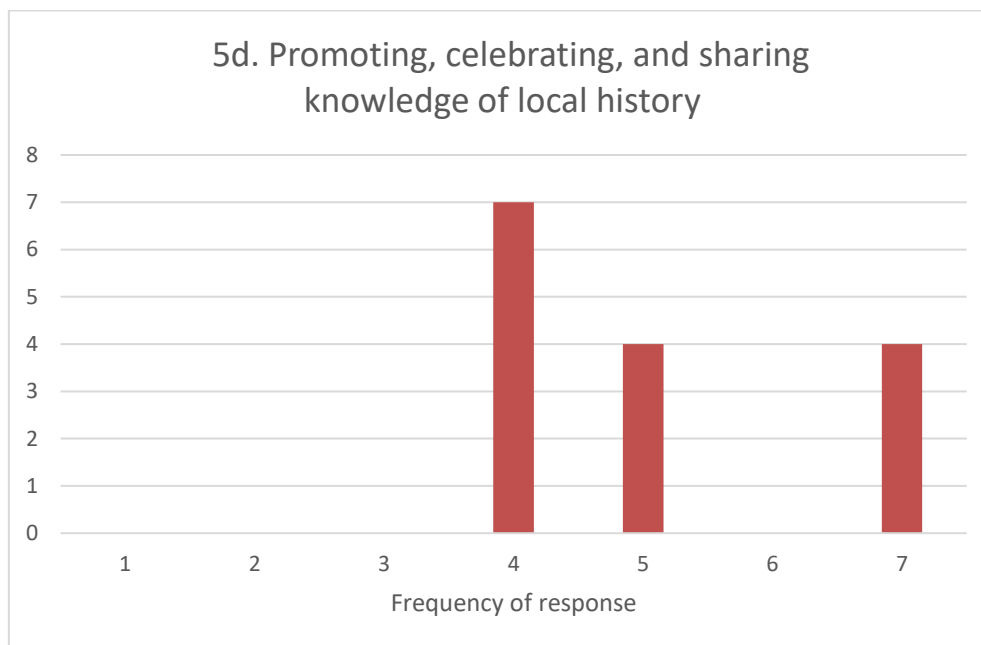
Average response	4.9
Number of responses	15

Comments

we are doing well
I am inclined to keep the same because we are doing quite well in this space. While there is always room for improvement, our relationship with Rangitane is well advanced. And the support we provide to date, is about right.
PNCC gives effect to our Te Tiriti o Waitangi partnership with Rangitāne o Manawatū. Working in partnership brings opportunities to collaborate in a manner that is beneficial for all and recognises the special relationship between mana whenua and those invited to live in their traditional land. Perhaps more importantly, by supporting Rangitāne o Manawatū in its role as kaitiaki of its heritage places increases (1) the well-being and status of our Indigenous community and (2) offers opportunities for innovative solutions through an authentic partnership.
(a) above [note – this appears to refer to comment above” learn from other cities i.e. CHCH rebuild, cities in countries with rich diverse cultures”]
We’ve lifted our game in the objective. This could be recognised more.
There have been some good developments recently and we need to build on these, eg cultural places along the river
Absolutely, the whole city benefits from works on these areas, eg Turitea Pa. Te Motu o Poutoa will be another great addition.
Need further engagement lwi with council. Conversations have been happening at an officer level, but often EM’s are not well informed.
We need to do what more work on what heritage is for Rangitaane as our world views aren’t quite the same. We need to remain heavily involved in any work around the cultural precinct. We need to apply for resourcing to rehabilitate the end of Maxwells line so we can turn into a cultural precinct for our artists.
We are as Rangitāne say themselves in a good partnership. I believe we do enough.

Totally agree with this. This is an opportunity to cement and celebrate the mana of mana whenua in our city.

Level of support for:



Average response	5.1
Number of responses	15

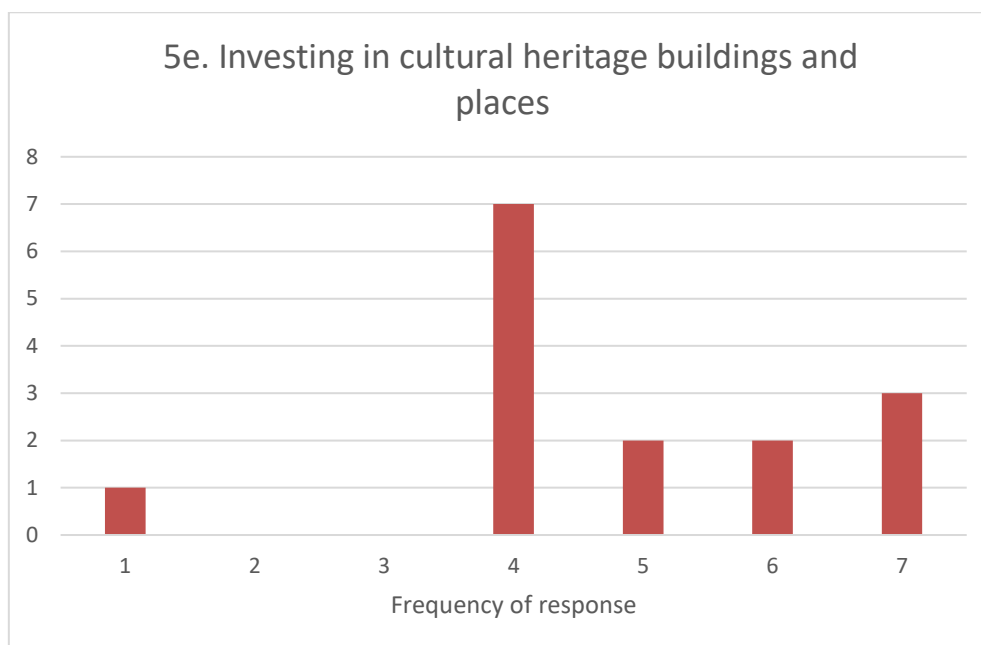
Comments

we need to do more
We should do more of this, simply because not many people in our community have a good knowledge and understanding of our local history. I would like to see more investment in this space.
The history of Rangitāne o Manawatū is the foundation for our city's history. With all schools learning about our local history, there is a huge demand on Rangitāne o Manawatū to share theirs and provide educational programmes to every school in our city and immediate environs. In order to produce quality resources and educational programmes, Rangitāne o Manawatū and PNCC should work together to achieve what our young citizens learn and have access to, i.e. knowledge, history and narratives that are unique to Palmerston North.
(a) above [note – this appears to refer to comment above “learn from other cities i.e. CHCH rebuild, cities in countries with rich diverse cultures”]
Keep doing what we're doing.
Doing well currently
Local History Week has been expanded into Local Heritage Month with an abundance of talks and events, it looks to be in good shape.
Comfortable with the current approach.
We need to do more in the Rangitaane space but we have done amazing work over the last 5 years.

I feel sometimes we prioritise our local history over international history, although local is very important we also have to make sure our tamariki know how we fit in to the world.

This is important.

Level of support for:

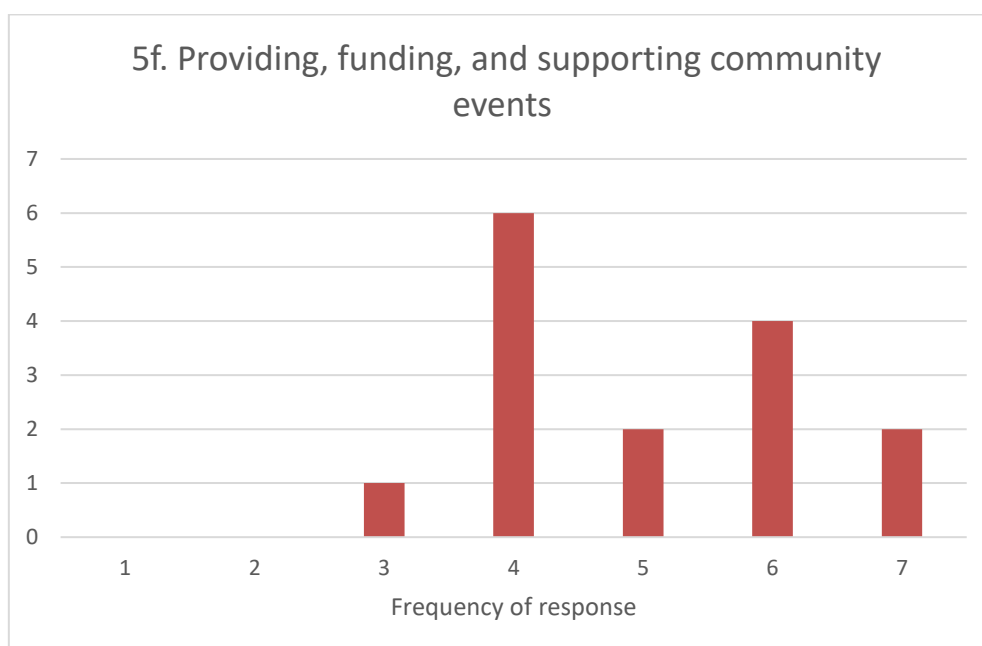


Average response	4.8
Number of responses	15

Comments

Same [note – this may refer to the comment above “we need to do more”]
We should invest in our cultural heritage buildings/places because they are part of our history, and also because we are legally required to look after them to ensure that they meet current building standards, from a earthquake/seismic perspective.
To achieve our objectives, investing in cultural heritage buildings and places is pivotal.
(a) above [note – this appears to refer to comment above “learn from other cities i.e. CHCH rebuild, cities in countries with rich diverse cultures”]
Keep doing what we're doing.
With limited resources, I think we are doing enough here.
We need to store items offsite and make better use of the museum buildings we have
We should be investing in their earthquake and flood protection.
None of the above - I would “Do different”. (Not the same or more or less). New builds and /or consolidation of buildings need to be considered. (Can keep facade or other important features where possible)
I'd like to see additional funding for maintenance and restoration of our few remaining historic buildings. Particularly the Hoffman Kiln and the old power station.
Once it is gone - it cannot be regained.

Level of support for:



Average response	5.0
Number of responses	15

Comments

these are growing and bring people to our city
This is good for economic growth, city vibrancy and community wellbeing.
To achieve our objectives, providing funding and support to community events is pivotal.
(a) above [note – this appears to refer to comment above “learn from other cities i.e. CHCH rebuild, cities in countries with rich diverse cultures”]
Keep doing what we're doing.
Currently have a good offering of cultural and free/low cost events for community
There is a great variety of community events throughout the city, I think the city is succeeding in this area.
This has increased significantly in recent years - I don't feel confident that the whole community benefit. It's likely that many of the same people attend many of these, and others attend none.
We do a lot of work in supporting our community around funding etc
We do a lot in this space. Keep it going. I would like to know what gaps might exist in this space.

Ideas for doing this differently

offer educational programmes that promote our city's history from as far back as we know, so our citizens and others are educated about our uniqueness and heritage (which is our shared identity)
(a) above [note – this appears to refer to comment above “learn from other cities i.e. CHCH rebuild, cities in countries with rich diverse cultures”]
Generally happy with how this sector get supported and what is being achieved.
I'd like to see more of our multicultural community reflected in our public art

I think we are doing well here overall and can build on our momentum.

We do a lot. Might be better to do less, and ensure we do what we do well. Reduce the number of events that are primarily for EM and lwi to attend. Focus on events that impact the wider community.
--

Funding applications should be nice and easy to complete and clearly set our maximum amount that can be applied for so applicants know how much effort to put into them.
--

Other comments

It is so very special and necessary

Nothing more to add.

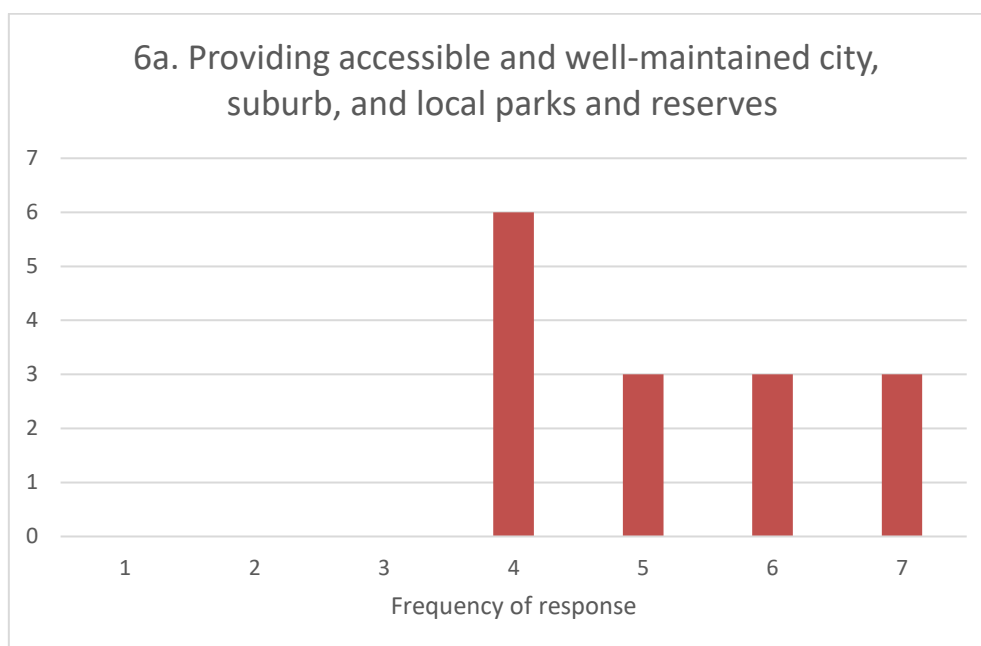
we all need violets for the soul

Sculpture Trust investment should be reconsidered, and potentially exited. We should thank them for their work and enjoy what has been established. This was intended to be a 10 year arrangement. The community generally does not support further investment of this into the future.

6. Recreation and play

You have told us you want Palmerston North to be one of the most active communities in New Zealand.

Level of support for:



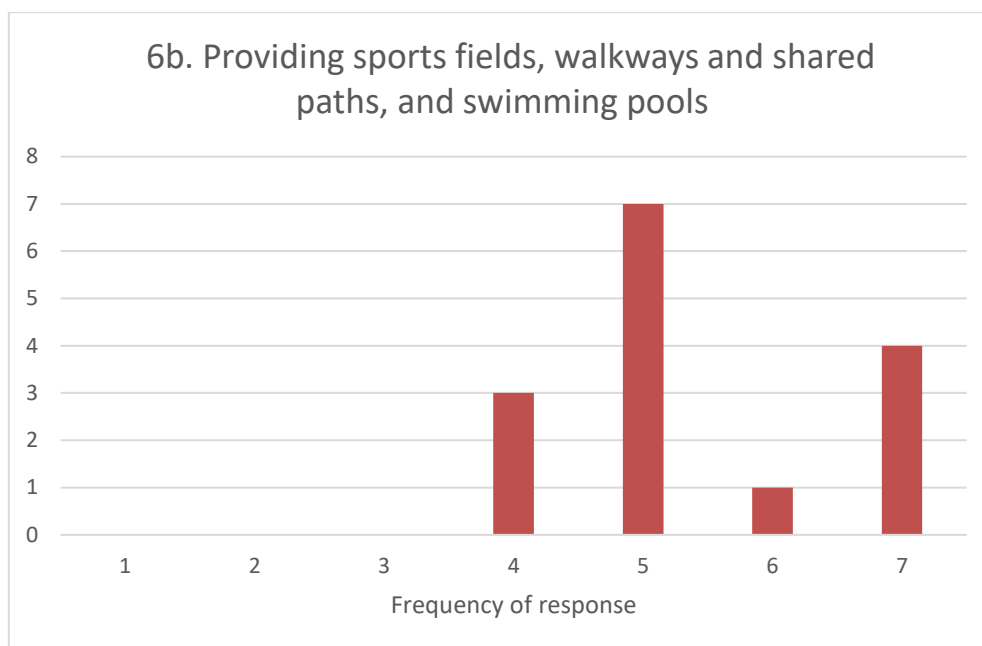
Average response	5.2
Number of responses	15

Comments

green space is always needed
We should invest more in this - in many areas of the city, we find footpaths that are uneven, making it difficult and dangerous for people on mobility scooters to navigate.
An accessible and well-maintained city/suburb/local parks and reserves are facilities for all citizens to enjoy and benefit from- improves hauora!
all need to provide shade and drinking water and a comfortable place to rest/sit. need to smooth / enable community garden development
yes
Keep doing what we're doing.
A good level of service provided at the moment
we need more rubbish collection, more bins
This green space is critical sponge city infrastructure with wide-ranging benefits to the community and the environment. We could be increasing our tree canopy cover and native plantings to maximise these benefits.
We do this well.
We to make sure we protect what we have and balance it against housing and commercial developments.
We have awesome parks!

We do good work in this space. We do have some reserves that are not well used.

Level of support for:



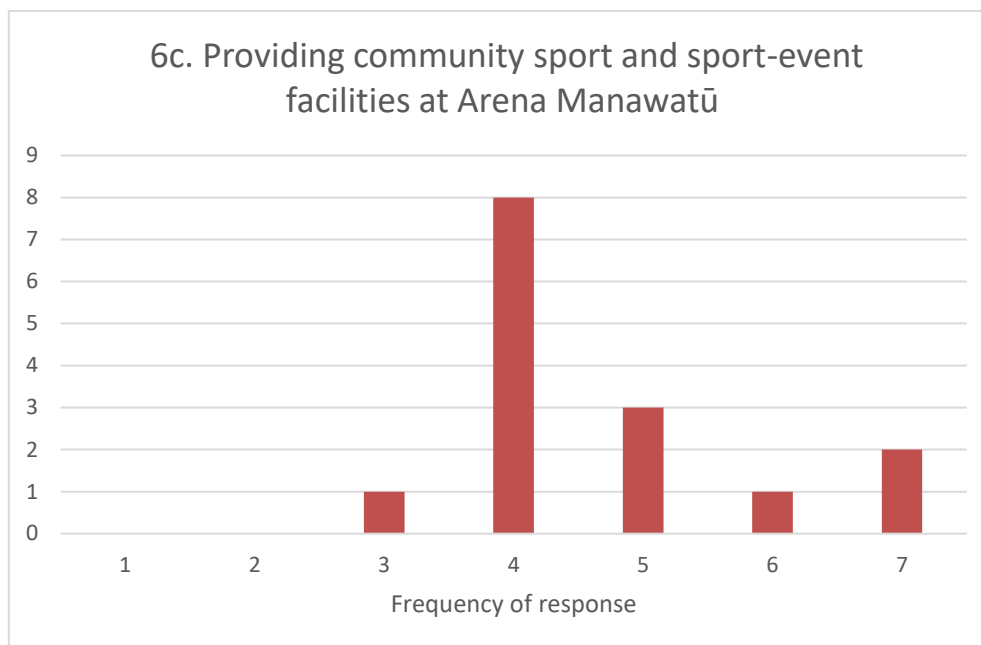
Average response	5.4
Number of responses	15

Comments

Swimming pool is becoming a must
An accessible and well-maintained city/suburb/local parks and reserves are facilities for all citizens to enjoy and benefit from- improves hauora! The statistics of the usage of our local facilities provides evidence of how well used they are.
this is a bit tricky lumping all in together. yes to more pathways and pools. the case is less strong for more sports fields
yes
Keep doing what we're doing.
Ideally I'd like to see us consider a new swimming pool, if we can get some help with funding it.
we need an Olympic pool here, the lido outside pool needs to be extended & roofed then we will get national meets here which will bring millions into our city.
This green space in sports fields and walking tracks are critical sponge city infrastructure with wide-ranging benefits to the community and the environment. We could be increasing native plantings on the boundaries of these parks to maximise these benefits and help with oversaturation in the winter.
Re swimming pools, the call for a competition-spec pool that can hold swim meets and meet the needs of the swim community has been long advocated for.
Happy with the current services
As said in a previous sections we need a te ao maori purpose built sports facility in the 4412 area which has one of the highest maori populations in the City. dedicated ki o rahi fields.

In recent years we have made some great improvements - particularly on our awa. The pathway to Ashhurst and connection to Te ahu a Turanga will be a significant milestone.

Level of support for:

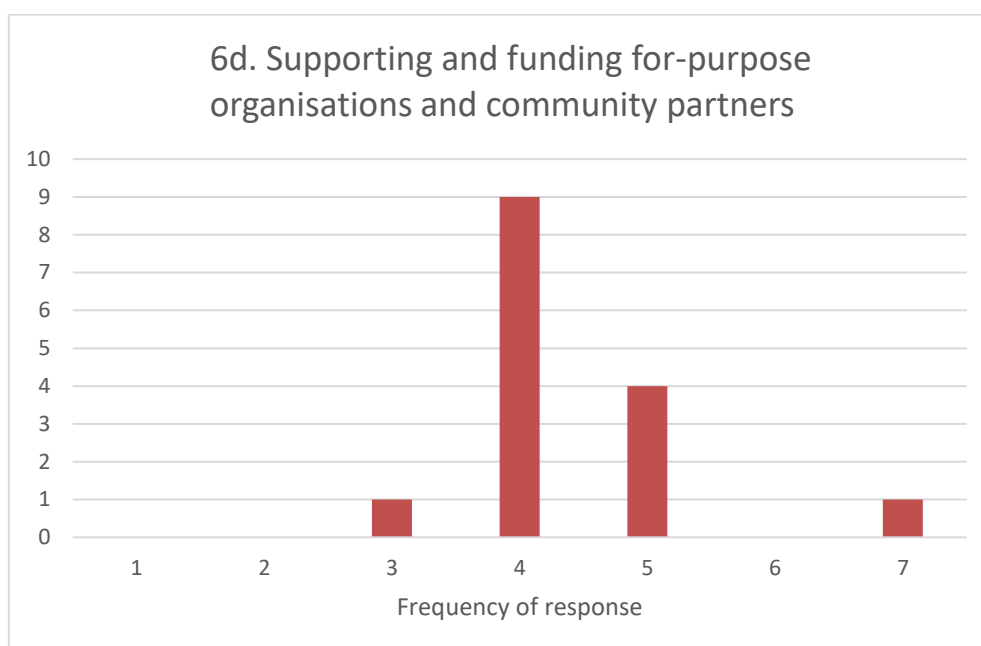


Average response	4.7
Number of responses	15

Comments

we do well here
What a stunning facility that attracts multiple sports codes and events; it is a five-star facility that other cities only wish they could have access to.
yes
Arena Manawatū is a key facility that we should continue to invest into.
We have spent a lot on redevelopment at Arena recently, so it is less of a priority
It's great, people like it.
Very good facility
We need to do more to attract more rugby and nrl rugby league games here.
Very good facilities. We need to keep on top of maintenance and renewals.

Level of support for:

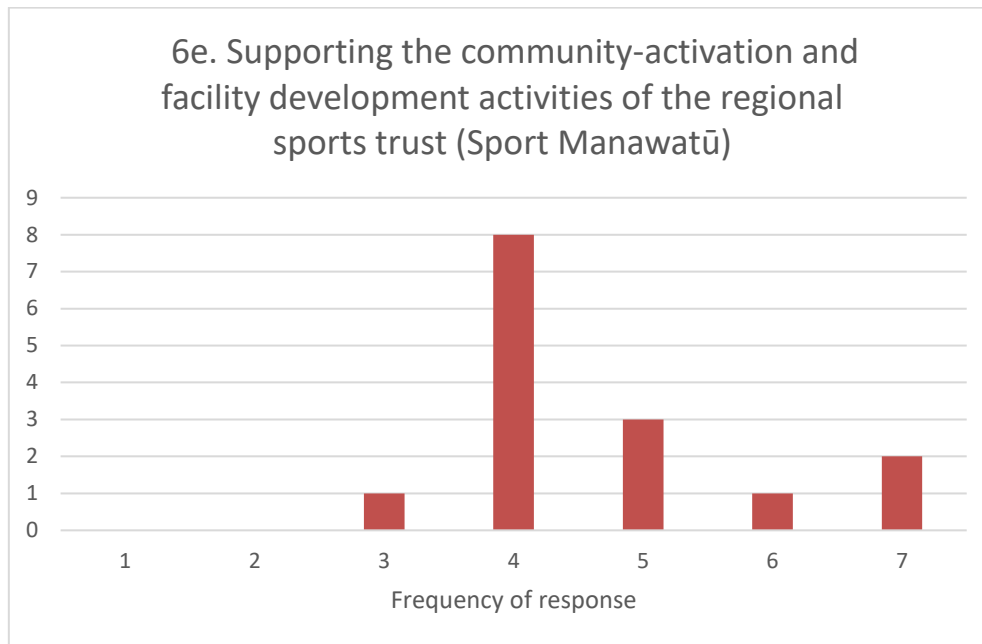


Average response	4.4
Number of responses	15

Comments

we could do more
Sadly, as much as we would like to help- we have restrictions and many priorities. In this regard, at times users will need to pay for the services they use
focus on activities that are complementary for social and environmental wellbeing, need to bring more play back into the street and neighbourhood level
a given
Keep doing what we're doing.
We get great value by supporting community organisations and it's important that we allow projects to be community-led where possible
I'm not really sure what this means.
I believe we do enough here.
Need to bring more external funded into Arena

Level of support for:

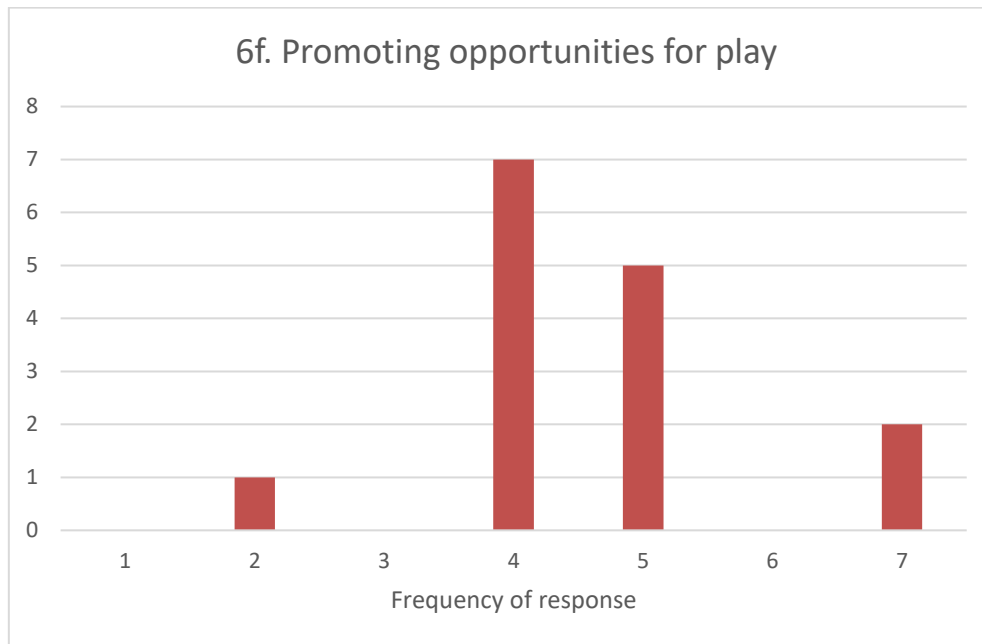


Average response	4.7
Number of responses	15

Comments

Same [note – this appears to refer to the comment above “we could do more”]
Refer to their report to the PNCC- the outputs are impressive and align with our vision for our citizens i.e. they feel valued, safe and connected.
need to be properly resourced in the bike and active lifestyles skills development area, more than just the limited training for kids to ride bikes.
yes
Sport Manawatū are a key partner to achieve our recreational objectives in our city and region.
I'm happy with what is done presently
See notes re the objective below [note – this appears to refer to the comment below “A person's uptake of an active lifestyle or a sport etc is dependent on many things, not solely on whether there is adequate provision for activity in a city. I feel a successful outcome of this objective is not entirely within the sphere of our influence and it is therefore difficult to measure our own performance against the objective. I'm supportive of providing facilities etc, but am less convinced that it should be our responsibility to get our population running about as one of the most active communities in NZ.”]
They are just one component of our sporting response
Sport Manawatu's 6-monthly report highlights some good work in this area. There are some areas of 'soft' performance, mainly due to residual Covid issues.

Level of support for:



Average response	4.6
Number of responses	15

Comments

Same [note – this appears to refer to the comment above “we could do more”]
Refer to their report to the PNCC- the outputs are impressive and align with our vision for our citizens i.e. citizens feel valued, safe and connected.
Sport Manawatu?
Keep doing what we're doing.
Happy with current offering
Opportunities for play are cool, but worth balancing with the Steiner philosophy that having all your playthings provided and designated reduces creative capacity for responding to boredom with innovation. People are good at making their own fun, especially children. We needn't go crazy ramping this area up.
Providing playgrounds and sportgrounds and supporting the work of community groups addresses this need already. I don't think council needs to do much in this space.
Be good to put more like outdoor gyms in the 4414 community as affordability is an issue for these whanau to go to the gym.
Work more with sport Manawatu on this
Play Streets has been talked about for a number of years - which will support community cohesion. This has not advanced sufficiently - and could do with more resources to get some good examples of how this supports more healthy and cohesive communities.

Ideas for doing this differently

we are who we are not a big city
Invite artists to paint/build/construct more artwork; contact groups to consider holding their conferences/events at PNth
all above

We should ensure our key recreational facilities are maintained and improved over time to promote active communities.

It would be nice to have a small fund to encourage community led initiatives for encouraging activities.

A person's uptake of an active lifestyle or a sport etc is dependent on many things, not solely on whether there is adequate provision for activity in a city. I feel a successful outcome of this objective is not entirely within the sphere of our influence and it is therefore difficult to measure our own performance against the objective. I'm supportive of providing facilities etc, but am less convinced that it should be our responsibility to get our population running about as one of the most active communities in NZ.

Our framework for this kaupapa should be the whanau ora outcome of hauoranga ie healthy whanau lifestyles as it's not just about physical activity it's about healthy eating as well
We need more food spaces in Palm North to support food security ie growing Fruits in parks and having maar kai gardens the community can access. We need to implement the food security strategy.

We need more rongoa grown across the city that our rongoa practitioners can access.

Other comments

as above

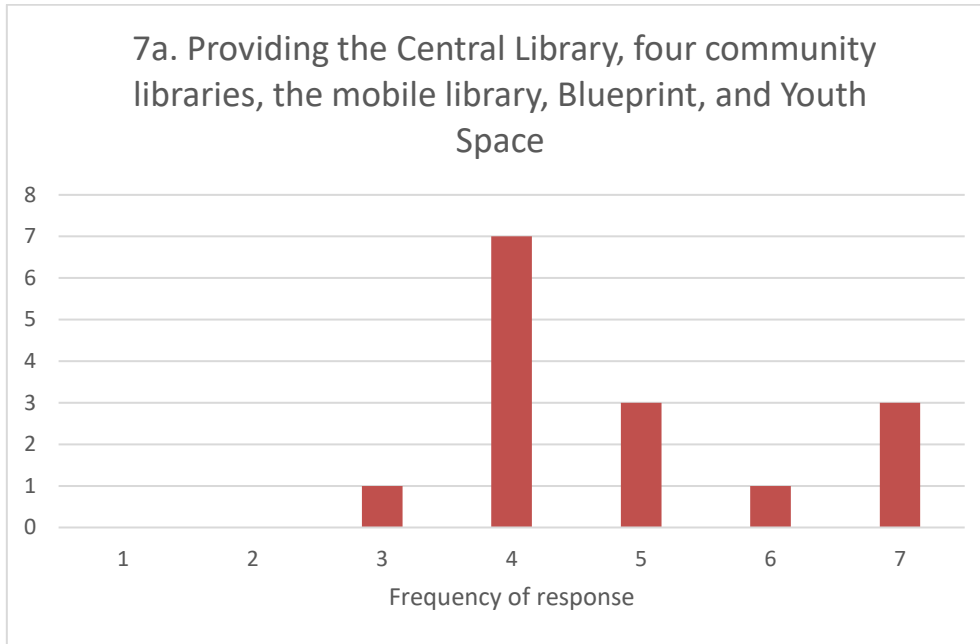
Nothing to add.

I feel we do a very good job in this space.

7. Community support

You have told us you want to create a strong and connected community, where diversity is celebrated.

Level of support for:



Average response	4.9
Number of responses	15

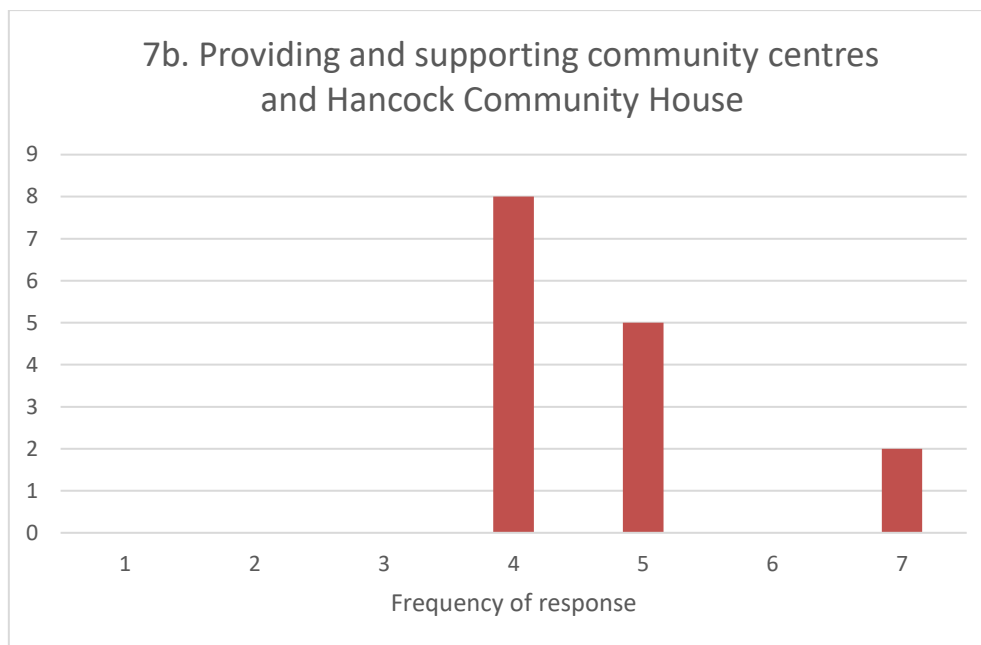
Comments

Same [note – it is unclear what this comment refers to]
The Central Library offers our entire community so very much, without it- we would be considered in deficit of culture and opportunities.
yes
Keep doing what we're doing. Ensure the Civic & Culture Plan has a future library investment.
We need to upgrade the central library, it is looking tired. I understand it has been delayed because of the earthquake issue but action is needed. Possibly investigate another community library in Kelvin Grove or Summerhill, or both!
Our libraries are mini-community hubs that offer critical services, such as internet access, budgeting advice, community fellowship, school holiday programmes, community gardens, and so much more. They are hives of community activity, support and connectedness. This is particularly evident in Awapuni and Ashhurst. With more resourcing, these facilities will have capacity for increased community support and building.
Blueprint and Youth Space use and costs should be re- assessed. It may be a big investment for only a small number of people benefit. Would these services be better provided by our community and arts sector.
We need a dedicated youth space in Awapuni to support tamariki experiencing family harm to provide a safe place for them to grow
Fix library building

These spaces are great

We do this really well. Blueprint and Youth Space in my view are stand-outs. Libraries need to be funded adequately to keep current loan materials.

Level of support for:

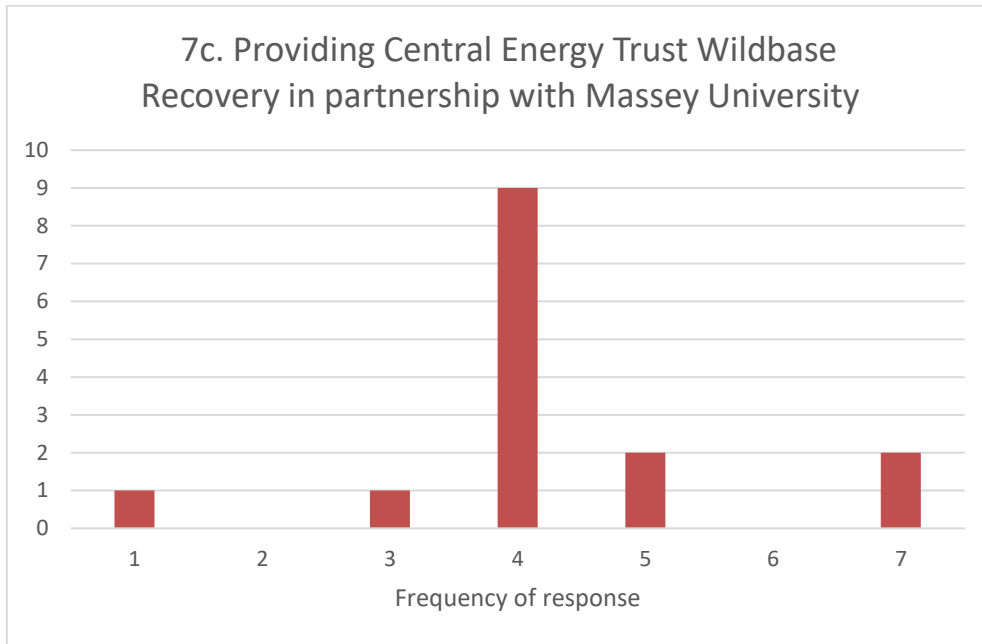


Average response	4.7
Number of responses	15

Comments

Same [note – it is unclear what this comment refers to]
Wholeheartedly support Community centres and Hancock Community House
yes
Keep doing what we're doing.
We get huge value from having volunteer committees run the community centres. Hancock Community House is a wonderful hub for our For Purpose organisations.
I'd like us to invest in a community hub in Awapuni as a flagship model that is fully energy-independent with earthquake and flood protection so that it answers the community needs in normal times, and in an emergency. Having a hub like this can allow some organisations based at Hancock House to run a distributed model with a central admin base and the ability to run activities and events out in the suburbs close to people's homes.
Continue with the current LOS
No comment
Hancock house has shown there is a clear demand for space for community organizations. Could be worth investigating if there is any space for the expansion of Hancock house.
This is also a centre of excellence. We should not rest on our laurels and should always look to improve this and the services that it supports.

Level of support for:

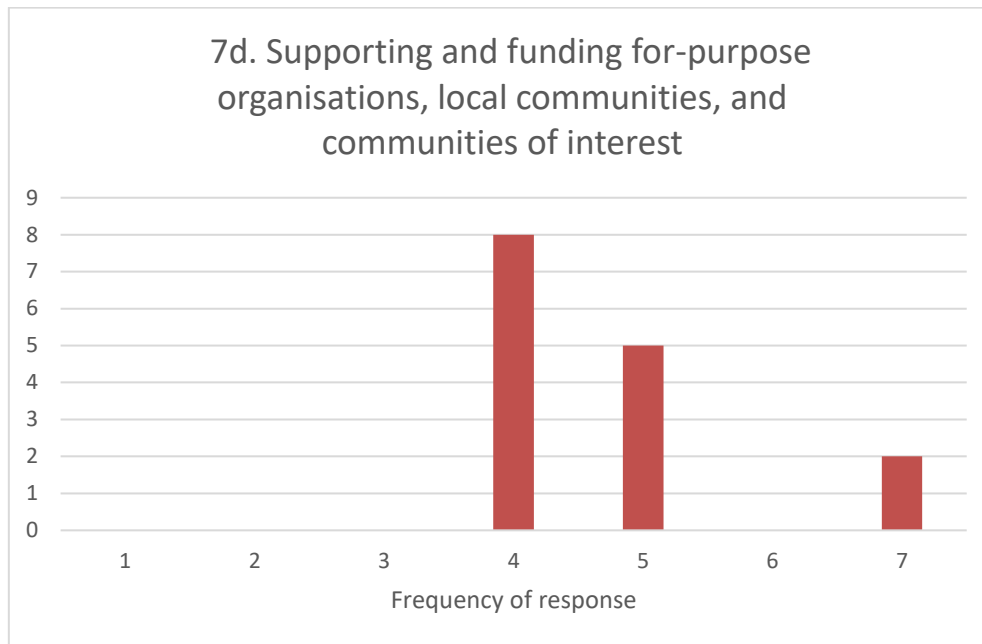


Average response	4.3
Number of responses	15

Comments

Same [note – it is unclear what this comment refers to]
A positive way of contributing to caring for endangered native birds and fauna- this has the potential to attract scientists, visitors and historians to our city.
yes
Keep doing what we're doing. Open to increasing open hours if visitor number require.
Good level of service here, happy to maintain
It's good for public education on biodiversity.
Massey should be contributing more to the operational costs of Wildbase. Majority of operational costs appear to sit with council.
This is a partnership with Rangitaane as well and we need to resource an FTE from Rangitaane to work in this space.

Level of support for:

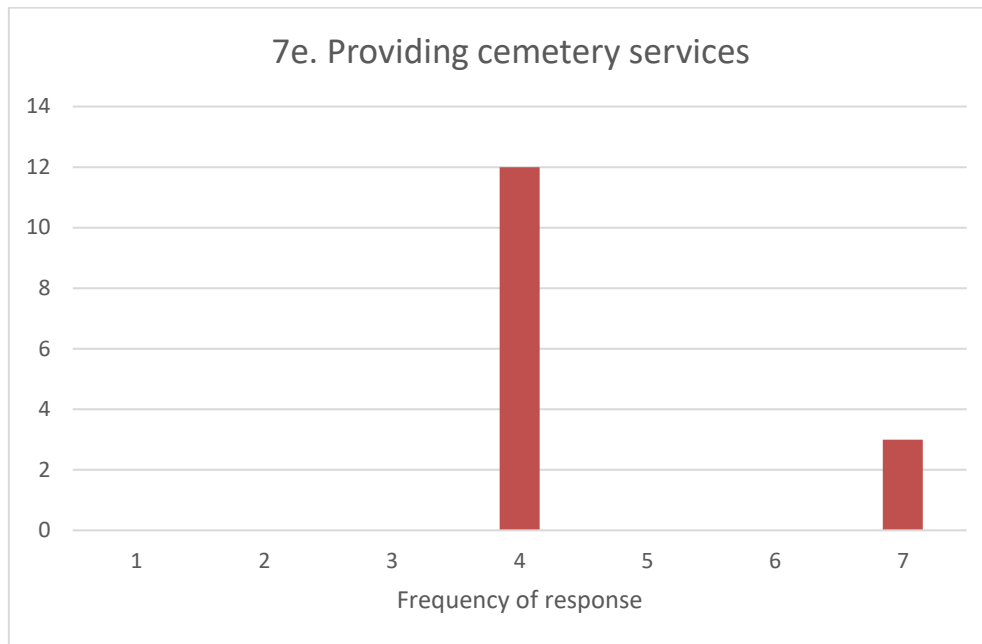


Average response	4.7
Number of responses	15

Comments

Same [note – it is unclear what this comment refers to]
Our people are the heart of our city ... if we do not support them, we would be negligent of Duty of Care for those we serve.
yes
Keep doing what we're doing.
As we heard recently, cost of living pressures are hitting this sector, meaning they have more demand from people needing services, and wage pressures meaning keeping and recruiting staff is getting harder. We need to make sure our funding keeps up.
Lots of these are doing excellent climate adaptation, food security and community resilience work, really leading the way and making a tangible difference in people's lives.
We contribute significantly, and I support the current level.
No comment
Always subject to contestable funding!

Level of support for:

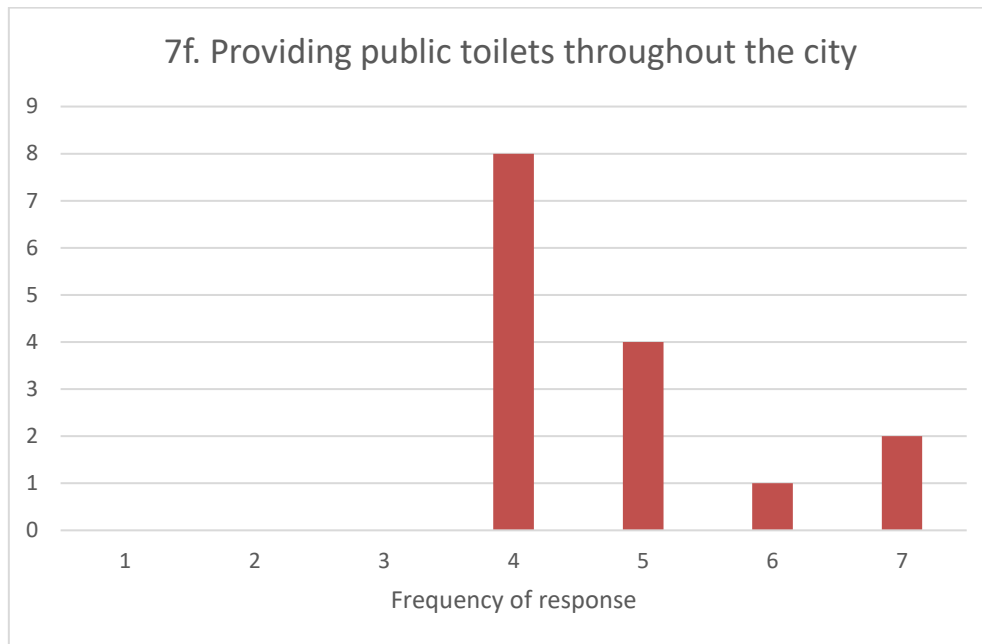


Average response	4.6
Number of responses	15

Comment

Same [note – it is unclear what this comment refers to]
Respect and responsibility comes to mind, for those who we love and who walked ahead of us.
yes
Do we have enough future provision for burials? I'd like to review.
Happy with current service
looking very run down, we need more staff
Investigate natural burials.
Comfortable with current LOS
No comment

Level of support for:



Average response	4.8
Number of responses	15

Comments

we could do better
Necessary. Provide safe and sanitary facilities.
yes
Keep doing what we're doing.
Generally happy although more toilets on walkways would be good.
Need a few more along river pathway
We need more along the awa pathway as we know people are going into the bushes and this is not tika especially when some of those sites are cultural sites.
Subject to regular wilful damage. Some thinking and \$\$ to improve security of our assets needs to be considered.

Ideas for doing this differently

Offer more events (each week?) to promote this objective
events and other ways of connecting people that wouldn't otherwise connect are critical important to social cohesion.
All this needs delivery through a social equity lense.
all above
Civic and cultural development will take up any increased budget over the next decade.
I'd be keen to have a look at the social wellbeing forum report once it comes out and target any new projects towards the priorities identified by the sector.
We do this very well already
See above

We need to fully understand the impacts on communities where there is low social capital and low social cohesion. This adversely affects the social well-being of residents leading to persistent poor outcomes for families. Our city has many pockets (some large areas) of high deprivation and there has been systemic under-investment in public amenities for years. Our investment across our city needs to be equitable and fair. To put it another way... we all benefit when we ALL thrive.

Other comments

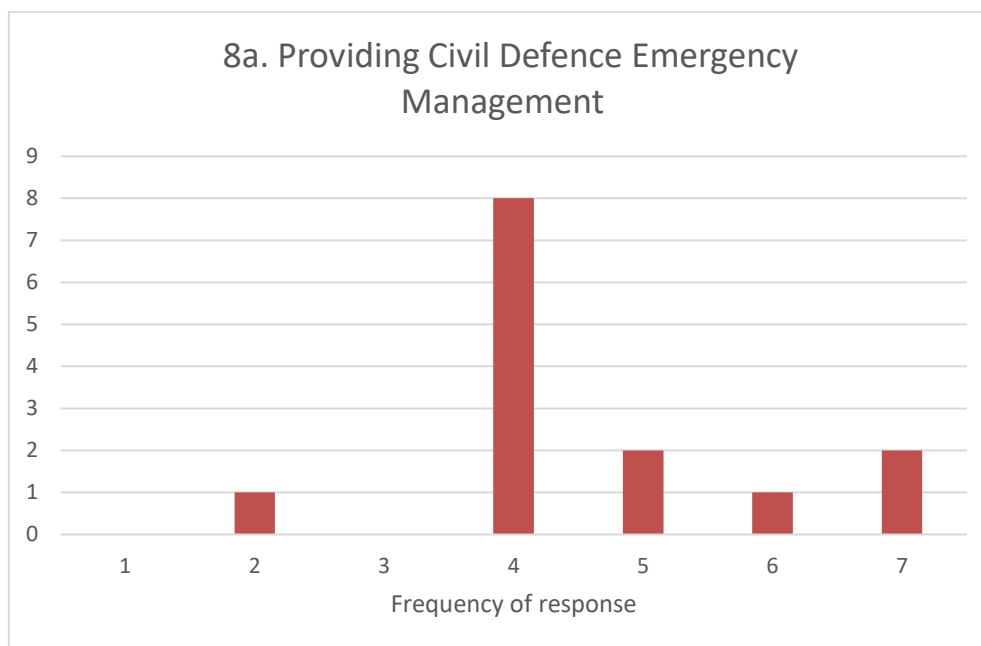
The events we do have are wonderful and well planned.

For what we put in, we get huge value in this sector.

8. Community safety and health

You have told us you want a healthy city, where our community is safe and feels safe.

Level of support for:



Average response	4.6
Number of responses	14

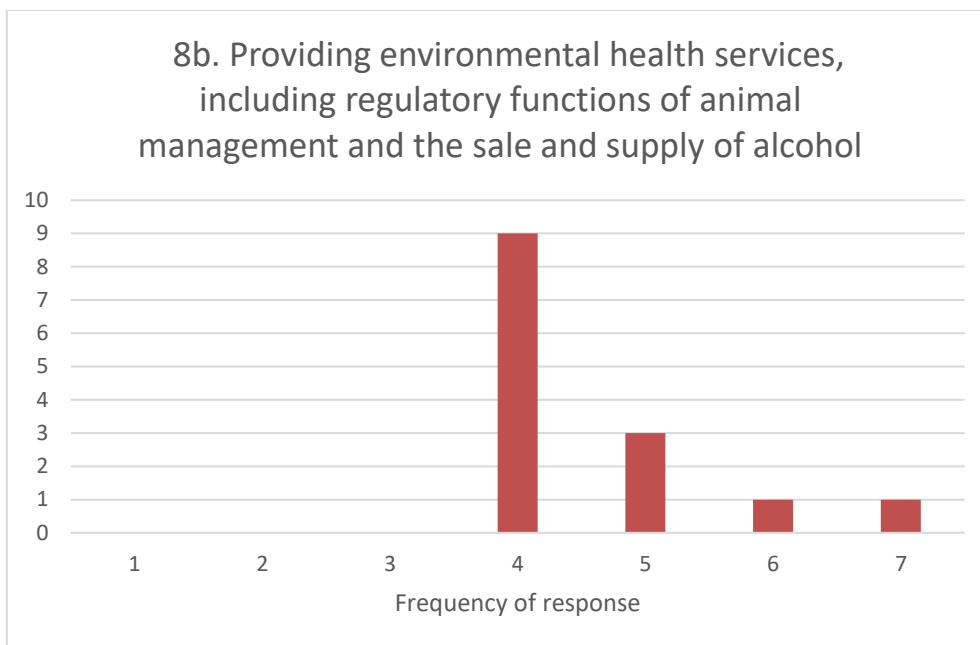
Comments

Same [note – it is unclear what this comment refers to]
While I believe that we have a role to play in this space, I vehemently believe that this is largely the domain of the Regional Council.
needs to focus more on community connection and community readiness.
as well as community education on CD
Keep doing what we're doing.
We heard at the regional forum about programmes for upskilling community members in CD and this seems like a good idea
we need to urgently make sure this city is as prepared as it can be for all issues that may arise.
it's good to know our team have had lots of hands on experience in other regions.
We need to ramp this up in light of climate change.
We need to develop a strategy re managing growing debris in the Awa heavy rain events as this effects bridges as we know
We should distribute emergency packs to lower socio economic communities as they are the ones who suffer the most in a natural disaster.
I'm not sure if this is the right place to put this but after the recent cyclone I and a number of people I have spoken to would be interested in a report to see if our existing stock banks are fit for purpose in light of increasing severe weather events. I would be strongly in favour of exploring

strengthening them and even increasing their height. The investment needed versus the clean up cost would well be worth it.

Covid and other recent major flooding events says that we are well prepared in this space.

Level of support for:

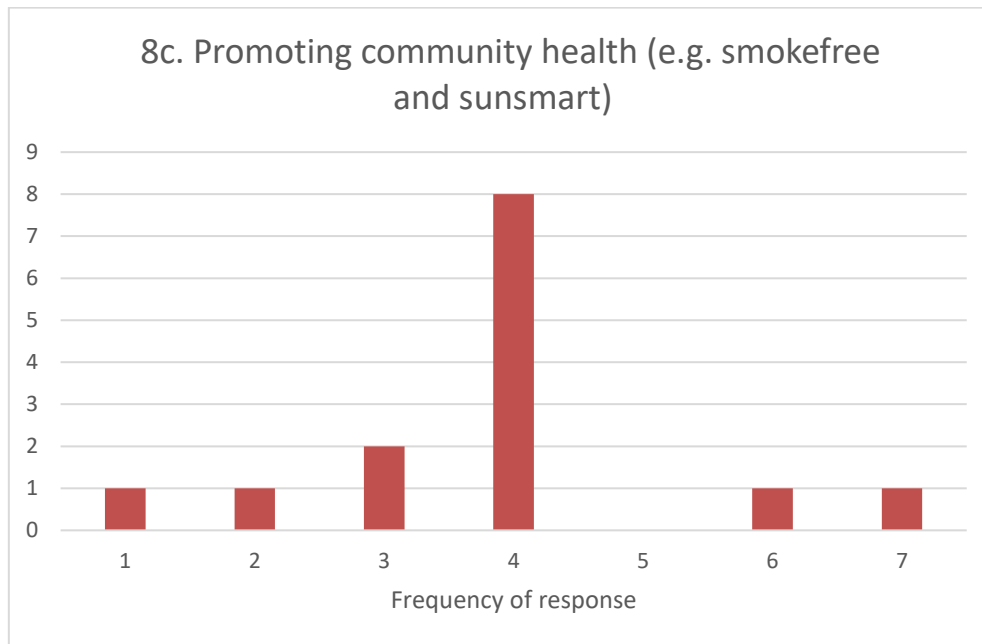


Average response	4.6
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
yes
Keep doing what we're doing.
I think we need more resource in animal management. I'm often hearing complaints that the barking dog process just doesn't work, is this a lack of resources, or just a poor process? We currently have no provision for enforcing the cat management aspects of our bylaw either.
We need to do way more in stopping alcohol outlets in low socio economic communities. Our regulations are pretty toothless.
Changes in legislation around alcohol sale and supply might require more resource in the future.

Level of support for:

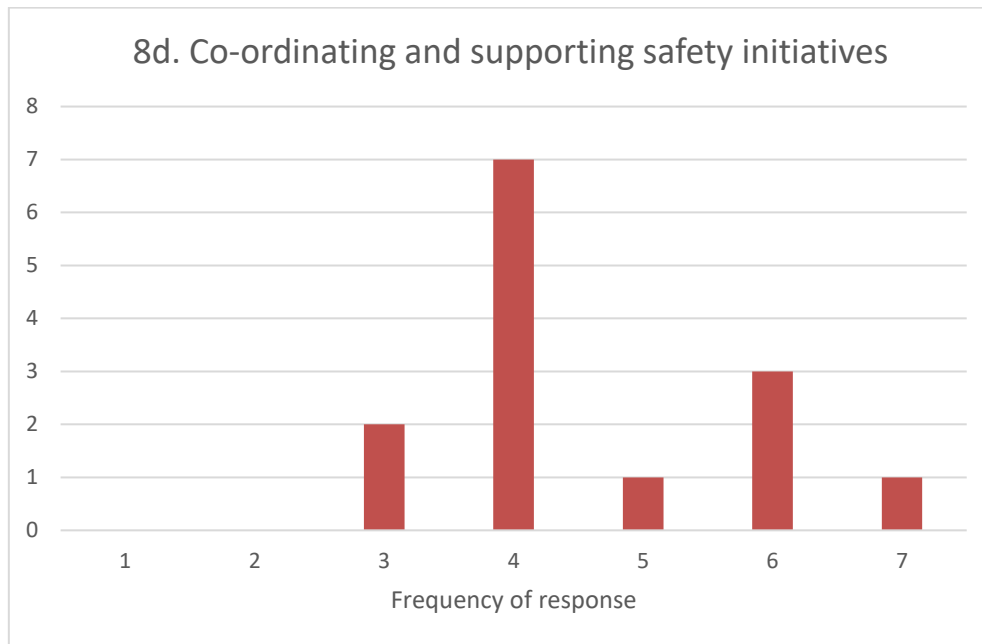


Average response	3.9
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
I personally believe that this the realm of central government.
yes
Keep doing what we're doing.
Doing well here.
govt
I feel this is much more in the public health realm - beyond providing sunscreen and event messaging, I'm not sure that this should get much focus from council.
We are doing enough in this space.
All for adding sunsmart sails and trees to existing parks and reserves
Good in this space. Our decisions to bring forward budget to increase shade trees/options was a good one.

Level of support for:



Average response	4.6
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
yes
Not to take our eyes off this objective. We're at risk of our anti social problems in the inner city causing unwanted impacts.
Safety Advisory Board is co-ordinating this are much better now, but some areas are really police issues, e.g. car theft, street racers etc
Feeling of unsafety on the rise, a higher profile for Community Patrol and Neighbourhood Support could be a good idea.
City hosts should not be funded going forward. If BID consider it important enough, it should be funded by them. Or it should sit with the police. We should not be trying to do the job of the police using rate payers funds.
We need to do more in creating safer spaces eg well light parks, having like a youth space in the 4412 which will reduce youth crime, a te ao maori sports facility in the 4412 which will also reduce crime
Compared to other Councils we do the bare minimum. Every budget there is a push by some Councillors to reduce budgets (CCTV and Ambassador programmes). Our city has significant social problems in some parts and these manifest into high levels of victimisation, anti-social and criminal behaviour. Councils have a role in supporting initiatives that improve community well-being. Community safety is central to this and our role should be to champion initiatives that achieve collective impact across stakeholders. 'This is not our problem' is not appropriate.

Ideas for doing this differently

should be Aged friendly

focus more on active lifestyles and healthy local and homegrown food opportunities. decrease anti-social road use e.g. high speeds and street racing activities.
--

all above

People have told us for years they want to feel safe in our city. We need to keep a dedicated focus and related invest in this objective.

I think we could include a safety element to some of our messaging where there is a call to action - eg as was seen in the Cyclone Gabrielle comms requesting help inspecting and clearing drains - tying the activity to the safety risk.
--

CTV in the CBD should also be funded and monitored by the police if that is something they consider is necessary.

See above

I'd like to see an expansion of CCTV services and a more active response time to known boy racing hot spots.
--

Refer commentary above.

Other comments

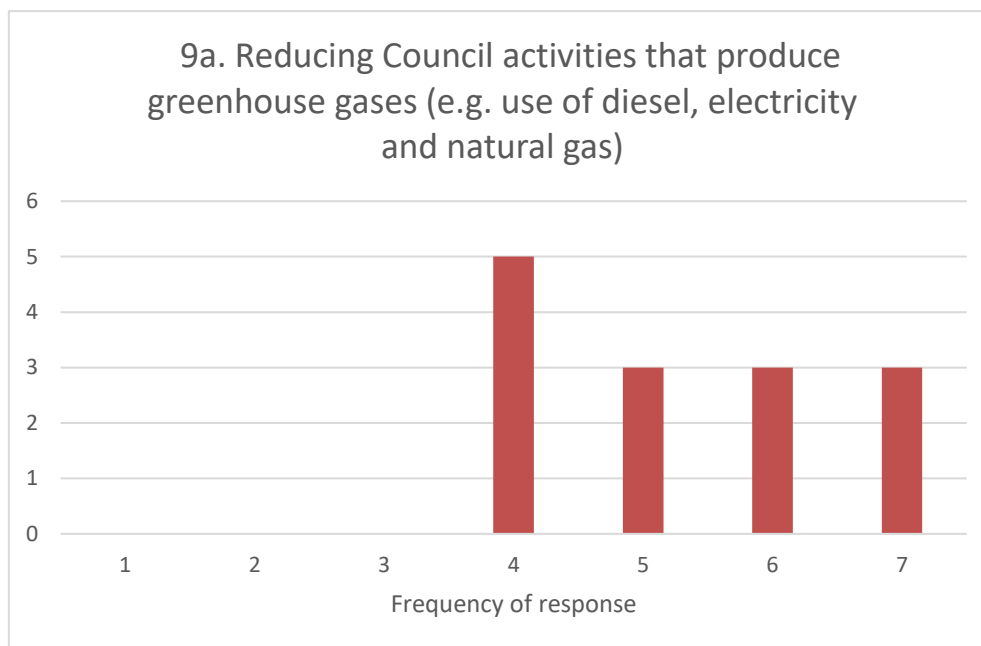
add support for kai security / food banks

We should focus on safety promotion through urban design, but not try to do police work.
--

9. Climate change and sustainability

You have told us you want to reduce the impact of climate change on the Council and the City. You want to make Council and community activities more sustainable.

Level of support for:

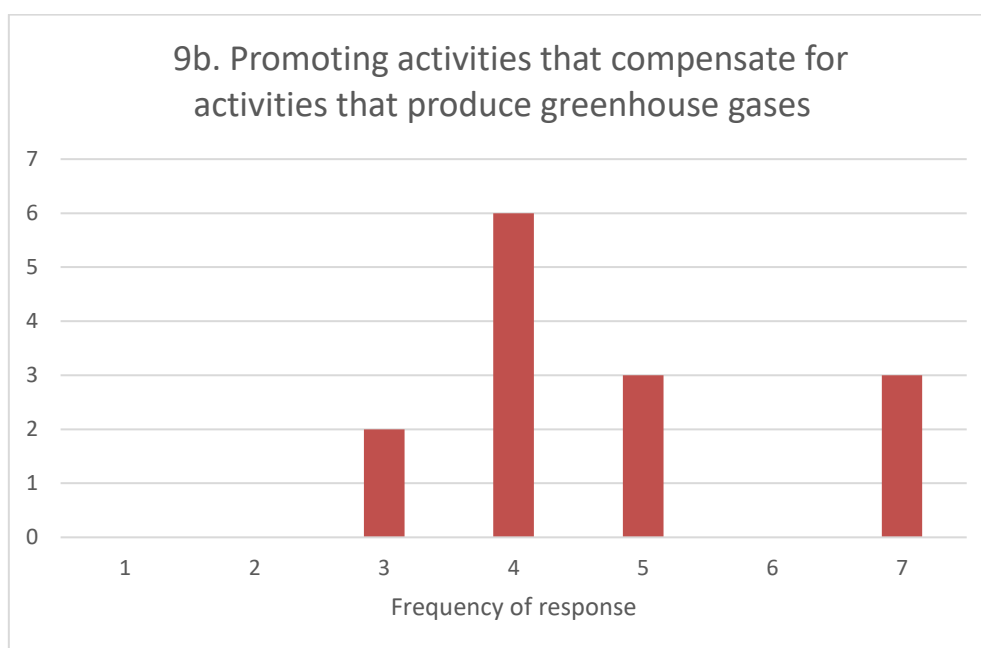


Average response	5.3
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
yes
It's seemed we've done little in this objective over the years. We should be doing more in this space.
We need to be making significant change at a rapid pace and it will take extra resource
Yes but if we've gone for the low-hanging fruit already then this will require some ingenuity and a more innovative approach than just straight green swaps.
We will never do enough in this space so more is always good. We need to be bold in our targets.
All for additional solar panel investigation, replacing our fleet with e-vehicles when we have modern high efficiency petrol vehicles I don't see as making a real difference environmentally.
We need to be leaders in this endeavour.

Level of support for:

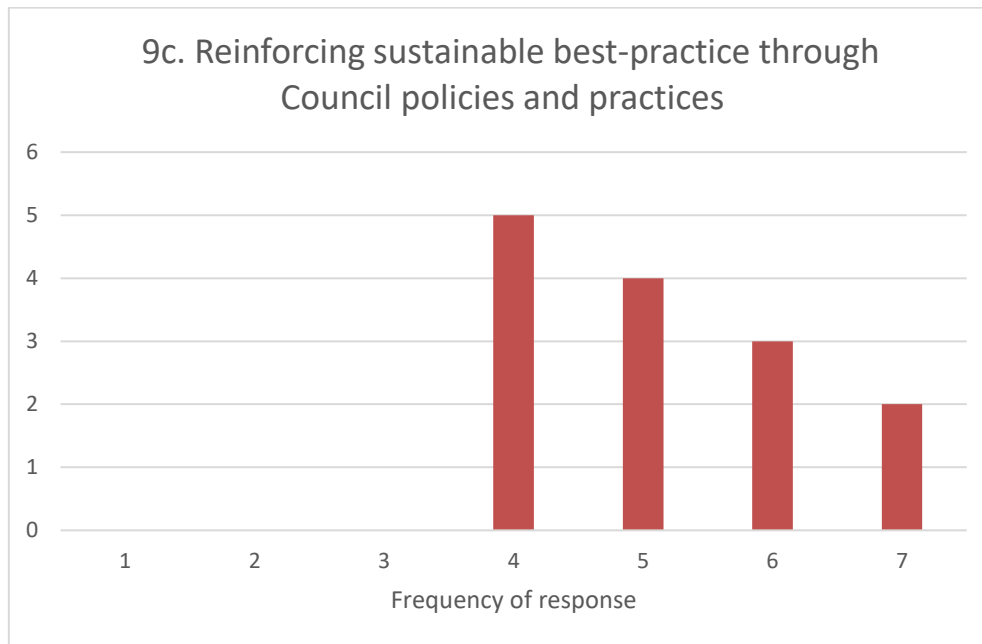


Average response	4.7
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
this could be worded more clearly.
yes
It's seemed we've done little in this objective over the years. We should be doing more in this space.
It may be that offsets are needed, but I'd prefer to see reductions in production of greenhouse gases first
Offsets are now being shown to be ineffective and sloppy. An offset component should be an additional benefit, not the core reason behind an activity. Compensation does not compare to reduction.
If this works as an incentive we need to do this.
We need to have more policies in this space that apply to businesses and developers.
The PNCC should fund the likes of recycling stations for marae and they should be part of the PNCC teams pick up route.
Reasonably indifferent, the idea that we will offset our carbon emissions for council sponsored travel seems somewhat odd to me given that a team of 5 people going on an overseas trip might require \$50 of carbon offsetting. Not against it but not strongly for it either.
As above [note – this appears to refer to the comment “We need to be leaders in this endeavour”]

Level of support for:

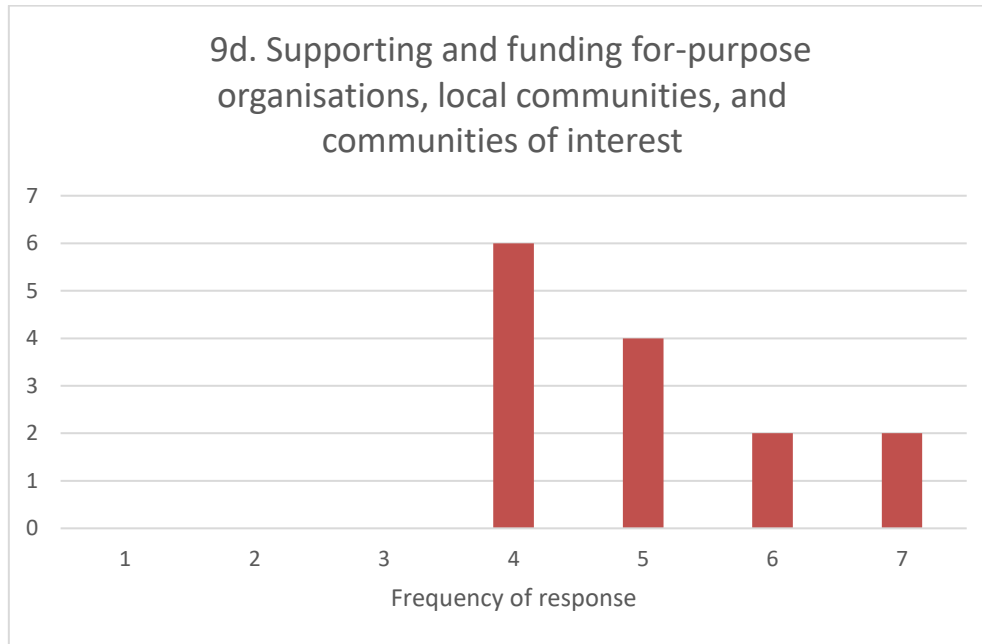


Average response	5.1
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
yes
It's seemed we've done little in this objective over the years. We should be doing more in this space.
We should be a good role model to the community
Yes, let's be leaders in this and show other bodies how it can be done. There are many corporate examples to draw inspiration from, and we can benefit from the reputational boost - great for attracting staff.
Eg. Print less paper.
We need to look 100 years into the future and develop policies that support this.
We should introduce our own standards for like businesses to work towards around reducing plastics and using more recycled products especially for new businesses coming into the City.
Sure.
Yes

Level of support for:

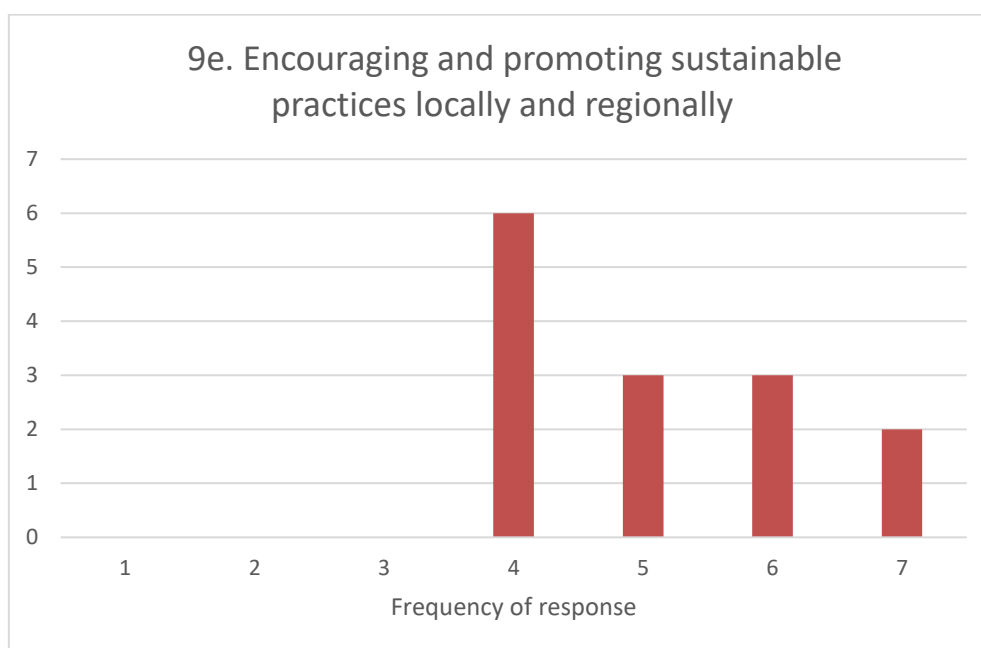


Average response	5.0
Number of responses	14

Comments

we are doing ok
yes
We should be doing more in this space.
Community led projects may get better buy in from the public, and I'd be keen to support them
There are many groups delivering on food security, climate adaptation and community resilience - they are leading the way. Increasing our investment in these groups is an investment in delivering vital skills and food producing infrastructure for our people, by our people.
Yes recycling stations for Marae is an example.
Agree... E.g. Green Corridors. Potentially we could do more.

Level of support for:



Average response	5.1
Number of responses	14

Comments

we are doing ok
yes
We should be doing more in this space.
If this means public education and information, then absolutely we need to do more here.
As above - we can show the way.
yes see comments above.
Agree.

Ideas for doing this differently

we are doing ok
get the Lido onto renewable energy in this LTP. get more solar on public buildings. get more rooftop solar happening e.g. make it standard on all new builds. reduce transport emissions. get more energy efficiency into new builds.
all above
It's seemed we've done little in this objective over the years. We should be doing more in this space.
In terms of reducing the impact we need to have a realistic look at what is needed in the adaption space and see if we need to make any changes to policies.
make this kaupapa part of all our school curriculums so we grow new generations of environmentally and sustainable citizens.,

Other comments

model our city's health check in the year 2073
--

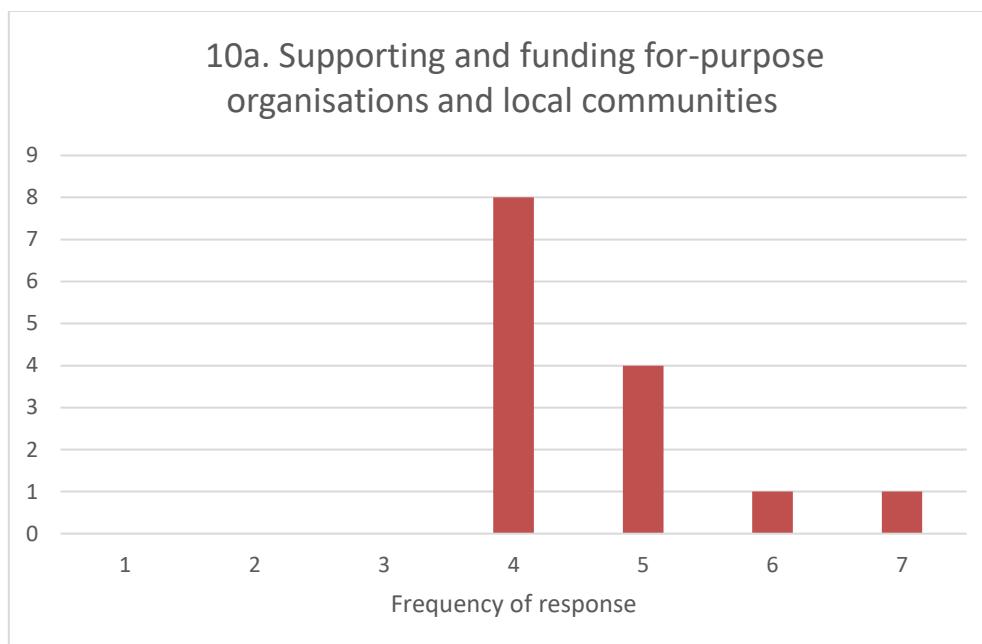
In general, we have scope to do a lot more in this area. The community expects us to take a leadership role and we should be also educating them on change they could make.

We need a far greater focus on resilience - in both the community and in our core infrastructure - this is the adaptation aspect of the climate change, and this is where the most immediate threat to life and property lies. Strengthening against disruption in various forms is vital for our community's wellbeing. Let's take what we can learn from Gabrielle and make sure we act now to insulate ourselves from those kinds of impacts.
--

10. Biodiversity and the Manawatū River

You have told us you want a healthy Manawatū River, greater biodiversity, and a thriving native ecosystem.

Level of support for:

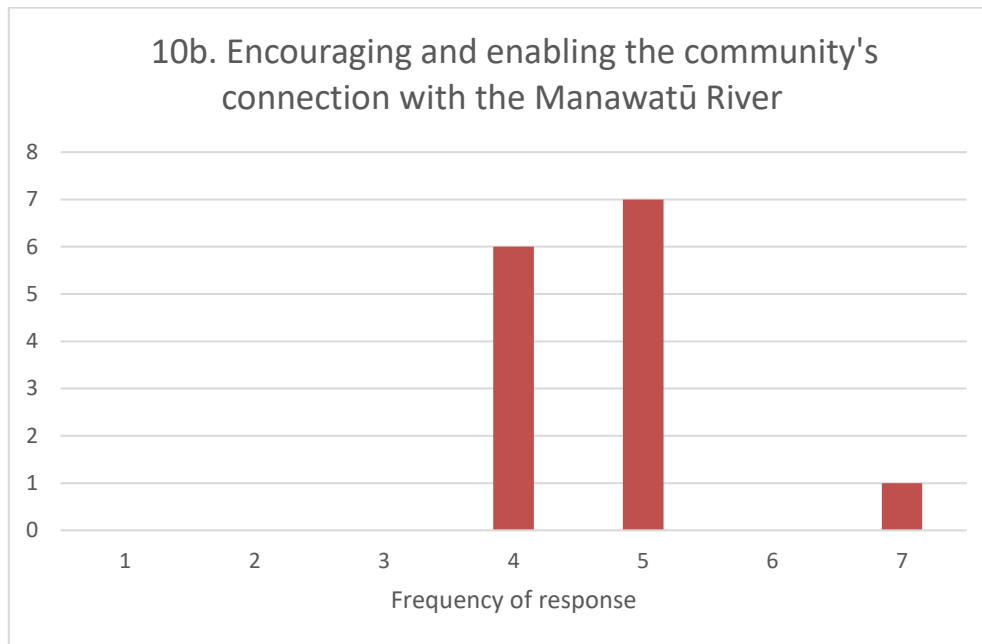


Average response	4.6
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
yes
People love the river walkways. We should do more in the objective.
Again, we get excellent value from enabling the work of for purpose organisations
We need to fund 2 Rangitaane Kaitiaki Rangers to be kaitiaki along the river. We have seen out tuna at the platform brutally attacked, they can engage with people around acceptable behaviour ie not drinking excessively, keep an eye on vandalism along the river, engage around safety when swimming in the river kaupapa like that.
As per previous section

Level of support for:

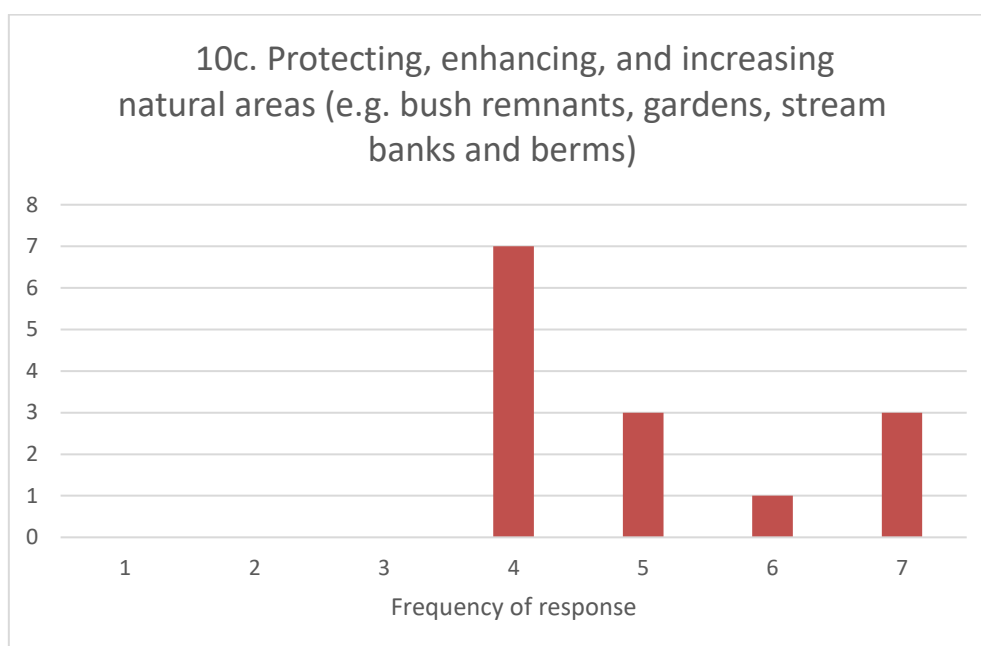


Average response	4.7
Number of responses	14

Comments

we could do more
yes
Again, people love the river walkways. We should do more in the objective.
Great progress has been made here
This should include understanding of the flood history and patters of the river, to garner true respect.
We have a few more projects coming up along the River.
We should have at least one Awa festival a year.
We should have like a farmers market along the River say monthly first then aim to have it every Sunday to bring people to the Awa.
We need to have more seating with tables so whanau can picnic more along the river with of course adequate rubbish facilities, wharepaku and maybe a barbecue set up like at the Steve Adams basketball court in Awapuni. We could even put and outdoor gym set up along the awa somewhere.
We have done so much here. He Ara Kotahi and the connection to Linton has been a gamechanger. Lets push to connect all the way through to Ashhurst and the Pohangina.

Level of support for:



Average response	5.0
Number of responses	14

Comments

Same [note – this comment appears to refer to the comment above “we could do more”]
yes
Keep about the same.
We need to have a focus on planting around our urban streams, increasing predator control and perhaps looking at a predator free area?
Can't do enough of this. Sponge City!! Excellent buffer against increased rainfall levels throughout the year.
We need to remain focused to protect the biodiversity along the Awa and continue to grow it to bring back the bird life.
We should be growing more rongoa along the river.
Everything we plant along the river should be native to NZ not introduced species.
We need to more around water quality to protect the awa life inside the river.
So important to push on with this.... for future generations.

Ideas for doing this differently

need to be explicit about monitoring and decreasing the impact of stormwater on our waterways. start a 'blue corridors' initiative for urban stream care groups in and near the city, analogous to 'green corridors'.
as above
We should do more in the objective.

We could work more in partnership with iwi to perhaps incorporate some traditional practices in some areas.

highlight the link here to food security and role biodiversity plays in it. Make the connection to people's tummies and it may foster a more vested interest in a healthy ecosystem.
--

See above.

We need to keep investing!

Other comments

model the timeline of the river's health last 50 years next 50 years
--

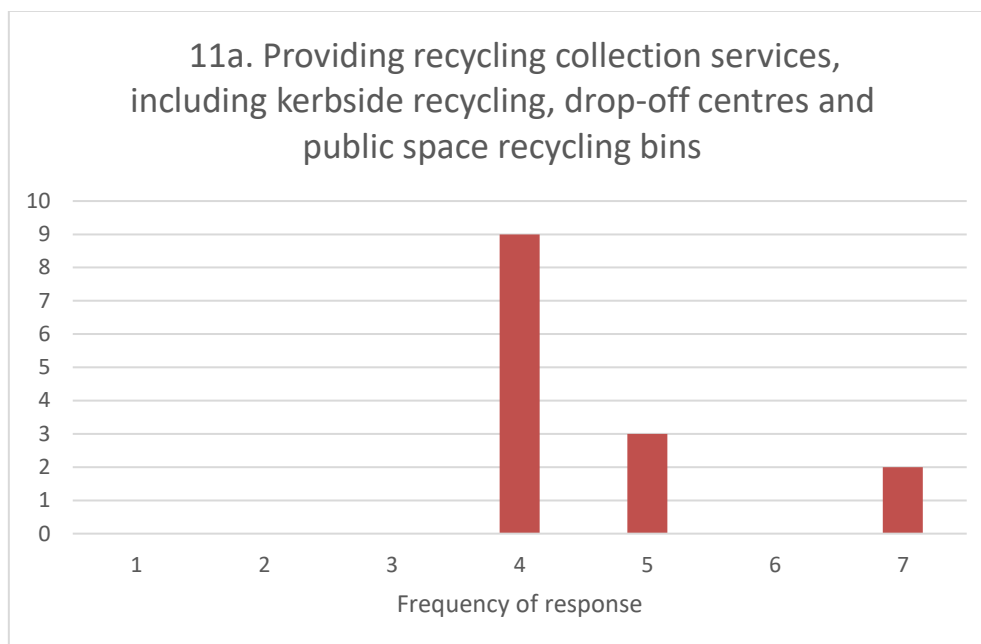
It's been great to see progress in this area but we need to continue.

This is the greatest taonga that flows through our City and we need to protect it for future generations.

11. Resource recovery

You have told us you want to minimise waste and its impact on the environment.

Level of support for:

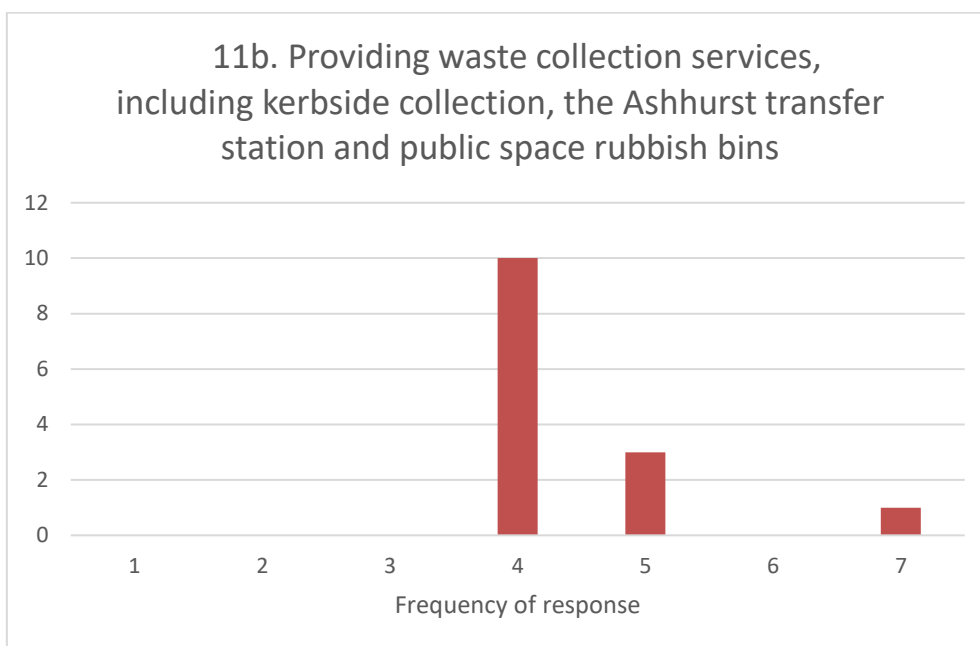


Average response	4.6
Number of responses	14

Comments

more needed
need to markedly increase resource recovery and decrease waste to landfill. need to stop the waste and inefficiency of five + companies competing for all the same waste which all goes into the same hole in the ground. need to get much higher uptake of recycling from businesses, esp. food recycling.
yes
This is an expected service provision. We do this pretty well.
I think we are working hard in this space. We need a recycling station funded by the PNCC for the Marae
More public space recycling bins need to be considered and costed.

Level of support for:

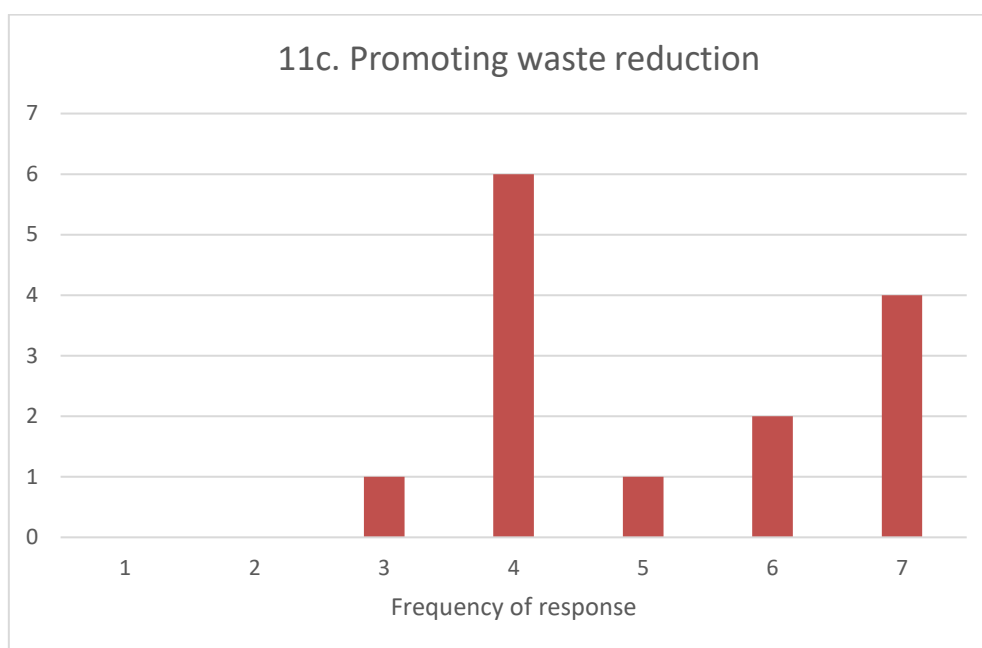


Average response	4.4
Number of responses	14

Comments

we could do better
not sure that we need to be providing the waste collection services. a single provider model makes sense, we may or may not be that provider.
yes
Keep the same. Certainly don't reduce it.
more bins would be good
No comment

Level of support for:

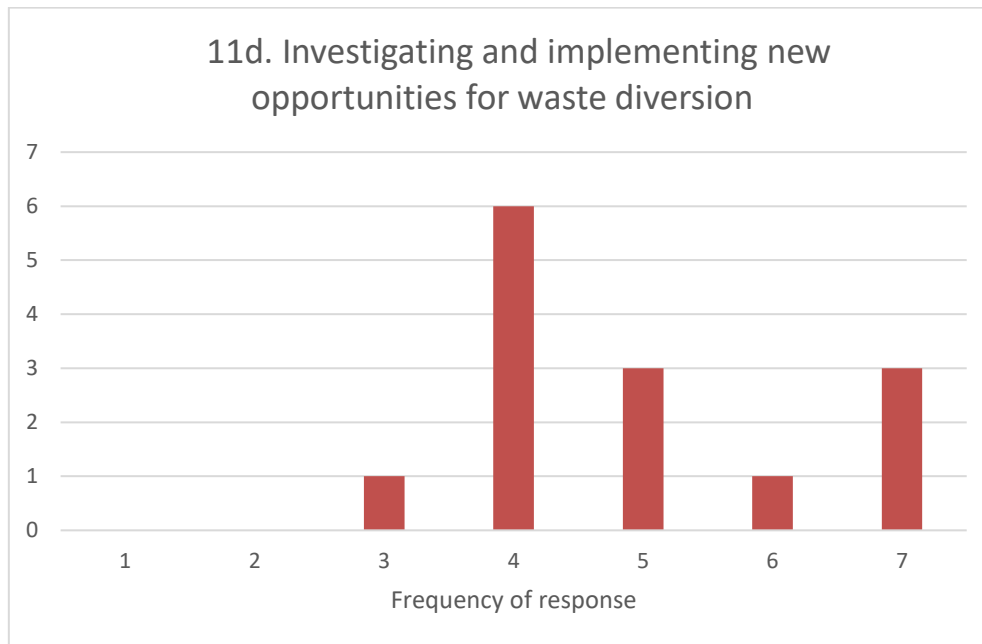


Average response	5.1
Number of responses	14

Comments

do more
yes
Keep the same.
This is where we can make the most impact. Packaging is already changing for the better - what can we do to incentivize or encourage this?
Curriculum in schools.
Polices to push business to be less wasteful.
Champion products that are recycled.
Education campaigns that meet the cultural needs of our community as they are pretty generic.
Greater education for our migrant community who often have no concept of environmental sustainability and waste reduction.
Constant messaging is needed to change behaviours.

Level of support for:

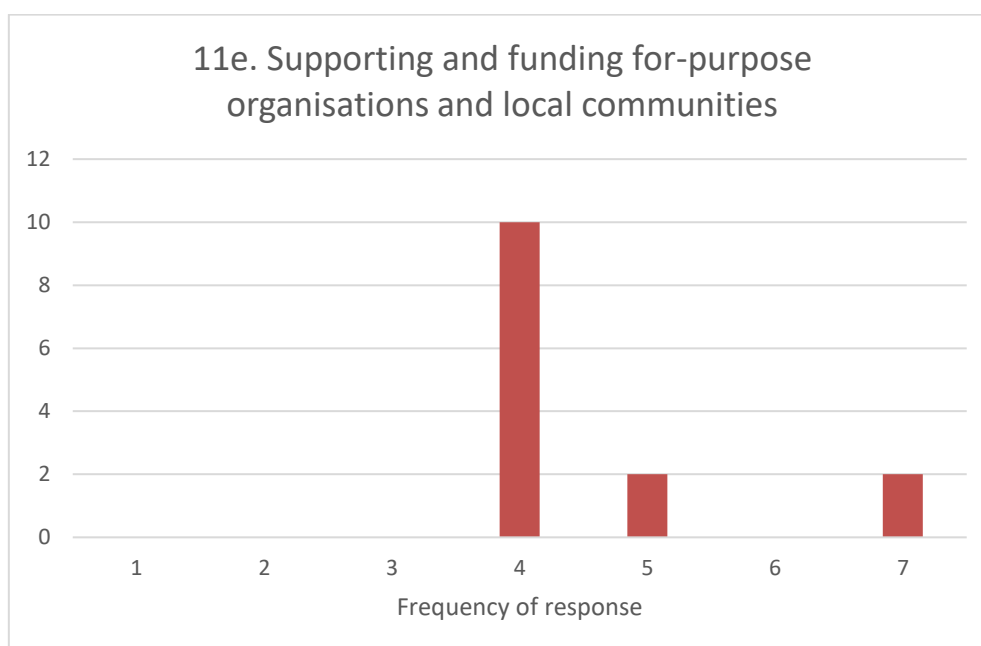


Average response	4.9
Number of responses	14

Comments

look for new ideas
yes
Keep the same.
Some good funding opportunities out there for community ideas in this space - great to see what's come through it. Awesome space for innovation and opportunity - we can be promoting this and benefit from reputational boost.
We are trying to do too much all at once. We should focus on one thing at a time in terms of new opportunities or services.
We really need to seriously focus on this as our population grows as waste increases.
We need to make some hard calls around our waste minimisation strategy.
We need to deal with our own waste not send it into the rohe of other lwi
We should never have anymore waste facilities near the Awa
Limitations on what plastic can be recycled is an issue for me. We need to be able to divert more.

Level of support for:



Average response	4.6
Number of responses	14

Comments

Same [note - this comment appears to refer to the comment above “look for new ideas”]
yes
Keep the same.
See comments above
Organisations that support cleaning up our waterways etc need to be supported.

Ideas for doing this differently

food waste
get food waste collection going from business as well as residential, get green waste going, do an inorganic waste large items collection day city wide 2x yearly, start a resource recovery shop at the transfer station, put lots more CCTV to control fly tipping, push for manufacturer / importer financial accountability for waste creation.
all above
Do change too much in this objective.
Donut economics, local food belt, upstream approach - tackle waste at the source.
see comments above.
This is a bit of a crackpot idea but would be interested in if we have a view on it. Overseas a number of countries turn rubbish waste into a resource by incinerating it in contained facilities, recycling the gases releases, using the silt to make roads, and the heat to generate energy. Of course a facility like this would be too expensive for Palmerston North alone but regionally a facility might be viable. I would be very interested in seeing if there was a regional appetite perhaps Taupo to Wellington for an incineration resource facility.

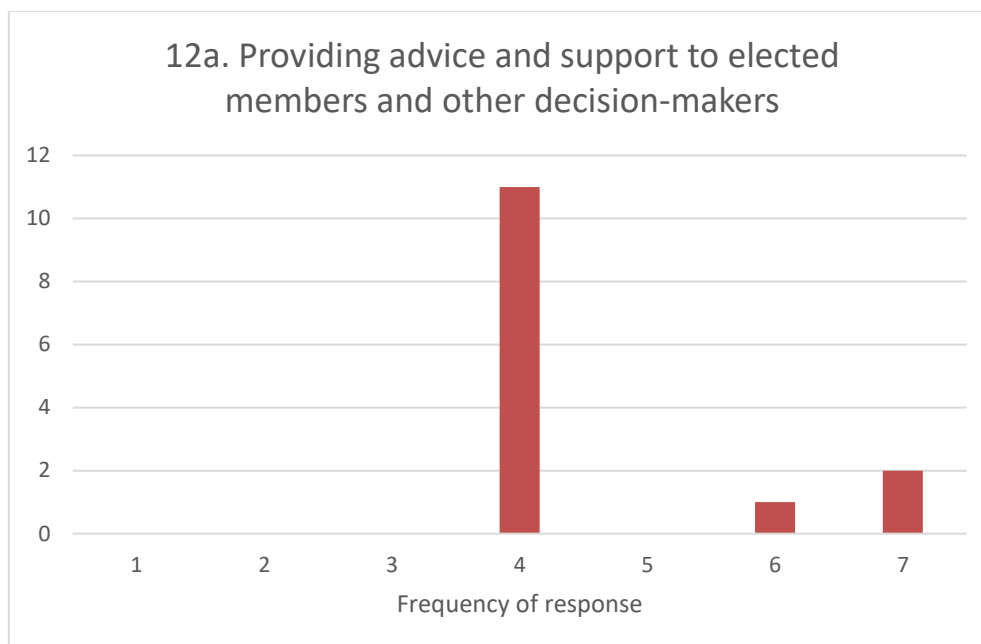
Other comments

community service card and Gold Card holders discount as well as access to product and services

12. Governance and active citizenship

**You have told us you want to make well-informed and strategic decisions.
You want to activity engage with the community.**

Level of support for:

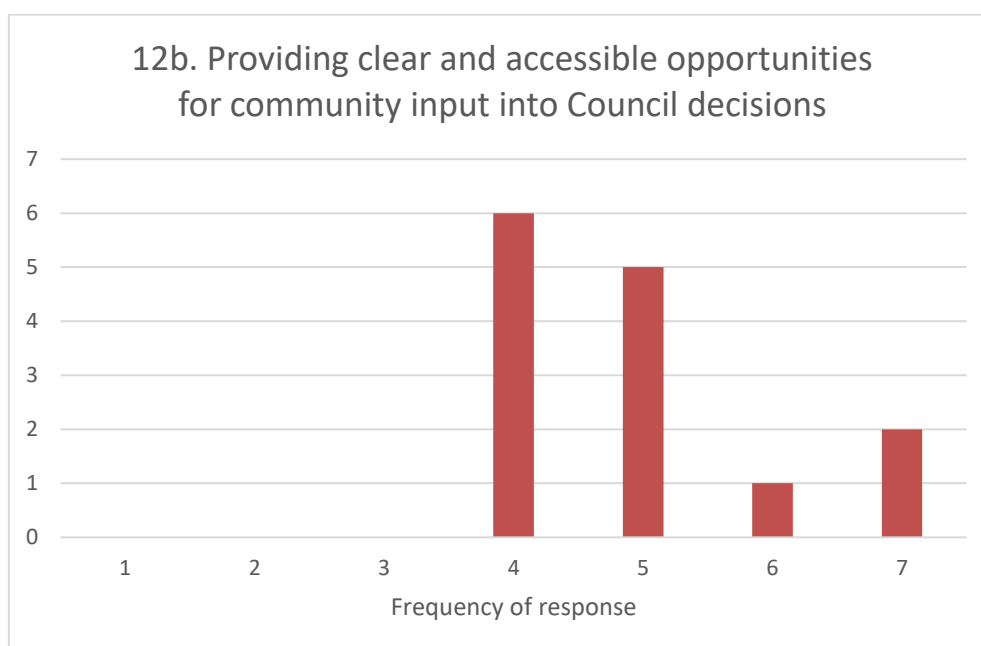


Average response	4.6
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to]
yes
Keep about the same.
I think the current level of support is fine
I think we have a good level of advice, and we are able to ask freely for more information if we want it.
This has strengthened in recent years.
We need to do more to be a treaty lead city. We need to address the way Council works in the Chamber. Its way to colonial and it inhibits real debate as they are caught in draconian processes.NZ has moved on from English archaic processes.
Happy with the support we receive.
The last few years have seen incredible improvements. Keep funding this.

Level of support for:



Average response	4.9
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to].
yes
Keep about the same.
Despite our best efforts we are struggling to get the wider community engaged.
The co-design approach we are taking with the cycleway upgrades seems a good idea and I hope there is good uptake. The way people are communicating and accessing information is changing and we need to evolve alongside that to reach more of the community. I think we are moving in the right direction.
I think we are strong in this area.
Can always work on quality improvements in this space.
More direct outreach to the community, most people don't follow what we do so direct mail is often the best and only way to reach them. It's not cheap but I believe it's worth the investment at the investment at the front end of a project rather than finding half way through there's significant opposition.
Better IT in chambers and online
As budgeted - we need better E-Systems to live-stream and support E-voting. (It's completely broken down and causes significant delay to voting in the chamber)

Ideas for doing this differently

Same [note – it is unclear what this comment refers to].
pilot participatory decision making, provide elected members and community organisations with more pathways to support civics education and civic engagement
as above

Nothing more to add.

I'd like to see some different approaches trialed, e.g. community workshops, having some community champions who could inspire people to get involved.
--

Councillor clinics in suburb areas could be a way to increase the elected member presence in our various geographical communities, as opposed to interest-based communities. It would add a layer of connection between the decision-makers and the people impacted by the decisions. As that is a key criticism of the central govt reform programme, it seems logical to ensure we ourselves aren't widening that gap through our own practices.
--

see above.

Could apply more Rangitaane tikanga approaches as Maori processes foster greater debate.
--

As discussed I believe we need a civics education program where councillors visit schools, I think it would be worth having a workshop with councillors to discuss options and how that might work.

Our direction of travel is very promising. Keep doing what we are doing and seek continuous improvement

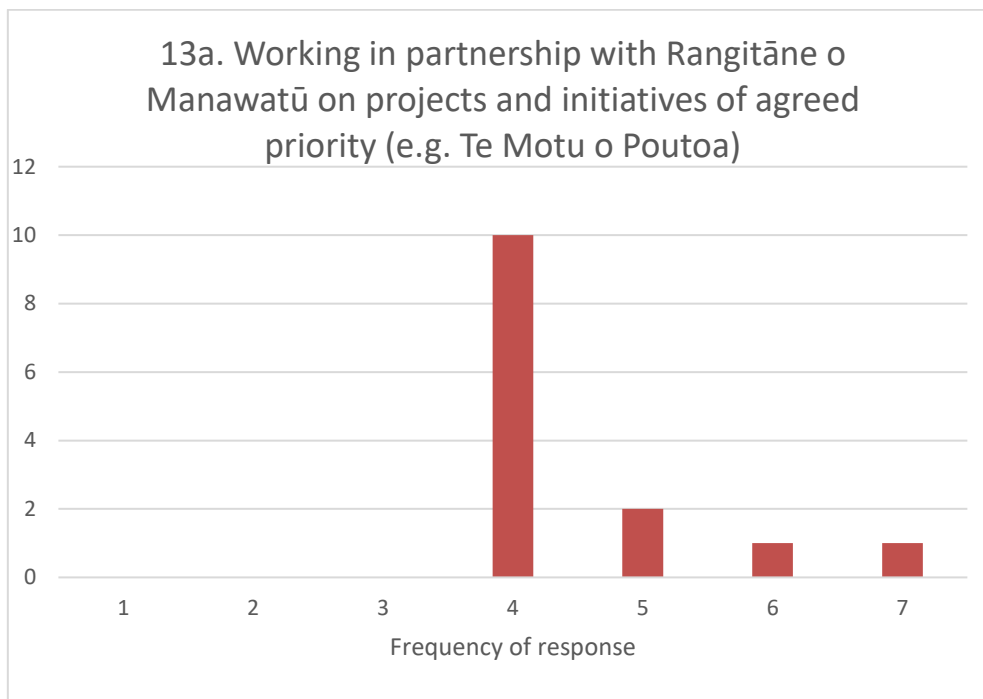
Other comments

Engage all schools with a civic education program with all EM

Part two

13. Te Tiriti o Waitangi and partnership with Rangitāne o Manawatū

Level of support for:

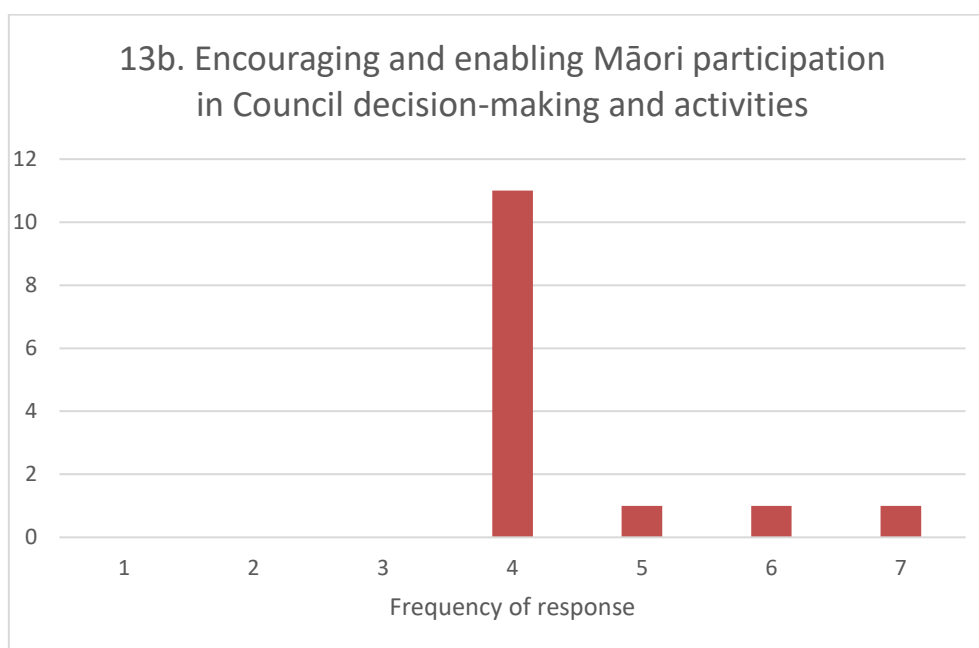


Average response	4.5
Number of responses	14

Comments

Same [note – it is unclear what this comment refers to].
Is the 2019 Agreement with all of Rangitane Iwi?
This has established well. Keep the progress we're making.
I think the current approach is working well
The feedback about the nature of our partnership appears very favourable - and much better than that of some other areas in NZ. A solid partnership base uplifts joint projects like these to more than just a project, but a symbol and source of pride in our flourishing partnership.
More discussion and decision making at EM level is needed. More clarity on funding of programmes is needed.
As our relationship continues to grow then this space will grow but I certainly acknowledge we have come a long way in this space over the last 5 years.
We need to find ways of broadening the scope of this partnership in a way that takes the community with us. The notion of co-governance is not understood by most, and is the subject of mis AND disinformation.

Level of support for:

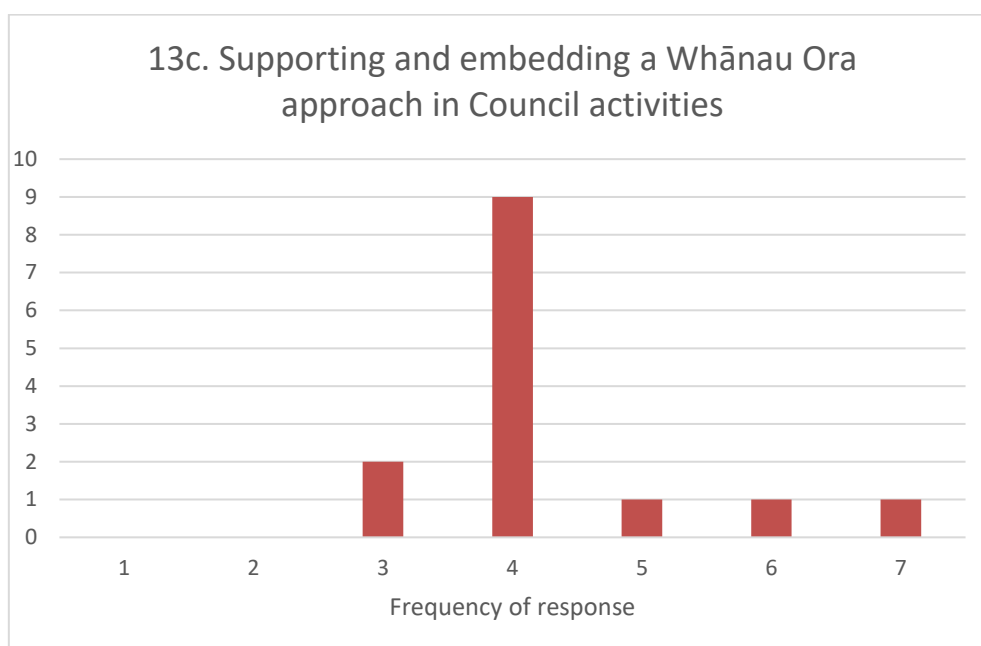


Average response	4.4
Number of responses	14

Comments

we are doing well
We currently have two Māori ward city councillors. And I personally feel like, through them, we have enabled Maori participation in Council decision-making and activities. We have agreed to also introduce Karakias at the beginning and at the end of every Council meetings/workshops.
what's Council's strategy to realise this?
I'm comfortable with the steps we've taken to date. Don't feel a need to extend our approach at the moment.
I'm hopeful that having the Maori ward will enable better participation, but we need to give it time to bed in to see the response.
Yes to this - of course - but also looking wider at local Maori population as a whole it seems that organised bodies of iwi and community groups are much better equipped to engage and participate meaningfully in decision-making and activities than whanau are. Are the iwi and community bodies in a position to encourage and enable participation, or is their focus and resourcing necessarily focused more on basic survival needs and support? Until communities have their basic needs met, their capacity to engage proactively in civic life will always be a lower priority.
Our RoM Committee is a great first step on this journey
Maori communities find it difficult to engage with Council. The inclusion of a Maori Ward is a good step forward. But Local Government and Electoral Commission have a lot of work to do to bridge the gap between LG and cultural relevance. (Hope that makes some sense)

Level of support for:



Average response	4.3
Number of responses	14

Comments

Same [note – this may refer to the comment above “we are doing well”]
How is Council doing and how do we know?
We are required to look after the 4 Wellbeings anyway, this seems to tie in.
This needs to be better understood by all EM, and the implications of this, including resourcing before committing to this.
We should create a dedicated position to lead the implementation of whanau ora across Council that is overseen by RoM and Te tihi.
Every staff member who starts in Council should do the 2 day training with te tihi as part of their workforce development so we are also a whanau ora lead City.
Positive steps forward

Ideas for doing this differently

Same [note – this may refer to the comment above “we are doing well”]
invest in our Treaty partners for their capacity to engage with us, and invest in ourselves to increase cultural competence.
as above
We need more governance to governance opportunities for talking and discussing plans and ideas.
I think we are always on the lookout for new opportunities to learn and embrace our partnership. Let's keep trailblazing and nurture our relationship with Rangitane, never taking it for granted.
I think this should be applied across all activities - not have a separate unit / area / goal.

We need to do some workshops with Council on what a Treaty and Whanau ora lead City looks like.

Our Councillors need to attend The Wall Walk that is being offered as a learning opportunity about colonisation and Maori. It was due to be held on 9 March (In conjunction with MDC) but has been postponed.

Other comments

What does a Treaty Led city look like?

Clearly we are in a developing space here, so it is important we continue to take a critical look at how we are making this happen and where we need to change.

Or engagement currently is predominantly at an officer level. This needs to change. EM's need better understand of the communication and decision-making from Iwi.

There should be a lot more of the physical presence of the actual document of the Treaty in Council in every floor of it operations.

We should have a copy of the Crown apology to RoM by the Crown in the Council chambers next to the Treaty and one should be in the Mayors office and in reception. These physical manifestations say a lot about our relationship.

There has been discussion of being a Te Tiriti led city. I would like us to have a discussion on this as a council because I don't believe we have a good level of understanding of what that means/looks like. I want us to be a community led city, a democracy led city, how does that interact with being a Te Tiriti led city?