

274

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Karen Shakespeare*

Phone *s7(2)(a) Privacy*

Email *s7(2)(a) Privacy*

Address *s7(2)(a) Privacy*

P/N

Name of organisation (submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.



Future water costs and investment

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?



Maintaining non-water services

Can the Council still deliver services like roads, recycling, parks, and libraries?



Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?

Innovation

Using new ideas and technologies to make water services more efficient and sustainable.



Consistent water service

Either the same or improved water services.

Cultural input

Ensuring mana whenua involvement in water decisions.

Community influence

Residents' ability to shape water services decisions and there be transparent decision making.



Growth planning

Preparing water services for population growth.



Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).

Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

This appears to be the most economic option

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Horowhenua
Kapiti

ie Option 1

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

Have your say
on who manages

275

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Annette Nixon*

Phone s7(2)(a) Privacy

Email s7(2)(a) Privacy

Address s7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☐ 70-79

☐ 80 plus

☒ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☐ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☐ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☒ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☐ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☒ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1 / 2

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

2 / 1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

- A.
- Geographic and demographic similarities
 - Provides scale to effect efficiencies
 - A very compact area to work with

Please tell us what you don't like about this option

- B.
- Reluctance of some Horizon Regional Council entities to detail cooperation and collaboration as their focus

Option 2: 'The up to 6' A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawātū District Council.

Please tell us what you like about this option

- C.
- Willingness to work together is essential to provide the most affordable option
 - Future Governments may require further joint services and shared resources – co-operation has to start somewhere.

Please tell us what you don't like about this option

- D.
- See B above

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

think
Please tell us what you like about this option

past experience indicates this is the most limiting and expensive option.

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

- Those within HRC area*
- If possible, those most geographically aligned. therefore OPTION 1 is my preference but I doubt Manawatu District Council will see this sensible partnership as their OPTION 1.*

Please share any other feedback you have about water service delivery in the future

Concerned that PNCC as shareholder maintains community involvement now and into the future.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

276

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name

Bill Bly

Phone

Email

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☐ 70-79

☒ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☒

No ☐

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.



Future water costs and investment

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?



Maintaining non-water services

Can the Council still deliver services like roads, recycling, parks, and libraries?

Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?



Innovation

Using new ideas and technologies to make water services more efficient and sustainable.



Consistent water service

Either the same or improved water services.

Cultural input

Ensuring mana whenua involvement in water decisions.



Community influence

Residents' ability to shape water services decisions and there be transparent decision making.



Growth planning

Preparing water services for population growth.

Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).

Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Maintain local knowledge
keep the action as close to Administration
as possible.
Keep organization as small as is allowed.
Big is not always beautiful

Please tell us what you don't like about this option

I don't see the need to include Kāpiti

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

This is too big in my opinion

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

This would be my preferred option if it was acceptable

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Smaller the better

Maybe Manawatu and perhaps Horowhenua

Please share any other feedback you have about water service delivery in the future

I think going forward we should encourage householder to install water tanks (certainly new builds) to supplement existing water and install meters. (user pays) to further protect our existing supply.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

277

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name CYNTHIA COOPER

Phone

Address

Name of organisation (if submitting on their behalf)

Title

Age group*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates)

Yes ☐

No ☒

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☐ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☒ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☒ **Growth planning**
Preparing water services for population growth.
- ☐ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

2

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.

1

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Please tell us what you don't like about this option

NOT EFFICIENT

PROBABLY MORE EXPENSIVE

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawātū District Council.

Please tell us what you like about this option

SPREADS THE COSTS

MORE EFFICIENT

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

"STATUS QUO" EQUALS GOING BACKWARDS

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

THE MORE THE BETTER

Please share any other feedback you have about water service delivery in the future

GET ON WITH IT.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

278

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *David Soudie*

s7(2)(a) Privacy

Phone [redacted] s7(2)(a) Privacy

Email s7(2)(a) Privacy

Address [redacted]

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☐ 50-59

☒ 60-69

☐ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒ No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒ No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☐ No ☒

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☒ No ☐

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☐ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☐ **Consistent water service**
Either the same or improved water services.
- ☐ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☒ **Growth planning**
Preparing water services for population growth.
- ☐ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1	Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
3	Option 2: 'The up to 6' : A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
2	Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Shown as per modeling it is the deepest option

Please tell us what you don't like about this option

If one of the 4 councils pull out what is the impact for P.N.C.C. cost wise

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

I would prefer everything kept in house.
It appears Government are going as hard as they can
not allowing us to borrow the amount needed
for this project.

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

My Biggest concern is the comments made by
the Auditor General and that is the council does
not have adequate evidence to support the cost of
these projects, and projects seem to have a need
to investigate options that meet requirements and
to investigate options that meet requirements and

Please share any other feedback you have about water service delivery in the future

of robust equipment. The size of these jobs
needs careful consideration.
And maybe slow down on city improvements
until we have absorbed these costs

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

My concerns are as follows

- Comments made by the Auditor General
"the council does not have adequate evidence
to support the cost of projects
(this came from the 10yr Long Term Plan that
included this expenditure)

It has been 12 months since this report has
been released, I since have discovered there
was only 2 councils that had a negative
comment like this.

We currently have a 36 million debt
with this ~~and~~ management of 3 waters
our debt will rise to over 1.5 billion
regardless if water treatment is handed
over to be managed by a separate
entity. Palmerston North rate payers have
to service the debt.

I think a little update coming up to an
acceptable level of what the Auditor
General is saying is needed. This could
easily blow out.

Councils like in England and Wales have
become bankrupt. We need to go forward
mindful of affordability and be Robust.

279

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name Dennis Yorke
Phone [REDACTED] Email [REDACTED]
[REDACTED] [REDACTED]
Name of organisation (if submitting on their behalf) N/A

Demographic information

Age group* <small>(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)</small>	<input type="checkbox"/> 9 and under	<input type="checkbox"/> 10-19	<input type="checkbox"/> 20-29
	<input type="checkbox"/> 30-39	<input type="checkbox"/> 40-49	<input type="checkbox"/> 50-59
	<input type="checkbox"/> 60-69	<input checked="" type="checkbox"/> 70-79	<input type="checkbox"/> 80 plus
	<input type="checkbox"/> Prefer not to answer		
	Do you live within the Palmerston North City Council boundary?		
Does the Palmerston North City Council provide your drinking water and/or wastewater?		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer? <small>(You are a business that pays for metered water and/or trade waste separately to your rates.)</small>		Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☒ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☐ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☐ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☐ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

3	Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
3	Option 2: 'The up to 6' : A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
1	Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

I don't like this option

Please tell us what you don't like about this option

Be independent, as in the past
and stand on our own two feet.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

As above
I don't like this option

Please tell us what you don't like about this option

As above, definitely not.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Absolutely, the status quo
it worked superbly well in the past,
as it can in the future.

Please tell us what you don't like about this option

Stay completely independent and
stand on our own two feet.
Payments for water services must remain within
the existing rating service. No privatisation or extra

administration
bodies.
None.

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

No other councils to be involved
Palmerston North rate payers pay
for Palmerston North services

Please share any other feedback you have about water service delivery in the future

Rates are paid for services administered
by elected councils, for and on
behalf of the rate payers of P.N.,
not every other council, etc.
if elected councillors are not competent
performing their duties - resign!

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

PNCC Rec'd 28 MAR 2025

280

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name Elizabeth Hill

Phone s7(2)(a) Privacy

Email s7(2)(a) Privacy

Address [Redacted]

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☒ 60-69

☐ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

☒ **Future water costs and investment**

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?

☒ **Maintaining non-water services**

Can the Council still deliver services like roads, recycling, parks, and libraries?

Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?

☒ **Innovation**

Using new ideas and technologies to make water services more efficient and sustainable.

☒ **Consistent water service**

Either the same or improved water services.

Cultural input

Ensuring mana whenua involvement in water decisions.

☒ **Community influence**

Residents' ability to shape water services decisions and there be transparent decision making.

☒ **Growth planning**

Preparing water services for population growth.

Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).

Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

It is the cheapest option

Please tell us what you don't like about this option

The flat rate which penalises single occupancy households. Should be a user-pay model with water metres introduced.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Too expensive. Don't think we should join up with low population council areas such as Taranaki, Rangitikei, Ruapehu & Whanganui.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Too expensive. Palmerston North City Council in a Stand alone model is not sustainable.

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

I think the model adopted should not be a flat rate per household as this penalises single occupancy households. I think water metres should be introduced & a user-pay system adopted.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

2025 03 27

SUBMISSION FOR WATER DONE WELL

Ian Staples

[REDACTED] s7(2)(a) Privacy

[REDACTED] s7(2)(a) Privacy [REDACTED]

70 – 79 age group

You can tell by the above that I live within the PNCC boundary and am provided drinking water etc..

I am not a commercial water customer.

YES, I am wanting speak to the Council on this issue.

SUBMISSION

Your fill in form is not satisfactory for my submission so the following is my submission.

1, ABILITY TO MAKE A SATISFACTORY SUBMISSION

From the papers available to the public and the public drop-in sessions it is very clear that information available is not satisfactory. Simply, there is not enough information!

The process for the establishment of the Community Controlled Organisations (CCO) is woefully short on information for anyone to be clear on what will result.

Options one and two are unclear on which Councils will form a CCO. Without some certainty at this point, we really cannot make a meaningful submission. This is because we do not know what the CCO will be, including if PNCC is forced to stand alone.

If a standoff occurs, will Central Government be forced to make this decision for the PNCC's CCO??

2, I WILL PROCEED ON THE BASIS OF OPTION 1 COMES INTO EXISTENCE**3, WHAT MATTERS TO ME**

I am selecting the options as follows;

1. Future water costs and investment
2. Innovation
3. Consistent water service
4. Community influence
5. Growth planning

6. Environmental (issues) benefits

4, AS STATED, ABOVE, OPTION 1

As above there is not enough information to fully understand all the implications of this option.

There is confusion among the people I talk to as to the ownership model CCO).

1. If there is a CCO is the shareholding pro rata for each council involved or is it based the value each council's water system at the time of formation? Or, something else? The relative asset values will change over time due to various upgrades etc.
2. I would have expected that the storm water systems to be included. What is the point of holding on to the stormwater system and then contract it out to some other outfit? Maybe even to the CCO?
3. It seems to me that you have got ahead of yourselves and there is need for some delay so the voting public can have a more informed shot at this water reform.
4. If this option (or even either of 2 and 3) is not taken up because other councils want to go alone or something else. What happens? Will Central Government mandate the end result?
5. The Morrison Low report is a lot of numbers seemingly to set our minds at rest regarding the way the future costs will pan out. This is quite an interesting report. It shows the capital spending (normalisation) over 30 years for option 1. It does not show the repayments and the interest costs. I do not know what the real use of this report is. It has not been referred to in the PNCC document, which is an oversight.
6. FLUORIDE. If the main disposal system is to land, unless the fluoride is removed the result will be that, over time, the disposal field will become contaminated forever with fluoride. Not a desirable outcome.
7. It is mentioned that the Commerce Commission (Com Com) will be the overseer of the continuing of the CCO's across New Zealand. Can they be trusted to keep the CCO's in proper order?
- 8.

5, OPTION 2 AND 3

Seeing as I think these options will not eventuate, I make no comment on them.

6, OWNERSHIP

It has been stated in public that ownership is retained by the council.

This explained in the PNCC document as by shareholding. Just like the company that runs the airport.

That is not quite right as the system in the PNCC document consists of a combined council electoral college that appoints the directors. The electoral college is slated to be made up of elected councillors from each of the members of the CCO. How will each council's representation on this electoral be made up? Will these members have the expertise and information to make a qualified decision?

This will require some specific knowledge of what is required of suitable directors.

My experience with Farmlands process for this shows me it needs great care.

This is because the only reason that anyone is on the Board of Directors is that they have the specific knowledge for them to be there. This is MOST important for the success of this venture!

7, COST TO THE RATEPAYER

Before we get carried away with increasing the costs to the ratepayer, we need to consider WHAT THE RATEPAYER CAN AFFORD.

It is patently clear that many ratepayers are 'up against it'

Also, for renters. The setting of rent includes covering the costs of rates, insurance and interest, plus other costs.

The rate's part would include the levied cost coming from any new water organisation, even though the current water rate would be removed from the PNCC rate demand. I would expect that this reduction would not give the PNCC the idea that they can add this amount of income to other projects. This has to be a permanent reduction!

It seems to me that the reason all this business is taking place is that it is recognised that ratepayers are up against an affordability situation. Just like the PNCC!

I suggest that a study is required to determine a cost that the ratepayer can sustain and that that cost would determine the maximum cost of the scheme. See comment above re scheme income per Morrison Low report

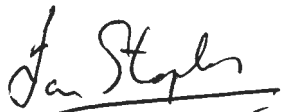
If the determination of an income for the scheme that is lower than the projected cost then the schemes clothes will need to be cut to fit.

Central Government would need to be involved because of the nationwide effect this would have.

This may be a novel approach but the way things are in the country, at present, this sort of thinking should front and central.

Thank you for the opportunity to present this submission.

Ian Staples


28 03 25

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

282

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name **KAREN HALL**

Phone **[REDACTED]**

Email **[REDACTED]**

Address **[REDACTED]**

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☒ 60-69

☐ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☒ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☐ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☐ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☐ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☐ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☒ **Environmental benefits**
Improving outcomes for the environment.
- ☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- 1 **Option 1:** 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- 2 **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- 3 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

283

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name M. J. Frith

Phone [REDACTED] s7(2)(a) Privacy

Email

Address 11 [REDACTED] s7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☐ 70-79

☐ 80 plus

☒ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☒

No ☐

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

☒ **Future water costs and investment**

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?

Maintaining non-water services

Can the Council still deliver services like roads, recycling, parks, and libraries?

Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?

☒ **Innovation**

Using new ideas and technologies to make water services more efficient and sustainable.

☒ **Consistent water service**

Either the same or improved water services.

Cultural input

Ensuring mana whenua involvement in water decisions.

☒ **Community influence**

Residents' ability to shape water services decisions and there be transparent decision making.

☒ **Growth planning**

Preparing water services for population growth.

Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).

Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

N/A
0

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatu, and Kāpiti Coast District Councils.

N/A
0

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

1

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Nothing.

Please tell us what you don't like about this option

This option will see the investment of vast sums of money over many generations, by past and present citizens, loose control and ownership of their water asset. Who would give away an asset for free then be expected to pay for it again - Shameful! This asset is ~~your~~ worth is beyond price or value.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

What you are proposing is just 'Trickery', no different to when Pncc sold its Power Company, Gas Company and shut down its Bus Company. The end result ever increasing cost to the user/customer and loss of income to the former owners, Pncc.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

This is the best and only option, its currently working well, it keeps the water closest firmly in the hands and ownership of the Citizens of Palmerston North. Strong invest in this asset over the generations, means the City is in a good position now.

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Horizons ?

Please share any other feedback you have about water service delivery in the future

According to the information provided Affordability and Sustainability are two of the Main Key drivers. If consent costs, Compliance costs and other costs are so prohibitive, you need to them that go back to the Government and Tell Them That. As the first two Options are not affordable or Sustainable for anybody

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

284

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Have your say before
4pm Sunday 30 March

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Neil and Barbara Shailer.*

Phone [REDACTED]

Email [REDACTED]

Address [REDACTED]

s7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☐ 70-79

☒ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

✓ **Future water costs and investment**

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?

✓ **Maintaining non-water services**

Can the Council still deliver services like roads, recycling, parks, and libraries?

Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?

Innovation

Using new ideas and technologies to make water services more efficient and sustainable.

✓ **Consistent water service**

Either the same or improved water services.

Cultural input

Ensuring mana whenua involvement in water decisions.

Community influence

Residents' ability to shape water services decisions and there be transparent decision making.

✓ **Growth planning**

Preparing water services for population growth.

Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).

Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.



Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Seems to best for Kate Pagers.
be



Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

No.

Please tell us what you don't like about this option

No.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

NO.

Please tell us what you don't like about this option

NO

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

As per Option - One

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

Have your say
on who manages

Palmy's Water

in the future

PAPAIOEA
PALMERSTON
NORTH
CITYHave your say before
4pm Sunday 30 MarchRead the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name

Noel Swift

Phone

s7(2)(a) Privacy

Email

s7(2)(a) Privacy

s7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under☐ 10-19☐ 20-29(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)☐ 30-39☐ 40-49☐ 50-59☐ 60-69☒ 70-79☐ 80 plus☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒No ☐Does the Palmerston North City Council provide your drinking water and/or
wastewater?Yes ☒No ☐Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?Yes ☐No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?Yes ☐No ☐

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☒ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- ☐ **Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- ☒ **Growth planning**
Preparing water services for population growth.
- ☒ **Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- ☒ **Environmental benefits**
Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

☒ **Option 1:** 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Economy of Scale

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Too many players . Difficult to get consensus

Please tell us what you don't like about this option

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option



Please tell us what you don't like about this option

Need to invest in the future infrastructure

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Option one.

Please share any other feedback you have about water service delivery in the future

Invest in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

286

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name Pat Bellhouse

s7(2)(a) Privacy

Email

s7(2)(a) Privacy

Address s7(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.



Future water costs and investment

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?



Maintaining non-water services

Can the Council still deliver services like roads, recycling, parks, and libraries?



Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?



Innovation

Using new ideas and technologies to make water services more efficient and sustainable.

—

Consistent water service

Either the same or improved water services.

Cultural input

Ensuring mana whenua involvement in water decisions.

Community influence

Residents' ability to shape water services decisions and there be transparent decision making.



Growth planning

Preparing water services for population growth.



Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).

Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.



Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

It's the most practical.

Please tell us what you don't like about this option

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitīkei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

Please tell us what you don't like about this option

Too spread out - prefer option 1.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Horowhenua, Manawatu & Kapiti

Please share any other feedback you have about water service delivery in the future

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

287

This is the one of the most important decisions we'll make for our city in decades.

Have your say
on who manages

Have your say before
4pm Sunday 30 March

Palmy's Water

in the future



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name *Stewart HARREX*

Phone [REDACTED] 57(2)(a) Privacy

Email [REDACTED] 57(2)(a) Privacy

Address [REDACTED] 57(2)(a) Privacy

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under

☐ 10-19

☐ 20-29

(We're asking people's age as this is a decision that will impact our city for decades and different age groups may have different opinions)

☐ 30-39

☐ 40-49

☐ 50-59

☐ 60-69

☒ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐

No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

only because I am on stakeholder group - have input.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

Future water costs and investment

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?



Maintaining non-water services

Can the Council still deliver services like roads, recycling, parks, and libraries?



Funding other city priorities

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?



Innovation

Using new ideas and technologies to make water services more efficient and sustainable.

Consistent water service

Either the same or improved water services.



Cultural input

Ensuring mana whenua involvement in water decisions.

Community influence

Residents' ability to shape water services decisions and there be transparent decision making.

Growth planning

Preparing water services for population growth.



Climate resilience

Water services continue to, and improves on mitigating climate change (eg: against flooding).



Environmental benefits

Improving outcomes for the environment.

Other (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

The bigger water organisation, one would expect, better borrowing terms. Many heads better than one. May lead to other collaborations. Opportunities to appointees. Suits a corporate structure. These councils do seem as if similar size - likely need but this is purely on guess. Can offer expertise & shared experience.

Please tell us what you don't like about this option

Arguments about fairness & disproportionate needs. Changes of Councillors & staff could be troublesome. People who know nothing about Councils operations could be appointed to board, but Option 2 is more vulnerable to this.

Option 2: 'The up to 6' A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawātū District Council.

Please tell us what you like about this option

Greater number = cheaper borrowing costs & purchasing & leverage. Sounds like a good idea i.e. working collaboratively as it could for purchasing include by arrangement further & saving purchasing opportunities. Increases budget to pay for expertise and experience. If Tararua were included would benefit whole region for the Manawatu River.

Please tell us what you don't like about this option

More opportunity for arguments - great & small. Rural needs may be very different to those of our city. Greater number more people to satisfy. Can be limited to Horizons Regional Council boundary. Must be willing partners.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Nothing

Please tell us what you don't like about this option

Backward looking.
We are in a new era. We need to acknowledge that.
We do need to resolve our problems collectively.
Nature has no borders.

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Those that have similar objectives to ours and need to be willing to evolve this process on a collaborative basis. ie acknowledge where they're at. I don't think we are qualified to answer this. As a member of stakeholder group I feel that I don't know.

Please share any other feedback you have about water service delivery in the future

We want the best systems that we can afford.
We need to be able to swim in our rivers.
We can over-consult. We do need transparency ie be able to explain our choices. (That's leadership)
I believe that the people have spoken on this.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

288

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name

Tyler Broiley

Phone

s7(2)(a) Privacy

s7(2)(a) Privacy

Email

s7(2)(a) Privacy

Address

Name of organisation (if submitting on their behalf)

Demographic information

Age group*

☐ 9 and under☐ 10-19☐ 20-29

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☒ 30-39☐ 40-49☐ 50-59☐ 60-69☐ 70-79☐ 80 plus☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒No ☐

Does the Palmerston North City Council provide your drinking water and/or wastewater?

Yes ☒No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water Customer?

Yes ☐No ☒

(You are a business that pays for metered water and/or trade waste separately to your rates.)

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

☒ **Future water costs and investment**

How much will you pay for water?

Can the Council continue to make major investment in water infrastructure?

☒ **Maintaining non-water services**

Can the Council still deliver services like roads, recycling, parks, and libraries?

☒ **Funding other city priorities**

Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?

☐ **Innovation**

Using new ideas and technologies to make water services more efficient and sustainable.

☒ **Consistent water service**

Either the same or improved water services.

☒ **Cultural input**

Ensuring mana whenua involvement in water decisions.

☐ **Community influence**

Residents' ability to shape water services decisions and there be transparent decision making.

☒ **Growth planning**

Preparing water services for population growth.

☐ **Climate resilience**

Water services continue to, and improves on mitigating climate change (eg: against flooding).

☐ **Environmental benefits**

Improving outcomes for the environment.

☐ **Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

1

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

2

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.

3

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' – A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

Splitting the responsibility, pooling the funds makes the most sense.
Do this one.

Please tell us what you don't like about this option

Option 2: 'The up to 6' A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawatū District Council.

Please tell us what you like about this option

~~Too many cooks?~~

Splitting the cost even more

Please tell us what you don't like about this option

Too many cooks? ~~AAA~~ multiple councils involved could slow the process

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Please tell us what you don't like about this option

Which councils would you like to see Palmerston North work with for future water services?
This could include councils named in this document, or others.

Horowhenua / Taranaki are the key ones

Please share any other feedback you have about water service delivery in the future

Is it worth combining these councils into a Super city? Auckland did it and it works. Christchurch needs to do it but isn't for some reason. If Palmerston North/Taranaki/Horowhenua did it early enough would it future proof the region? Try pitch that idea one day.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)

This is the one of the most
important decisions we'll
make for our city in decades.

Have your say
on who manages

Palmy's Water

in the future

Have your say before
4pm Sunday 30 March



PAPAIOEA
PALMERSTON
NORTH
CITY

Read the options, and the potential costs at pncc.govt.nz/localwater

Your details

Name

Phone

Address

Name of organisation (if submitting on their behalf)

s7(2)(a) Privacy

s7(2)(a) Privacy

Demographic information

Age group*

(We're asking people's age as this is a decision that will
impact our city for decades and different age groups
may have different opinions)

☐ 9 and under

☐ 10-19

☐ 20-29

☐ 30-39

☐ 40-49

☒ 50-59

☐ 60-69

☐ 70-79

☐ 80 plus

☐ Prefer not to answer

Do you live within the Palmerston North City Council boundary?

Yes ☒

No ☐

Does the Palmerston North City Council provide your drinking water and/or
wastewater?

Yes ☒

No ☐

Are you a Palmerston North City Council Trade waste and/or Commercial Water
Customer?

(You are a business that pays for metered water and/or trade waste separately to your rates.)

Yes ☐

No ☒

We're asking for some specific information about you to see if there is a difference in opinion between different groups of people.

Would you like to come to a hearing and speak to Elected Members about your submission?

Yes ☐

No ☒

If you ticked yes, we'll be in touch to confirm the date and time.

Let's find out more about what matters to you

Please tick which six things matter most to you when considering what happens to water service delivery.

- ☒ **Future water costs and investment**
How much will you pay for water?
Can the Council continue to make major investment in water infrastructure?
- ☒ **Maintaining non-water services**
Can the Council still deliver services like roads, recycling, parks, and libraries?
- ☒ **Funding other city priorities**
Can the Council still arrange financing to enable it to invest in key projects like transport and seismic upgrades?
- ☒ **Innovation**
Using new ideas and technologies to make water services more efficient and sustainable.
- ☒ **Consistent water service**
Either the same or improved water services.
- Cultural input**
Ensuring mana whenua involvement in water decisions.
- ☒ **Community influence**
Residents' ability to shape water services decisions and there be transparent decision making.
- Growth planning**
Preparing water services for population growth.
- Climate resilience**
Water services continue to, and improves on mitigating climate change (eg: against flooding).
- Environmental benefits**
Improving outcomes for the environment.
- Other** (please state)

Let's find out what you think about the options

Please score the options from 1-3, with 1 being your preferred option, and 3 being your least preferred option.

- 2 **Option 1:** 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawatū, and Kāpiti Coast District Councils.
- 3 **Option 2:** 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary.
- 1 **Option 3:** Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us more about your thoughts on these options

Option 1: 'The Four' - A water organisation jointly owned by Palmerston North City Council, Horowhenua, Manawātū, and Kāpiti Coast District Councils.

Please tell us what you like about this option

It seems that with joining forces with 3 other local bodies there are more options for potential land to use (due to a larger pool area) for a wet land to filter the waste water.

Please tell us what you don't like about this option

It may be harder to come to a consensus with more voices to be heard & agree on the best way forward.

Option 2: 'The up to 6': A water organisation jointly owned by Palmerston North City Council and one or more other councils within the Horizons Regional Council boundary. These 6 councils could include Palmerston North City Council, Whanganui District Council, Rangitikei District Council, Ruapehu District Council, Horowhenua District Council and Manawātū District Council.

Please tell us what you like about this option

One would think that with more people paying (rates) into the infrastructure it would make it cheaper?
Not sure what I really like about this option

Please tell us what you don't like about this option

I think this is too big and as with Option 1 it would be harder to be heard & agree on the best way forward for all concerned.

Option 3: Status quo with changes (not financially sustainable and therefore it's not legally compliant).

Please tell us what you like about this option

Keeps it in house like at present - knowing what one is dealing with.

Please tell us what you don't like about this option

Don't like the fact that consultants & contractors charge way to much just because it is a local body/ local government as if they have a never ending supply of resources - this is probably the same as for other local government bodies.

Which councils would you like to see Palmerston North work with for future water services? This could include councils named in this document, or others.

No other councils as Palmerston North should be able to stand their ground as long as consultants & contractors keep their pencils sharp!! Thus keeping prices at a reasonable - more sustainable rate.

Please share any other feedback you have about water service delivery in the future

Have waste water fed to swamp areas ^{with} flax & other water/swamp loving plants cultivated there.
Install water tanks on a lot of properties where able, so as to alleviate storm water run off from properties.
Sort out the essentials like water & waste water before doing the projects that are wants not needs.

Privacy

All submissions may be made publicly available on our website, customer service centre, and some of our libraries. Your name will be published with your submission. Elected members receive all submissions without contact details so they can consider the views and comments expressed.

We collect your contact information so we can keep you up to date with the proposal.

For more information, see our [privacy statement on our website - www.pncc.govt.nz/privacy](http://www.pncc.govt.nz/privacy)