

He iti rā, he iti pounamu Small city benefits, big city ambition

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# ONE VISION

Palmerston North SMALL CITY BENEFITS BIG CITY AMBITION

Five Strategic Goals



## AN INNOVATIVE O AND GROWING CITY



2. A CREATIVE AND EXCITING CITY



**3** A CONNECTED AND SAFE COMMUNITY



AN ECO CITY



**5** A DRIVEN AND ENABLING COUNCIL

# INTRODUCTION

MAHERE PŪTEA Ā-TAU ANNUAL BUDGET This Annual Budget<sup>1</sup> was adopted by the Council on 24 June 2019 in accordance with the Local Government Act 2002.

The Annual Budget states the Council's intentions. It is based on the Council's best information and planning at the time it was developed. If circumstances change, the Council may have to change its intentions. This is especially the case in light of current uncertain economic conditions.

All the decisions in this document are reviewable, especially during future 10 Year Plans and Annual Budgets<sup>2</sup>.

This is made clear in the Local Government Act 2002, Section 96:

- (1) The effect of a long-term plan and an annual plan adopted by a local authority is to provide a formal and public statement of the local authority's intentions in relation to the matters covered by the plan.
- (2) A resolution to adopt a long-term plan or an annual plan does not constitute a decision to act on any specific matter included within the plan.
- (3) Subject to section 80, and except as provided in section 97, a local authority may make decisions that are inconsistent with the contents of any long-term plan or annual plan.
- (4) No person is entitled to require a local authority to implement the provisions of a long-term plan or an annual plan.

- 1 The Council uses the term "Annual Budget' to represent the 'Annual Plan' required under the Local Government Act 2002
- 2 The Council uses the term "Annual Budgets' to represent the 'Annual Plans' required under the Local Government Act 2002

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#### **SECTION 1 – Implementing** the 10 Year Plan

This shows what we're planning to do, and how much it is expected to cost to implement year 2 of the 10 Year Plan.

#### Groups of Goals and Activities -Introduction

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Tūturu Pumau meeting house on the Te Hotu Manawa o Rangitāne o Manawatū Marae

# He Mihi

#### Introduction

Kei te mihi ake ki te pae maunga o Tararua me tōna taumata Te Ahu ā Turanga.

Ko te awa e rere mai nei ko Manawatū. Ko Tānenuiarangi te tangata, ko Rangitāne te iwi, no reira ka tuku whakamihi ki te iwi o Rangitāne e pupuri nei i te mauri o tēnei whenua.

Tini whetu ki te rangi, Rangitāne ki te whenua.

Tihei Mauriora!

The Palmerston North City Council respectfully acknowledges the local iwi Rangitāne and their customary relationship to this area, and appreciates their manaakitanga of this City and all of the people who have made it their home.

The Council remains committed to fostering and strengthening our partnership with Rangitāne.

# A message from the Mayor

#### Kia ora everybody

In 2018 Council adopted a vision to inform the direction and growth of Palmerston North over the next 10 years.

'Small city benefits, big city ambition' was introduced because it reflects not only how we see ourselves now, but it also projects our expectations for the future. We may not be big in size, but ratepayers and residents have big ideas about the facilities and amenities, services and opportunities they want to enjoy.

The Annual Budget is how we fulfil that 10-year vision on a yearby-year basis, with this budget for the 2019/20 financial year outlining what we plan to do and where the cash comes from to pay for it. It makes sure we are on track, letting you know how that vision and its projects are progressing, and how they are going to impact on City rates and debt levels.

The good news is that proposed rates increases will be 4.6 per cent - down from the 10 Year Plan estimate of 5.5 per cent, however it is really about the value that rates give city residents. Details about how we are going to achieve that are in this Budget document.

Council has to plan for growth because while Palmerston North has a number of natural and established strengths and advantages, we can't rest on those laurels, as we are growing.

So, we have put a great deal of thought into how to make

the most of those existing strengths and sustain Palmerston North as a vibrant, attractive, progressive and creative centre for investment, industry, education, jobs and lifestyle. This is important because we need to ensure that our city is well-placed to accept the challenges that face us.

In the coming decade, Palmerston North is set to undergo what could turn out to be its biggest-ever growth spurt. Having an achievable 10 Year Plan in place with accompanying strategies and goals is to ensure that growth happens in a controlled and sustainable way.

There needs to be the right infrastructure in place – the pipes, the pumps, roading and paving, along with land for the expansion of housing and industry. As well as that sort of large-scale developmental planning, the other big part of Council's mandate is to provide social sustainability and community cohesion.

A growing city increases the need for sports, recreation and leisure facilities, requirements for well-designed and attractive public spaces, and the desire for accessible and crowd-drawing public events.

Examples of how we are focusing on those issues can be seen in the housing and infrastructure developments at Whakarongo, James Line and Pacific Drive and redevelopment of Council social housing at Papaioea Place. We have Masterplans in place for Central Energy Trust Arena and the Victoria Esplanade, while investigating options for the future of our wastewater treatment, is well advanced.

Now that the Cuba St redevelopment is complete, work is proceeding in streetscaping work around The Square, which is already proving beneficial for business retailers and visitors.

The opening of the He Ara Kotahi bridge and surrounding shared pathways puts a focus fairly and squarely on the fantastic recreational asset we have along the banks of the Manawatū River. This attraction can only get better.

Year by year, these projects ensure Palmerston North remains an attractive environment for people to live, learn, work and play in.

It's why I'm proud to be part of a progressive, inclusive, culturally diverse and prosperous city - one that has a clear and focussed vision, a plan in place, a real sense of long-term purpose, and the ability to make it happen.

Ngā mihi,

**Grant Smith (City Mayor)** 

# A message from the Chief Executive

#### Settings for Sustainable City Growth

Our Annual Budget for the 2019/20 financial year provides an important projection of how we are tracking and plan to progress against the bold vision we laid out in our 10 Year Plan for 2018-2028.

The roadmap of goals, stategies and priorities contained in our 10 Year Plan responds to a decade of change ahead for Palmerston North. This is fundamentally a growth challenge and a major city opportunity, one that is framed by interlocking drivers. These macro factors include regional city competitition, steady population growth, multi-million dollar investments by external parties (of late, KiwiRail and Mercury Energy), higher expectations of ratepayers and visitors, and rapid technological change.

Responding to the pressures of change requires that we develop our infrastructure, services, facilities and city experiences as efficiently and effectively as possible. We need to plan, resource and progress integrated infrastructure and city-shaping projects intelligently. We must play to our strengths as a city, be smart in how we fund

the future to ensure sustainable growth, and – importantly – raise Council's capability and performance so that we can deliver across our ambitious city goals.

Our annual budget is a yearly response to the focus we have placed around strategic investment and sustainable growth and resource managment, while balancing affordability for ratepayers. The platform, direction and steps we are taking to propel and fund our strategic direction are within this budget.

We greatly appreciate the submissions, feedback and aspirations received during our consultation on this year's budget. Palmerston North is a city on the go, and Council looks forward to working closer with our residents and communities to deliver on our vision of small city benefits, big city ambition.

**Heather Shotter (Chief Executive)** 

# **The Consultation Process**

The Council decided to consult on the Annual Budget with the key issue being the proposed changes to the rating system, to help moderate the impacts on rates as a result of the 2018 city revaluation.

As part of the consultation process the Council decided it would seek feedback on two other issues: the concept of a new flag for the City and, whether free entry should be given for under five year olds to access Council pools.

Copies of the Consultation Document and supporting information were made available at the Civic Administration Building, at the City and Community Libraries and on the Council's website. Radio advertising, newspaper articles and "Let's Talk with a Councillor" sessions also encouraged people to have their say and included information about the Annual Budget, and how people could access the Consultation Document and supporting information and give their feedback. The public then had the option of making a submission and speaking to a Council Hearings Committee.

A total of 179 submissions were received representing 195 signatures. We used social media as well as more traditional

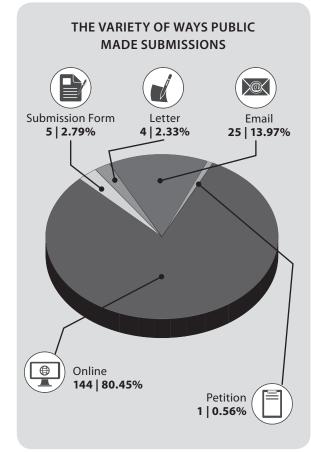
methods to raise awareness of the budget and promote the different ways for people to provide feedback. The 'Let's Talk' sessions were promoted on the Council's Facebook page, which has 14,016 followers.

The public was given a variety of ways to make submissions – these are broken down in the graph shown.

34 of the 179 submissions were presented by people or organisations at the six hearing sessions.

Those that made a submission to the Council's proposals will receive a personalised letter responding to the issues they raised in their submission. A summary of "Responses to Submissions" has also been prepared, which details the Council's decisions about the issues raised in all the submissions it received. This is available by contacting the Council - see details below.





"Responses to Submissions" available W pncc.govt.nz E info@pncc.govt.nz | P 356 8199

# THE FOLLOWING BRIEFLY OUTLINES SOME OF THE COMMON ISSUES RAISED IN SUBMISSIONS

#### What do you think about the idea of providing Under 5 Year olds with free entry to Council pools?

91 submitters commented. Majority of which (76) support the idea, three against and 12 neither for or against. This question did raise other proposals including free swimming lessons and other subsidised options.

## What do you think about replacing the current City crest flag with a new flag for the city?

83 submitters commented. Most do not support the idea of replacing the flag, with 31 in favour and 44 against (8 commenting neither in support or opposed).

## What do you think of the proposed change to how we calculate rates?

8 submitters commented. Majority (27) support the proposed change, 5 were against and 6 neither supported or opposed. Majority saw the change as a fairer method of calculation, while others saw it as unfair to rural and commercial properties.

#### Access and Use of Hokowhitu Lagoon

32 submitters commented, all submitting on the continued access and use of the Hokowhitu Lagoon for recreation purposes. This seemed to be an issue arising out of possible feedback from residents and restricting the use.

#### Social Housing – Papaioea Stage 2 (programme ID 1219, page 53)

19 submitters commented. Of those that submitted, all supported bringing forward the second stage of the Papaioea Place Social Housing project.

## CHANGES THE COUNCIL MADE IN FINALISING THE ANNUAL BUDGET, AS A RESULT OF CONSULTATION OR THROUGH ITS FINAL DECISION-MAKING PROCESS:

#### **RATING SYSTEM CHANGES**

As the increase in land values through the 2018 city revaluation varied significantly throughout the City the Council proposed a change to the rating system that involved the following:

- Reducing the uniform annual general charge (UAGC) from \$690 to \$500 per property
- Decreasing the surcharge that applies to the general rate for multi-unit residential property
- Reducing the extent of the discount on the general rate given to rural and semi-serviced properties (to compensate for the reduced UAGC)
- Increasing the surcharge on the general rate for nonresidential properties from 150% to 165%

After considering the submissions the Council has decided to implement this proposal for 2019/20 without any further change.

#### OTHER CHANGES FROM YEAR 2 OF THE 10 YEAR PLAN (THAT WERE INCLUDED IN CONSULTATION DOCUMENT)

The Consultation Document highlighted the following key changes to the budgets compared with those contained in the 2019/20 year of the 10 Year Plan:

- Seismic assessments demonstrated some concerns about the central library building and a sum of \$200k has been set aside to study how this will affect its use in the future
- The second stage of the construction of the Papaioea Place Housing development has been brought forward as it is more cost effective than waiting for the 2021/22 year
- An audit of footpaths in the City showed a need to increase the sum committed for path upgrades. The budget was increased from \$715k to \$1m (and assumed 51% of this would be funded by NZTA)
- A contestable fund of \$50k is to be established to support art initiatives or competitions in the City
- Council's core financial systems are no longer fit for purpose and need to be replaced sooner than originally planned. It has been assumed \$650k will be required in 2019/20 and \$1.35m in 2020/21 to replace it

- Sport Manawatū's plan to build a 'Sports House' at the Central Energy Trust Arena is not proceeding in the format originally envisaged. The Council had originally planned to contribute \$1.5m over two years as a grant. The sum of \$1.5m has been retained in the budget as capital expenditure in case the Council decides to partner and build a facility for Sport Manawatū and others within the Arena masterplan development
- \$60k has been provided to enable the Palmerston North Community Services Council to be funded to carry out the day-to-day management of Hancock Community House
- \$90k has been added to improve access to the lagoon edge from within the Caccia Birch property
- Sales revenue from recycling products has been reduced by \$230k reflecting lower demand for recycling products in international markets
- Provision to purchase rather than lease some replacement vehicles
- Additional provisions in operating budgets as follows:
  - \$208k to operate the Central Energy Trust Wildbase Recovery Centre to an appropriate standard

- \$80k for additional governance support
- \$50k annual marae grant to iwi for hosting visitors
- \$90k extra for accreditation under the Food Act 2014
- \$270k for culture change initiatives

#### SUBSEQUENT CHANGES:

#### Changes to operating budgets and programmes:

- An operational grant of \$30k to be provided to UCOL in 2019/20 for their King Street Plunket Rooms Project.
- Extending programme 1562 (New Zealand Rugby Museum cataloguing/conservation work, finished in 2018/19) for one additional year with an operational grant of \$20k to the NZ Rugby Museum in 2019/20 for curatorial work.
- Addition of a new programme of \$60k to cover the cost of free swimming for under 5 year olds at all Council swimming pools for the 2019/20 year.
- Approval of a grant of \$25k to support the operation of the Women's Centre for the 2019/20 year,
- \$20k from programme 1161 directed to support the publication of the book celebrating the history of Palmerston North in partnership with Massey University Press.

- \$200k additional provision made for the operating costs for stormwater to enable a backlog of deferred maintenance for streams and drains to begin to be addressed.
- \$75k additional provision for a number of small operating budgets.

Increased funding provision of the amounts shown for the following capital renewal programmes to enable urgent works to be undertaken:

- Programme 179 Totara Road WWTP Minor Equipment Renewals \$200k
- Programme 199 City-wide Water Bore Headworks and Station Renewals \$213k
- Programme 207 Turitea WTP Equipment and
   Facility Renewals \$112k
- Programme 65 City-wide Pump Station Renewal \$172k
- Programme 281 Civic Administration Building Renewals \$500k
- Programme 1051 CET Arena 2 Renewals \$1.45m
- Programme 234 Sportsfield Changing Room Refurbishments \$388k
- Programme 1291 Library Roof & HVAC Replacement (seismic bracing) \$400k

## Bring forward provisions from later years for the following capital renewal programmes:

- Programme 663 Ashhurst Bore to Reservoir Pipe Replacement \$1.5m
- Programme 649 Recycling Materials Recovery Facility Renewals \$204k

## Deleting or deferring provisions for the following capital renewal programmes:

- Programme 828 City-wide Parking Meter Replacement \$114k
- Programme 652 Turitea Dams Access Road Improvements \$205k
- Programme 1058 City-wide Groundwater Bores Renewal \$103k
- Programme 1063 Turitea Water Treatment Plant - Replacement of SCADA systems hardware and software \$60k
- Programme 742 Campbell's Road Bridge Renewal \$150k

## Increased funding provision of the amounts shown for the following capital new programmes:

- Programme 1440 Cuba St Urban Landscape
  Improvements Rangitikei to George St \$244k
- Programme 1578 Monrad/Pencarrow St Roundabout \$650k (partially offset by a reduction of \$200k for programme 829 Undergrounding Power & Telecom Cables)

- Programme 1607 Water Safety and Security Mitigation \$140k
- Programme 1579 Wastewater Network Health & Safety Upgrades \$265k
- Programme 1043 Totara Road Wastewater Treatment Plant – Inlet Main Duplication \$800k

## Bring forward provisions from later years for the following capital new programmes:

- Programme 93 Memorial Park Reserve Development Plan \$238k
- Programme 752 Manawatū River Framework \$195k

#### Changes to CET Arena programmes:

Modifying the timing & composition of programmes 990, 1082 1083 and 1534 (being components of the Central Energy Trust Arena masterplan development) so that the expenditure budgeted for 2019/20 totals \$6.8m and assumes \$430k of this will be funded from external sources.

#### Provision for carry forwards from 2018/19:

The Council has included in the Annual Budget for 2019/20 provision to carry forward the incomplete component of a number of capital programmes from 2018/19. These are shown in section 1 with "c/fwd" in the programme name.

The carry forward of these programmes means the level of Council debt as at 30 June 2019 will be lower than assumed in the provisional budget. As a consequence the budget for interest payable during 2019/20 has been reduced.

## Reduction and deferrals for capital new programmes:

Given the significant level of proposed carry forwards from 2018/19 the Council has reviewed the timing of its programme of capital works for 2019/20. The review involved critically assessing whether budgets are realistic with a particular focus on those programmes where there is a long lead time involving Council decisions yet to be made, resource consents, property negotiations or reaching external funding targets. As a result, budgeted expenditure for the following programmes was reduced for 2019/20 by the amounts shown and reallocated to later years:

- Programme 1072 Urban Growth City West Pioneer Highway/Te Wanaka Road Intersection \$307k
- Programme 1170 Urban Growth City West –
   Installation of Water Supply Systems \$520k
- Programme 1003 Urban Growth Whakarongo Intersection Upgrades \$435k
- Programme 1004 Urban Growth Whakarongo Installation of Water Supply Systems \$539k
- Programme 167 Urban Growth Whakarongo James Line Upgrade – stage 4 \$922k
- Programme 716 Urban Growth Whakarongo Walkways Land Purchase \$286k
- Programme 228 Upgraded Strategic Routes to HPMV Standard \$4.134m

- Programme 1121 Massey and Research Institutes Development (Food HQ) \$2.091m
- Programme 244 City Centre Streetscape Plan -Square East (Plaza to ANZ) \$800k

# What we provide and what it costs the average residential ratepayer

Rates – How they are calculated

Rates are made up of two parts: a fixed part which is the same for each property and a variable part based on the land value.

Charge ture	Charge		What it mays for	
Charge type	2018/19	2019/20	What it pays for	
Water	\$256	\$257	Pays for the cost of providing water	
Wastewater	\$256	\$252	Pays for the cost of treating and disposing of wastewater	
Kerbside Recycling	\$126	\$127	Pays for the cost of kerbside recycling	
Rubbish & Public Recycling	\$69	\$72	Pays for general rubbish & recycling costs including transfer stations, cleaning up fly tipping, community education	
General	\$690	\$500	Contributes to paying for all other Council service and acts as a way of ensuring that all properties contribute a more equal share of cost rather than it all being based on the land value	

For 2019/20 the fixed part (\$1,208 for residential properties) is proposed to be made up of the following:

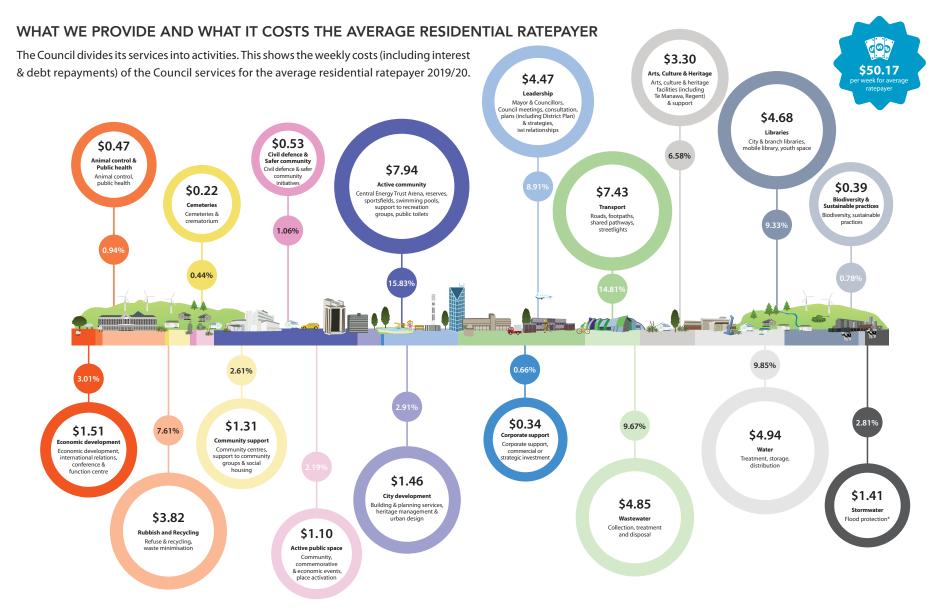
The portion which is based on the land value is charged a rate in the dollar which depends on how the property is used.

- Commercial property is charged a higher rate than residential property
- Residential property is charged a higher rate than rural property.

In 2018, new property valuations were issued for Palmerston North. On average, residential land valuations increased by 68% and there was a significant variation in the level of increase. For commercial properties there was an average 30% increase.

The Council decided to propose changes to the rating system to moderate the effects of the revaluation on rates for 2019/20. Without these changes some ratepayers who have residential properties with lower land values would pay rates higher than what the Council believes is reasonable, and rates for some other ratepayers would be unreasonably low.

After consulting with the public, the Council decided to adopt these changes. The rating system is described in more detail in Section 2 of this budget document. Examples of residential rates are also shown in the same section.



\* Horizons Regional Council is responsible for Manawatū River and Mangaone Stream flood protection.

# **Financial Overview and Statements**

### **OVERVIEW**

The Council's Annual Budget covers the period 1 July 2019 to 30 June 2020. It incorporates operating and capital expenditure for the period for the core Council entity - consolidated statements have not been prepared to include subsidiaries. In this section financial information is provided at a summary level but more detailed information for each activity and group of activities is included throughout the document.

#### FINANCIAL STRATEGY

The 10 Year Plan includes the Council's overall Financial Strategy which comprises the following elements:

- Making sure the Council's long-term financial position is sustainable
- Recognising inter-generational funding requirements
- Managing debt within defined levels
- Maintaining the infrastructure provided for the City by previous generations, for the use by current and future generations
- Ensuring financial capacity for future generations so they are able to fund high-priority programmes

- Timely provision of new infrastructure that builds capacity and enables the City to harness new development opportunities while avoiding the risks associated with over provision
- The Financial Strategy has close links with the 30 Year Infrastructure Strategy which is also contained in the 10 Year Plan.

Consistent with the Financial Strategy and its associated funding and financial policies, the Annual Budget achieves the following:

- In general terms maintains the current level of service for each of the Council activities
- An ability to maintain the condition of the City's infrastructure so that it is not being run down

- Forecasts net debt at 30 June 2020 of \$166.8m -\$16.1m less than assumed in the 10 Year Plan (based on a forecast balance at 1 July 2019 of \$122m)
- An increase in the total rates requirement for 2019/20 of 4.6% compared with 5.5% forecast in the 10 Year Plan.

To provide a degree of certainty to ratepayers the Financial Strategy sets limits on rate increases throughout the term of the 10 Year Plan. In addition it sets limits on what the Council considers to be sustainable levels of debt.

1 The Council uses the term "Annual Budget' to represent the 'Annual Plan' required under the Local Government Act 2002

The table below shows the key financial parameters for the Annual Budget compared with those for 2019/20 in the 10 Year Plan.

PARAMETER	10 YEAR PLAN	ANNUAL BUDGET	LIMIT
Increase in total rates	5.5%	4.6%	4.6% <sup>2</sup>
Net debt as a % of total assets	10.6%	9.8%	< 20%
Net debt as a % of total revenue	138%	126.6%	< 200%
Net interest as a % of total revenue	7.1%	5.8%	< 15%
Net interest as a % of annual rates income	9.5%	7.7%	< 20%

FORECAST FINANCIAL STATEMENTS

The financial information contained in the Annual Budget is a forecast for the purposes of Public Benefit Entity (PBE) Financial Reporting Standard (FRS) 42. This information may not be appropriate for purposes other than those described. It has been prepared on the basis of assumptions (refer to Significant Forecasting Assumptions in section 2) as to future events that the Council reasonably expects to occur, associated with the actions it reasonably expects to take, as at the date the forecast was prepared. The actual results are likely to vary from the information presented and may vary materially depending upon the circumstances that arise during the period. The Annual Budget has been prepared in accordance with generally accepted accounting practice and the Council's accounting policies are outlined in section 3 of the 10 Year Plan. The policies incorporate the latest PBE accounting standards and the changes have had no material effect.

The Funding Impact Statements in section 2 have been prepared in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014. The regulations are not consistent with generally accepted accounting practice.

Rates revenue includes revenue from metered water and is included net of any remissions granted under the Council's Rates Remission Policy. Remissions of \$0.25 million pa have been assumed.

Legislation states that councils are required to operate a 'balanced budget' i.e. income must equal or exceed expenditure (and expenditure must include non-cash items such as depreciation).

However if a council determines that it is prudent not to have a 'balanced budget' (i.e. an operating surplus is not required), it must make a formal decision to that effect. The decision must be a prudent one and have included consideration of levels of service and useful lifespan of assets. There are grounds for not having a surplus every year to avoid building up unnecessary cash reserves. Council's asset management plans ensure the Council is appropriately planning for renewals and its financial strategy is to make adequate financial provision to fund renewals from rates revenue. Council is making provision to fund from revenue \$19.9m for capital renewals during 2019/20.

Although the Council's Prospective Statement of Comprehensive Revenue and Expense (next page) shows that after including capital revenue of \$11.3m there will be a surplus of \$1.437m, the Disclosure Statement on page 20, (as required by the Local Government (Financial Reporting and Prudence) Regulations 2014), shows the Council will not meet the balanced budget benchmark of 100% - with a projected outcome of 98.6%. Using this test the Council would be deemed to not have a 'balanced budget' for the year. Despite this the Council believes its budget for the year is a prudent one.

These forecast financial statements were authorised for issue by Palmerston North City Council on 24 June 2019.

Palmerston North City Council is responsible for these forecast financial statements, including the appropriateness of the assumptions underlying the forecast financial statements and all other disclosures.

Because the figures are rounded to the nearest thousand dollars, it may appear that they do not add up, but the total represents the sum of the individual forecast amounts.

2 Based on September 2018 BERL local government cost indicator of 2.3% plus 2% and a rating

base growth assumption of 0.3%. The 10YP assumed a limit of 4.5% based on a cost indicator

of 2.2% plus 2% and a rating growth assumption of 0.3%.

#### The following tables show the financial implications of providing all of the Council's services:

#### **PROSPECTIVE STATEMENT OF COMPREHENSIVE REVENUE** AND EXPENSE

2,080	Rates revenue shown above includes the following amounts for metered water revenue	2,150	2,500
5.3%	RATES INCREASE	5.5%	4.6%
13,093	TOTAL COMPREHENSIVE REVENUE AND EXPENSE	38,763	35,220
10,347	Gain on property revaluations	35,206	33,784
	Other Comprehensive Revenue and Expense		
2,746	SURPLUS/(DEFICIT)	3,557	1,437
136,379	TOTAL EXPENSES	141,091	141,706
34,627	Depreciation	36,081	35,619
7,284	Interest	9,451	7,616
94,468	Expenses	95,559	98,471
	EXPENSES		
139,125	TOTAL REVENUE	144,648	143,116
16,436		11,887	11,298
2,000	Vested Assets	2,000	2,000
1,063	Development Contributions	1,476	1,476
13,373	CAPITAL REVENUE Capital Subsidies & Grants	8,411	7,822
122,688		132,761	131,844
24,421	Other Operating Revenue	29,254	29,101
3,207	Operating Subsidies & Grants	3,233	3,322
517	Interest & Dividends	567	567
94,543	OPERATING REVENUE Rates	99,707	98,855
	REVENUE		
2018/19 \$'000s		2019/20 \$'000s	2019/20 \$'000s
Budget		10YP	AB

#### **PROSPECTIVE STATEMENT OF CHANGES IN EQUITY**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
1,454,165	Opening Balance	1,467,258	1,470,815
13,093	Total Comprehensive Revenue and Expense	38,763	35,220
1,467,258		1,506,021	1,506,035

#### PROSPECTIVE STATEMENT OF FINANCIAL POSITION

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
8,240	Current Assets	8,422	10,005
	NON-CURRENT ASSETS		
12,941	Investments in CCOs and industry companies	13,052	13,052
5,770	Investment Property & Other Financial Assets	5,659	5,871
1,615,977	Property, Plant & Equipment	1,692,825	1,681,257
1,642,928	TOTAL ASSETS	1,719,958	1,710,185
27,258	Current Liabilities	27,411	33,793
	NON-CURRENT LIABILITIES		
1,311	Employee Entitlements	1,340	1,368
144,856	Term Liabilities	182,942	166,833
2,244	Provisions	2,244	2,156
	EQUITY		
1,044,849	Retained Earnings	1,048,406	1,050,400
422,409	Other Reserves	457,615	455,636
1,642,928	TOTAL LIABILITIES/EQUITY	1,719,958	1,710,185

Because the figures on this page are rounded to the nearest thousand dollars, it sometimes appears that they do not add up, but the total represents the sum of the individual forecast amounts.

#### **PROSPECTIVE STATEMENT OF CASH FLOWS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
	OPERATING ACTIVITIES		
	CASH PROVIDED		
94,543	Rates	99,707	98,855
17	Interest	17	17
500	Dividends	550	550
3,207	Operating Subsidies & Grants	3,233	3,322
24,421	Other Operating Revenue	29,254	29,101
13,373	Capital Subsidies & Grants	8,411	7,822
1,063	Development Contributions	1,476	1,476
	CASH DISBURSED		
(7,284)	Interest	(9,451)	(7,616)
(94,468)	Expenses	(95,559)	(98,471)
35,373		37,638	35,056
	INVESTING ACTIVITIES		
	CASH PROVIDED		
-	Investment Reductions	-	-
-	From Asset Sales	402	402
	CASH DISBURSED		
(74,076)	Capital Expenditure	(76,125)	(81,813)
-	Investments	-	-
(74,076)		(75,723)	(81,411)
	FINANCING ACTIVITIES		
	CASH PROVIDED		
38,703	Borrowing (net)	38,085	44,792
50,705		50,005	
38,703		38,085	44,792
-	Net Increase / (Decrease)	-	1,564
679	Cash at beginning	1,279	1,279
679	CASH AT YEAR END	1,279	2,843

# **Annual Budget (Plan) Disclosure Statement**

## FOR THE YEAR ENDING 30 JUNE 2020

#### What is the purpose of this statement?

The purpose of this statement is to disclose the Council's planned financial performance in relation to various benchmarks to enable the assessment of whether the Council is prudently managing its revenues, expenses, assets, liabilities, and general financial dealings.

The Council is required to include this statement in its annual plan in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014 (the regulations). Refer to the regulations for more information, including definitions of some of the terms used in this statement.

BENCHMARK		PLANNED	MET
Rates affordability benchmark - income	Total rates will be no more than 2% of the City's rateable land value	1.0%	Yes
Rates affordability benchmark - increases	Total rates will increase by no more than the Local Government Cost Index plus the growth in the rating base plus 2% plus an allowance for accelerated debt repayment	4.6%	Yes
Debt affordability benchmark	Net external debt as a percentage of total assets will not exceed 20%	9.8%	Yes
Debt affordability benchmark	Net external debt as a percentage of total revenue will not exceed 200%	126.6%	Yes
Debt affordability benchmark	Net interest as a percentage of total revenue will not exceed 15%	5.8%	Yes
Debt affordability benchmark	Net interest as a percentage of annual rates income will not exceed 20%	7.7%	Yes
Debt affordability benchmark	Liquidity available will exceed 110% of existing external debt	118.8%	Yes
Balanced budget benchmark	100%	98.6%	No
Essential services benchmark	100%	210.7%	Yes
Debt servicing benchmark	10%	5.5%	Yes

#### Notes

#### 1 Rates affordability benchmark

#### (1) For this benchmark:

- The Council's planned rates income for the year is compared with a quantified limit on rates contained in the Financial Strategy included in the Council's 10 Year Plan
- (b) The Council's planned rates increases for the year are compared with a quantified limit on rates increases for the year contained in the Financial Strategy included in the Council's 10 Year Plan.
- (2) The Council meets the rates affordability benchmark if:
  - (a) Its planned rates income for the year equals or is less than each quantified limit on rates
  - (b) Its planned rates increases for the year equal or are less than each quantified limit on rates increases

#### 2 Debt affordability benchmark

- (1) For this benchmark, the Council's planned borrowing is compared with quantified limits on borrowing contained in the Financial Strategy included in the Council's 10 Year Plan.
- (2) The Council meets the debt affordability benchmark if its planned borrowing is within each quantified limit on borrowing.

#### 3 Balanced budget benchmark

- (1) For this benchmark, the Council's planned revenue (excluding development contributions, vested assets, financial contributions, gains on derivative financial instruments, and revaluations of property, plant, or equipment) is presented as a proportion of its planned operating expenses (excluding losses on derivative financial instruments and revaluations of property, plant, or equipment).
- (2) The Council meets the balanced budget benchmark if its revenue equals or is greater than its operating expenses
- (3) The table shows the Council's budget does not meet this benchmark for 2019/20. The Council's financial strategy is that rates be set at a level that is sufficient to fund operating services, average capital renewals and debt repayment over the expected life (with a maximum of 30 years) of assets being funded from debt. It is the Council's view that its financial strategy is prudent and if it set rates at a higher level to ensure the benchmark is met it would be building up unnecessary cash reserves.

#### Essential services benchmark

4

- For this benchmark, the Council's planned capital expenditure on network services is presented as a proportion of expected depreciation on network services.
- (2) The Council meets the essential services benchmark if its planned capital expenditure on network services equals or is greater than expected depreciation on network services.
- 5 Debt servicing benchmark

- For this benchmark, the Council's planned borrowing costs are presented as a proportion of planned revenue (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments, and revaluations of property, plant, or equipment).
- (2) Because Statistics New Zealand projects that the Council's population will grow slower than the national population growth rate, it meets the debt servicing benchmark if its planned borrowing costs equal or are less than 10% of its planned revenue.

# **IMPLEMENTING THE 10 YEAR PLAN**



This shows what we're planning to do, and how much it is expected to cost to implement Year 2 of the 10 Year Plan.

Goal 3 –

#### Goals, strategies and plans

# Goal 1 –29Innovative & Growing City29City Development Activity29(includes Housing and Future Development,<br/>Urban Design Heritage Management)29Strategic Transport (Roading)<br/>Activity31Economic Development Activity35

#### Goal 2 –

Creative & Exciting City	37
Active Public Space Activity (includes Placemaking, Events & Festivals, Palmy Unleashed)	37
Arts, Culture & Heritage Activity (includes arts & cultural organisations/groups)	39
Active Community Activity (includes Sport and Recreation, Parks, Sportsfields and Reserves) Active and Public Transport	42
Activity (includes cycle/pedestrian paths, buses & bike stands)	47

Connected & Safe Community	50
<b>Connected Communities Activity</b> (includes libraries, community centres, community groups and Social Housing)	50
<b>Safe Communities Activity</b> (includes animal control, civil defence, public health & safer community initiatives)	54
Goal 4 –	
Eco-City	56
Rubbish & Recycling Activity	56
Biodiversity & Sustainable	
Practices Activity	58
Stormwater Activity	60
Wastewater Activity	62
Water Supply Activity	65
Goal 5 –	
Driven & Enabling Council	68
Leadership	68
Corporate Support	70
Commercial or	

73

Section

# **Groups of Activities - Introduction**

# WHAT WE ARE PLANNING TO DO DURING 2019/20 (YEAR TWO OF THE 10 YEAR PLAN) AND WHY

The Council wants Palmerston North to be recognised for the great quality of life that its residents enjoy, and at the same time, for them to have all the lifestyle, education and business opportunities that are available in much larger cities.

This is summed up by Council's Vision: Palmerston North: Small city benefits, Big city ambition.

The Council has five Goals that describe this Vision in more detail. Each Goal has one or two strategies. They show how Council will bring the Goals to life. Sitting below the Strategies are Plans that show specific actions for the next three years.

Vision:	Small city benefits, Big city ambition.							
Goals:	An Innovative and Growing City		nd A Creative and A Connected and Exciting City Safe Community		An Eco-City			
Strategies:	City Development	Economic Development	Creative and Livable City	Connected Community	Eco-City	Driven and Enabling Council		
Plans:	Housing and Future Development Strategic Partners Development Urban Design Growth Infrastructure Strategic Transport Heritage Management	Economic Development International Relations	City Centre Manawatū River Placemaking Arts Events and Festivals Palmy Unleashed Active Community Culture and Heritage Active and Public Transport	Community Services and Facilities Social Housing Healthy Community Community Support Active Citizenship Safe Community	Biodiversity Three Waters Waste Energy Sustainable Practices	Partnerships Leadership and Culture Digital Transformation Good Governance		

The Council works on these Strategies and Plans through Activities. Activities are defined in the Local Government Act as goods and services provided by the Council. The Act requires similar Activities to be put together into Groups of Activities for budget purposes.

## A GUIDE TO THE PROGRAMMES WITHIN THIS SECTION

#### Rounding

Because the figures are rounded to the nearest thousand dollars, it sometimes appears that they do not add up, but the total represents the sum of the individual forecast amounts.

#### **Operating Programmes**

Individual operating programmes occasionally generate additional revenue streams for the Council. For this reason, the figures shown in relation to the programme reflect the planned net amount that the Council will fund from rates.

In the Summary Activity Financial Statements the revenue and expenses from the programme are included in the relevant categories, along with all the other revenue and expenses to fund the Activity.

#### **Capital Programmes**

Since individual capital programmes result in the Council creating an asset (capital new), or replacing an existing asset (capital renewal), the total cost is shown in the programme schedules. The total of all budgeted external funding for all capital programmes within an Activity is deducted from what is shown as the 'Total' to show what the Council plans to contribute (shown as 'Funded by Council [Rates and Borrowing])'.

#### **Programme Descriptions**

For a more detailed description of the programmes, see our website pncc.govt.nz search Annual Budget or ask for a copy through the Customer Services Centre on 06 356 8199.

#### Information and Main Reason for Change

Where a programme has changed from the 10 Year Plan, a reason has been noted.

#### **Abbreviations**

The following abbreviations appear throughout this section:

10YP - 10 Year Plan AB - Annual Budget

Key

Beside is the key to the symbols you will see alongside each programme within this section. WHAT'S IN No change to timing - any budget change indicated

WHAT'S OUT (DELETED) Explanation indicated

WHAT'S BEING DONE LATER New year and explanation indicated



WHAT'S BEING DONE EARLIER New year and explanation indicated

WHAT'S NEW IN 2019/20 Explanation indicated



# **Activity Financial Statements**

## WHOLE OF COUNCIL

	<b>REVENUE</b> Innovative & Growing City					\$'000s	
	Innovative & Growing City				EXPENSES		
					Innovative & Growing City		
3,932	City Development	4,045	4,045	6,756	City Development	6,876	7,348
1,168	Economic Development	1,193	1,193	4,458	Economic Development	4,505	4,463
,	Creative & Exciting City	,	,	,	Creative & Exciting City	,	,
1,990	Active Community	2,030	2,094	18,897	Active Community	20,693	19,490
45	Active Public Space	46	46	2,506	Active Public Space	2,385	2,260
62	Arts, Culture & Heritage	63	62	8,601	Arts, Culture & Heritage	8,275	8,546
	Connected & Safe Community				Connected & Safe Community		
3,820	Connected Communities	3,945	3,945	17,354	Connected Communities	18,788	18,795
1,219	Safe Communities	1,244	1,224	2,848	Safe Communities	3,146	3,270
	Eco-City				Eco-City		
-	Biodiversity & Sustainable Practices	-	-	756	Biodiversity & Sustainable Practices	836	773
2,955	Rubbish and Recycling	2,978	2,748	7,809	Rubbish and Recycling	8,016	8,050
	Transport				Transport		
7,225	Roading	7,376	7,376	24,287	Roading	25,325	24,752
167	Active and Public Transport	170	207	4,092	Active and Public Transport	4,485	4,450
36	Water	36	36	8,256	Water	8,615	8,420
1,152	Wastewater	1,298	1,298	10,992	Wastewater	11,278	11,178
2	Stormwater	2	2	3,784	Stormwater	3,933	4,200
	Driven & Enabling Council				Driven & Enabling Council		
3,696	Commercial or Strategic Investments	3,813	3,900	6,531	Commercial or Strategic Investments	4,594	6,261
505	Corporate Support	515	515	188	Corporate Support	18	203
172	Leadership	303	303	8,640	Leadership	9,324	9,652
28,145	TOTAL REVENUE	29,058	28,995	136,379	TOTAL EXPENSES	141,091	141,706
				108,234	NET OPERATING COST OF ACTIVITY GROUPS	112,032	112,711

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
	RATING REQUIREMENT		
(34,627)	Less Depreciation	(36,081)	(35,619)
(2,800)	Less Transfers To/(From) Reserves	(434)	(2,607)
19,737	Plus Net Capital Renewal (3 Year Average)	19,673	19,889
3,999	Plus Debt Repayment	4,516	4,481
94,543	RATES REQUIREMENT	99,707	98,855
5.2%		5.5%	4.6%
	CAPITAL EXPENDITURE		
	CAPITAL RENEWALS		
	Innovative & Growing City		
-	City Development	-	-
330	Economic Development	262	262
	Creative & Exciting City		
4,187	Active Community	4,193	7,119
23	Active Public Space	-	-
320	Arts, Culture & Heritage	311	311
	Connected & Safe Community		
3,766	Connected Communities	1,670	2,124
36	Safe Communities	81	81
	Eco-City		
	Biodiversity & Sustainable Practices		
362	Rubbish and Recycling	325	498
	Transport		
5,473	Roading	4,969	4,705
868	Active and Public Transport	761	1,046
3,415	Water	3,013	4,406
4,112	Wastewater	2,578	3,079
635	Stormwater	677	677
1 2 2 2	Driven & Enabling Council	1 2 2 0	1.040
1,332	Commercial or Strategic Investments	1,320	1,960
1,327	Corporate Support	1,314	2,030
-	Leadership	-	-
26,186	TOTAL CAPITAL RENEWALS	21,475	28,297

Budget 2018/19		10YP 2019/20	AB 2019/20
\$'000s		\$'000s	\$'000s
	CAPITAL NEW		
	Innovative & Growing City		
_	City Development	-	_
7	Economic Development	54	54
,	Creative & Exciting City		51
10,404	Active Community	9,141	12,875
619	Active Public Space	403	403
219	Arts, Culture & Heritage	627	591
	Connected & Safe Community		
10,326	Connected Communities	8,439	7,485
80	Safe Communities	903	843
	Eco-City		
80	Biodiversity & Sustainable Practices	82	142
564	Rubbish and Recycling	399	457
	Transport		
9,582	Roading	19,375	12,769
10,007	Active and Public Transport	4,206	4,394
3,011	Water	6,601	7,277
1,183	Wastewater	2,813	4,159
1,013	Stormwater	1,191	1,371
	Driven & Enabling Council		
309	Commercial or Strategic Investments	310	309
411	Corporate Support	106	311
75	Leadership	-	75
47,890	TOTAL CAPITAL NEW	54,650	53,516
(75)		-	-
74,076	TOTAL CAPITAL EXPENDITURE	76,125	81,813
	FUNDED BY		
2,876	External Revenue Renewal	2,524	2,614
10,497	External Revenue New	5,887	5,208
1,063	Development Contributions	1,476	1,476
19,737	Rates	19,673	19,889
39,903	New Borrowing / (Repayment)	46,163	52,224
74,076	TOTAL	76,125	81,813

# Goal 1 - Innovative & Growing City

## **CITY DEVELOPMENT - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
3,165	Building Services	3,261	3,261	
767	Planning Services - Private	784	784	
3,932	TOTAL REVENUE	4,045	4,045	
	EXPENSES			
4,668	Building Services	4,749	5,184	
661	Planning Services – Private	674	677	
895	Planning Services - Public	921	918	
290	Urban Design	337	345	
242	Heritage Management	196	224	
6,756	TOTAL EXPENSES	6,876	7,348	
2,824	NET OPERATING COST OF ACTIVITY	2,832	3,304	
	RATING REQUIREMENT			
(1)	Less Depreciation	(1)	(1)	
2,823	RATES REQUIREMENT	2,831	3,303	

#### **CITY DEVELOPMENT - OPERATIONAL**

	TOTAL	511	540	
		-	50	Council decided to include a one off grant to support the Former Plunket Buildings owned by UCOL.
	1610-UCOL Former Plunket Building		30	As a result of finalising the Annual Budget 2019/20 and as a result of public submissions,
$\checkmark$	1563-Operating grant to All Saints Church Building Fund	102	100	
$\checkmark$	1479-Urban Design - Enhanced Delivering Change	82	82	
$\checkmark$	1447-Earthquake prone heritage building fund	51	51	
$\checkmark$	1206-Additional Resources - Training Programme for Building Officer Cadets	84	84	
$\checkmark$	762-City-wide - Urban Design - Delivering Change	50	50	
<b>V</b>	130-Earthquake Prone Buildings - Assessment of Compliance with the Building Act	143	143	
STATU	S ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

## STRATEGIC TRANSPORT (ROADING) - ACTIVITY FINANCIAL STATEMENTS

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
<i></i>		¢ 0000	0000	
	REVENUE			
3,812	Parking	3,896	3,896	
2,236	Roads	2,272	2,272	
129	Street Facilities	132	132	
407	Street Lighting	422	422	
640	Traffic Services	654	654	
7,225	TOTAL REVENUE	7,376	7,376	
	EXPENSES			
2,758	Parking	2,822	3,085	
14,253	Roads	15,021	14,352	
2,507	Street Facilities	2,569	2,563	
2,102	Street Lighting	2,214	1,989	
2,666	Traffic Services	2,699	2,762	
24,287	TOTAL EXPENSES	25,325	24,752	
17,062	NET OPERATING COST OF ACTIVITY	17,948	17,376	
	RATING REQUIREMENT			
(8,707)	Less Depreciation	(8,912)	(8,717)	
3,145	Plus Net Capital Renewal (3 Year Average)	3,514	2,906	
761	Plus Debt Repayment	1,010	920	
12,261	RATES REQUIREMENT	13,559	12,485	
	CAPITAL EXPENDITURE			
5,473	Renewal	4,969	4,705	
9,582	New	19,375	12,769	
15,055	TOTAL CAPITAL EXPENDITURE	24,344	17,474	
	FUNDED BY			
2,464	External Revenue Renewal	2,163	2,087	
5,750	External Revenue New	3,036	2,288	
369	Development Contributions	513	513	
3,145	Rates	3,514	2,906	
3,326	New Borrowing / (Repayment)	15,118	9,680	
15,055	TOTAL	24,344	17,474	

#### STRATEGIC TRANSPORT (ROADING) - OPERATIONAL

	TOTAL	496	496		
$\checkmark$	1494-Additional Resources City Networks Sustainability, public transport and modal integration	245	245		
~	1472-Accelerate 25 Business Case work for strategic roads	250	250		
STATU	s id-name		AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE	_

#### STRATEGIC TRANSPORT (ROADING) - CAPITAL RENEWAL

JIKA	TEGIC TRANSPORT (ROADING) - CAPITAL RENEWAL	10YP 2019/20	AB 2019/20		
STATU	S ID-NAME	2019/20 \$'000s	\$'000s	INFORMATION / MAIN REASON FOR CHANGE	
~	74-City-wide - Street Light Replacements	138	138		
$\checkmark$	82-City-wide - Off Street Parking Resurfacing, Remarking and Signage Replacement	10	10		
$\checkmark$	115-City-wide - Sealed Pavement Renewals	1,735	1,735		
$\checkmark$	122-City-wide - Road Drainage Replacements	358	358		
$\checkmark$	139-City-wide - Sealed Road Resurfacing	1,805	1,805		
$\checkmark$	155-City-wide - Street Tree Replacements	61	61		
$\checkmark$	162-City-wide - Vehicle Crossing Replacements	491	491		
>	742-Campbells Road - Bridge Renewal	150	-	Deferred by one year.	
$\checkmark$	743-Railway Road - Culvert Renewal	55	55		
X	828-City-wide - Parking Meter Replacement	114	-	Meters not requiring replacement.	
$\checkmark$	1443-City-wide - Road Drainage Replacements (Unsubsidised)	51	51		
	TOTAL	4,969	4,705	-	

#### STRATEGIC TRANSPORT (ROADING) - CAPITAL NEW

	S ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
$\checkmark$	163-City-wide - New Street Tree Planting	90	90	
>	167-Urban Growth - Whakarongo - James Line Upgrade - Stage 4	1,022	100	Deferred by one year.
$\checkmark$	201-City-wide - Roading Subdivision Contributions	170	170	
>	228-Upgraded Strategic Routes to HPMV Standard	4,134	-	Deferred by one year.
$\checkmark$	243-City Centre Streetscape Plan - Main Street East (Bus Terminal & Canopies)	622	622	
$\checkmark$	244-City Centre Streetscape Plan - Square East (Plaza to ANZ)	3,643	2,843	Portion deferred for one year.
$\checkmark$	279-City-wide - Minor Road Projects	879	879	
$\checkmark$	324-Park Road / Cook Street - Intersection Upgrade	41	41	
$\checkmark$	684-Longburn Rongotea Road/No. 1 Line Intersection – Safety Upgrade	102	102	
>	713-C/fwd - City-wide - Undergrounding of Power and Telecom Cables	-	81	Carry forward balance of programme 829-City-wide - Undergrounding of Power and Telecom Cables from 2018/19.
$\checkmark$	829-City-wide - Undergrounding of Power and Telecom Cables	364	164	\$200,000 of this allocated to programme 1578 - Monrad Pencarrow Roundabout installation
>	900-C/fwd - The Square East Side - Streetscape Upgrade	-	1,295	Carry forward balance of programme 244 - City Centre Streetscape Plan - Square East (Plaza to ANZ) from 2018/19.
>	1003-Urban Growth - Whakarongo - Intersection Upgrades	635	200	Deferred by one year.
$\checkmark$	1007-Urban Growth - Whakarongo - Internal Roads	153	153	
>	1072-Urban Growth - City West - Pioneer Highway/Te Wanaka Road Intersection - New Intersection	307	-	Deferred by one year.
$\checkmark$	1089-Industrial Growth - NEIZ - Richardsons Line Upgrade	1,124	1,124	
$\checkmark$	1090-Industrial Growth - NEIZ - Roberts/Richardsons Line Intersection Upgrades	423	423	
>	1121-Massey and Research Institutes Development (Food HQ) (subject to part external funding)	2,591	-	Deferred by one year.
<b>V</b>	1183-Stoney Creek Road (School) Safety Upgrade	1,294	1,294	
>	1274-C/fwd - City Wide - Street Lighting Upgrade to Current LEDs	-	105	
<b>V</b>	1367-Street Light Infill Improvements	865	865	
	1440-Cuba Street urban streetscape improvements - Rangitikei to George Street	406	650	Revised cost estimates based on existing work completed to date.
	1488-Seal extension Rural Unsealed Road	511	511	
NEW 19/20	1578-Monrad Pencarrow Roundabout installation	-	650	As approved by Council - March 2019.
>	1595-C/fwd - Roberts/Railway Road North Intersection Safety Realignment	-	100	Carry forward balance of programme 1362 -Roberts/Railway Road North Intersection Safety Realignment from 2018/19

#### STRATEGIC TRANSPORT (ROADING) - CAPITAL NEW

STATUS	5 ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
>	1596-C/fwd - Massey and Research Institutes Development (Food HQ) (subject to part external funding)	-	200	Carry forward balance of programme 1121 -Massey and Research Institutes Development (Food HQ) (subject to part external funding) from 2018/19
>	1603-C/fwd - Industrial Growth - NEIZ - Richardsons Line Upgrade	-	75	Carry forward balance of programme 1089 -Industrial Growth - NEIZ - Richardsons Line Upgrade from 2018/19.
>	1604-C/fwd - Industrial Growth - NEIZ - Roberts/Richardsons Line Intersection Upgrades	-	33	Carry forward balance of programme 1090 - Industrial Growth - NEIZ - Roberts/Richardsons Line Intersection Upgrades from 2018/19.
	TOTAL	19,375	12,769	-

## **ECONOMIC DEVELOPMENT - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
978	Conference & Function Centre	999	999	
190	Economic Development	194	194	
1,168	TOTAL REVENUE	1,193	1,193	
	EXPENSES			
1,737	Conference & Function Centre	1,769	1,778	
2,428	Economic Development	2,438	2,368	
292	International Relations	298	318	
4,458	TOTAL EXPENSES	4,505	4,463	
3,290	NET OPERATING COST OF ACTIVITY	3,313	3,271	
	RATING REQUIREMENT			
(471)	Less Depreciation	(475)	(470)	
287	Plus Net Capital Renewal (3 Year Average)	281	281	
11	Plus Debt Repayment	12	19	
3,117	RATES REQUIREMENT	3,130	3,102	
	CAPITAL EXPENDITURE			
330	Renewal	262	262	
7	New	54	54	
337	TOTAL CAPITAL EXPENDITURE	316	316	
	FUNDED BY			
287	Rates	281	281	
50	New Borrowing / (Repayment)	35	35	
337	TOTAL	316	316	

#### **ECONOMIC DEVELOPMENT - OPERATIONAL**

STATUS	; ID-NAME	10YP 2019/20 \$'000s		INFORMATION / MAIN REASON FOR CHANGE
~	1268-International Relations	153	153	
$\sim$	1480-Sponsorship Opportunities for Council with economic benefits	51	51	
	TOTAL	204	204	-

#### **ECONOMIC DEVELOPMENT - CAPITAL RENEWAL**

	TOTAL	262	262		
$\checkmark$	1166-Conference & Function Centre - Equipment Purchases	77	77		
$\checkmark$	664-Conference & Function Centre - Renewals	5	5		
$\checkmark$	270-Investment Properties - Holiday Park - Renewals	144	144		
~	251-Conference & Function Centre - Replacement of Equipment	36	36		
STATU	IS ID-NAME		AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE	

#### **ECONOMIC DEVELOPMENT - CAPITAL NEW**

~	1535-City-Wide - Campervan Dump Stations	54	54		
<ul> <li>Image: A start of the start of</li></ul>	1535-City-Wide – Campervan Dump Stations	54	54		
STATU	S ID-NAME	10YP 2019/20 \$'000s		INFORMATION / MAIN REASON FOR CHANGE	

# Goal 2 - Creative & Exciting City

## **ACTIVE PUBLIC SPACE - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
45	Community & Commemorative Events	46	46	
45	TOTAL REVENUE	46	46	
	EXPENSES			
1,828	Community & Commemorative Events	1,723	1,650	
250	Economic Events	204	204	
428	Place activation	457	405	
2,506	TOTAL EXPENSES	2,385	2,260	
2,461	NET OPERATING COST OF ACTIVITY	2,339	2,214	
	RATING REQUIREMENT			
(5)	Less Depreciation	(32)	(5)	
8	Plus Net Capital Renewal (3 Year Average)			
7	Plus Debt Repayment	34	22	
2,471	RATES REQUIREMENT	2,340	2,231	
	CAPITAL EXPENDITURE			
23	Renewal	-	-	
619	New	403	403	
642	TOTAL CAPITAL EXPENDITURE	403	403	
	FUNDED BY			
-	External Revenue New	102	102	
8	Rates	-	-	
634	New Borrowing / (Repayment)	301	301	
642	TOTAL	403	403	

### **ACTIVE PUBLIC SPACE - OPERATIONAL**

STATU	5 ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
~	799-Events - Major School Sports Events funding (part of Sports Events Partnership Fund)	85	88	
$\checkmark$	1157-Military Heritage Commemorations (Events)	46	38	\$8,000 transferred to new programme 1554-Military Heritage Commemorations.
$\checkmark$	1161-Te Papaioea History Celebration	77	77	
$\checkmark$	1167-Placemaking Co-created Project	36	36	
$\checkmark$	1262-Ashhurst Christmas Lights	2	2	
$\checkmark$	1273-Palmy Unleashed	168	168	
$\checkmark$	1344-Major events fund	204	204	
$\checkmark$	1465-Contestable Community Events Fund	26	26	
$\checkmark$	1506-Community Events	507	508	
	TOTAL	1,150	1,147	-

### **ACTIVE PUBLIC SPACE - CAPITAL NEW**

	TOTAL	403	403	-	
$\checkmark$	1476-City Centre Laneways Programme	184	184		
$\checkmark$	1473-City Centre Lighting and Projection Demonstration Project	204	204		
~	1330-Placemaking Co-created Project	15	15		
STATU	S ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE	

# ARTS, CULTURE & HERITAGE - ACTIVITY FINANCIAL STATEMENTS

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
-	Other Cultural Facilities	-	-	
62	Support to arts, culture & heritage groups	63	62	
62	TOTAL REVENUE	63	62	
	EXPENSES			
2,087	Other Cultural Facilities	2,130	2,125	
1,792	Support to arts, culture & heritage groups	1,819	1,833	
4,722	Te Manawa	4,326	4,588	
8,601	TOTAL EXPENSES	8,275	8,546	
8,539	NET OPERATING COST OF ACTIVITY	8,211	8,484	
	RATING REQUIREMENT			
(2,049)	Less Depreciation	(2,056)	(2,049)	
-	Less Transfers To/(From) Reserves	-	(259)	
409	Plus Net Capital Renewal (3 Year Average)	418	418	
85	Plus Debt Repayment	93	97	
6,983	RATES REQUIREMENT	6,667	6,691	
	CAPITAL EXPENDITURE			
320	Renewal	311	311	
219	New	627	591	
539	TOTAL CAPITAL EXPENDITURE	939	903	
	FUNDED BY			
409	Rates	418	418	
130	New Borrowing / (Repayment)	521	485	
539	TOTAL	939	903	

### **ARTS, CULTURE & HERITAGE - OPERATIONAL**

STATUS ID-NAM		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
7778-Arts	Initiatives	33	33	
🗸 1201-Glob	be Theatre - Increased Operating Grant	31	31	
✓ 1323-Libr	aries and Community Services: Digitisation Programme	51	51	
🗸 1464-Mas	sey Arts Funding	10	10	
🗸 1469-Loca	I Heritage Programmes	15	15	
1500-Cura	tion of Public Artworks	17	17	
1501-Pub	lic Sculptures Trust Funding	-	50	Replaces programme #367-Public Sculptures/Art Funding.
V 1536-Reg	ent Theatre - Trustee Meeting Fee Grant	6	6	
V 1537-Caco	ia Birch - Trustee Meeting Fee Grant	6	6	
✓ 1538-Glob	pe Theatre - Trustee Meeting Fee Grant	5	5	
<b>)</b> 1549-C/fv	vd - Te Manawa - Investigations and planning for option A and B	-	259	Carry forward balance of programme 1525-Te Manawa - Investigations and planning for option A and B from 2018/19.
1554-Mili	tary Heritage Commemorations	-	8	\$8,000 transferred from programme 1157-Military Heritage Commemorations (events)
1562-New	Zealand Rugby Museum - Cataloguing/conservation work	-	20	As a result of finalising the 2019/20 Annual Budget, the Council continued this budget of \$20k for a further year.
1573-Arts	Event Fund	-	50	A contestable fund to support national and regional art events hosted in Palmerston North.
TOTAL		176	562	-

### **ARTS, CULTURE & HERITAGE - CAPITAL RENEWAL**

213-Cultural Facilities - Replacement of Structures, Internal Fit Out and Services 1144-Manawatū Heritage (Archives Digital Repository) Renewal	301 10	301 10		
TI 44-Manawatu Heritage (Archives Digital Repository) Renewal TOTAL	311	311	•	

### ARTS, CULTURE & HERITAGE - CAPITAL NEW

	TOTAL	627	591	
X	1468-Heritage Archive Shelving	41	-	Further feasibility studies are required before a decision can be made.
>	1016-C/fwd - Seismic Strengthening of Council Owned Buildings	-	56	Carry forward balance of programme 902 -Property - Seismic Strengthening of Council Owned Buildings from 2018/19.
$\checkmark$	902-Property - Seismic Strengthening of Council Owned Buildings	536	536	
X	367-Public Sculptures/Art Funding	51	-	Replaced by programme #1501-Public Sculptures Trust Funding due to accounting treatment.
STATU	IS ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### **ACTIVE COMMUNITY - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$′000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
÷ 0003		\$ 0003	\$ 0003	
	REVENUE			
1,745	Central Energy Trust Arena	1,780	1,780	
25	City-Wide Reserves	25	90	
111	Local Reserves	113	113	
109	Sportsfields	111	111	
1,990	TOTAL REVENUE	2,030	2,094	
	EXPENSES			
5,620	Central Energy Trust Arena	6,023	6,086	
4,468	City-Wide Reserves	4,769	4,788	
3,030	Local Reserves	3,236	3,159	
2,327	Sportsfields	2,377	2,298	
1,271	Support to recreation groups	2,067	910	Primarily the removal of programme #1430-Sport Manawatū Sports House Contribution.
2,181	Swimming Pools	2,221	2,250	
18,897	TOTAL EXPENSES	20,693	19,490	
16,907	NET OPERATING COST OF ACTIVITY	18,663	17,396	
	RATING REQUIREMENT			
(4,664)	Less Depreciation	(4,879)	(4,686)	
-	Less Transfers To/(From) Reserves	-	(350)	
3,645	Plus Net Capital Renewal (3 Year Average)	2,951	3,544	
519	Plus Debt Repayment	689	623	
16,407	RATES REQUIREMENT	17,424	16,528	
	CAPITAL EXPENDITURE			
4,187	Renewal	4,193	7,119	
10,404	New	9,141	12,875	
14,592	TOTAL CAPITAL EXPENDITURE	13,335	19,994	
	FUNDED BY			
1,066	External Revenue New	909	811	
165	Development Contributions	230	230	
3,645	Rates	2,951	3,544	
9,716	New Borrowing / (Repayment)	9,245	15,409	
14,592	TOTAL	13,335	19,994	
9,716	New Borrowing / (Repayment)	9,245	15,409	

### **ACTIVE COMMUNITY - OPERATIONAL**

TATUS ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
✓ 355-Arapuke Forest Managment	51	51	
1073-Citywide - Reserve Management Planning	64	64	
<ul> <li>1249-Arapuke Forest Park - Contribution to Manawatū Mountain Bike Club for Trail Development</li> </ul>	51	50	
/ 1355-Walkways and Shared Paths- Hazardous Tree Removal at Springdale Grove and Te Motu o Poutoa	204	204	
1415-Sportsfields and Outdoor Courts Manawatū Community Athletics Track			
- Increased Maintenance and Renewal Grant Massey University	10	10	
🖌 1422-Regional Sports Facilities Plan – Investment Process Management (Sport Manawatū)	20	20	
/ 1424-Active Community Access Fund - Low Income Opportunities	10	10	
🕻 1430-Sport Manawatū Sports House Contribution	766	-	Replaced by programme #1514-Central Energy Trust Arena Manawatū - Cuba Street Building.
/ 1431-Walkways and Shared Paths – Art and Heritage Trails	4	4	
/ 1433-Walkways and Shared Path - Designations	61	61	
1438-Asset Management Planning – Parks underground services investigations	26	26	
/ 1486-City Reserves - Te Apiti Manawatū Gorge Development	102	102	
/ 1489-Ashhurst School Pool Operating Costs	306	306	
/ 1527-Regional Sports Facility Funding	5	5	
1550-C/fwd - Hockey Turf - Grant for Share of Construction	-	350	Carry forward balance of programme 1212 - Hockey Turf - Grant for share of construction 2017/18
1611-Free Swimming for Under 5 Year Olds	-	60	As a result of finalising the Annual Budget 2019/20 and as result of public submissions, Council decided to include a trial for one year of free entry to Council owned swimming pools fo children under the age of 5.
TOTAL	1,681	1,324	-

#### **ACTIVE COMMUNITY - CAPITAL RENEWAL**

TATUS	I ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	98-Citywide Reserves – Renewals (Victoria Esplanade, Memorial Park, Ashhurst Domain and The Square)	245	245	
	173-Citywide - Playground Renewals	347	347	
	174-Citywide - Replacement of Furniture on Reserves	126	126	
	177-Citywide - Replacement of Gardens on Reserves	32	32	
	184-Walkways and Shared Paths - Refurbishments and Replacements	47	47	
1	190-Citywide - Replacement of Trees on Reserves	13	13	
/	194-Citywide - Renewal of Bridges on Reserves	48	48	
	195-Citywide - Renewal of Hardsurface Areas on Reserves	142	142	
/	234-Sportsfields and Outdoor Courts - Changing Room Refurbishments	510	900	Revised budget estimates for Colquhoun Park Pavilion
	254-City-wide - Sportsfield Carpark and Hardsurface Area Resurfacing	39	39	
	257-Sportsfields and Outdoor courts - Fitzherbert/Manawaroa/Ongley Parks - Cricket Block Replacements	48	48	
	258-Citywide - Refurbishment and Replacement of Boundary Fences on Reserves	47	47	
	264-Sportsfields and Outdoor Courts - Memorial Park - Sand Carpet Replacement	141	141	
	266-Sportsfields and Outdoor Courts - Fitzherbert Park - Hockey Turf Refurbishment	534	534	
	269-Sportsfields and Outdoor Courts - Vautier Park - Synthetic Court Refurbishments (Plexipave)	46	46	
	565-City Reserves -The Square - Events Quadrant Resurface and Drainage	16	16	
	596-Aquatics - Lido Pool - Asset Renewals	245	245	
	598-Aquatics - Freyberg Community Pool - Asset Renewals	20	20	
	819-Central Energy Trust Arena - Replacement of Equipment	45	45	
	1051-Central Energy Trust Arena Manawatū - Combined Asset Refurbishment	1,047	2,497	Urgent works required
	1108-Cultural/Heritage Reserve - Hokowhitu Lagoon - Bank Renewal	213	213	
	1406-City Reserves - The Square - Te Marae O Hine - Pouwhenua Replacement	190	190	
(	1490-I-Site LED screen renewal	53	-	Brought forward to 2018/19.
	1531-C/fwd - Cultural/Heritage Reserve - Hokowhitu Lagoon - Bank Renewal	-	280	Carry forward balance of programme 1108 - Cultural/Heritage Reserve - Hokowhitu Lagoon - Bank Renewal from 2018/19.
	1577-C/fwd - Sportsfields and Outdoor Courts - Changing Room Refurbishments	-	858	Carry forward balance of programme 234 - Sportsfields and Outdoor Courts - Changing Room Refurbishments from 2018/19.
	TOTAL	4,193	7,119	

### **ACTIVE COMMUNITY - CAPITAL NEW**

	S ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
$\checkmark$	93-City Reserves - Memorial Park Reserve Development Plan Implementation	82	320	
$\checkmark$	94-Walkways and Shared Path - Purchase of Land to Extend Network	255	255	
$\checkmark$	95-Walkways and Shared Path - Construction	72	72	
$\checkmark$	111-Neighbourhood Reserves - Roslyn - Edwards Pit Park Development	31	31	
$\checkmark$	158-Citywide - Safety Improvements to Reserves	35	35	
$\checkmark$	160-Citywide - Improved Access to Reserves for Persons with Disabilities	38	38	
$\checkmark$	165-Outdoor Adventure Reserves - Arapuke Forest Park/Kahuterawa Development	39	39	
NEW 19/20	196-Caccia Birch - Lagoon Embankment Upgrade	-	90	To reinstate the pathway along the lagoon front of Caccia Birch House
$\checkmark$	558-Neighbourhood Reserves - Takaro - Oriana Reserve Development	15	15	
$\checkmark$	560-Cultural/Heritage Reserves - Te Motu o Poutoa / Anzac Park Reserve Development	332	332	
$\checkmark$	587-Neighbourhood Reserves - Kelvin Grove - Linklater Reserve Development	281	281	
$\checkmark$	708-Urban Growth - Aokautere - Reserves Land Purchase	294	294	
>	716-Urban Growth - Whakarongo - Walkways Land Purchases	286	-	Deferred by one year.
<	752-City Reserves - Manawatū River - Framework Implementation	215	410	Brought forward one year to purchase land and complete pathways.
>	761-C/fwd - Clearview Reserve Development	-	31	Carry forward balance of programme 697 - Clearview Reserve Development from 2018/19.
$\checkmark$	967-Citywide – Edibles Planting	5	5	
$\checkmark$	1081-City Reserves -Victoria Esplanade - Park Road Entrance and Parking Reconfiguration	41	41	
>	1082-Central Energy Trust Arena Manawatū - Speedway Relocation & Artificial Pitch	3,774	-	Deferred by one year.
<	1083-Central Energy Trust Arena Manawatū - Entrance Plaza	454	2,263	Brought forward one year.
$\checkmark$	1097-Sportsfields - Drainage to Increased Capacity	16	16	
$\checkmark$	1127-City Reserves - Victoria Esplanade - Bonsai House	102	102	
$\checkmark$	1133-Sportsfields - Artificial Football Field (subject to part external funding)	83	82	
$\checkmark$	1175-Citywide - Shade Trees	10	10	
$\checkmark$	1182-Citywide - Recreation spaces - Improved Lighting	21	21	
>	1326-C/fwd - Panieri Park - Purchase of Adjacent Land	-	40	Carry forward balance of programme 1282-Panieri Park - Purchase of Adjacent Land from 2018/19
$\checkmark$	1357-Urban Growth - Ashhurst - Reserve Land Purchase	771	771	
$\checkmark$	1408-City Reserves - CBD Reserves - Play Development	5	5	
$\checkmark$	1411-Sportsfields - Skogland park Irrigation	61	61	

### **ACTIVE COMMUNITY - CAPITAL NEW**

	TOTAL	9,141	12,875	
>	1609-C/fwd - Fitzherbert Park - Cricket Ground Enhancements (subject to part external funding)	-	136	Carry forward balance of programme 1609 -Fitzherbert Park - Cricket Ground Enhancements (subject to part external funding) from 2018/19.
>	1598-C/fwd - Urban Growth - City West South of Pioneer Highway - Walkways Development	-	74	Carry forward balance of programme 1391 -Urban Growth - City West South of Pioneer Highway - Walkways Development from 2018/19.
>	1584-C/fwd - Walkways and Shared Path - Purchase of Land to Extend Network	-	125	Carry forward balance of programme 94 -Walkways and Shared Path - Purchase of Land to Extend Network from 2018/19.
>	1583-C/fwd - City Reserves - Memorial Park Reserve Development Plan Implementation	-	500	Carry forward balance of programme 93 -City Reserves - Memorial Park Reserve Development Plan Implementation from 2018/19.
<	1534-Central Energy Trust Arena Manawatū - Embankment Redevelopment	1,515	1,694	Design aspects of embankment with some construction starting brought forward one year.
$\checkmark$	1523-Ashhurst Pool Enhancements	85	85	
NEW 19/20	1514-Central Energy Trust Arena Manawatū - Cuba Street Building	-	1,500	Change in ownership assumptions.
>	1502-C/fwd - Central Energy Trust Arena Manawatū - Speedway Relocation & Artificial Pitch	-	2,876	Carry forward balance of programme 1082 -Central Energy Trust Arena Manawatū - Speedway Relocation & Artificial Pitch from 2018/19.
$\checkmark$	1454-City Reserves - Victoria Esplanade Development Plan	71	71	
~	1439-Culture/Heritage - Urban Eels Project Contribution	151	151	
STATU	5 ID-NAME	2019/20 \$'000s	2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
ACTI		10YP	AB	

## ACTIVE AND PUBLIC TRANSPORT - ACTIVITY FINANCIAL STATEMENTS

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
-15	Active Transport	-15	15	Correction to revenue assumptions
101	Footpaths	103	109	
81	Public Transport	83	83	
167	TOTAL REVENUE	170	207	
	EXPENSES			
874	Active Transport	1,189	1,121	
3,028	Footpaths	3,083	3,136	
191	Public Transport	212	193	
4,092	TOTAL EXPENSES	4,485	4,450	
3,926	NET OPERATING COST OF ACTIVITY	4,314	4,244	
	RATING REQUIREMENT			
(2,822)	Less Depreciation	(2,956)	(2,931)	
403	Plus Net Capital Renewal (3 Year Average)	422	524	
262	Plus Debt Repayment	329	416	
1,768	RATES REQUIREMENT	2,110	2,252	
	CAPITAL EXPENDITURE			
868	Renewal	761	1,046	
10,007	New	4,206	4,394	
10,875	TOTAL CAPITAL EXPENDITURE	4,967	5,440	
	FUNDED BY			
412	External Revenue Renewal	361	527	
3,529	External Revenue New	1,261	1,357	
403	Rates	422	524	
6,531	New Borrowing / (Repayment)	2,923	3,031	
10,875	TOTAL	4,967	5,440	

#### **ACTIVE AND PUBLIC TRANSPORT - OPERATIONAL**

<b>•</b>		111	105	(*Gross operating expenditure of \$214k with \$109k funded from NZTA.)
	1567–NZTA subsidisable footpath maintenance (cost less subsidy)*	111	105	Funding Assistance Rate assumption change.
$\checkmark$	1528-Free bus trial	31	31	
$\checkmark$	1470-Additional cycle lane sweeping	82	82	
$\checkmark$	1442-Active Transport Behaviour Change Programme and Coordinator	20	20	
$\checkmark$	1313-City-wide - Cycle Awareness Markings at Roundabouts	5	5	
~	91214-Bikes in Schools	51	51	
STATUS	D-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### ACTIVE AND PUBLIC TRANSPORT - CAPITAL RENEWAL

	TOTAL	761	1,046	
$\checkmark$	648-City-wide - Replacement of Deteriorating Cycle Stands	11	11	
$\checkmark$	181-City-wide - Bus Shelter Upgrades and Replacements	35	35	
~	64-City-wide - Footpath Renewals and Replacements	715	1,000	Results from recent audit requires greater rate of replacement
STATU	S ID-NAME		AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### ACTIVE AND PUBLIC TRANSPORT - CAPITAL NEW

<ul> <li>114-City-wide - New Cycle Stands and Shelters</li> <li>148-City-wide - Bus Stop Improvements</li> <li>636-Aokautere Drive Pedestrian Cycle Improvements</li> <li>732-Summerhill Drive - Pedestrian and Cycle Improvements</li> <li>1039-Shared Path Connection - Riverside Drive to Railway Road</li> <li>1155-City-wide - Street Seats</li> <li>1216-City-wide - Additional Cycle Lanes</li> <li>1225-C/fwd - Manawatū River (Ashhurst to Riverside Drive) - Cycle/Pedestrian Pathway</li> <li>1257-City-wide - Cycle Phases at Intersections</li> <li>1349-Dittmer Drive Shared Path Permanent Surface - New Bridge to Buick Crescent</li> </ul>	18 64	18	
<ul> <li>636-Aokautere Drive Pedestrian Cycle Improvements</li> <li>732-Summerhill Drive - Pedestrian and Cycle Improvements</li> <li>1039-Shared Path Connection - Riverside Drive to Railway Road</li> <li>1155-City-wide - Street Seats</li> <li>1216-City-wide - Additional Cycle Lanes</li> <li>1225-C/fwd - Manawatū River (Ashhurst to Riverside Drive) - Cycle/Pedestrian Pathway</li> <li>1257-City-wide - Cycle Phases at Intersections</li> </ul>	64		
<ul> <li>732-Summerhill Drive - Pedestrian and Cycle Improvements</li> <li>1039-Shared Path Connection - Riverside Drive to Railway Road</li> <li>1155-City-wide - Street Seats</li> <li>1216-City-wide - Additional Cycle Lanes</li> <li>1225-C/fwd - Manawatū River (Ashhurst to Riverside Drive) - Cycle/Pedestrian Pathway</li> <li>1257-City-wide - Cycle Phases at Intersections</li> </ul>		64	
<ul> <li>1039-Shared Path Connection - Riverside Drive to Railway Road</li> <li>1155-City-wide - Street Seats</li> <li>1216-City-wide - Additional Cycle Lanes</li> <li>1225-C/fwd - Manawatū River (Ashhurst to Riverside Drive) - Cycle/Pedestrian Pathway</li> <li>1257-City-wide - Cycle Phases at Intersections</li> </ul>	307	307	
<ul> <li>1155-City-wide - Street Seats</li> <li>1216-City-wide - Additional Cycle Lanes</li> <li>1225-C/fwd - Manawatū River (Ashhurst to Riverside Drive) - Cycle/Pedestrian Pathway</li> <li>1257-City-wide - Cycle Phases at Intersections</li> </ul>	102	102	
<ul> <li>1216-City-wide - Additional Cycle Lanes</li> <li>1225-C/fwd - Manawatū River (Ashhurst to Riverside Drive) - Cycle/Pedestrian Pathway</li> <li>1257-City-wide - Cycle Phases at Intersections</li> </ul>	39	39	
<ul> <li>1225-C/fwd - Manawatū River (Ashhurst to Riverside Drive) - Cycle/Pedestrian Pathway</li> <li>1257-City-wide - Cycle Phases at Intersections</li> </ul>	11	11	
1257-City-wide - Cycle Phases at Intersections	104	104	
	656	656	
1349-Dittmer Drive Shared Path Permanent Surface - New Bridge to Buick Crescent	42	42	
	736	736	
🖌 1352-Napier Road - Roberts Line to BUPA - Footpath link	31	31	
1354-Walkways and Shared Paths - City Loop Wayfinding	33	33	
1358-Footpath extensions city wide	358	358	
/ 1361-Turitea Road - Pedestrian Path/Steps	51	51	
1444-Shared path resilience improvements - Limestone to concrete	153	153	
🖌 1492-Wayfinding signage CBD area for key public institutions	36	36	
1559-Urban Cycle Network Development	1,465	1,465	
1605-C/fwd - Footpath extensions city wide	-	188	Carry forward balance of programme 1358-Footpath extensions city wide from 2018/19.
TOTAL	4,206	4,394	

# **Goal 3 - Connected and Safe Community**

## **CONNECTED COMMUNITIES - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
676	Cemeteries	690	690	
134	Community Centres	137	137	
350	Libraries	357	357	
2,610	Social Housing	2,762	2,762	
50	Support to community groups	-	-	
3,820	TOTAL REVENUE	3,945	3,945	
	EXPENSES			
1,206	Cemeteries	1,244	1,206	
736	Community Centres	755	763	
9,775	Libraries	10,762	10,691	
396	Public toilets	451	416	
3,170	Social Housing	3,435	3,429	
2,069	Support to community groups	2,140	2,290	
17,354	TOTAL EXPENSES	18,788	18,795	
13,533	NET OPERATING COST OF ACTIVITY	14,842	14,850	
	RATING REQUIREMENT			
(3,290)	Less Depreciation	(3,733)	(3,641)	
1,855	Plus Net Capital Renewal (3 Year Average)	1,778	1,812	
291	Plus Debt Repayment	341	237	
12,389	RATES REQUIREMENT	13,228	13,258	

	CAPITAL EXPENDITURE		
3,766	Renewal	1,670	2,124
10,326	New	8,439	7,485
14,092	TOTAL CAPITAL EXPENDITURE	10,109	9,610
	FUNDED BY		
152	External Revenue New	580	651
1,855	Rates	1,778	1,812
12,086	New Borrowing / (Repayment)	7,751	7,147
14,092	TOTAL	10,109	9,610

### **CONNECTED COMMUNITIES - OPERATIONAL**

1612-Te Whare o Nga Wahine Women's Centre - operational grant	-	25	As a result of finalising the Annual Budget 2019/20 and as a result of public submission: Council decided to include a one off grant to support the work that the Palmerston North Women's Centre does.
1574-Additional Hancock Community House Management Fund	-	60	To carry out the day-to-day management of Hancock Community House.
1571-Investigation into Central Library options	-	200	To allow for the investigation and feasibility work to be carried out.
1565-Increase to Community Development Small Grants funding	31	31	
1564-Additional funding for Fee for Service grants	51	51	
1504-Preliminary planning of Kelvin Grove Community Hub	102	102	
1497-Kelvin Grove Cemetery - Maintenance Enhancement	36	36	
1493-Highbury Community Hub	117	117	
1463-Play Palmy	5	5	
1448-Welcoming Communities	74	72	
1405-Citywide Property - Asbestos Survey	48	48	
1168-Terrace End Cemetery - Maintenance Enhancement	10	10	
812-Youth Council Grants and Scholarships	7	7	
ID-NAME	2019/20 \$'000s	2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	<ul> <li>1168-Terrace End Cemetery - Maintenance Enhancement</li> <li>1405-Citywide Property - Asbestos Survey</li> <li>1448-Welcoming Communities</li> <li>1463-Play Palmy</li> <li>1493-Highbury Community Hub</li> <li>1497-Kelvin Grove Cemetery - Maintenance Enhancement</li> <li>1504-Preliminary planning of Kelvin Grove Community Hub</li> <li>1564-Additional funding for Fee for Service grants</li> <li>1565-Increase to Community Development Small Grants funding</li> <li>1571-Investigation into Central Library options</li> <li>1574-Additional Hancock Community House Management Fund</li> </ul>	ID-NAME\$'000s812-Youth Council Grants and Scholarships71168-Terrace End Cemetery - Maintenance Enhancement101405-Citywide Property - Asbestos Survey481448-Welcoming Communities741463-Play Palmy51493-Highbury Community Hub1171497-Kelvin Grove Cemetery - Maintenance Enhancement361504-Preliminary planning of Kelvin Grove Community Hub1021564-Additional funding for Fee for Service grants511565-Increase to Community Development Small Grants funding311571-Investigation into Central Library options-1574-Additional Hancock Community House Management Fund-	ID-NAME2019/20 \$'000s2019/20 \$'000s812-Youth Council Grants and Scholarships771168-Terrace End Cemetery - Maintenance Enhancement10101405-Citywide Property - Asbestos Survey48481448-Welcoming Communities74721463-Play Palmy551493-Highbury Community Hub11711771497-Kelvin Grove Cemetery - Maintenance Enhancement36361504-Preliminary planning of Kelvin Grove Community Hub1021021565-Increase to Community Development Small Grants funding31311571-Investigation into Central Library options20060

### **CONNECTED COMMUNITIES - CAPITAL RENEWAL**

	TOTAL	1,670	2,124		
	1592-C/fwd - City Libraries - Building Security System Renewal	-	50	Carry forward balance of programme 1151-City Libraries - Building Security System Renewal from 2018/19.	
	1591-C/fwd - Central Library Interior Design Renewals	-	60	Carry forward balance of programme 202-Central Library Interior Design Renewals from 2018/19.	
IEW 9/20	1575-Seismically brace the HVAC piping	-	200	Linked with programme 594.	
/	1139-Radio Frequency Identification (RFID) Materials Management	102	102		
/	1138-Digital Technology to Support 21st Century Citizens and Service (Renewal)	51	51		
	594-C/fwd - Seismically brace the HVAC piping	-	200	Carry forward balance of programme 1291-Library Roof and HVAC Replacement from 2018/19.	
/	278-Cemeteries - Kelvin Grove - Roading and Footpath Refurbishment	36	36		
/	265-Citywide - Community Centre Refurbishments	53	53		
/	203-Interior Design of Community Libraries, Youth Space, and Mobile Library	33	33		
/	202-Central Library Interior Design Renewals	141	141		
	188-City Library Replacement and Purchase of Library Materials	856	800	The decrease is a reflection of current resource and space constraints associated with the Central Library Building seismic strengthening work and maintains service levels in this area.	
	186-Public Toilets - Refurbishments and Replacements	80	80		
	180-Social Housing - Citywide - Community Housing Refurbishments	150	150		
	178-Central Library Replacement of Shelving, Furniture and equipment	160	160		
/	37-Cemeteries - Terrace End - Site Enhancements	9	9		
ATU	S ID-NAME	10YP 2019/20 \$'000s	2019/20	INFORMATION / MAIN REASON FOR CHANGE	
			AB		

### **CONNECTED COMMUNITIES - CAPITAL NEW**

thorpe Community Facility ury Community Hub Fitout I Library Building Upgrade - Capital New - Bunnythorpe Community Facility - Public Toilets - Citywide programme	918 255 3,570 - -	918 - - 112 207	Awaiting decisions from partners, deferred by one year. Further feasibility studies are required before a decision can be made. Carry forward balance of programme 1581-Bunnythorpe Community Facility from 2018/19. Carry forward balance of programme 161-Public Toilets - Citywide programme from 2018/19.
ury Community Hub Fitout I Library Building Upgrade - Capital New	255 3,570	-	Further feasibility studies are required before a decision can be made.
ury Community Hub Fitout	255	-	
			Awaiting decisions from partners, deferred by one year.
thorpe Community Facility	918	918	
Housing – Papaioea Stage 2	-	2,553	Brought forward from 2021/22 to take advantage of current contractual arrangements for stage 1.
łousing - Papaioea Place Redevelopment	3,386	3,386	
oilets - Citywide programme	202	202	
ries - Kelvin Grove, Ashhurst and Bunnythorpe - New Burial Berms	23	23	
ries - Kelvin Grove - New Burial Sections Footpaths and Roading Extension	46	46	
ries - Kelvin Grove - Ash Plot developments and Childrens area extension	38	38	
	2019/20 \$'000s	АБ 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	ries - Kelvin Grove - Ash Plot developments and Childrens area extension	\$'000s	2019/20 2019/20 \$'000s \$'000s

### SAFE COMMUNITIES - ACTIVITY FINANCIAL STATEMENTS

Budget 2018/19 \$'000s		10YP 2019/20 \$′000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
675	Animal Control	689	689	
544	Public Health	555	535	
1,219	TOTAL REVENUE	1,244	1,224	
	EXPENSES			
698	Animal Control	720	809	
483	Civil Defence	710	695	
1,309	Public Health	1,344	1,395	
358	Safer Community Initiatives	372	371	
2,848	TOTAL EXPENSES	3,146	3,270	
1,630	NET OPERATING COST OF ACTIVITY	1,902	2,046	
	RATING REQUIREMENT			
(45)	Less Depreciation	(47)	(43)	
52	Plus Net Capital Renewal (3 Year Average)	60	60	
1	Plus Debt Repayment	5	5	
1,638	RATES REQUIREMENT	1,919	2,067	
	CAPITAL EXPENDITURE			
36	Renewal	81	81	
80	New	903	843	
116	TOTAL CAPITAL EXPENDITURE	985	925	
	FUNDED BY			
52	Rates	60	60	
64	New Borrowing / (Repayment)	925	865	
116	TOTAL	985	925	

#### **SAFE COMMUNITIES - OPERATIONAL**

	TOTAL	225	282		
$\checkmark$	1539-City Ambassadors	35	35		
- V	1481-Relocate emergency operations centre (EOC) to a purpose built facility	190	190		
NEW 19/20	1458-New MPI Code of Welfare compliance	-	57	Additional animal husbandry costs due to new Act	
STATUS	5 ID-NAME		AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE	

	TOTAL	81	81	-
<ul> <li>Image: A second s</li></ul>	1512-CCTV replacements	31	31	
<ul> <li>Image: A second s</li></ul>	1269-Bylaw Signage - Replacement	6	6	
~	40-Noise Measuring Equipment for Noise Complaints - Rolling Replacement	44	44	
STATU	JS ID-NAME	2019/20 \$'000s	2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
SAFE	SAFE COMMUNITIES - CAPITAL RENEWAL		AB	

### SAFE COMMUNITIES - CAPITAL RENEWAL

STATUS	5 ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
<b>«</b>	1513-New emergency operations centre (EOC) Fit Out 1580-C/fwd - New emergency operations centre (EOC) Fit Out	903	703 140	\$200k brought forward to 2018/19. Carry forward balance of programme 1513 -New emergency operations centre (EOC) Fit Out from 2018/19.
	TOTAL	903	843	-

# Goal 4 - Eco-City

# **RUBBISH AND RECYCLING - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
280	Landfill Management	241	241	
1,150	Waste Management	1,179	1,179	
1,525	Waste Minimisation	1,558	1,328	Reduction in revenue assumptions due to lack of buyers for recycling.
2,955	TOTAL REVENUE	2,978	2,748	
	EXPENSES			
228	Landfill Management	241	244	
1,674	Waste Management	1,719	1,773	
5,907	Waste Minimisation	6,056	6,033	
7,809	TOTAL EXPENSES	8,016	8,050	
4,854	NET OPERATING COST OF ACTIVITY	5,038	5,302	
	RATING REQUIREMENT			
(918)	Less Depreciation	(945)	(923)	
361	Plus Net Capital Renewal (3 Year Average)	365	290	
1,055	Plus Debt Repayment	811	848	
5,351	RATES REQUIREMENT	5,269	5,517	
	CAPITAL EXPENDITURE			
362	Renewal	325	498	
564	New	399	457	
926	TOTAL CAPITAL EXPENDITURE	724	955	
	FUNDED BY			
361	Rates	365	290	
565	New Borrowing / (Repayment)	359	665	
926	TOTAL	724	955	

### **RUBBISH AND RECYCLING - OPERATIONAL**

NODD		10YP 2019/20	AB 2019/20	
STATUS	; ID-NAME	\$'000s	\$'000s	INFORMATION / MAIN REASON FOR CHANGE
NEW 19/20	1516-Waste Minimisation - Investigate the establishment of a construction and demolition waste processing service	-	5	To investigate alternatives for construction waste.
•	TOTAL	-	5	
RUBB	ISH AND RECYCLING - CAPITAL RENEWAL	10YP	AB	
STATUS	5 ID-NAME	2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
~	185-Closed Landfills and Transfer Stations - Site Infrastructure Renewals	76	76	
$\checkmark$	612-Recycling - City Wide Wheelie Bin and Crate Renewals	99	50	RFID rollover now complete so less lost/stolen
	649-Recycling - Materials Recovery Facility Renewals	132	276	Brought forward to purchase critical equipment.
$\checkmark$	1368-City Wide Public Space Rubbish & Recycling Bins Renewals	15	15	
X	1374-City Wide Public Recycling Facilitites Renewals	2	8	Slight change in replacement assumptions from Asset Management Plan.
2	1576-C/fwd - Recycling - Materials Recovery Facility Renewals	-	73	Carry forward balance of programme 649- Recycling - Materials Recovery Facility Renewals from 2018/19.
	TOTAL	325	498	-
RUBB	ISH AND RECYCLING - CAPITAL NEW	10YP	AB	
STATUS	G ID-NAME	2019/20 \$'000s	2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
<	506-City Wide Public Space Rubbish & Recycling Bins	71	40	Change in assumptions from Asset Management Plan
$\checkmark$	657-Recycling - City Wide Wheelie Bins and Crates to Additional Properties	57	57	
$\checkmark$	721-Awapuni Landfill - Landscaping	17	17	
$\checkmark$	1371-Closed Landfills and Transfer Stations - Site Infrastructure	50	50	
✓	1373-City Wide Public Recycling Facilities	45	45	
$\checkmark$	1410-Recycling - Recycling Bins and Crates to Non Residential Properties	158	158	
>	1600-C/fwd - Closed Landfills and Transfer Stations - Site Infrastructure	-	40	Carry forward balance of programme 1371 -Closed Landfills and Transfer Stations - Site Infrastructure from 2018/19.
<b>N</b>	1601-C/fwd - City Wide Public Recycling Facilities	-	49	Carry forward balance of programme 1373 - City Wide Public Recycling Facilities from 2018/
- <b>-</b>				

### **BIODIVERSITY & SUSTAINABLE PRACTICES - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
-	Biodiversity	-	-	
-	TOTAL REVENUE	-	-	
	EXPENSES			
311	Biodiversity	315	313	
168	Support to environmental groups	178	158	
278	Sustainable Practices	343	301	
756	TOTAL EXPENSES	836	773	
756	NET OPERATING COST OF ACTIVITY	836	773	
	RATING REQUIREMENT			
-	Less Depreciation	(6)	-	
-	Plus Debt Repayment	5	1	
756	RATES REQUIREMENT	835	774	
	CAPITAL EXPENDITURE			
80	New	82	142	
80	TOTAL CAPITAL EXPENDITURE	82	142	
	FUNDED BY			
80	New Borrowing / (Repayment)	82	142	
80	TOTAL	82	142	

### **BIODIVERSITY & SUSTAINABLE PRACTICES - OPERATIONAL**

	TOTAL	409	409	
$\checkmark$	1526-Low Carbon Road Map Development	82	82	
$\checkmark$	1453-Freshwater Body Improvements	41	41	
$\checkmark$	1450-Predator Free Palmerston North	41	41	
$\checkmark$	1145-Green Corridors Project - Continued Development	62	62	
$\checkmark$	1080-Citywide -Biodiversity Increased Plant and Animal Pest Control	29	29	
$\checkmark$	835-Ashhurst Domain - Biodiversity Improvements as Part of Manawatū Gorge Project	44	44	
$\checkmark$	764-City-wide - Council Facility Energy Use Monitoring	25	25	
$\checkmark$	751-City-wide - Massey Living Lab Research into Sustainability Issues	27	27	
$\checkmark$	268-Arapuke Forest Park/Kahuterawa Pest Control and Biodiversity Protection and Enhancement	58	58	
STATU	S ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### **BIODIVERSITY & SUSTAINABLE PRACTICES - CAPITAL NEW**

	TOTAL	82	142		
				-Council Facilities LED Lighting Upgrades from 2018/19.	
>	1582-C/fwd - Council Facilities LED Lighting Upgrades	-	60	Carry forward balance of programme 1451	
$\checkmark$	1451-Council Facilities LED Lighting Upgrades	61	61		
~	1077-Citywide - Biodiversity Enhancement Through Native Planting	21	21		
		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE	

### **STORMWATER - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
2	Stormwater Collection and Disposal	2	2	
2	TOTAL REVENUE	2	2	
	EXPENSES			
3,784	Stormwater Collection and Disposal	3,933	4,200	
3,784	TOTAL EXPENSES	3,933	4,200	
3,781	NET OPERATING COST OF ACTIVITY	3,930	4,198	
	RATING REQUIREMENT			
(1,787)	Less Depreciation	(1,809)	(1,805)	
640	Plus Net Capital Renewal (3 Year Average)	625	625	
123	Plus Debt Repayment	143	159	
2,758	RATES REQUIREMENT	2,889	3,177	
	CAPITAL EXPENDITURE			
635	Renewal	677	677	
1,013	New	1,191	1,371	
1,648	TOTAL CAPITAL EXPENDITURE	1,868	2,048	
	FUNDED BY			
71	Development Contributions	98	98	
640	Rates	625	625	
936	New Borrowing / (Repayment)	1,145	1,324	
1,648	TOTAL	1,868	2,048	

### **STORMWATER - OPERATIONAL**

STATUS	D-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
~	1247-Sustainable practices within the three waters	154	154	
<ul> <li>Image: A second s</li></ul>	1369-City-wide Joint Water Quality/Cultural Monitoring Framework	154	154	
<ul> <li>Image: A second s</li></ul>	1495-Third party stormwater flood problem resolution	21	21	
	TOTAL	328	328	-

	TOTAL	677	677		
<ul> <li>Image: A second s</li></ul>	1062-City-wide - Stormwater Renewal Works	605	605		
~	20-City-wide - Stormwater Pump Station Renewals	72	72		
STATU	S ID-NAME	2019/20	2019/20	INFORMATION / MAIN REASON FOR CHANGE	
STOR	MWATER - CAPITAL RENEWAL	10YP	AB		

#### **STORMWATER - CAPITAL NEW**

	TOTAL	1,191	1,371	-
>	1602-C/fwd - Urban Growth - North East Industrial Park Stormwater	-	20	Carry forward balance of programme 197 -Urban Growth - North East Industrial Park Stormwater from 2018/19.
>	1284-C/fwd - Urban Growth - Whakarongo - Installation of Stormwater Systems	-	160	Carry forward balance of programme 1001 -Urban Growth - Whakarongo - Installation of Stormwater Systems from 2018/19.
$\checkmark$	1060-City-wide - Stormwater Improvement Works	525	525	
$\checkmark$	1001-Urban Growth - Whakarongo - Installation of Stormwater Systems	359	359	
$\checkmark$	197-Urban Growth - North East Industrial Park Stormwater	256	256	
<	51-City-wide - Stormwater Subdivision Contributions	51	51	
STATU	S ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### **WASTEWATER - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
905	Wastewater Collection	928	928	
247	Wastewater Treatment and Disposal	371	371	
1,152	TOTAL REVENUE	1,298	1,298	
	EXPENSES			
5,251	Wastewater Collection	5,370	5,306	
5,741	Wastewater Treatment and Disposal	5,908	5,872	
10,992	TOTAL EXPENSES	11,278	11,178	
9,840	NET OPERATING COST OF ACTIVITY	9,980	9,880	
	RATING REQUIREMENT			
(4,145)	Less Depreciation	(4,183)	(4,153)	
3,012	Plus Net Capital Renewal (3 Year Average)	2,835	2,695	
322	Plus Debt Repayment	358	501	
9,029	RATES REQUIREMENT	8,989	8,923	
	CAPITAL EXPENDITURE			
4,112	Renewal	2,578	3,079	
1,183	New	2,813	4,159	
5,295	TOTAL CAPITAL EXPENDITURE	5,390	7,238	
	FUNDED BY			
271	Development Contributions	376	376	
3,012	Rates	2,835	2,695	
2,012	New Borrowing / (Repayment)	2,180	4,167	
5,295	TOTAL	5,390	7,238	

### **WASTEWATER - OPERATIONAL**

1401-City Wide Infiltration & Inflow Investigations205
TOTAL 1,334 1,326 -

### **WASTEWATER - CAPITAL RENEWAL**

	TOTAL	2,578	3,079	•
>	1589-C/fwd - Totara Road Wastewater Treatment Plant - Minor Equipment Renewals	-	63	Carry forward balance of programme 179 -Totara Road Wastewater Treatment Plant - Minor Equipment Renewals from 2018/19.
	1587-C/fwd - Totara Road Wastewater Treatment Plant - Replacement of Security Fence and Gate	-	50	Carry forward balance of programme 1067 -Totara Road Wastewater Treatment Plant - Replacement of Security Fence and Gate from 2018/19.
	1586-C/fwd - Totara Rd WWTP - Biogas Generator Major Overhauls	-	15	Carry forward balance of programme 1380 -Totara Rd WWTP - Biogas Generator Major Overhauls from 2018/19.
<b>X</b>	1379-Maxwell's Line 825 Wastewater Trunk Main Renewal	272	272	
$\checkmark$	1351-Eastern Trunk Main - Hokowhitu Campus Renewal	272	272	
~	179-Totara Road Wastewater Treatment Plant - Minor Equipment Renewals	62	262	Critical work required to repair Wavebands, install digester 2 heat exchanger, aerator maintenance, and other health and safety modifications
$\checkmark$	65-City-wide - Wastewater Pump Station Renewal	128	300	Critical work required on telemetry equipment.
<	54-City-wide - Wastewater Pipe Renewal	1,845	1,845	
STATU	IS ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### WASTEWATER - CAPITAL NEW

TOTAL	2,813	4,159	
> 1606-C/fwd - Totara Rd WWTP - Biogas Generator Exhaust Heat Recovery	-	193	Carry forward balance of programme 1381 -Totara Rd WWTP - Biogas Generator Exhaust Heat Recovery from 2018/19.
> 1597-C/fwd - Urban Growth - City West - Installation of Wastewater Systems	-	50	Carry forward balance of programme 1055 -Urban Growth - City West - Installation of Wastewater Systems from 2018/19.
1579-WWTP - Health and Safety Upgrades	-	265	In addition to programme 179.
🖌 1412-Urban Growth - Ashhurst - Wastewater - North St Network Upgrade	267	267	
🖌 1382-Totara Rd WWTP – Emergency Bypass Upgrades	151	151	
/ 1074-Totara Road Wastewater Treatment Plant - Earthquake Strengthening of Civil Structures	1,230	1,230	
/ 1043-Totara Road Wastewater Treatment Plant - Inlet Main Duplication	461	1,300	Cost assumptions change
/ 1000-Urban Growth - Whakarongo - Installation of Wastewater Systems	371	371	
/ 210-Urban Growth - Installation of Wastewater Systems for New Industrial Areas - NEIZ Extension Area	231	231	
73-City-wide - Wastewater Subdivision Contributions	103	103	
ATUS ID-NAME	2019/20 \$'000s	АБ 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	10YP	AB	

## WATER - ACTIVITY FINANCIAL STATEMENTS

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
28	Water Collection	28	28	
8	Water Distribution	8	8	
36	TOTAL REVENUE	36	36	
	EXPENSES			
2,845	Water Collection	2,880	1,949	Internal change within the organisation has resulted in movement within activities of cost allocation.
3,643	Water Distribution	3,844	3,837	
1,768	Water Treatment	1,892	2,634	Internal change within the organisation has resulted in movement within activities of cost allocation.
8,256	TOTAL EXPENSES	8,615	8,420	
8,220	NET OPERATING COST OF ACTIVITY	8,579	8,384	
	Rating Requirement			
(3,094)	Less Depreciation	(3,113)	(3,100)	
3,248	Plus Net Capital Renewal (3 Year Average)	3,635	3,497	
356	Plus Debt Repayment	416	433	
8,730	RATES REQUIREMENT	9,518	9,214	
	CAPITAL EXPENDITURE			
3,415	Renewal	3,013	4,406	
3,011	New	6,601	7,277	
6,427	TOTAL CAPITAL EXPENDITURE	9,614	11,682	
	FUNDED BY			
187	Development Contributions	259	259	
-	Asset Sales	402	402	
3,248	Rates	3,635	3,497	
2,992	New Borrowing / (Repayment)	5,318	7,524	
6,427	TOTAL	9,614	11,682	

### WATER - CAPITAL RENEWAL

	TOTAL	3,013	4,406	
$\checkmark$	1063-Turitea Water Treatment Plant - Replacement of SCADA System Hardware and Software	161	101	Most of replacement now complete.
>	1058-City-wide - Groundwater Bores Renewal	103	-	Deferred by one year.
<	663-Ashhurst - Bore to Reservoir Pipe Replacement	-	1,435	B/fwd from 2021/22 to complete urgent works.
>	652-Turitea Dams - Access Road Improvements	205	-	Deferred by one year.
$\checkmark$	218-City-wide - Water Pipe Replacements	2,065	2,065	
$\checkmark$	214-City-wide - Water Toby and Meter Replacements	175	175	
$\checkmark$	207-Turitea Water Treatment Plant - Equipment and Facility Renewals	158	270	Increased to allow priority renewals to prevent unplanned outages.
<	199-City-wide - Water Bore Headworks and stations Renewal	147	360	Urgent works due to improved asset condition information and a number of premature failures
STATUS	ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### WATER - CAPITAL NEW

WAILN		10YP	AB	
STATUS	ID-NAME	2019/20 \$'000s		INFORMATION / MAIN REASON FOR CHANGE
~	91-Turitea Water Treatment Plant - Construction of Duplicate Water Pipeline from Lower Dam to Harts Road Reservoirs	2,338	2,338	
$\checkmark$	246-City-wide - Water Subdivision Contributions	205	205	
$\checkmark$	651-City-wide - Seismic Strengthening of Water Structures	427	427	
>	1004-Urban Growth - Whakarongo - Installation of Water Supply Systems	739	200	Deferred by one year.
$\checkmark$	1005-Industrial Growth - Installation of Water Supply Systems to an Expanded North East Industrial Zone	411	411	
$\checkmark$	1054-Ashhurst Water Treatment to Address the Discoloured Water Issues	103	103	
$\checkmark$	1057-Turitea Dams - Installation of Dewatering Systems on the Turitea Upper and Lower Dams	46	46	
>	1170-Urban Growth - City West - Installation of Water Supply Systems	620	100	Deferred by one year.
>	1235-C/fwd - Kelvin Grove Water Supply Zone - New Bore	-	537	Carry forward balance of programme 985 -Kelvin Grove Water Supply Zone - New Bore from 2018/19.
>	1285-C/fwd - Urban Growth - Whakarongo - Installation of Water Supply Systems	-	237	Carry forward balance of programme 1004 -Urban Growth - Whakarongo - Installation of Water Supply Systems from 2018/19.
>	1289-C/fwd - City-wide - Seismic Strengthening of Water Structures	-	91	Carry forward balance of programme 651 -City-wide - Seismic Strengthening of Water Structures from 2018/19.
$\checkmark$	1384-Citywide - New water supply reservoirs to replace an earthquake prone reservoir and enhance supply storage through out	the city51	3 513	
$\checkmark$	1386-Ashhurst water supply upgrade to address fire fighting shortfalls and cater for growth	687	687	
$\checkmark$	1388-Citywide Water Conservation Management - New pressure zone and District Meter Area Implementation	103	103	
$\checkmark$	1389-City Wide - Second River Crossing and Emergency Supply	410	410	
>	1517-C/fwd - City Wide - Second River Crossing and Emergency Supply	-	200	Carry forward balance of programme 1389 -City Wide - Second River Crossing and Emergency Supply from 2018/19.
>	1544-C/fwd - Turitea Water Treatment Plant - Construction of Duplicate Water Pipeline from Lower Dam to Harts Road Reservoir	S –	287	Carry forward balance of programme 91 -Turitea Water Treatment Plant - Construction of Duplicate Water Pipeline from Lower Dam to Harts Road Reservoirs from 2018/19.
>	1593-C/fwd - UV Treatment for Papaioea Park Bore 3	-	113	Carry forward balance of programme 1570-UV Treatment for Papaioea Park Bore 3 from 2018/19
NEW 19/20	1607-Water Safety and Security Mitigation	-	140	To enable safer practices at bore sites.
>	1608-C/fwd - Citywide - New water supply reservoirs to replace an earthquake prone reservoir			
	and enhance supply storage through out the city	-	130	Carry forward balance of programme 1384 -Citywide - New water supply reservoirs to replace an earthquake prone reservoir and enhance supply storage through out the city from 2018/19.
	TOTAL	6,601	7,277	-

# **Goal 5 - Driven & Enabling Council**

## **LEADERSHIP - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
19	Councillor Meetings and Administration	19	19	
150	Direction Setting	153	153	
3	Elections	131	131	
172	TOTAL REVENUE	303	303	
	EXPENSES			
2,427	Councillor Meetings and Administration	2,598	2,693	
4,789	Direction Setting	4,981	5,152	
67	Elections	350	365	
1,358	Mayoral and Chief Executive's Office	1,394	1,442	
8,640	TOTAL EXPENSES	9,324	9,652	
8,468	NET OPERATING COST OF ACTIVITY	9,021	9,349	
	RATING REQUIREMENT			
(3)	Less Depreciation	(14)	(3)	
3	Plus Debt Repayment	12	-	
8,468	RATES REQUIREMENT	9,019	9,346	
	CAPITAL EXPENDITURE			
75	New	-	75	
75	TOTAL CAPITAL EXPENDITURE	-	75	
	FUNDED BY			
75	New Borrowing / (Repayment)	-	75	
75	TOTAL	-	75	

### **LEADERSHIP - OPERATIONAL**

	TOTAL	166	129	-
$\checkmark$	1478-Provision of Advocacy for City	102	102	
$\checkmark$	1467-Online Engagement Hub	37	-	Transferred to the Corporate Support Activity.
$\checkmark$	1264-Development Contributions Fees - Support for Community Groups	22	22	
<	1190-Smokefree Education	5	5	
STATU	5 ID-NAME		2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
		10YP	AB	

	TOTAL	-	75	
>	1594-C/fwd - Land Use Monitoring	-	75	Carry forward balance of programme 1188-Land Use Monitoring from 2018/19.
STATU	S ID-NAME	2019/20	2019/20	INFORMATION / MAIN REASON FOR CHANGE
LEAD	ERSHIP - CAPITAL NEW	10YP	AB	

### **CORPORATE SUPPORT - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19		10YP 2019/20	AB 2019/20	
\$'000s		\$'000s	\$'000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
345	Civic Administration Building	352	352	
97	Financial Services	99	99	
63	Print Synergy	64	64	
505	TOTAL REVENUE	515	515	
	EXPENSES			
343	Civic Administration Building	527	224	
-	Customer Services	-	-	
378	Financial Services	399	432	
1	Human Resources	1	-	
-	Information Services	-	-	
(49)	Print Synergy	(30)	19	
83	Marketing & Communications	84	84	
755	TOTAL EXPENSES	981	760	
250	NET OPERATING COST OF ACTIVITY	466	245	
	RATING REQUIREMENT			
(1,435)	Less Depreciation	(1,718)	(1,717)	
(943)	Less Internal Rates Recovered	(963)	(963)	
(500)	Less Transfers To/(From) Reserves	-	-	
1,336	Plus Net Capital Renewal (3 Year Average)	1,527	1,647	
159	Plus Debt Repayment	189	151	
(1,133)	RATES REQUIREMENT	(499)	(637)	
	CAPITAL EXPENDITURE			
1,327	Renewal	1,314	2,030	
411	New	106	311	
1,738	TOTAL CAPITAL EXPENDITURE	1,420	2,341	
	FUNDED BY			
1,336	Rates	1,527	1,647	
402	New Borrowing / (Repayment)	(107)	694	
1,738	TOTAL	1,420	2,341	

### **CORPORATE SUPPORT - OPERATIONAL**

	TOTAL	715	1,533	
NEW 19/20	1572-Financial System Replacement	-	650	Brought forward from 2020/21-23 through programme #77 - Core Financial and Regulatory System - Replacement or Upgrade.
2	1550-C/fwd - Hockey Turf - Grant for Share of Construction	-	9	${\sf Carry forward balance from programme 1212-Hockey Turf-Grant for Share of Construction from 2017/18}$
>	1549-C/fwd - Te Manawa - Investigations and planning for option A and B	-	7	Carry forward balance of programme 1525 -Te Manawa - Investigations and planning for option A and B from 2018/19.
<b>V</b>	1521-Civic Administration Building Refurbishment (Workplace Transformation)	204	50	Correction to accounting treatment. Transferred out to programme 86 -Council Wide - Furniture Replacements.
$\checkmark$	1520-Digital Transformation	511	511	
NEW 19/20	1515-Culture Transformation	-	270	To continue the transformation of the organisation to meet the demands of the future.
~	1467-Online Engagement Hub	-	37	Transferred from the Leadership Activity
STATU	S ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

### **CORPORATE SUPPORT - CAPITAL RENEWAL**

	1,314	2,030	
wd - Replacement of Parking Enforcement Hand Helds and iPhones	-	55	Carry forward balance of programme 755 -Replacement of Parking Enforcement Hand Helds and iPhones from 2018/19.
acement of Council's Photocopiers/Printers	61	61	
ommunications Replacement - Council Buildings	102	102	
ational Property -Civic Administration Building - Refurbishments	523	1,023	Urgent works required
Cafeteria - Replacement of Equipment	6	6	
Synergy – Replacement of Print Synergy Machinery	11	11	
il Wide - Furniture Replacements	-	160	Transferred from the Commercial or Strategic Investments Activity.
Photography	85	85	
ork Additions and Upgrades	42	42	
uter Replacement – Rolling Replacements	485	485	
E	2019/20 \$'000s	2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE
			2019/20 2019/20

### **CORPORATE SUPPORT - CAPITAL NEW**

	TOTAL	106	311	
>	1335-C/fwd - Non-Financial Reporting System	-	205	Carry forward balance of programme 1185-Non-Financial Reporting System from 2018/19
~	60-Information Management Strategic Plan Project - New Software Applications	106	106	
STATU	IS ID-NAME		AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

#### **COMMERCIAL OR STRATEGIC INVESTMENTS - ACTIVITY FINANCIAL STATEMENTS**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$′000s	INFORMATION / MAIN REASON FOR CHANGE
	REVENUE			
2,788	External Contracts	2,847	2,933	
281	Investment Property	287	287	
127	Investments (including Investment Fund)	130	130	
500	Investments in Companies (including Airport)	550	550	
3,696	TOTAL REVENUE	3,813	3,900	
	EXPENSES			
2,663	External Contracts	2,766	3,059	
2,987	Investment Property	972	2,382	Change in accounting treatment for programme #1485-Whakarongo Council Subdivision Development - Layout 1
385	Investments (including Investment Fund)	358	364	
497	Investments in Companies (including Airport)	497	456	
6,531	TOTAL EXPENSES	4,594	6,261	
2,835	NET OPERATING COST OF ACTIVITY	780	2,361	
	RATING REQUIREMENT			
(1,191)	Less Depreciation	(1,200)	(1,376)	
(2,300)	Less Transfers To/(From) Reserves	(434)	(1,998)	
1,339	Plus Net Capital Renewal (3 Year Average)	1,263	1,589	
44	Plus Debt Repayment	69	47	
727	RATES REQUIREMENT	479	623	
	CAPITAL EXPENDITURE			
1,332	Renewal	1,320	1,960	
309	New	310	309	
1,640	TOTAL CAPITAL EXPENDITURE	1,630	2,269	
	FUNDED BY			
1,339	Rates	1,263	1,589	
302	New Borrowing / (Repayment)	367	680	
1,640	TOTAL	1,630	2,269	

#### **COMMERCIAL OR STRATEGIC INVESTMENTS - OPERATIONAL**

	TOTAL	(3,532)	(2,090)	
~	1485-Whakarongo Council Subdivision Development - Layout 1	(3,532)	(2,090)	Change in accounting assumptions.
STATU:	5 ID-NAME		AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE

#### **COMMERCIAL OR STRATEGIC INVESTMENTS - CAPITAL RENEWAL**

	TOTAL	1,320	1,960	-	
$\checkmark$	86-Council Wide - Furniture Replacements	10	-	Transferred to the Corporate Support Activity.	
$\checkmark$	85-Council's Depot Buildings and Structures	42	42		
$\checkmark$	80-Council's Plant and Equipment - Replacement	170	170		
~	63-Council's Plant and Vehicles - Replacements	1,098	1,748	Plan to purchase rather than lease some new trucks.	
STATUS	5 ID-NAME	10YP 2019/20 \$'000s	AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE	

#### **COMMERCIAL OR STRATEGIC INVESTMENTS - CAPITAL NEW**

STATU:	5 ID-NAME		AB 2019/20 \$'000s	INFORMATION / MAIN REASON FOR CHANGE	
~	99-Council's Service Development - New Technology and Programmes	295	295		
<b>~</b>	245-Gordon Kear Forest - Development of Internal Roading	14	14		
	TOTAL	310	309	-	

## FINANCIAL AND RATING INFORMATION

6

Section

Here you can see what assumptions have been made in preparing the financial information. You'll also see details about the rating system.

Section

Section 2

Section

Significant Forecasting Assumptions

Rating System, Rates and Funding Impact Statements

SECTION IMAGE Papaioea Place | Social Housin

# **Significant Forecasting Assumptions**

Significant forecasting assumptions and risks underlying the financial estimates in the Annual Budget are identified in the 10 Year Plan 2018-28 (see page 237) and cover the following issues:

ISS	JE	LEVEL OF UNCERTAINTY OF ASSUMPTION	SIGNIFICANCE OF FINANCIAL IMPACT ON OVERALL POSITION	ISSU	JE	LEVEL OF UNCERTAINTY OF ASSUMPTION	SIGNIFICANCE OF FINANCIAL IMPACT ON OVERALL POSITION
1.	Population & Household Growth	Medium	Medium	15.	Depreciation	Low	Low
2.	City Growth – Nature, Type &	Medium	High	16.	Inflation	Low	Medium
	Location			17.	Interest Rates for Borrowings	Low	Medium
3.	Worldwide Economic Position	Low	Low	18.	Resource Consents (especially	High	High
4.	Social Change	Low	Low		wastewater discharge)		
5.	Climate Change	Low/Medium	Low	19.	Turitea Windfarm	Low	Low
6.	Energy Price Change	Low	Low	20.	Weathertight (Leaky) Homes Claims	Low	Low
7.	Natural Disasters & Adverse	High	High	21.	Insurance	Low	Low
	Weather Events			22.	Earthquake-prone Buildings	Medium	Low
8.	Services Provided by Council	Medium	Low	23.	Additional Road Crossing of	Medium	High
9.	Continuity of External Funding	Low	Low		Manawatū River		
10.	Sources of Funds for Future	Low	Low	24.	Legal Expenses	Low	Low
	Replacement of Assets			25.	Delivery of Services Reviews	Low	Low
11.	NZTA Subsidy	Low	Medium	26.	Residential Subdivision	High	Medium
12.	Airport Shareholding & Dividends	Low	Low	27.	Drinking Water Standards	Medium	Low
13.	Revaluation of Property, Plant &	Low	Low	28.	Te Manawa Upgrade	High	High
	Equipment Assets					5	5
14.	Asset Lives	Low	Low				

Some assumptions have changed and impacted on the Annual Budget. Those changes to assumptions and risks are detailed below:

**Interest rates for borrowing** – an average rate of 5.7% was assumed for the 10 Year Plan. This has been reduced to 5.2% given market rates continue to be lower than assumed. This reduction significantly reduces the overall rates requirement for interest.

**Earthquake-prone buildings** – since the preparation of the 10 Year Plan there has been further detailed assessment of some key Council buildings and the library building has now been assessed as earthquake-prone. As a consequence all of the previous programmes to upgrade the building have been removed from the budget and an operating programme of \$200,000 provided to investigate options for the future of the library. Early indications are that whatever option is chosen the Council could be facing a requirement to spend at least \$60m to produce an acceptable outcome. It has been assumed that there will be no capital expenditure incurred during 2019/20 but that the long term budgetary implications will be assessed again before the preparation of the annual budget for 2020/21.

# Rating System, Rates and Funding Impact Statements

#### 1. Introduction

Rating incidence is governed by the Council's Revenue and Financing Policy and its Rating Policies. This section outlines details of the present rating system used by the Council. It also incorporates the Funding Impact Statements in the form prescribed by the Local Government (Financial Reporting and Prudence) Regulations 2014.

At various points within this section a level of rate or charge is outlined. These are indicative figures included to give ratepayers an estimate of what their level of rates is likely to be in the forthcoming year. They are not necessarily the actual figures as these will not be known until the Council's rating information database is finalised. Rates figures in this section are GST inclusive unless otherwise specified.

#### 2. Rating objectives

For many years the Council has embraced the following as being its rating objectives:

 to encourage growth and confidence in the city by operating a stable, easily understood method of setting rates

- to set rates in a manner which is fair and equitable as between various ratepayers and classes of ratepayer and which is consistent with Council 's planning objectives
- to ensure that all citizens contribute to the cost of providing city services by charging for use on a user pays basis where practicable
- to foster the sense of a single community by operating a common system throughout the city.

## 3. Components of the present rating system - a summary

The Council's rating system, designed to meet these objectives, is utilised to fund the net cost of operations and programmes outlined in the 10 Year Plan and Annual Plan. It comprises the following components:

- A common system applies throughout the City.
- Targeted rates, in the form of fixed amounts (as proxy user charges) are made to cover the costs of those services which are identifiable by property (water supply, wastewater disposal, and rubbish and recycling). In addition, significant non-residential and some rural users of water are metered and some

non-residential wastewater users are charged on the basis of the number of pans.

- A Uniform Annual General Charge (UAGC) is applied as a fixed amount to every rating unit within the City. It is used as a mechanism to ensure each rating unit contributes a minimum amount of the general rate and also to moderate rates on high land-value properties.
- A General Rate, based on the land value, is applied to each rating unit, with different rates (differentials) applying to each property category.

The categories in the Council's differential rating scheme reflect differing property use and can be broadly grouped as follows:

- Single-unit residential
- Multi-unit residential
- Non-residential
- Rural and semi-serviced
- Miscellaneous.

Differential surcharges (that is, a higher rate in the dollar) are applied to multi-unit residential and non-residential properties whilst lower rates are applied to single unit residential and rural/semi-serviced properties. No surcharge is applied to miscellaneous properties.

## 4. Examples of proposed rates for 2019/20

This table shows what the rates are proposed to be for various categories of property for 2019/20 compared with the current year.

	OLD LAND VALUE	RATES 2018/19	NEW LAND VALUE	RATES 2019/20		
Single unit residential						
Average	143,000	2,510	243,000	2,609		
Median	125,000	2,370	230,000	2,534		
Quartile 1	96,000	2,144	185,000	2,275		
Quartile 3	170,000	2,720	280,000	2,822		
Two unit res	sidential					
Average	157,000	3,973	273,000	4,230		
Median	136,000	3,723	255,000	4,077		
Quartile 1	112,000	3,437	220,000	3,781		
Quartile 3	185,000	4,306	300,000	4,459		
Non-resider	ntial					
Average	533,000	14,232	708,000	14,652		
Median	295,000	8,330	400,000	8,636		
Quartile 1	160,000	4,983	230,000	5,316		
Quartile 3	615,000	16,266	790,000	16,253		

	OLD LAND VALUE	RATES 2018/19	NEW LAND VALUE	RATES 2019/20
Rural & sem	i-serviced (5ha	or more)		
Average	649,000	1,725	829,000	1,794
Median	345,000	1,272	475,000	1,272
Quartile 1	230,000	1,101	320,000	1,044
Quartile 3	650,000	1,726	840,000	1,810
Rural & sem	i-serviced (bet	ween 0.2 & !	ō ha)	
Average	222,000	1,552	316,000	1,620
Median	220,000	1,545	315,000	1,617
Quartile 1	180,000	1,402	250,000	1,401

#### Miscellaneous

**Ouartile 3** 

433,000	5,054	594,000	4,950
225,000	2,991	315,000	2,894
89,000	1,642	145,000	1,641
465,000	5,371	630,000	5,215
	225,000 89,000	225,000 <b>2,991</b> 89,000 <b>1,642</b>	225,000         2,991         315,000           89,000         1,642         145,000

1,687

365,000

260.000

1,783

If all of the properties in the category of property were listed from lowest to highest land value, then the 'median' is the value at the half way point in the list, quartile 1 is the value at the first quarter point in the list, and quartile 3 is the value at the three-quarter point in the list.

For example, if there are 1,000 properties and they are sorted from the lowest to the highest land value then quartile 1 is the 250th property from the lowest.

The three-yearly revaluation of the City for rating purposes was undertaken in 2018 and those valuations are the base for general rates set in 2019/20.

The examples should be read having regard for the following assumptions:

- the Council's total rates revenue will increase by 4.6%
- the Uniform Annual General Charge will be \$500 per rating unit (\$690 in 2018/19)
- targeted rates in the form of fixed amounts will be applied for water supply (\$257); wastewater disposal (\$252); kerbside recycling (\$127); rubbish and public recycling (\$72) (\$256, \$256, \$126 and \$69 respectively in 2018/19)
  - a targeted rate for wastewater disposal will be set on non-residential properties on the basis of the number of pans, in excess of three, on the rating unit. The charge per pan will be \$252 compared with \$256 per pan in 2018/19
  - the examples shown for non-residential, miscellaneous and rural/semi- serviced properties do not include the charges (either fixed or metered) for water, wastewater or kerbside recycling as these vary from property to property, but they do include the rubbish and public recycling rate.

## 5. Components of the rating system – more detail

#### 5.1 General Rate

The Council proposes to set a general rate based on the land value of each rating unit in the city.

The general rate will be set on a differential basis based on land use (see description below), with the differential factors as shown in the following table:

DIFF	ERENTIAL GROUP BRIEF DESCRIPTION	DIFFEREN FACTOR (EXPRESS OF GROU MS) 2018/19	SED AS %	RATE (CENTS IN \$ OF LV) 2019/20
R1	Single-unit residential	Balance (approx. 78)	Balance (approx. 78)	0.5765
R2	Two unit residential	120	115	0.8476
R3	Three unit residential	130	125	0.9213
R4	Four unit residential	140	135	0.9950
R5	Five unit residential	150	145	1.0687
R6	Six unit residential	160	155	1.1424
R7	Seven unit residential	170	165	1.2161
R8	Eight or more unit residential	180	175	1.2898

DIFF	ERENTIAL GROUP BRIEF DESCRIPTION	DIFFEREI FACTOR (EXPRES OF GROU MS) 2018/19	SED AS %	RATE (CENTS IN \$ OF LV 2019/20
MS	Miscellaneous	100	100	0.7370
CI	Non-residential (Commercial/ Industrial)	250	265	1.9531
FL	Rural/Semi- serviced (5 hectares or more)	15	20	0.1474
FS	Rural/Semi- serviced (0.2 hectares or less)	51	60	0.4422
FM	Rural/Semi- serviced (between 0.2 & 5 hectares)	36	45	0.3317

#### 5.2 Uniform Annual General Charge

The Council proposes to set a uniform annual general charge of \$500 (\$690 for 2018/19) on each rating unit.

#### 5.3 Targeted Rates

For the purposes of the targeted rates proposed below the term 'residential' is defined as "having a predominant or exclusive residential use and on which one or more residential units is erected."

For the purposes of the targeted rates proposed below, a 'separately used or inhabited part (SUIP) of a rating unit' is defined as:

"Any part of the rating unit that is, or is able to be, separately used or inhabited by the ratepayer, or any other person who has the right to use or inhabit that part by virtue of a tenancy, lease, licence or other agreement.

This definition includes separately used parts, whether or not actually occupied at any particular time, which are provided by the owner for rental (or other form of occupation) on an occasional or long-term basis by someone other than the owner.

For the purposes of the definition, vacant land and vacant premises offered or intended for use or habitation by a person other than the owner and usually used as such are defined as 'used'.

For the avoidance of doubt, a rating unit that has a single use or occupation is treated as having one SUIP.

For a residential property a SUIP will have a separate entrance, kitchen facilities (including sink or cooking facilities), living facilities and toilet/bathroom facilities.

By way of example the following would be considered to have separately used or inhabited parts of a rating unit:

- A single dwelling with flat attached
- Two or more houses, flats or apartments on one certificate of title."

The Council does not have a lump sum contribution policy and lump sum contributions will not be invited for any targeted rate.

#### 5.3.1 Water Supply

The Council proposes to set targeted rates for water supply. For residential rating units it shall be on the basis of a fixed amount per separately used or inhabited part, and for all other properties a fixed amount per rating unit. The charge will be set on a differential basis based on the availability of the service (either 'connected' or 'serviceable'). Connected means the rating unit is connected to a Council-operated waterworks, while serviceable means the rating unit is not connected to a Council-operated waterworks but is within 100m of such waterworks and Council would allow a connection. The serviceable rate will be 50% of the connected rate.

Rating units that are not connected to the scheme, and are not serviceable will not be liable for this rate. The estimated rates for the 2019/20 year are:

Connected:	\$257
Serviceable:	\$128.50

There are situations where the Council will require water to be supplied on a metered basis. Where this occurs, the Council proposes instead of the above to set metered water targeted rates that comprise a fixed amount (estimated at \$212.75 per metered connection) and a variable amount (estimated at \$1.2075 per cubic metre) based on the volume of water supplied.

#### 5.3.2 Wastewater Disposal

The Council proposes to set a targeted rate for wastewater disposal. For residential rating units, it shall be set on the basis of a fixed charge per separately used or inhabited part, and for all other properties a fixed charge per rating unit. The charge will be set on a differential basis based on the availability of the service (either 'connected' or 'serviceable'). Connected means the rating unit is connected to a public wastewater drain, while serviceable means the rating unit is not connected to a public wastewater drain but is within 30m of such a drain, and Council would allow a connection. The serviceable rate will be 50% of the connected rate.

Rating units that are not connected to the scheme, and which are not serviceable will not be liable for this rate.

The estimated rates for the 2019/20 year are:

Connected:	\$252
Serviceable:	\$126

In addition, for the 2019/20 year the Council proposes to set a targeted rate for connected non-residential rating units of \$252 per pan (water closet or urinal) for each pan in excess of three.

#### 5.3.3 Rubbish and Recycling

#### 5.3.3.1 Kerbside Recycling

The Council proposes to set a targeted rate for kerbside recycling on the basis of:

 a fixed amount per separately used or inhabited part of a rating unit for residential properties receiving the Council's kerbside collection service  a fixed amount per rating unit for non-residential and rural/semi-serviced properties receiving the Council's kerbside collection service

The estimated rates for the 2019/20 year are:

#### Kerbside Recycling \$ 127

#### 5.3.3.2 Rubbish and Public Recycling

The Council proposes to set a targeted rate for rubbish and public recycling on the basis of a fixed amount per separately used or inhabited part of each residential rating unit and a fixed amount per rating unit for all other rating units. Rating units that are vacant land will not be liable for these rates.

The estimated rates for the 2019/20 year are:

Rubbish and public recycling \$72

#### 5.3.4 Warm Palmerston North

The Council proposes to set a targeted rate on properties that have benefited from the installation of insulation through the 'Warm Up Palmy Home Insulation Scheme'. The rate is calculated as a percentage of the service amount (the cost of the installation) until the service amount and costs of servicing the service amount are recovered. For 2019/20 the rate is proposed to be 16%.

#### 5.4 Differential Matters and Categories

### 5.4.1 Objectives of Differentials for General Rate

The Council believes that a uniform general rate based on land value would not produce a fair and equitable allocation of rates. For this reason, it operates a system of differentials based on land use. Descriptions of the land use categories are shown in 5.4.2.

The Council describes the relationship between the rates charged to each group in terms of a factor expressed as a percentage of the rate that would apply if there were no differential rating in place – that is, the group described as Miscellaneous (MS). Each year, the Council reviews the differential factors applied to each land use category. The factors proposed for 2019/20 are outlined in 5.1 and include a number of changes compared with 2018/19. The Council believes these changes are an appropriate way of moderating the effect of the 2018 city revaluation on rating incidence.

The factors have been developed to address the following matters:

- rating units containing more than one residential unit will place an increasing demand on Council services as the number of units increase
- the land value for non-residential property is often driven by different influences from the land value for residential or rural land and therefore is not directly comparable as a rating base

- the Council's Revenue and Financing Policy identifies a number of activities where it believes nonresidential users gain a greater benefit than other users and should bear a greater share of the cost
- for large rural rating units a pure land value system would produce rates charges that would be unsustainable
- •rural and semi-serviced rating units generally have limited or, in some cases, no access to some Council activities funded through the general rate

#### 5.4.2 Differentials based on Land Use

The Council proposes to differentiate the general rate primarily on the basis of land use. Properties with more than one use will be placed in a category that the Council considers reflects the primary use.

The Council will consider partitioning the property into parts and allocate each part to the most appropriate category in situations such as the following:

- where there are discreet parts of the property used for different purposes such as a retail shop and a residence
- for manager's residences associated with motel complexes
- where part of the property is used for not-for-profit or other community purposes and the remainder is used for other purposes
- where the property is not serviced and is used for commercial, industrial or business purposes but a significant part is used for farming or horticultural purposes

- where a property has a rural zoning but is serviced and has one or more residential units then the first 2ha will be classified as group code R1 and the balance as FM or FL depending on its size
- where a property that is greater than 5ha (and residential use is a permitted activity under the city's District Plan) becomes serviced the first 5ha (or the area of the actual sub-divisional development if larger than this) will be categorised in group code R1 and the remainder will continue to be treated as not serviced for rating purposes
- where a property that is less than 5ha becomes serviced and features of the land or District Plan requirements impede subdivision the part that reflects the extent of the impediment will continue to be treated as not serviced for rating purposes

Note that, subject to the rights of objection to the rating information database set out in sections 29 and 39 of the Local Government (Rating) Act 2002, the Council is the sole determiner of the categories.

In the context of the general rate, 'serviced' means the property is either connected or serviceable for wastewater disposal. Connected means the rating unit is connected to a public wastewater drain, while serviceable means the rating unit is not connected to a public wastewater drain but is within 30m of such a drain, and Council would allow a connection.

The following differential categories will be used:

#### Single Unit Residential (R1)

Every serviced rating unit not otherwise classified:

- having a predominant or exclusive residential use (excluding home occupations) and on which is erected one residential unit; or
- being vacant property where residential use is a permitted activity under the city's District Plan.

#### Multi-unit residential (R2 - R8)

Every serviced rating unit not otherwise classified on which is erected:

- two residential units (R2); or
- three residential units (R3); or
- four residential units (R4); or
- five residential units (R5); or
- six residential units (R6); or
- seven residential units (R7); or
- eight or more residential units (R8).

In determining what is a residential unit the Council will apply the same criteria as defined for a SUIP as shown in 5.3.

#### Miscellaneous (MS)

Every rating unit (or division thereof) of the following types:

- property used primarily for not-for-profit or other community purposes, excluding retail shops
- property owned by the Council that is used by it for parking that is available for public use
- property where the ratepayer conducts or permits to be conducted a business (a Home Occupation, as defined in the city's District Plan), which would otherwise qualify for inclusion in group code R1
- vacant serviced property where non-residential use

is a permitted activity under the city's District Plan

- property that is not serviced and would otherwise qualify for inclusion in group code FL, FS or FM but is used for predominantly commercial, industrial or business purposes (excluding farming and horticulture)
- Property not specifically categorised in any of the other group codes

#### Non-Residential (CI)

Every serviced rating unit, not otherwise classified, used for commercial, industrial or business purposes including licensed hotel, serviced apartments or residential institution including a guesthouse, rooming house, boarding house, private hotel, motel, residential club or hostel.

#### Rural & Semi-serviced (FL, FS & FM)

FL – Every rating unit not otherwise classified that is not serviced and has either

- an area of 5ha or more; or
- an area less than 5ha but on which there is no residential dwelling or non-residential improvements.

When the rating unit becomes serviced, as defined above (and provided it is zoned to permit subdivision), the property will be reclassified to the higher rated differential category in the immediately following year.

FS – Every rating unit not otherwise classified that is not serviced and has an area of 0.2ha or less and on which there is a residential dwelling.

FM – Every rating unit not otherwise classified that is not serviced and has an area greater than 0.2ha and less than 5ha and on which there is either residential dwellings or non-residential improvements.

#### 6. Early payment of rates

Sections 55 and 56 of the Local Government (Rating) Act 2002 empowers councils to accept early payment of rates.

The Council will accept any payment of rates for either the current or future years in advance of the due date.

## 7. Rates payable by instalment & due dates

The Council provides for rates to be paid in four equal instalments. For the 2019/20 year the due dates (that is, final dates for payment without incurring penalty charges) will be:

Instalment One:	30 August 2019
Instalment Two:	29 November 2019
Instalment Three:	28 February 2020
Instalment Four:	29 May 2020

Ratepayers may elect to pay on a more regular basis if they choose. They may also elect to pay the full year's rates in one lump sum prior to the due date for instalment 2 without incurring penalty charges on instalment 1. Rates may be paid using any one of a number of payment methods acceptable to the Council, including direct debit, cheque by mail, cheque or cash or Eftpos at Council's office, direct credit and other bank transfer methods. Payment by credit card can be made using the Internet, subject to the payment of a fee to cover costs.

The due date for metered water targeted rates will be the 20th of the month following the invoice date as follows:

	MONTHLY INVOICING
Instalment	Due Date
1	20 July 2019
2	20 August 2019
3	20 September 2019
4	20 October 2019
5	20 November 2019
6	20 December 2019
7	20 January 2020
8	20 February 2020
9	20 March 2020
10	20 April 2020
11	20 May 2020
12	20 June 2020

TWO MONTHLY INVOICING			
Linton, East & North Rounds Ashhurst, South West, PNCC & Central Rounds			
Instalment	Due Date	Instalment	Due Date
1	20 July 2019	1	20 August 2019
2	20 September 2019	2	20 October 2019
3	20 November 2019	3	20 December 2019
4	20 January 2020	4	20 February 2020
5	20 March 2020	5	20 April 2020
6	20 May 2020	6	20 June 2020

#### 8. Rates penalties

To provide an incentive for rates to be paid by the due date, penalties will be imposed when rates are not paid on time. A penalty of 10% will be added to any portion of an instalment remaining unpaid after the due date for payment, as outlined in clause 7 above.

A penalty charge of 10% will be added to any outstanding rates (including penalties) assessed in previous years and remaining outstanding at 2 July 2019 and again on 3 January 2020.

Penalty charges will not be applied to the metered water targeted rate.

#### 9. Rating base information

The following are projected as at 30 June 2019:

Number of rating units:	33,300
Total capital value of all rating units:	\$19,605,000,000
Total land value of all rating units:	\$10,069,000,000

#### 10. Rates summary

	BASIS OF RATES	10YP 2018/19	10YP 2019/20	AB 2019/20
		\$000	\$000	\$000
General rates				
General rates	rate in \$ of LV (differentiated by use)	52,220	55,476	61,151
UAGC	fixed charge p rating unit	19,206	20,454	14,050
Targeted rates				
Water				
- connected	fixed charge p SUIP (residential) or p rating unit (non-residential)	6,578	7,288	6,642
- serviceable	fixed charge p SUIP (residential) or p rating unit (non-residential)	72	79	72
- metered	\$ p m3 plus fixed charge	2,080	2,150	2,500
Wastewater				
- connected	fixed charge p SUIP (residential) or p rating unit (non-residential)	6,966	6,949	6,888
- serviceable	fixed charge p SUIP (residential) or p rating unit (non-residential)	71	79	72
- pans	fixed charge p pan	1,992	1,971	1,963
Rubbish & recycling				
- kerbside recycling	fixed charge p SUIP	3,370	3,185	3,423
- rubbish & public recycling	fixed charge p SUIP	1,982	2,084	2,094
Total Rates Revenue		\$94,537	\$99,706	\$98,855
(GST Exclusive)		ç, q,	<i><i><i></i></i></i>	<i>~~0,033</i>

#### 11. Source and application of funds statements (Funding Impact Statements)

The Local Government (Financial Reporting and Prudence) Regulations 2014 prescribe the format for statements showing the sources and application of funds for the whole of Council and for each group of activities of the Council.

These statements are designed to show w h e re operational and capital funding comes from, and how they are used.

This information is presented in two ways, firstly at the Whole of Council level, and in a slightly different form at the "Group of Activities" level. At the Group of Activities level, internal revenue and expenditure are shown as separate items, while at the Whole of Council level they are not displayed because the amounts balance each other out.

Capital Expenditure is grouped into three broad categories based on which one the programme most relates to. The three categories are:

- to meet additional demand
- to improve the level of service
- to replace existing assets.

The categories do not clearly represent the fact that some programmes will contribute to more than one purpose.

In addition to the statements mentioned, the Council is also providing Activity Financial Statements which show the revenue and expenses for the services provided, as well as how the rates are calculated (see section 1).

#### **Please Note:**

- 1. In the statements, the term "Other Operating Funding" is an abbreviation of "Local authority fuel tax, fines, infringement fees and other receipts".
- 2. The totals appear different between the two statements due to the different way the figures have been categorised. The Funding Impact Statements include rates revenue, whereas the Activity Financial Statements separate rates out to clearly show how they've been calculated. In addition, the Activity Financial Statements include depreciation in the expenses to show the full cost of the activity, but this is not included in the Funding Impact Statements.

#### WHOLE OF COUNCIL

(20,930)	JUNE LUS/ (DEFICIT) OF CAFITAL FUNDING	(27,751)	(27,322)
74,076 (20,930)	TOTAL APPLICATIONS OF CAPITAL FUNDING SURPLUS/(DEFICIT) OF CAPITAL FUNDING	76,125 (27,751)	81,813 (27,322)
-	Increase/(Decrease) of Investments	-	01.01
-	Increase/(Decrease) in Reserves	-	
28,164	- to replace existing assets	22,932	29,880
43,651	- to improve the level of service	44,816	46,56
2,261	- to meet additional demand	8,377	5,369
	Capital Expenditure:-		
	APPLICATIONS OF CAPITAL FUNDING		
53,146	TOTAL SOURCES OF CAPITAL FUNDING	48,375	54,49
-	Other dedicated capital funding	-	
-	Lump sum contributions	-	
-	Gross proceeds from sale of assets	402	40
38,710	Increase/(Decrease) in Debt	38,085	44,79
1,063	Development & Financial Contributions	1,476	1,47
13,373	Subsidies and Grants for Capital Expenditure	8,411	7,82
	SOURCES OF CAPITAL FUNDING		
20,930	SURPLUS/(DEFICIT) OF OPERATING FUNDING	27,751	27,322
101,752	TOTAL APPLICATIONS OF OPERATING FUNDING	105,010	104,523
-	Other operating funding applications	-	
7,284	Finance Costs	9,451	7,616
94,468	Payments to Staff and Suppliers	95,559	96,907
	APPLICATIONS OF OPERATING FUNDING		
122,688	TOTAL OPERATING FUNDING	132,761	131,844
19,193	Other Operating Funding *	23,887	23,748
517	Interest and Dividends from investments	567	567
5,228	Fees and Charges	5,367	5,353
3,207	Subsidies & Grants for Operating Purposes	3,233	3,322
23,111	Targeted Rates	23,776	23,65
71,433	SOURCES OF OPERATING FUNDING General Rates, UAGC & Rates Penalties	75,931	75,200
ф 0000		¢ 0000	¢ 0000
\$'000s		\$'000s	\$'000s

#### **INNOVATIVE & GROWING CITY - GROUP OF ACTIVITIES**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
	SOURCES OF OPERATING FUNDING		
5,940	General Rates, UAGC & Rates Penalties	5,962	6,405
-	Targeted Rates	-	-
-	Subsidies & Grants for Operating Purposes	-	-
3,890	Fees and Charges	4,001	4,001
969	Internal Charges & Overheads Recovered	989	949
1,210	Other Operating Funding *	1,236	1,236
12,009	TOTAL OPERATING FUNDING	12,188	12,591
	APPLICATIONS OF OPERATING FUNDING		
8,335	Payments to Staff and Suppliers	8,427	8,794
1	Finance Costs	3	14
3,374	Internal Charges & Overheads Applied	3,465	3,482
-	Other operating funding applications	-	-
11,711	TOTAL APPLICATIONS OF OPERATING FUNDING	11,895	12,290
298	SURPLUS/(DEFICIT) OF OPERATING FUNDING	293	300
	SOURCES OF CAPITAL FUNDING		
-	Subsidies and Grants for Capital Expenditure	-	-
-	Development & Financial Contributions	-	-
39	Increase/(Decrease) in Debt	23	15
-	Gross proceeds from sale of assets	-	-
-	Lump sum contributions	-	-
-	Other dedicated capital funding	-	-
39	TOTAL SOURCES OF CAPITAL FUNDING	23	15
	APPLICATIONS OF CAPITAL FUNDING		
	Capital Expenditure:-		
-	- to meet additional demand	-	-
7	- to improve the level of service	54	54
330	- to replace existing assets	262	262
-	Increase/(Decrease) in Reserves	-	-
-	Increase/(Decrease) of Investments	-	-
337	TOTAL APPLICATIONS OF CAPITAL FUNDING	316	316
(298)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(293)	(300)

#### **CREATIVE & EXCITING CITY - GROUP OF ACTIVITIES**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
	SOURCES OF OPERATING FUNDING		
25,861	General Rates, UAGC & Rates Penalties	26,431	25,450
-	Targeted Rates	-	-
62	Subsidies & Grants for Operating Purposes	63	112
-	Fees and Charges	-	-
-	Internal Charges & Overheads Recovered	-	173
2,035	Other Operating Funding *	2,076	2,090
27,958	TOTAL OPERATING FUNDING	28,570	27,824
	APPLICATIONS OF OPERATING FUNDING		
13,659	Payments to Staff and Suppliers	14,015	17,111
1,538	Finance Costs	2,035	1,619
8,089	Internal Charges & Overheads Applied	8,336	4,998
-	Other operating funding applications	-	-
23,286	TOTAL APPLICATIONS OF OPERATING FUNDING	24,385	23,729
4,672	SURPLUS/(DEFICIT) OF OPERATING FUNDING	4,185	4,095
	SOURCES OF CAPITAL FUNDING		
1,066	Subsidies and Grants for Capital Expenditure	1,011	913
165	Development & Financial Contributions	230	230
9,869	Increase/(Decrease) in Debt	9,251	16,061
-	Gross proceeds from sale of assets	-	
-	Lump sum contributions	-	-
-	Other dedicated capital funding	-	-
11,100	TOTAL SOURCES OF CAPITAL FUNDING	10,491	17,204
	APPLICATIONS OF CAPITAL FUNDING		
	Capital Expenditure:-		
-	- to meet additional demand	1,351	1,065
11,028	- to improve the level of service	8,285	12,172
4,744	- to replace existing assets	5,040	8,061
-	Increase/(Decrease) in Reserves	-	-
-	Increase/(Decrease) of Investments	-	-
15,772	TOTAL APPLICATIONS OF CAPITAL FUNDING	14,676	21,299
(4,672)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(4,185)	(4,095)
-	TOTAL FUNDING SURPLUS/(DEFICIT)	-	-

#### **CONNECTED & SAFE COMMUNITY - GROUP OF ACTIVITIES**

Budget 2018/19		10YP 2019/20	AB 2019/20
\$'000s		\$'000s	\$'000s
	SOURCES OF OPERATING FUNDING		
14,027	General Rates, UAGC & Rates Penalties	15,147	15,325
-	Targeted Rates	-	-
56	Subsidies & Grants for Operating Purposes	6	6
1,188	Fees and Charges	1,213	1,193
516 3,795	Internal Charges & Overheads Recovered	526 3,970	516 3,970
,	Other Operating Funding * TOTAL OPERATING FUNDING	,	
19,581		20,862	21,010
	APPLICATIONS OF OPERATING FUNDING		
11,398	Payments to Staff and Suppliers	11,947	13,500
519	Finance Costs	1,042	908
5,466	Internal Charges & Overheads Applied	5,690	4,488
-	Other operating funding applications	-	
17,383	TOTAL APPLICATIONS OF OPERATING FUNDING	18,679	18,896
2,198	SURPLUS/(DEFICIT) OF OPERATING FUNDING	2,183	2,114
	SOURCES OF CAPITAL FUNDING		
152	Subsidies and Grants for Capital Expenditure	580	651
-	Development & Financial Contributions	-	-
11,858	Increase/(Decrease) in Debt	8,331	7,770
-	Gross proceeds from sale of assets	-	-
-	Lump sum contributions	-	-
-	Other dedicated capital funding	-	
12,010	TOTAL SOURCES OF CAPITAL FUNDING	8,910	8,421
	APPLICATIONS OF CAPITAL FUNDING		
	Capital Expenditure:-		
-	- to meet additional demand	-	-
8,989	- to improve the level of service	8,439	7,485
5,219	- to replace existing assets	2,655	3,049
-	Increase/(Decrease) in Reserves	-	-
-	Increase/(Decrease) of Investments	-	
14,208	TOTAL APPLICATIONS OF CAPITAL FUNDING	11,094	10,534
(2,198)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(2,183)	(2,114)
-	TOTAL FUNDING SURPLUS/(DEFICIT)	-	-

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#### **ECO-CITY - GROUP OF ACTIVITIES**

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(.,)	TOTAL FUNDING SURPLUS/(DEFICIT)	-	(.,
(1,416)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(1,181)	(1,139)
1,006	TOTAL APPLICATIONS OF CAPITAL FUNDING	806	1,098
-	Increase/(Decrease) In Reserves Increase/(Decrease) of Investments	-	-
379	- to replace existing assets Increase/(Decrease) in Reserves	343	516
628	- to improve the level of service	463	582
-	- to meet additional demand	-	-
	Capital Expenditure:-		
	APPLICATIONS OF CAPITAL FUNDING		
(409)		(2/2)	(42)
(409)	TOTAL SOURCES OF CAPITAL FUNDING	(375)	(42)
-	Lump sum contributions Other dedicated capital funding	-	-
-	Gross proceeds from sale of assets	-	-
(409)	Increase/(Decrease) in Debt	(375)	(42)
-	Development & Financial Contributions	-	-
-	Subsidies and Grants for Capital Expenditure	-	-
	SOURCES OF CAPITAL FUNDING		
1,410		1,101	1,137
1,416	SURPLUS/(DEFICIT) OF OPERATING FUNDING	1,917	1,139
7,663	TOTAL APPLICATIONS OF OPERATING FUNDING	7,917	7,916
0,740	Other operating funding applications	0,729	1,009
467 6,740	Internal Charges & Overheads Applied	486 6.929	330 1.669
455 467	Payments to Staff and Suppliers Finance Costs	502 486	5,917 330
AEE		500	F 017
2,070	APPLICATIONS OF OPERATING FUNDING	2,000	,,000
9.078	TOTAL OPERATING FUNDING	9,098	9,055
2,625	Other Operating Funding *	2,640	2,410
15	Internal Charges & Overheads Recovered	16	16
- 050	Fees and Charges	- 000	-
330 S	Subsidies & Grants for Operating Purposes	338	338
756 5,351	General Rates, UAGC & Rates Penalties Targeted Rates	835 5.269	774 5 <i>.</i> 517
750		0.2.5	774
	SOURCES OF OPERATING FUNDING		
\$'000s		\$'000s	\$'000s
2018/19		2019/20	2019/20

#### **TRANSPORT - GROUP OF ACTIVITIES**

-	TOTAL FUNDING SURPLUS/(DEFICIT)	-	-
(4,571)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(5,275)	(4,766)
25,929	TOTAL APPLICATIONS OF CAPITAL FUNDING	29,311	22,913
-	Increase/(Decrease) of Investments	-	-
0,041	Increase/(Decrease) in Reserves	-	۱ <i>د \</i> , ر -
18,936 6,341	– to improve the level of service – to replace existing assets	19,900 5,730	15,146 5,751
652 18,936	<ul> <li>to meet additional demand</li> <li>to improve the level of service</li> </ul>	3,680	2,017
(52)	Capital Expenditure:-	2.600	2.047
	APPLICATIONS OF CAPITAL FUNDING		
21,359	TOTAL SOURCES OF CAPITAL FUNDING	24,036	18,148
-	Other dedicated capital funding	-	-
-	Lump sum contributions	-	-
-	Gross proceeds from sale of assets	-	-
8,834	Increase/(Decrease) in Debt	16,703	11,376
369	Development & Financial Contributions	513	513
12,156	Subsidies and Grants for Capital Expenditure	6,820	6,259
	SOURCES OF CAPITAL FUNDING		
4,571	SURPLUS/(DEFICIT) OF OPERATING FUNDING	5,275	4,766
16,850	TOTAL APPLICATIONS OF OPERATING FUNDING	17,941	17,554
-	Other operating funding applications	-	-
4,073	Internal Charges & Overheads Applied	4,190	3,197
2,210	Finance Costs	2,963	2,345
10,567	Payments to Staff and Suppliers	10,788	12,012
	APPLICATIONS OF OPERATING FUNDING		
21,421	TOTAL OPERATING FUNDING	23,215	22,320
4,633	Other Operating Funding *	4,722	4,722
-	Internal Charges & Overheads Recovered	-	-
2,139	Fees and Charges	2,025	2,001
- 2,759	Subsidies & Grants for Operating Purposes	- 2,825	- 2,861
14,029	General Rates, UAGC & Rates Penalties Targeted Rates	15,669	14,737
44.000	SOURCES OF OPERATING FUNDING	45.660	44 727
\$ 000s		\$'000s	\$'000s
2018/19 \$'000s		2019/20	2019/20
Budget		10YP	AB

#### WATER - GROUP OF ACTIVITIES

(3,603)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(4,052)	(3,930)
6,427	TOTAL APPLICATIONS OF CAPITAL FUNDING	9,614	11,682
-	Increase/(Decrease) of Investments	-	
	Increase/(Decrease) in Reserves		
3,618	- to replace existing assets	3,013	4,497
2,089	- to improve the level of service	4,626	6,270
719	Capital Expenditure:- - to meet additional demand	1,975	910
2,023	APPLICATIONS OF CAPITAL FUNDING	دەدرد	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
2,823	TOTAL SOURCES OF CAPITAL FUNDING	5,563	7,75
-	Other dedicated capital funding	-	
-	Gross proceeds from sale of assets Lump sum contributions	402	40.
2,636	Increase/(Decrease) in Debt	4,901 402	7,09
187	Development & Financial Contributions	259	25
-	Subsidies and Grants for Capital Expenditure	-	
	SOURCES OF CAPITAL FUNDING		
5,005		7,052	5,550
3,603	SURPLUS/(DEFICIT) OF OPERATING FUNDING	4,052	3,930
5,260	TOTAL APPLICATIONS OF OPERATING FUNDING	5,603	5,492
2,021	Other operating funding applications	-	244
ددہ 2,891	Internal Charges & Overheads Applied	3,003	244
1,514 855	Payments to Staff and Suppliers Finance Costs	1,507 1,093	4,329
1 5 1 4		1 507	1 22
0,005	APPLICATIONS OF OPERATING FUNDING	7,007	<i>,</i> <b>, , , , , , , , , ,</b>
8,863	TOTAL OPERATING FUNDING	9,654	9,423
90 36	Other Operating Funding *	36	36
- 98	Fees and Charges Internal Charges & Overheads Recovered	- 100	173
-	Subsidies & Grants for Operating Purposes	-	
8,730	Targeted Rates	9,518	9,214
-	General Rates, UAGC & Rates Penalties	-	
	SOURCES OF OPERATING FUNDING		
		+	+
2018/19 \$'000s		2019/20 \$'000s	2019/20 \$'000s

#### WASTEWATER - GROUP OF ACTIVITIES

-	TOTAL FUNDING SURPLUS/(DEFICIT)	-	-
(3,334)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(3,193)	(3,196)
5,295	TOTAL APPLICATIONS OF CAPITAL FUNDING	5,390	7,238
-	Increase/(Decrease) of Investments	-	-
4,235	Increase/(Decrease) in Reserves	2,510	5,075
4.239	<ul> <li>to improve the level of service</li> <li>to replace existing assets</li> </ul>	2,108	3,455 3,079
440 616	<ul> <li>to meet additional demand</li> <li>to improve the level of service</li> </ul>	704 2,108	704
4.40	Capital Expenditure:-	704	70.0
	APPLICATIONS OF CAPITAL FUNDING		
1,961		2,198	4,042
-	TOTAL SOURCES OF CAPITAL FUNDING	-	1017
-	Lump sum contributions Other dedicated capital funding	-	-
-	Gross proceeds from sale of assets	-	
1,690	Increase/(Decrease) in Debt	1,822	3,666
271	Development & Financial Contributions	376	376
-	Subsidies and Grants for Capital Expenditure	-	
	SOURCES OF CAPITAL FUNDING		
3,334	SURPLUS/(DEFICIT) OF OPERATING FUNDING	3,193	3,196
6,887	TOTAL APPLICATIONS OF OPERATING FUNDING	7,135	7,066
-	Other operating funding applications	-	
2,787	Internal Charges & Overheads Applied	2,979	215
635	Finance Costs	714	687
3,465	Payments to Staff and Suppliers	3,442	6,165
	APPLICATIONS OF OPERATING FUNDING		
10,221	TOTAL OPERATING FUNDING	10,328	10,263
1,152	Other Operating Funding *	1,298	1,293
40	Internal Charges & Overheads Recovered	41	41
-	Fees and Charges	-	L
9,029	Subsidies & Grants for Operating Purposes	0,009	0,72.
- 9.029	Targeted Rates	- 8,989	8,92
	General Rates, UAGC & Rates Penalties		
	SOURCES OF OPERATING FUNDING		
\$'000s		\$'000s	\$'000:
2018/19		2019/20	2019/20

#### **STORMWATER - GROUP OF ACTIVITIES**

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2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
	SOURCES OF OPERATING FUNDING		
2,758	General Rates, UAGC & Rates Penalties	2,889	3,177
-	Targeted Rates	-	-
-	Subsidies & Grants for Operating Purposes	-	-
-	Fees and Charges	-	-
18	Internal Charges & Overheads Recovered	18	18
2	Other Operating Funding *	2	2
2,778	TOTAL OPERATING FUNDING	2,910	3,197
	APPLICATIONS OF OPERATING FUNDING		
1,246	Payments to Staff and Suppliers	1,307	2,038
248	Finance Costs	299	276
521	Internal Charges & Overheads Applied	536	100
-	Other operating funding applications	-	-
2,015	TOTAL APPLICATIONS OF OPERATING FUNDING	2,142	2,413
763	SURPLUS/(DEFICIT) OF OPERATING FUNDING	768	784
	SOURCES OF CAPITAL FUNDING		
-	Subsidies and Grants for Capital Expenditure	-	-
71	Development & Financial Contributions	98	98
813	Increase/(Decrease) in Debt	1,002	1,165
-	Gross proceeds from sale of assets	-	-
-	Lump sum contributions	-	-
-	Other dedicated capital funding	-	
	TOTAL SOURCES OF CAPITAL FUNDING	1,100	1,263
884		1,100	
884	APPLICATIONS OF CAPITAL FUNDING	1,100	
884	APPLICATIONS OF CAPITAL FUNDING Capital Expenditure:-	.,	
884		666	666
	Capital Expenditure:-		666 705
450	Capital Expenditure:- - to meet additional demand	666	
450 563	Capital Expenditure:- - to meet additional demand - to improve the level of service	666 525	705
450 563	Capital Expenditure:- - to meet additional demand - to improve the level of service - to replace existing assets	666 525	705
450 563	Capital Expenditure:- - to meet additional demand - to improve the level of service - to replace existing assets Increase/(Decrease) in Reserves	666 525	705
450 563 635 -	Capital Expenditure:- - to meet additional demand - to improve the level of service - to replace existing assets Increase/(Decrease) in Reserves Increase/(Decrease) of Investments	666 525 677 -	705 677 - -

#### **DRIVEN & ENABLING COUNCIL - GROUP OF ACTIVITIES**

Budget 2018/19 \$'000s		10YP 2019/20 \$'000s	AB 2019/20 \$'000s
\$ 000S		\$ 0005	\$ 000S
	SOURCES OF OPERATING FUNDING		
8,061	General Rates, UAGC & Rates Penalties	8,999	9,332
-	Targeted Rates	-	-
-	Subsidies & Grants for Operating Purposes	-	4
150	Fees and Charges	153	153
34,868	Internal Charges & Overheads Recovered	36,156	26,911
4,223	Other Operating Funding *	8,474	8,557
47,303	TOTAL OPERATING FUNDING	53,782	44,957
	APPLICATIONS OF OPERATING FUNDING		
33,401	Payments to Staff and Suppliers	32,964	28,058
811	Finance Costs	817	517
13,010	Internal Charges & Overheads Applied	13,379	9,386
-	Other operating funding applications	-	-
47,222	TOTAL APPLICATIONS OF OPERATING FUNDING	47,160	37,961
81	SURPLUS/(DEFICIT) OF OPERATING FUNDING	6,622	6,996
	SOURCES OF CAPITAL FUNDING		
-	Subsidies and Grants for Capital Expenditure	-	-
-	Development & Financial Contributions	-	-
3,373	Increase/(Decrease) in Debt	(3,572)	(2,311)
-	Gross proceeds from sale of assets	-	-
-	Lump sum contributions	-	-
-	Other dedicated capital funding	-	-
3,373	TOTAL SOURCES OF CAPITAL FUNDING	(3,572)	(2,311)
	APPLICATIONS OF CAPITAL FUNDING		
	Capital Expenditure:-		
-	- to meet additional demand	-	-
795	- to improve the level of service	416	696
2,659	- to replace existing assets	2,635	3,990
-	Increase/(Decrease) in Reserves	-	-
-	Increase/(Decrease) of Investments	-	-
3,453	TOTAL APPLICATIONS OF CAPITAL FUNDING	3,050	4,685
(81)	SURPLUS/(DEFICIT) OF CAPITAL FUNDING	(6,622)	(6,996)
	TOTAL FUNDING SURPLUS/(DEFICIT)		



# **ADDITIONAL INFORMATION** Section



Levels of Service, Performance Measures and Targets

The Role and Structure of the Council

How to Contact the Council

Glossary



# Levels of service and performance measures

This section contains an extract from the 10 Year Plan which shows the Council's planned levels of service for each of the activities and the measures we intend to use to report back on our performance.

More information about each of the Council's activities can be found in the full 10 Year Plan 2018-2028 which you can view on the Council's website www.pncc.govt.nz and searching 10 Year Plan or by phoning us on 06 356 8199 and asking for a copy.

As the 10 Year Plan was adopted in June 2018 the '2017/18' in brackets reflects the position as at that time.

The Council reports its performance in relation to levels of service in Annual Reports which can also be viewed on the Council's website or by phoning us and asking for a copy.

All of our performance measures will be measured annually, unless stated otherwise.

#### CITY DEVELOPMENT ACTIVITY

What We Do	How We Show We Are Doing A Great Job					
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council rezones land and reviews the District Plan provisions to ensure land supply continues to exceed demand. [Housing and Future Development Plan]	There is a continual supply of land for greenfield residential sections. (new) Ratio of lower quartile home price to median household income. <sup>1</sup> (new)	At least 1,900 Ratio met				
Council processes planning and building consents to support growth. [Housing and Future Development	Resource consent applications are processed within statutory timeframes. <sup>2</sup> (93%)	At least 95%	At least 95%	At least 95%	At least 95%	
Plan]	Building consent applications are processed within statutory timeframes. <sup>3</sup> (92%)	At least 95%	At least 95%	At least 95%	At least 95%	
	Council keeps its status as an accredited building consent authority. (kept)	Status retained	Status retained	Status retained	Status retained	
Council provides water, transport and waste infrastructure to support growth. [Growth Infrastructure Plan]	At least three years of housing and business land with services is immediately available. (new)	At least three years	At least three years	At least three years	At least three years	
Council uses and promotes the principles of good urban design to have high-quality public and private developments. [Urban Design Plan]	Council development projects reflect principles of good urban design. (met)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council manages its City Development Activity in a financially sustainable way.	Major services and projects are provided within budget. (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget	

1 This measures whether a household that is renting can afford to buy a home. It is part of the MBIE set of indicators and will allow comparisons with other councils. It is a new measure, so Council has no target set yet.

2-3 In setting these targets the Council acknowledges that a small number of applications will not be processed within statutory deadlines. This is because some complex consent issues cannot be resolved within statutory timeframes. Also consent applications comes in peaks and troughs and, although Council continually monitors resourcing needs and works with other Councils to help manage peak demands, it is not always possible to meet these peaks without over-resourcing for more normal demand.

#### STRATEGIC TRANSPORT (ROADING) ACTIVITY

For Local Government Act purposes, this is part of the Transport (Roading and Footpaths) Group of Activities. The Transport Group of Activities is made up of the Strategic Transport (Roading) Activity and the Active and Public Transport Activity (see page 47-49).

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council provides an interconnected transport system to safely, reliably and efficiently get freight, services, and people where they need to be. [Strategic Transport Plan]	Percentage of requests for service relating to roads and footpaths responded to (with at least an initial formal response) within three working days. (77%)	Greater than 95%	Greater than 95%	Greater than 95%	Greater than 95%
Council provides an adequate supply of parking for economic growth and to encourage a strong culture of walking, cycling and public transport use. [Strategic Transport Plan]	The average quality of ride on the sealed local road network, measured by smooth travel exposure. (85%)	STE greater than 80%	STE greater than 80%	STE greater than 80%	STE greater than 80%
Council provides a safe, reliable and interconnected transport system that provide priority for active and public transport users. [Active Transport Plan]	The change in the number of fatal and serious injury crashes from the previous financial year on the city's local roading network. (target not met)	Decline	Decline	Decline	Decline
Council provides transport infrastructure to support growth [Growth Infrastructure Plan]	Five year rolling average number of fatal and serious injury accidents. (new)	Decline	Decline	Decline	Decline
	Percentage of sealed roads that are resurfaced each year. (2.5%)	Greater than 3.5%	Greater than 3.5%	Greater than 3.5%	Greater than 3.5%
	The percentage of footpaths that meet Council standard. See Note (new)	Baseline to be determined	Baseline to be determined	Baseline to be determined	Baseline to be determined
	A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. <sup>4</sup> (not met)	Projects achieved	Projects achieved	Projects achieved	Projects achieved
Council manages its Strategic Transport (Roading) and Active and Public Transport Activities in a financially sustainable way.	Major services and projects are provided within budget. (budget exceeded)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget

Note: Council is developing an improved system for monitoring footpath standards. It is based on IPWEA (Institute of Public Works Engineering Australasia) Footpath Condition Rating Standard, and will be a much more robust way of measuring and prioritizing footpath maintenance and renewals. The results in the first year of its use will be used to set new targets for subsequent years.

4 Renewals as a group: Manawatū River Downstream Pedestrian Cycle bridge and Cycle / Pedestrian Pathway (programmes 57,977, 1229 and 1275), City Centre Streetscape Plan (programme 244), Street lighting upgrade (programme 1274)

#### ECONOMIC DEVELOPMENT ACTIVITY

What We Do	How We Show We Are Doing A Great Job					
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council funds external organisations to create and enable opportunities for employment and growth in line with Council's strategies. [Economic Development Plan]	Funding is distributed and the contract deliverables achieved with the funding will be described. (met)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council manages its Economic Development Activity in a financially sustainable way.	Major services and projects are provided within budget. (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget	

#### ACTIVE PUBLIC SPACE ACTIVITY

What We Do	How We Show We Are Doing A Great Job					
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council implements the City Centre Streetscape Plan to increase city centre vibrancy and improve the perception of the city [City Centre Plan]	Projects from the City Centre Streetscape Plan are implemented on time and budget. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council implements the Manawatū River Framework to increase the use of the river environment for active and passive recreation [Manawatū River Plan]	Projects from the Manawatū River Framework are implemented on time and budget. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council provides seed funding and support for people wanting to lead public space projects to develop accessible, active, comfortable and social public places [Placemaking and Palmy Unleashed Plans]	Description of the range of public space projects and their outcomes. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council co-ordinates the delivery of the city's community and commemorative events and initiatives so Palmerston North has a full events calendar that caters well for different sectors of the city's population [Events and Festivals Plan]	Description of the range of community events and initiatives. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council funds external organisations to facilitate economic events that will create and enable opportunities for employment and growth in line with Council's strategies. [Events and Festivals Plan]	Funding for economic events is distributed and the contract deliverables achieved with the funding are described. (Narrative measure) (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council manages its Active Public Space Activity in a financially sustainable way.	Major services and projects are provided within budget. (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget	

#### ARTS, CULTURE AND HERITAGE ACTIVITY

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council funds and enhances the cultural Council Controlled Organisations (and other external organisations), to help make Palmerston North a creative and exciting city and an arts powerhouse. [Arts Plan]	Funding is distributed and the key objectives achieved with the funding are described. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure
Council protects and enhances places of Māori heritage to incorporate Rangitāne history and aspirations in modern-day Palmerston North. [Culture and Heritage Plan and Heritage Management Plan]	Sites of significance to Rangitāne are identified, protected or acknowledged. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure
Council takes a whole-of-council approach to proactively work with owners of heritage buildings and features to preserve the city's heritage. [Heritage Management Plan]	Increase in the number of scheduled heritage features contained in the District Plan. (Current numbers are 7 Sites of Significance to Tangata Whenua, 89 Buildings & Objects, 2 Heritage Areas, 117 Notable Trees and Groups of Trees, and 15 Habitats of Local Significance). (new)	Increase in current numbers	Increase in current numbers	Increase in current numbers	Increase in current numbers
	Increase in investment in earthquake-prone heritage buildings. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure
Council manages its Arts, Culture and Heritage Activity in a financially sustainable way.	Major services and projects are provided within budget. (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget

#### ACTIVE COMMUNITY ACTIVITY

What We Do	How We Show We Are Doing A Great Job				How We Show We Are Doing A Great Job	
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council provides a wide range of accessible and well-maintained sports facilities to increase levels of participation in sport and active recreation. [Active Community Plan]	A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. (met)	Specific projects will be listed in the Plan.				
(Note: These facilities are city-wide reserves, amenity reserves and playgrounds, reserves, sports fields, the Central Energy Trust Arena, walkways and shared paths, and swimming pools.)	Sports fields are available for weekend organised use. (98%) Swimming pool annual usage: • Lido (new)	At least 85% More than 330,000				
		people	people	people	people	
	• Freyberg (new)	More than 110,000 people.	More than 110,000 people.	More than 110,000 people.	More than 110,000 people.	
Council funds and works in partnership with external recreation organisations to help increase levels of participation in sport and active recreation. [Active Community Plan]	Funding is distributed and the key objectives achieved with the funding are described. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council manages its Active Community Activity in a financially sustainable way.	Major services and projects are provided within budget. <sup>5</sup> (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget	

5 Renewals as a group and Central Energy Trust Arena projects

#### Active and Public Transport Activity

For Local Government Act and budget purposes, this is part of the Transport Group of Activities. The Transport Group of Activities is made up of the Active and Public Transport Activity and the Strategic Transport (Roading) Activity.

#### What We Do and How and We Show We Are Doing A Great Job

The levels of service and performance measures for this Activity are included with the Strategic Transport (Roading) levels of service page 97.

#### CONNECTED COMMUNITIES ACTIVITY

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council provides library services, including physical and digital content and the facilitation of programmes to support digital inclusion, access to information, literacy, lifelong learning, cultural and creative expression and social inclusion. [Community Services	Library visitor numbers. (new)	More than 800,000 connections a year <sup>6</sup>	More than 800,000 connections a year <sup>7</sup>	More than 800,000 connections a year <sup>8</sup>	More than 800,000 connections a year <sup>9</sup>
and Facilities Plan]	Use of physical collections. (new)	Average use per item per year is at least 4	Average use per item per year is at least 4	Average use per item per year is at least 4	Average use per item per year is at least 4
	Use of digital collections. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure
	Description of the range of programmes and events. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure
Council provides public toilets throughout the city, in parks and reserves, community centres and hubs, libraries and civic areas to meet people's needs. [Community Services and Facilities Plan]	Public toilets are accessible, appropriately located and gender neutral. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure
Council provides community centres and hubs to cater to the diverse needs of local communities. [Community Services and Facilities Plan]	A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. (new)	Projects achieved	Projects achieved	Projects achieved	Projects achieved
	Levels of community centre use. (new)	Narrative measure, including use of at least 1400 hours per centre per year	Narrative measure, including use of at least 1400 hours per centre per year	Narrative measure, including use of at least 1400 hours per centre per year	Narrative measure, including use of at least 1400 hours per centre per year

6-7 Includes physical facility visits, virtual visits, social media engagements, outreach, membership, participation in programme, internet and Wi-Fi use.

What We Do	How We Show We Are Doing A Great Job					
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council provides cemeteries and a crematorium to meet community needs. [Community Services and Facilities Plan]	A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. (met)	Projects achieved	Projects achieved	Projects achieved	Projects achieved	
	Cemetery provision meets legislative requirements. (new)	Legislative requirements met	Legislative requirements met	Legislative requirements met	Legislative requirements met	
Council provides warm and safe housing units for people in line with Council's priorities. [Council Housing and Support Plan]	Council housing is tenanted. (97%)	At least 95%, excluding units not available due to renovations				
	Council tenants are satisfied with the standard of housing (two-yearly survey).	At least 90%	At least 90%	At least 90%	At least 90%	
	Units meet the Otago Medical School He Kainga Oranga Rental Warrant of Fitness Standard. (not met – Papaioea Place)	Standard met	Standard met	Standard met	Standard met	
	A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. <sup>10</sup> .(met)	Projects achieved	Projects achieved	Projects achieved	Projects achieved	
Council supports and funds community groups to build community, neighbourhood and organisational resilience, capacity and capability. [Community Support Plan]	Funding is distributed according to Council's Community Funding Policy and the key objectives achieved with the funding are described. (met)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	

10 Renewals as a group: Papaioea Place (programmes 377 and 1277), Library of the Future / Upgrade (programmes 595 and 1518)

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council engages on a wide range of decisions and projects so that people and organisations from all sectors actively are involved in Council decision making. [Active Citizenship Plan] Note: The budget for this Plan is in the Leadership Activity (see page 68-69)	Positive feedback from residents on Council's community engagement. (new) Description of the range of engagement techniques used by Council. (new)	Narrative measure Narrative measure	Narrative measure Narrative measure	Narrative measure Narrative measure	Narrative measure Narrative measure
Council manages its Connected Communities Activity in a financially sustainable way.	Major services and projects are provided within budget. (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget

11 Renewals as a group Papaioea Place (programmes 377 and 1277), Library of the Future / Upgrade (programmes 595 and 1518)

#### SAFE COMMUNITIES ACTIVITY

What We Do	How We Show We Are Doing A Great Job					
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council co-ordinates and facilitates the work of the Safety Advisory Board to prevent crime and injury. [Safe Communities Plan]	The range of SAB initiatives and the outcomes they achieve. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council works with the Manawatū–Whanganui Civil Defence Emergency Management Group to build resilience and disaster preparedness for civil defence and emergency situations. [Safe Communities Plan]	Palmerston North retains its accreditation as a Safe City. (new) Council works with local communities to get people prepared for emergencies. (new)	Accreditation retained. Narrative measure	Accreditation retained. Narrative measure	Accreditation retained. Narrative measure	Accreditation retained. Narrative measure	
Council enforces bylaws and legislation to ensure dog owners and residents are aware of safety, protection and etiquette around dogs, and to ensure that food premises comply with the Food Act. [Safe Communities Plan]	Three dog education campaigns and / or community events attended. (new) Council is an accredited Food Act verifier. (new)	At least three attended 99% of verifications are conducted within statutory timeframes.				
Council implements policies and bylaws to promote healthy lifestyles. [Healthy Community Plan]	Description of healthy lifestyle initiatives. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure	
Council manages its Safe Communities Activity in a financially sustainable way.	Major services and projects are provided within budget. (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget	

Note: Council's actions and targets in other Activities make big contributions to health and safety, especially water, wastewater, rubbish and recycling, transport, city development, housing and active communities.

#### SAFE COMMUNITIES ACTIVITY

What We Do	How We Show We Are Doing A Great Job					
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council provides: <ul> <li>a kerbside solid waste collection service</li> <li>a kerbside recycling collection service</li> </ul>	Rubbish and recycling placed in Council's official bags or bins are collected on the stated day. (99.96%) Compliance with resource consents for the Rubbish	At least 98%	At least 98%	At least 98%	At least 98%	
<ul> <li>a kerbside recycling conection service</li> <li>recycling drop-off points</li> <li>a greenwaste drop-off service</li> </ul>	<ul> <li>and Recycling Activity measured by the number of:</li> <li>abatement notices</li> <li>infringement notices</li> </ul>	None	None	None	None	
to manage waste in an environmentally responsible manner and maximise the amount of waste diverted from landfill. [Waste Plan]	<ul><li>enforcement orders</li><li>convictions.</li></ul>	None	None	None	None	
	(met) A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. <sup>12</sup> (met)	Projects achieved	Projects achieved	Projects achieved	Projects achieved	
Council manages its Rubbish and Recycling Activity in a financially sustainable way.	Major services and projects are provided within budget. (met)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget	

12 Renewals as a group

#### **BIODIVERSITY AND SUSTAINABLE PRACTICES ACTIVITY**

What We Do	How We Show We Are Doing A Great Job					
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28	
Council works with iwi and community groups to re- establish bush, particularly along waterways, and to control introduced predators. [Biodiversity Plan]	15,000 green corridors trees planted per year. (Note: This is an average over three years, because as the number of trees increases so does the work required to look after the total number of planted trees.) (new)	At least 15,000 on average over three years				
Council fosters sustainable practices and behaviours so that city residents and organisations become more sustainable. [Sustainable Practices Plan and Energy Plan]	Number and description of sustainable practices campaigns. (new) Number and description of Eco Design home consultations. (new)	Narrative measure Narrative measure	Narrative measure Narrative measure	Narrative measure Narrative measure	Narrative measure Narrative measure	
Council manages its Biodiversity and Sustainable Practices Activity in a financially sustainable way.	Major services and projects are provided within budget. (new)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget	

# STORMWATER ACTIVITY

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council provides stormwater services to protect buildings from inundation from flooding in major events. [Three Waters Plan]	The number of flood events per year resulting in stormwater from Council's stormwater system entering a habitable floor in an urban area. (target met, 1 flood event)	No more than 5	No more than 5	No more than 5	No more than 5
Council provides stormwater infrastructure to support growth. [Growth Infrastructure Plan]	The number of habitable floors per 1,000 properties within urban stormwater service areas affected by a flood event. (Target met (0.1 habitable floors per 1000 properties)	No more than 2	No more than 2	No more than 2	No more than 2
	Median time to attend a flooding event. (Note: A flooding event is one resulting in stormwater entering a habitable building.) (not measured)	Less than 2 hours	Less than 2 hours	Less than 2 hours	Less than 2 hours
	The number of complaints received about the performance of Council's stormwater system per 1,000 properties connected. (Target not met, 19.9 complaints per 1000 connections)	No more than 15	No more than 15	No more than 15	No more than 15
	Compliance with resource consents <sup>13</sup> for discharge from Council's stormwater system measured by the number of:				
	<ul> <li>abatement notices</li> <li>infringement notices</li> <li>enforcement orders</li> <li>convictions</li> </ul>	Zero Zero Zero Zero	Zero Zero Zero Zero	Zero Zero Zero Zero	Zero Zero Zero Zero
	in relation to stormwater resource consents. (Target met, 100% compliance with resource consent) A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. (met)	Projects achieved	Projects achieved	Projects achieved	Projects achieved
Council manages its Stormwater Activity in a financially sustainable way.	Major services and projects are provided within budget. (Target not met)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget

13 Council holds only consents associated with construction and maintenance of stormwater facilities. There are no specific Stormwater discharge consents.

# WASTEWATER ACTIVITY

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council provides wastewater services for the safe collection, treatment and disposal of the city's wastewater. [Three Waters Plan]	Number of dry weather wastewater overflows from Council's wastewater system per 1,000 connections per year. (0.8, Target met)	No more than 1			
Council provides wastewater infrastructure to support growth. [Growth Infrastructure Plan]	Complaints per 1,000 connections about: (12.3) <ul> <li>wastewater odour</li> </ul>	No more than 15			
	wastewater system faults				
	wastewater system blockages				
	Council's response to issues with the wastewater system.				
	Median time for attending to overflows resulting from blockages or other faults. (0.42 hours Target met)	Less than 1.5 hours	Less than 1.5 hours	Less than 1.5 hours	Less than 1.5 hours
	Median time for resolution of overflows resulting from blockages or other faults. (3.27 hours)	Less than 8 hours (i.e. attendance			
	Compliance with resource consents for discharge from Council's wastewater system as measured by the number of:	and resolution is less than 9.5 in total)			
	• abatement notices	Zero	Zero	Zero	Zero
	infringement notices	Zero	Zero	Zero	Zero
	enforcement notices	Zero	Zero	Zero	Zero
	<ul> <li>convictions received by Council in relation to resource consents (all zero, Target met)</li> </ul>	Zero	Zero	Zero	Zero
	A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. <sup>15</sup> (met)	Projects achieved	Projects achieved	Projects achieved	Projects achieved

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council manages its Wastewater Activity in a financially sustainable way.	Major services and projects are provided within budget. (Target not met)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget

15 Renewals as a group

# WATER SUPPLY ACTIVITY

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council provides wastewater services for the safe collection, treatment and disposal of the city's wastewater. [Three Waters Plan]	Compliance with Part 4 (bacteria compliance criteria) of the Public Health Act 1956 (as amended by the Health (Drinking Water) Amendment Act 2007). (Target met)	100%	100%	100%	100%
Council provides wastewater infrastructure to support growth. [Growth Infrastructure Plan]	Compliance with Part 5 (protozoal compliance criteria) of the Public Health Act 1956 (as amended by the Health (Drinking Water) Amendment Act 2007). (Target met)	100%	100%	100%	100%
	The number of complaints per 1,000 connections relating to clarity, taste odour, continuity of water supply, drinking water pressure or flow, and Council's response to any of these issues (49.4, Target not met)	No more than 40			
	Average consumption of drinking water per day per resident. (209.5 litres, Target met)	No more than 360 litres per person per day			
	Median response time for urgent call-out attendance. (0.28 hours, Target met)	2 hours or less			
	Median response time for resolution of urgent call outs. (1.1 hours, Target met)	7 hours or less			
	Median response time for non-urgent call-out attendance. (1.45 hours, Target met)	10 hours or less			
	Median response time for resolution of non-urgent call-outs. (3.45 hours, Target met)	75 hours or less			
	Percentage of real water loss from the water reticulation network. (14.8%, Target met)	Less than 20%	Less than 20%	Less than 20%	Less than 20%
	A 30-year Asset Management Plan is in place and major AMP projects approved in the 10 Year Plan are achieved. <sup>16</sup> (Target met)	Projects achieved	Projects achieved	Projects achieved	Projects achieved

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council manages its Wastewater Activity in a financially sustainable way.	Major services and projects are provided within budget. (Target not met)	Services and projects within budget	Services and projects within budget	Services and projects within budget	Services and projects within budget

16 Renewals as a group

# LEADERSHIP ACTIVITY

What We Do	How We Show We Are Doing A Great Job				
Council's services	Performance Measures (with 2017/18 results)	Targets 2018/19	Targets 2019/20	Targets 2020/21	Targets 2021/22 – 27/28
Council engages on a wide range of decisions and projects so that people and organisations from all sectors are actively involved in Council decision making. This level of service is also part of the Connected Communities Activity (see pages 50-53).	Positive feedback from residents on Council's community engagement. (new) Description of the range of engagement techniques used by Council. (new)	Narrative measure Narrative measure	Narrative measure Narrative measure	Narrative measure Narrative measure	Narrative measure Narrative measure
Council has Plans, Strategies and Policies in place to deliver on the Vision. Council works on the Plans, Strategies and Policies with city stakeholders to lead the city and deliver on the Vision in a collaborative way.	Strategies, Plans and Policies are in place, monitored and reviewed. (new)	Narrative measure	Narrative measure	Narrative measure	Narrative measure

# CORPORATE SUPPORT ACTIVITY

Corporate Support consists of civic administration building, customer services, financial services, human resources, information services and marketing and communications. These support the other Activities of Council.

This area does not have external levels of service.

# COMMERCIAL OR STRATEGIC INVESTMENTS

Commercial or Strategic Investments covers the assets Council owns for commercial or strategic reasons. These include Palmerston North Airport Ltd and the Gordon Kear Forest. The Council also has contracts to provide other councils and organisations with an after-hours call centre and building services. These provide a positive return to Council and reduce the amount needed in rates.

This area does not have external levels of service.

# The role and structure of the Council

Palmerston North City Council recognises the expertise, commitment and relationships that exist in the community.

The purpose of the Council is to enable democratic local decision-making and to provide cost-effective and good quality local infrastructure, local public services and regulatory functions.

#### **Council representation**

The Council is composed of 16 elected members – a Mayor and 15 Councillors. The Chief Executive is appointed by the Council to be in charge of Council operations, and certain powers of management are delegated to that position in accordance with Section 42 and clauses 33 and 34 of Schedule 7 of the Local Government Act 2002. The Chief Executive implements and manages Council's policies and objectives within the budgetary constraints established by Council.

#### Elections

Triennial Council elections take place every three years, with the next one scheduled for October 2019. The current Council comprises 15 Councillors, elected on a City-wide basis, and the Mayor. There are no Community Boards.

#### **Council and Committee structure**

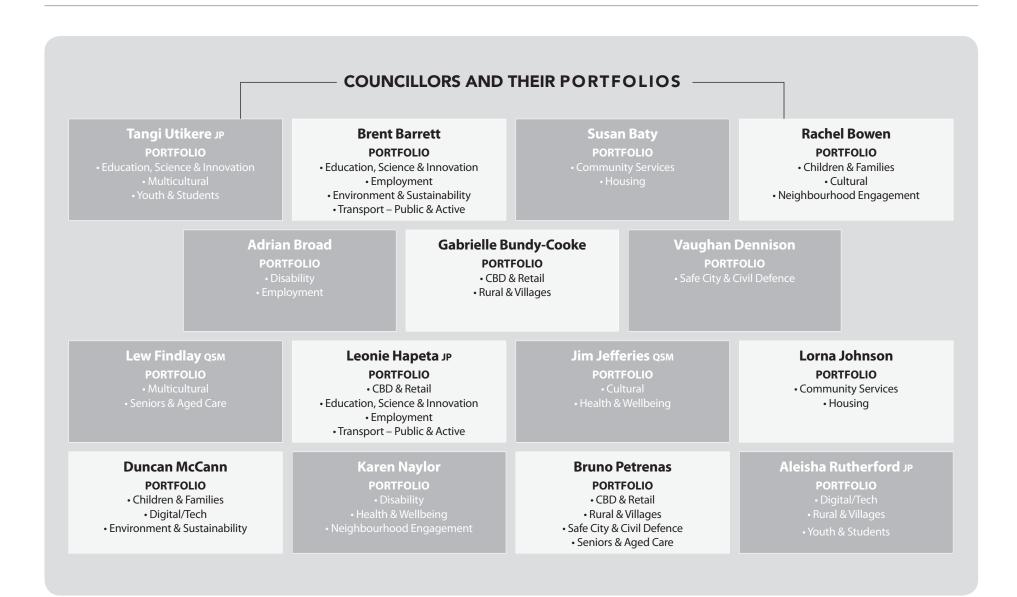
The Council reviews its committee structure after each election. The committee structure for the 2016-2019 term of Council changed from that of the previous term of office, namely with the addition of the Economic Development and Arts, Culture and Heritage Committees. The three primary standing committees, being the Economic Development, Finance and Performance, and Planning and Strategy Committees, remained the same. These committees meet monthly, with the full Council meeting on the last Monday of each month. There are four Committees which have four scheduled meetings, and these are: Audit and Risk, Community Development, Arts, Culture and Heritage and Sport and Recreation. Other committee meetings may occur on an as-required basis. The purpose of the meetings is to ensure that Council affairs are being conducted in accordance with Council objectives and legislative requirements. The Council also has a monitoring role in relation to the performance of Council Controlled Organisations.

#### The Mayor and Councillors



Back Row: Bruno Petrenas, Susan Baty, Duncan McCann, Vaughan Dennison, Lew Findlay QSM Middle Row: Rachel Bowen, Leonie Hapeta JP, Aleisha Rutherford JP, Lorna Johnson, Jim Jefferies QSM, Gabrielle Bundy-Cooke Front Row: Adrian Broad, Karen Naylor, Grant Smith (Mayor), Tangi Utikere JP (Deputy Mayor), Brent Barrett

PUBLIC				
Meetings with the Community MAYOR AND 15 COUNCILLORS 12 COMMITTEES				
PLANNING & STRATEGY	FINANCE & PERFORMANCE	ECONOMIC DEVELOPMENT		
ARTS, CULTURE & HERITAGE	ARTS, CULTURE & HERITAGE COMMUNITY DEVELOPMENT			
HEARINGS COMMITTEE AUDIT & RISK COMMITTEE OF COUNCIL				
DISTRICT LICENSING CREATIVE COMMUNITIES MDC/PNCC JOINT STRATEGIC PLANNING				



#### **Governance Documents**

The Council has adopted a Local Governance Statement, as required by the Local Government Act 2002, setting the governance role of the Council. The statement ensures that the community has information on the processes the Council follows when making decisions and taking action and how the community can influence these processes. This includes requirements for Conflicts of Interest.

Other governance documents include the Code of Conduct, Policy on the Appointment of Directors to Council Organisations, and the Council's Standing Orders.

The Council believes that it is essential, in the interests of good management and effective administration, to encourage the delegation of decision-making. The full list of delegations can be viewed in the Council's Delegations Manual, which is available on the Council's website, www.pncc.govt.nz. However, the overall responsibility for maintaining effective systems of internal control ultimately rests with the Council. Internal controls include the policies, systems and procedures established to provide measurable assurance that specific objectives will be achieved.

#### Legislative Compliance

Being a regulatory body, the Council administers various regulations and laws. It is imperative that Council also complies with all relevant legislation. External law firms with local government expertise are contracted to assist the Council to comply with applicable legislation.

#### **Role of Management and Employees**

The Council organisation is divided into six units, the managers of which report to the Chief Executive. The Chief Executive is responsible for day-to-day operation of the Council's activities acting within statutory authority and delegated authority from the Council, as detailed in the Council's Delegation Manual.

The Chief Executive is employed by the Council with all other employees employed by the Chief Executive. When employing any individual equal employment opportunity protocols are followed.

The Council is committed to ensuring that all staff have the capability to deliver the annual plan, and Long Term Plan as agreed with the community. This involves training staff and also providing an environment in which staff can work to their full potential. Across the organisation there are training frameworks that are linked to New Zealand Qualifications to enable career development for staff.

#### Palmerston North City Council organisational chart

	Heather Shotter CHIEF EXECUTIVE	
$\sim$	EXECUTIVE LEADERSHIP TEAM	$\checkmark$
Infrastructure Tom Williams CHIEF INFRASTRUCTURE OFFICER	<b>Finance</b> Grant Elliott CHIEF FINANCIAL OFFICER	<b>Strategy &amp; Planning</b> Sheryl Bryant GENERAL MANAGER
Asset Management for water supply, rubbish and recycling, wastewater, stormwater, transport, recreation, property. Horticultural, parks and sports grounds maintenance,rubbish and recycling collections, civil works, emergency services, water and wastewater treatment plants, project consultancy, cemetery administration.	Finance and treasury, risk management, procurement, commercial advice.	Community outcomes, community planning (LTP), City advocacy, strategies and policies, economic development, lwi and external relationships, international relations, bylaws development, resource management, district planning, urban design, governance, business assurance, legal.
Marketing & Communications Sacha Haskell GENERAL MANAGER	<b>Community</b> Debbie Duncan GENERAL MANAGER	<b>Customer</b> Chris Dyhrberg CHIEF CUSTOMER AND OPERATING OFFICER
Communications management and consultancy, digital content production, media relations, digital channels management, marketing campaigns, design services, print production, conference and functions centre, Arena events and facility operations, lsite visitation centre.	Library services, community facilities, social housing, Council controlled organisations, grant funding, community development, community safety, managing relationships with social and cultural organisations.	Public health, customer service centre, contact centre, planning and building, animal control, parking control, bylaws and liquor licensing enforcement. Human resources, industrial relations, health and safety, training and development, employee wellbeing, recruitment, payroll, information management.

As at June 2019, the Council organisation is divided into six divisions, the managers of which report to the Chief Executive.

# How to contact the Council

# Postal Address

Private Bag 11034 Manawatū Mail Centre Palmerston North 4442



32 The Square Palmerston North

#### **Open hours:**

Monday to Friday, 8am-5pm

The Customer Services Centre is the first point of contact within the Council for all of our business. Our friendly, customer-focused team will personally assist you.

The Council also operates a 24-hour, seven-day-a-week, 365-day-a-year Customer Services Call Centre, which acts as a gateway and hub for the Council.

For all enquiries or service requests, or to contact anyone who works for Palmerston North City Council:





#### **Council meetings**

The Council encourages public participation in its activities. Meetings of the Council and its committees are generally open to the public and are held in the Council Chamber.

For information about meeting agendas and dates, phone Customer Services on 06 356 8199, look in the Public Notices section of the *Manawatū Standard* or *The Guardian* newspapers, or look at our website: **pncc.govt.nz** 



# Glossary

# This section explains the key terms in the Annual Budget.

#### 10 Year Plan (LTP or Long Term Plan)

A 10 Year Plan developed by the Council and describing what the Council plans to do to contribute to the community outcomes. It shows why the Council does these things, how much they are expected to cost and how success will be judged. A 10 Year Plan is prepared every three years.

#### Activity

The goods or services that the Council provides to the community. The Council has 17 Activities, e.g. Safe Communities, Water Supply and Active Public Space

#### Annual Budget (Previously Annual Plan)

This is a budget document that shows how the Council will fund a particular year of the 10 Year Plan. This is to give more consistency of direction to what the Council does for the community. It is produced in years two and three of the 10 Year Plan.

#### Asset Management Plans (AMPs)

These ensure that the Council's major infrastructural assets are maintained to ensure high environmental standards and can meet the future needs of the city, at the lowest possible cost over the long term. The Council has AMPs for roading and parking, stormwater, rubbish & recycling, wastewater, water, and property and recreation facilities.

#### **Capital New**

Expenditure which will increase the value of or create new Council assets (land, infrastructure, plant and equipment). A household analogy would be expenditure to build a new bedroom.

# **Capital Renewal**

Maintaining and keeping existing infrastructure and facilities up to standard.

# **Community Outcomes**

The outcomes that a local authority aims to achieve in order to promote the social, economic, environmental, and cultural well-being of its district or region, in the present and for the future. They are the Council's Vision and Goals and its Strategies.

#### **Consultation Document**

This replaces the previous draft 10 Year Plan or draft Annual Budget and Summary as the document that Council consults on.

# Council Controlled Organisation (CCO)

An organisation which the Council owns or controls at least 50% of the voting rights or has the right to appoint at least 50% of the directors or trustees. CCOs are mostly set up to independently manage Council facilities or deliver specific services on behalf of residents.

### Council Controlled Trading Organisation (CCTO)

As above for CCO but trading with the main purpose/ intention being to make a profit.

#### Depreciation

Spreading the costs of assets over their useful life.

# **Development Contributions**

Development Contributions provide Council with a method to obtain contributions to fund infrastructure requirements due to growth. A Development Contributions Policy is required as a component of the Funding and Financial Policies in the 10 Year Plan under section 102(2)(d) of the Local Government Act 2002.

# **Financial Year**

The Council's financial year runs from 1 July to 30 June. The 2019/20 financial year therefore covers the period 1 July 2019 to 30 June 2019.

# **Funding Impact Statement**

A summary of the financial information within a Group of Activities and the whole of Council, under the Local Government Act.

#### Inflation

A rise in the general level of prices of goods and services over a period of time.

# Level of service

A measurable description of what the Council does (or is planning to do) for residents.

# LTP (Long Term Plan or 10 Year Plan)

A 10 Year Plan developed by the Council and describing what the Council plans to do to contribute to the community outcomes. It shows why the Council does these things, how much they are expected to cost and how success will be judged. A 10 Year Plan is prepared every three years.

# **Maintenance Costs**

Expenditure in relation to repairs and maintenance of Council's assets.

# **Operating Expenditure**

Expenditure that is necessary for the normal activities of Council. Using a household analogy, this would be paying for the electricity or food.

#### **Performance Measures**

Performance measures show how people can judge the success of the Council. The measures in the current 10 Year Plan are part of the Council's performance framework. The Council has other performance measures in its Plans (Active Community Plan, Economic Development Plan, Biodiversity Plan, etc) and documents like Asset Management Plans.

#### Programmes

Programmes are the detailed financial actions which include capital and non-capital works within a particular financial year to achieve particular outcomes of the Council.

# Public Benefit Entity Reporting Standards (PBE)

Accounting standards for reporting for public sector entities like the Council as adopted by the External Reporting Board.

# **Supporting Information**

This is the material that previously would have been in a draft Plan. Under the latest Local Government Act councils have to make this information publicly available, but are are not to publish it as a separate draft document.

# Uniform Annual General Charge (UAGC)

A component of the general rate that is levied as a uniform amount on every property.





Te Kaunihera o Papaioea | Palmerston North City Council pncc.govt.nz | info@pncc.govt.nz | 06 356 8199 Private Bag 11034, The Square, Palmerston North, 4442

